



THE MEETING TRANSCRIPT OF
THE LOS ANGELES COUNTY
BOARD OF SUPERVISORS



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THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



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THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 [REPORT OF ACTION TAKEN IN CLOSED SESSION ON

2 TUESDAY, DECEMBER 12, 2017 ON PAGE 214]

3
4
5 **SUP. KUEHL, CHAIR:** GOOD MORNING, EVERYONE. WELCOME TO THE
6 REGULARLY SCHEDULED MEETING OF THE LOS ANGELES COUNTY BOARD OF
7 SUPERVISORS, TODAY, TUESDAY, DECEMBER 12TH. IF ANY OF YOU ARE
8 CELEBRATING HANUKKAH, HAPPY HANUKKAH. WE TAKE NOTE THAT FOUR
9 OF THE FIVE ARE HERE. AND I BELIEVE SUPERVISOR BARGER IS ON
10 HER WAY; ALSO, THE CHIEF EXECUTIVE OFFICER, COUNTY COUNSEL,
11 EXECUTIVE OFFICER, AND OUR SERGEANT-AT-ARMS, ALL HERE TO
12 ASSIST. WE BEGIN WITH OUR INVOCATION, WHICH TODAY WILL BE LED
13 BY PASTOR STEVEN YAMAGUCHI, OF IMMANUEL PRESBYTERIAN CHURCH IN
14 LOS ANGELES, AT THE INVITATION OF THE SECOND DISTRICT. AND
15 THEN WE WILL BE LED IN THE PLEDGE OF ALLEGIANCE BY SCOTT
16 EDENS, FORMER SPECIALIST, UNITED STATES ARMY, LOS ANGELES,
17 ALSO AT THE INVITATION OF THE SECOND DISTRICT. SO PLEASE RISE,
18 IF YOU CAN, FOR THE INVOCATION.

19
20 **PASTOR YAMAGUCHI:** THANK YOU, MADAM CHAIR, AND THANK YOU, BOARD
21 OF SUPERVISORS, FOR THIS INVITATION TO PRAY. LET US PRAY. WE
22 THANK YOU FOR THE GIFT OF LIVING IN THIS GREAT COUNTY, O GOD,
23 AND WE PRAY FOR OUR SUPERVISORS, THAT THEY MAY LEAD WITH
24 WISDOM AND GRACE AND TRUTH. I THANK YOU FOR THIS COUNTY, WHERE
25 I WAS BORN AND MY PARENTS RAISED ME, WHERE I HAVE RAISED MY

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 CHILDREN AND RECEIVED SO MANY BLESSINGS. WE CONFESS THAT WE
2 ARE ALSO THE COUNTY WHERE MY MOTHER'S INNOCENT FAMILY WAS
3 FORCED FROM THEIR HOME IN HARBOR CITY ON TWO DAYS' NOTICE, IN
4 APRIL 1942, WHERE SHE WAS INCARCERATED FOR SIX MONTHS BEHIND
5 BARBED WIRE IN THE UNCLEAN HORSE STALLS OF THE SANTA ANITA
6 RACETRACK, AND FROM WHICH SHE WAS SHIPPED TO PRISON CAMPS IN
7 ARKANSAS FOR THREE YEARS, WITH NO CHARGES, NO CRIME, AND NO
8 PROTEST FROM LOCAL LEADERS, BUT RATHER EVEN WITH ENTHUSIASTIC
9 SUPPORT FOR THIS INJUSTICE FROM MANY SOUTHLAND LEADERS, AND
10 EVEN THIS GREAT CITY'S RACIST MAYOR, AT THE TIME. BUT WE ALSO
11 OWN THE TRUTH: THAT OURS IS THE COUNTY THAT WELCOMED BACK
12 THOSE VICTIMS, THAT GAVE THEM OPPORTUNITY FOR WORK AND
13 EDUCATION, WHERE GOOD AND DECENT NEIGHBORS AND LEADERS
14 SOMETIMES STOOD UP AGAINST THE RACISTS AND THE HATEFUL. I
15 THANK YOU FOR THIS CITY AND FOR THIS COUNTY, WHERE, AFTER THE
16 WARTIME CAMPS, MY PARENTS WERE ABLE TO ATTEND CHURCH, TO MEET
17 AND MARRY, TO GIVE BIRTH TO ME AND MY SISTER AND BROTHER, AND
18 TO RAISE A FAMILY. HELP US IN THIS GREAT COUNTY, WHERE WE HAVE
19 MADE AND STILL DO MAKE GRAVE MISTAKES, TO SEE WHEREVER WE ARE
20 MISGUIDED AND MISTAKEN, WHEREVER FEAR AND FINANCIAL SELF-
21 INTERESTS AND POLITICAL MOTIVE BLIND US TO WHAT IS RIGHT. AS
22 WE FACE WILDFIRE AND WINDSTORM, AND INFERNOS OF PAIN FANNED BY
23 WINDS OF INJUSTICE, BLESS THESE, OUR SUPERVISORS, O GOD, WITH
24 WISDOM, AS THEY SERVE AND LEAD. GRANT THEM HUMILITY, AS MUCH
25 AS STRENGTH. USE THEM AS INSTRUMENTS OF YOUR PEACE, THAT THERE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 MAY BE JUSTICE FOR ALL YOUR CHILDREN-- YOUR CHILDREN FROM ALL
2 YOUR WORLD, IN ALL YOUR WORLD, AND EVEN HERE IN THIS, OUR
3 COUNTY OF LOS ANGELES. AMEN.

4

5 **SCOTT EDENS:** LADIES AND GENTLEMEN, PLEASE REMAIN STANDING.
6 FACE THE FLAG. PUT YOUR RIGHT HAND OVER YOUR HEART. ANY
7 SERVICEMEN, ACTIVE OR RETIRED, MAY RENDER A HAND SALUTE.
8 PLEASE, WITH ME: [PLEDGE OF ALLEGIANCE RECITED.] THANK YOU.

9

10 **SUP. KUEHL, CHAIR:** SUPERVISOR RIDLEY-THOMAS.

11

12 **SUP. RIDLEY-THOMAS:** WELL, THANK YOU VERY MUCH, MADAM CHAIR AND
13 MEMBERS. LADIES AND GENTLEMEN, I'M PLEASED TO INTRODUCE AND TO
14 PRESENT PASTOR YAMAGUCHI, WHO IS THE LEAD PASTOR AT THE
15 IMMANUEL PRESBYTERIAN CHURCH IN THE CITY OF LOS ANGELES. WE
16 WANT TO THANK HIM FOR THAT PROPHETIC PRAYER. HE'S A NATIVE OF
17 LOS ANGELES. HE GREW UP IN THE CRENSHAW AREA, NOT FAR FROM
18 COLISEUM STREET ELEMENTARY SCHOOL. THAT WOULD BE IN THE SECOND
19 DISTRICT. AND YOU'VE GOTTEN THE ATTENTION OF THE CHAIR,
20 BECAUSE THAT'S HER NEIGHBORHOOD, AS WELL, PASTOR YAMAGUCHI.
21 PRIOR TO HIS APPOINTMENT AT THE IMMANUEL CHURCH, HE SERVED AS
22 THE DEAN OF STUDENTS AND ASSISTANT PROFESSOR OF PASTORAL
23 THEOLOGY AT FULLER THEOLOGICAL SEMINARY. HE ALSO WAS THE
24 EXECUTIVE MINISTER FOR 11 YEARS AT THE PRESBYTERY OF LOS
25 RANCHOS AND ANAHEIM, AND SERVED AS PASTOR AT GRACE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 PRESBYTERIAN CHURCH IN PARAMOUNT, FOR SOME 15 YEARS. PASTOR
2 YAMAGUCHI EARNED HIS MASTER OF DIVINITY DEGREE FROM PRINCETON
3 THEOLOGICAL SEMINARY, AND HIS DOCTOR OF DIVINITY FROM
4 CLAREMONT SCHOOL OF THEOLOGY. HE AND HIS WIFE, ALISON, RESIDE
5 IN LONG BEACH, AND HAVE TWO DAUGHTERS. AND SO I WISH TO SAY TO
6 YOU, PASTOR YAMAGUCHI, WE THANK YOU ON BEHALF OF THE ENTIRETY
7 OF THE BOARD, FOR GIVING US THAT MOVING INVOCATION, AND WE
8 WISH YOU GODSPEED. PLEASE GIVE A ROUND OF APPLAUSE TO PASTOR
9 STEVEN YAMAGUCHI. [APPLAUSE.] PASTOR YAMAGUCHI DIDN'T KNOW
10 THAT HE WOULD BE SO POPULAR TODAY, AND BOTH THE CHAIR AND THE
11 CHAIR PRO TEM HAVE SHOWERED HIM WITH ACCOLADES, AND THE LIKE.
12 WE NOW TURN TO THE PLEDGE VETERAN, THE ONE AND ONLY SCOTT
13 EDENS, A NATIVE ANGELINO AND A 38-YEAR RESIDENT OF THE SECOND
14 DISTRICT. HE SERVED IN THE UNITED STATES ARMY AS A SPECIALIST,
15 FROM THE YEARS 1997 UNTIL 2001. HIS LAST ASSIGNMENT WAS WITH
16 THE FIRST UNIT OF THE 14TH CAVALRY SECOND DIVISION. NOW, MR.
17 EDENS IS THE RECIPIENT OF THE GOOD CONDUCT MEDAL, NATIONAL
18 DEFENSE SERVICE MEDAL, ARMY ACHIEVEMENT MEDAL WITH TWO OAK
19 LEAF CLUSTERS, TWO-- HE MAKES IT CLEAR, UNDERSCORED, TWO-- AND
20 THE DRIVER'S EXCELLENCE BADGE FOR TRACKED AND WHEELED
21 VEHICLES. HE IS AN ALUMNUS OF THE CRESCENTA VALLEY HIGH
22 SCHOOL. HE IS A FORMERLY HOMELESS VETERAN, AND IS NOW A
23 CERTIFIED PEER COUNSELOR, TO FOLLOW VETERANS WHO STRUGGLE WITH
24 ADDICTION, HOMELESSNESS, INCARCERATION, AND MENTAL ILLNESS. I
25 THINK THAT DESERVES A ROUND OF APPLAUSE RIGHT THERE, FOR WHAT

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 HE IS DOING. [APPLAUSE.] HE IS THE CO-FOUNDER OF THE VETERANS
2 BRIDGING THE GAP, AN ORGANIZATION THAT ASSISTS VETERANS WITH
3 FINDING EMPLOYMENT AND HOUSING. AND SO IT'S OURS TO SAY THANK
4 YOU FOR YOUR SERVICE TO OUR NATION. THANK YOU TO YOU, FOR YOUR
5 CARING ABOUT FELLOW VETERANS. AND THANK YOU FOR BEING SUCH AN
6 ASSET AND A TREASURE IN THE COUNTY OF LOS ANGELES. LADIES AND
7 GENTLEMEN, SCOTT EDENS. GIVE HIM A ROUND OF APPLAUSE.

8 [APPLAUSE.]

9

10 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH, SUPERVISOR RIDLEY-
11 THOMAS. THE EXECUTIVE OFFICER WILL NOW CALL THE AGENDA.

12

13 **LORI GLASGOW, EXEC. OFCR.:** GOOD MORNING, MADAM CHAIR AND
14 MEMBERS OF THE BOARD. TODAY'S AGENDA WILL BEGIN WITH PAGE 3,
15 SPECIAL DISTRICT AGENDAS. THIS IS THE AGENDA FOR THE MEETING
16 OF THE BOARD OF DIRECTORS OF SANITATION DISTRICT NO. 27, AND
17 THE NEWHALL RANCH SANITATION DISTRICT. ON ITEM NO. SD-1, A
18 MEMBER OF THE PUBLIC HAS REQUESTED THAT THIS ITEM BE HELD. ON
19 PAGE 5, THIS IS THE AGENDA FOR THE MEETING OF THE COMMUNITY
20 DEVELOPMENT COMMISSION. ON PAGE 6, THIS IS THE AGENDA FOR THE
21 MEETING OF THE HOUSING AUTHORITY. ON PAGE 7, THIS IS THE
22 AGENDA FOR THE MEETING OF THE REGIONAL PARK AND OPEN SPACE
23 DISTRICT. ON PAGE 9, CONSENT CALENDAR, BOARD OF SUPERVISORS
24 ITEMS 1 THROUGH 14. ON ITEM NO. 1, THIS INCLUDES AN ADDITION,
25 AS INDICATED ON THE SUPPLEMENTAL AGENDA, AND A MEMBER OF THE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 PUBLIC HAS REQUESTED THAT THIS ITEM BE HELD. ON ITEM NO. 2,
2 SUPERVISOR SOLIS AND MEMBERS OF THE PUBLIC HAVE REQUESTED THAT
3 THIS ITEM BE HELD. ITEM NO. 3 INCLUDES A REVISION, AS
4 INDICATED ON THE SUPPLEMENTAL AGENDA, AND MEMBERS OF THE
5 PUBLIC HAVE REQUESTED THAT THIS ITEM BE HELD. ON ITEMS 4 AND
6 5, A MEMBER OF THE PUBLIC HAS REQUESTED THAT THIS ITEM BE
7 HELD. ON ITEMS 7 AND 8, SUPERVISOR HAHN AND MEMBERS OF THE
8 PUBLIC HAVE REQUESTED THAT THESE ITEMS BE HELD. ON ITEMS 9 AND
9 10, A MEMBER OF THE PUBLIC HAS REQUESTED THAT THIS ITEM BE
10 HELD. ON ITEM NO. 11, SUPERVISOR BARGER AND A MEMBER OF THE
11 PUBLIC HAS REQUESTED THAT THIS ITEM BE HELD. ON ITEM NO. 12,
12 SUPERVISOR SOLIS AND MEMBERS OF THE PUBLIC HAVE REQUESTED THAT
13 THIS ITEM BE HELD. ON PAGE 15, ADMINISTRATIVE MATTERS, ITEMS
14 15 THROUGH 59. ON ITEM NO. 16, A MEMBER OF THE PUBLIC HAS
15 REQUESTED THAT THIS ITEM BE HELD. ON ITEM NO. 19, THE
16 TREASURER-TAX COLLECTOR REQUESTS THAT THE BOARD LETTER BE
17 CORRECTED TO REFLECT THAT THIS IS A FOUR-VOTE ITEM, AND A
18 MEMBER OF THE PUBLIC HAS REQUESTED THAT THIS ITEM BE HELD. ON
19 ITEMS 20 THROUGH 23, A MEMBER OF THE PUBLIC HAS REQUESTED THAT
20 THIS ITEM BE HELD. ITEM 24 WILL BE HELD FOR A REPORT, AND
21 MEMBERS OF THE PUBLIC HAVE REQUESTED THAT THIS ITEM BE HELD.
22 ON ITEM 25, A MEMBER OF THE PUBLIC HAS REQUESTED THAT THIS
23 ITEM BE HELD. ON ITEM 26, SUPERVISOR BARGER REQUESTS THAT THIS
24 ITEM BE CONTINUED ONE WEEK, TO DECEMBER 19TH, 2017, AS
25 INDICATED ON THE SUPPLEMENTAL AGENDA. ON ITEMS 27 THROUGH 29,

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 A MEMBER OF THE PUBLIC HAS REQUESTED THAT THESE ITEMS BE HELD.
2 ON ITEM 32, A MEMBER OF THE PUBLIC HAS REQUESTED THAT THIS
3 ITEM BE HELD. ON ITEMS 34, 35, 39, 42, 43, 46, AND 47, A
4 MEMBER OF THE PUBLIC HAS REQUESTED THAT THIS ITEM BE HELD. ON
5 PAGE 33, THIS INCLUDES MISCELLANEOUS ADDITIONS TO THE AGENDA
6 WHICH WERE POSTED MORE THAN 72 HOURS IN ADVANCE OF THE
7 MEETING, AS INDICATED ON THE SUPPLEMENTAL AGENDA. ON ITEM 57-
8 D, SUPERVISOR BARGER REQUESTS THAT THIS ITEM BE CONTINUED ONE
9 WEEK, TO DECEMBER 19TH, 2017. THE REMAINING ITEMS, THROUGH 57-
10 D, ARE BEFORE YOU.

11

12 **SUP. KUEHL, CHAIR:** MOVED BY SUPERVISOR SOLIS. SECONDED BY
13 SUPERVISOR BARGER. WITHOUT OBJECTION. THOSE ITEMS ARE
14 APPROVED.

15

16 **LORI GLASGOW, EXEC. OFCR.:** ON PAGE 34, ORDINANCES FOR
17 INTRODUCTION. ITEM NO. 60 IS AN ORDINANCE FOR INTRODUCTION
18 AMENDING COUNTY CODE TITLE 3, ADVISORY COMMISSIONS AND
19 COMMITTEES, TO ADD A CHAPTER RELATING TO THE CREATION OF THE
20 AUDIT COMMITTEE. A MEMBER OF THE PUBLIC HAS REQUESTED THAT
21 THIS ITEM BE HELD. ITEM 61 IS AN ORDINANCE FOR INTRODUCTION
22 AMENDING COUNTY CODE TITLE 3, ADVISORY COMMISSIONS AND
23 COMMITTEES, TO REVISE THE DEFINITION OF A QUORUM FOR THE LOS
24 ANGELES CITY COUNTY NATIVE AMERICAN COMMISSION FROM 8 MEMBERS
25 TO 50 PERCENT PLUS ONE OF THE APPOINTED MEMBERS. MEMBERS OF

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 THE PUBLIC HAVE REQUESTED THAT THIS ITEM BE HELD. ITEM 62 IS
2 AN ORDINANCE FOR INTRODUCTION AMENDING THE PROPRIETARY
3 PETROLEUM PIPELINE FRANCHISE GRANTED TO MATRIX PIPELINE, L.P.,
4 TO EXTEND THE TERM OF THE FRANCHISE FOR FIVE YEARS, THROUGH
5 JANUARY 13TH, 2023. THIS ITEM IS BEFORE YOU.

6

7 **SUP. KUEHL, CHAIR:** MOVED BY SUPERVISOR RIDLEY-THOMAS. SECONDED
8 BY SUPERVISOR HAHN. WITHOUT OBJECTION. THAT ITEM IS APPROVED.

9

10 **LORI GLASGOW, EXEC. OFCR.:** ON PAGE 35, SEPARATE MATTER. ITEM
11 63 IS A RECOMMENDATION TO APPOINT MS. KRISTIN SAKODA TO THE
12 POSITION OF EXECUTIVE DIRECTOR OF THE ARTS COMMISSION, AT AN
13 ANNUAL SALARY OF \$210,000, EFFECTIVE JANUARY 15TH, 2018, AND
14 APPROVE REIMBURSEMENT OF UP TO \$25,000 FOR REASONABLE ACTUAL
15 RELOCATION COSTS AND TEMPORARY HOUSING. THE CHIEF EXECUTIVE
16 OFFICER REQUESTS THAT DIRECTIVE 3 OF THE BOARD LETTER,
17 INSTRUCTING THE DIRECTOR OF PERSONNEL TO EXECUTE AN AT-WILL
18 EMPLOYMENT CONTRACT, BE DELETED. AND ON ITEM 63, A MEMBER OF
19 THE PUBLIC HAS REQUESTED THAT THIS ITEM BE HELD. THAT
20 COMPLETES THE READING OF THE AGENDA. BOARD OF SUPERVISORS
21 SPECIAL ITEMS BEGIN WITH SUPERVISORIAL DISTRICT NO. 1, AND
22 PRESENTATIONS BEGIN WITH THE CHAIR'S PRESENTATIONS.

23

24 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH. I'M VERY, VERY PLEASED
25 TODAY TO WELCOME THE HONORABLE ZHANG PING, CONSUL GENERAL OF

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 THE PEOPLE'S REPUBLIC OF CHINA. CONSUL GENERAL ZHANG
2 ALTERNATED POSTINGS IN THE MINISTRY OF FOREIGN AFFAIRS, AND IN
3 SEVERAL CHINESE EMBASSIES. HE BEGAN HIS CAREER AS AN ATTACHÉ
4 AT THE CHINESE EMBASSY IN VIETNAM. HE SERVED IN VARIOUS
5 CAPACITIES IN THE MINISTRY OF FOREIGN AFFAIRS, INCLUDING THE
6 DEPARTMENT OF AMERICAN AND OCEANIC AFFAIRS. IN 1992, HE SERVED
7 AS VICE CONSUL, AND CONSUL, IN NEW YORK. IN 2000, HE SERVED AS
8 COUNSELOR IN AUSTRALIA, SERVED AS COUNSELOR AND MINISTER-
9 COUNSELOR IN THE CHINESE EMBASSY IN WASHINGTON, D.C. IN 2011,
10 HE SERVED AS THE VICE PRESIDENT OF THE CHINESE PEOPLE'S
11 INSTITUTE OF FOREIGN AFFAIRS. PRIOR TO HIS CURRENT
12 APPOINTMENT, HE SERVED AS AMBASSADOR OF CHINA IN FIJI. ON
13 BEHALF OF THE BOARD OF SUPERVISORS AND THE MORE THAN 10
14 MILLION RESIDENTS OF THE COUNTY OF LOS ANGELES, I'M EXTREMELY
15 PLEASED TO EXTEND OUR CONGRATULATIONS TO THE CONSUL GENERAL ON
16 HIS APPOINTMENT. THE BOARD UNANIMOUSLY PLEDGES ITS SUPPORT OF
17 THE MISSION TO ENHANCE THE ALREADY CLOSE RELATIONSHIP BETWEEN
18 CHINA AND THIS REGION. BEFORE I PRESENT THE PLAQUE ON OUR
19 BEHALF, I'D LIKE TO INVITE THE CONSUL GENERAL TO GIVE HIS
20 REMARKS. [APPLAUSE.]

21

22 **HON. ZHANG PING:** THANK YOU VERY MUCH, MADAM CHAIR. HONORABLE
23 MEMBERS OF THE BOARD, IT'S SUCH A GREAT HONOR AND PLEASURE FOR
24 ME TO BE HERE. AND THANK YOU VERY MUCH, MADAM CHAIR, FOR YOUR
25 GREAT HOSPITALITY. AND I WOULD LIKE TO TAKE THIS OPPORTUNITY

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 TO CONVEY MY WARM GREETINGS TO THE PEOPLE OF LOS ANGELES
2 COUNTY. AND ALSO, MY SYMPATHY GOES TO THOSE FAMILIES WHO WERE
3 AFFECTED BY THE RECENT WILDFIRE. LOS ANGELES IS SUCH AN
4 IMPORTANT METROPOLIS IN THE UNITED STATES. I THINK IT'S THE
5 ECONOMIC CENTER OF THE WEST COAST, AND ALSO THE GATEWAY TO
6 CHINA. WE HAVE LOTS OF TRADE GOING ON BETWEEN CHINA AND THE
7 LOS ANGELES REGION. WE HAVE LOTS OF PEOPLE-TO-PEOPLE
8 EXCHANGES. SO I THINK IT'S MY JOB TO PROMOTE THAT KIND OF
9 EXCHANGES AND COOPERATION BETWEEN OUR TWO SIDES. AND I LOOK
10 FORWARD TO WORKING WITH YOU, MADAM CHAIR, AND ALSO HONORABLE
11 MEMBERS OF THE BOARD, TO PROMOTE THE FRIENDSHIP,
12 UNDERSTANDING, AND COOPERATION BETWEEN OUR TWO PLACES, AND
13 ALSO BETWEEN OUR TWO COUNTRIES. THANK YOU VERY MUCH.

14 [APPLAUSE.]

15

16 **SUP. KUEHL, CHAIR:** THANK YOU ALL. OUR PRESENTATIONS TODAY
17 BEGIN WITH THE FIRST DISTRICT, SUPERVISOR SOLIS.

18

19 **SUP. SOLIS:** GOOD MORNING, EVERYONE. TODAY I HAVE THE PLEASURE
20 TO RECOGNIZE PELLISSIER VILLAGE NEIGHBORHOOD WATCH, AND THE
21 C.D.C. AND THE REASON WHY IS BECAUSE, JUST LAST SATURDAY, I
22 HAD THE OPPORTUNITY TO ATTEND THE RIBBON-CUTTING OF THE
23 PELLISSIER VILLAGE MARKET FACADE IMPROVEMENT PROJECT, ONE OF
24 THE FIRST OF ITS KIND IN THE COMMUNITY OF PELLISSIER VILLAGE,
25 IN THE FIRST DISTRICT. AND YOU MIGHT SAY, "PELLISSIER? WHERE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 DOES THAT NAME COME FROM?" DAIRIES. IF YOU REMEMBER DAIRIES IN
2 WHITTIER, THAT'S WHERE THIS COMES ABOUT. BUT MORE IMPORTANTLY,
3 THE RESIDENTS THERE ARE FANTASTIC. THEY HAVE A VERY LARGE
4 EQUESTRIAN FAMILY THERE. BUT IT'S A VERY, VERY CLOSE-KNIT
5 GROUP OF PEOPLE. PELLISSIER VILLAGE-- IN PARTICULAR, THE
6 PHOTOS THAT ARE BEING DISPLAYED-- IS A MARKETPLACE THERE, AND
7 IT SERVES AS A GATHERING PLACE FOR THE COMMUNITY. THERE REALLY
8 ISN'T A STRONG INFRASTRUCTURE THERE, WHERE THEY HAVE A
9 COMMUNITY CENTER, AND THEY HAVE LIBRARIES, AND THEY HAVE
10 THINGS THAT OTHER COMMUNITIES HAVE. FOLKS CAME TO ME EARLIER
11 LAST YEAR AND TALKED ABOUT IMPROVING A PLACE FOR PEOPLE TO
12 GATHER. AND PEOPLE GO THERE TO PRAY, TO WORSHIP, TO HAVE
13 CELEBRATIONS. AND WHENEVER THERE ARE IMPORTANT EVENTS, THAT'S
14 WHERE THEY CONGREGATE. AND AS YOU COULD SEE BY THE FACADE,
15 THIS IS WHAT IT LOOKS LIKE RIGHT NOW, AS OF LAST WEEK. AND THE
16 FACADE IMPROVEMENT WAS TRANSFORMED FROM A PLACE THAT DIDN'T
17 HAVE ANY COVERINGS, DIDN'T REALLY LOOK SAFE, DIDN'T REALLY
18 LOOK LIKE IT WAS ANYTHING SPECIAL, EXCEPT THAT THEY HAD A
19 STATUE OF THE VIRGIN OF GUADALUPE, WHERE PEOPLE WOULD COME,
20 PRAY, AND PUT FLOWERS. AND IF LOVED ONES PASSED, THAT WAS A
21 PLACE WHERE PEOPLE GATHERED. IT IS KNOWN AS THE PLACITA DEL
22 PUEBLO. AND I WORKED WITH THE STAFF RESIDENTS THERE, AS WELL
23 AS OUR COUNTY DEPARTMENTS, TO MAKE THIS AVAILABLE. IT WAS AN
24 INCREDIBLE OPPORTUNITY TO SEE THE WORK OF OUR COMMUNITY
25 DEVELOPMENT COMMISSION STAFF WORK CLOSELY WITH OUR STAFF, BUT

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 ALSO WITH THE RESIDENTS. I THINK IT WAS THE FIRST TIME YOU
2 COULD ACTUALLY SEE SOME OF THOSE ITEMS THAT WE ALL TALK ABOUT:
3 BREAKING DOWN SILOES, HAVING PEOPLE REALLY TALK, PERSON-TO-
4 PERSON, AND UNDERSTAND AND RESPECT THE VALUES OF THE
5 CONSTITUENTS THAT WE REPRESENT. I WANT TO PERSONALLY
6 ACKNOWLEDGE ACTING DIRECTOR MONIQUE KING-VIEHLAND FOR HER
7 OUTSTANDING WORK. THIS WAS ONE OF HER FIRST, I BELIEVE, FACADE
8 PROJECTS IN OUR DISTRICT, AND IT'S FANTASTIC. I ALSO WANT TO
9 THANK NANCY MANZANARES, WHO IS WITH US, AS WELL, WHO WORKED
10 VERY HARD AND TIRELESSLY WITH OUR COMMUNITY, AND HAS FOR MANY
11 YEARS; AND MR. RALPH ORTIZ AND KEN LEE, WHO WERE ALSO VERY
12 PIVOTAL IN ESTABLISHING THIS WORKING GROUP. AND LAST, BUT NOT
13 LEAST, I WANT TO SALUTE AND RECOGNIZE THE INDIVIDUALS FROM THE
14 PELLISSIER NEIGHBORHOOD WATCH. WITHOUT THEIR INVOLVEMENT AND
15 THEIR EFFORTS, THE PROJECT COULD NOT HAVE MOVED FORWARD. THEY
16 WERE INSTRUMENTAL IN REACHING OUT TO THE COMMUNITY ON THEIR
17 OWN, GATHERING FEEDBACK AND SETTING UP MEETINGS WITH THE
18 PROPERTY OWNER. THIS ISN'T OUR PROPERTY. THE PROPERTY IS
19 ADJACENT TO A MARKET THAT IS OWNED BY A FAMILY. THEY DECIDED
20 THAT THEY WOULD ALLOW THE COUNTY TO ENTER INTO AN AGREEMENT
21 WITH THEM. AND I'M GLAD THAT IT'S THERE, AND WE WERE ABLE TO
22 PUT FORWARD WHAT I THINK IS ONE OF THE BEST FACADE
23 IMPROVEMENTS THAT PELLISSIER HAS EVER SEEN. WE ALSO CELEBRATED
24 THE FIRST-EVER BUS STOP INSTALLMENT IN PELLISSIER VILLAGE. CAN
25 YOU IMAGINE? THEY DIDN'T HAVE AN APPROPRIATE BUS STOP. NOW

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 IT'S THERE. THE PLACITA IS THE CONTINUATION OF A STRONG
2 RELATIONSHIP BETWEEN THE COMMUNITY AND THE COUNTY, AND WE LOOK
3 FORWARD TO MANY, MANY MORE PROJECTS. I'D LIKE TO NOW ASK FOR
4 SAM BARRAGAN, OF PELLISSIER NEIGHBORHOOD WATCH, TO SAY A FEW
5 WORDS, AND THEN I WOULD ALSO LIKE TO ASK MONIQUE TO SAY
6 SOMETHING.

7

8 **SPEAKER:** THANK YOU, SUPERVISOR. GOOD MORNING. MY NAME IS SAM
9 BARRAGAN. I WANT TO THANK, FIRST OF ALL, SUPERVISOR HILDA
10 SOLIS, FOR HAVING US HERE-- PELLISSIER VILLAGE. OUR
11 COMMUNITY'S COME A LONG WAY. I'VE BEEN THERE QUITE A FEW
12 YEARS, AND THE LAST THREE YEARS, WE'VE SEEN QUITE A LOT OF
13 IMPROVEMENTS IN OUR COMMUNITY, AND WE'RE REALLY LOOKING
14 FORWARD TO THE UPCOMING IMPROVEMENTS TO OUR COMMUNITY, AS
15 WELL. I WANT TO THANK THE PROJECT MANAGER, NANCY MANZANARES,
16 FOR ALL THE COMMUNICATION SHE HAD WITH US; ANDRE MORENO, FOR
17 THE MEETINGS WE HELD TOGETHER IN OUR COMMUNITY, AND TRYING TO
18 GET THE WHOLE COMMUNITY TOGETHER. IT'S NOT A BIG COMMUNITY,
19 WHERE WE LIVE. IT'S A LITTLE UNDER 100 HOMES. BUT IT TAKES
20 WORK AND A LOT OF DEDICATION AND EFFORT TO GET EVERYBODY
21 TOGETHER AND GET EVERYBODY ON BOARD ON SOMETHING THERE. BUT,
22 LIKE THE SUPERVISOR MENTIONED, IT'S A VERY CLOSE-KNIT
23 COMMUNITY. IT'S A BEAUTIFUL COMMUNITY IN L.A. COUNTY, AND I'M
24 REALLY BLESSED TO BE THERE, AND I'M BLESSED TO HAVE A GREAT
25 LEADER IN FRONT OF US. THANK YOU. [APPLAUSE.]

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **MONIQUE KING-VIEHLAND:** GOOD MORNING. I'D LIKE TO SAY THAT THIS
3 MARKET HAS BEEN IN THE COMMUNITY FOR MORE THAN 61 YEARS, AND
4 IT SERVES AS MORE THAN A MARKET, BUT IT ALSO SERVES AS A
5 GATHERING PLACE. SO WE WERE VERY EXCITED TO BE ABLE TO PARTNER
6 WITH THE COMMUNITY TO WORK ON THIS PROJECT, AND THE DESIGN
7 REALLY CELEBRATED WHAT THIS COMMUNITY WAS ALL ABOUT, IN TERMS
8 OF THE HORSES, IN TERMS OF THE MARKET, IN TERMS OF THE
9 COMMUNITY. SO WE WERE HAPPY TO BE A PART OF IT, AND WE THANK
10 SUPERVISOR SOLIS FOR ALLOWING US TO PARTICIPATE. THANK YOU.
11 [APPLAUSE.]

12

13 **SUP. KUEHL, CHAIR:** SUPERVISOR RIDLEY-THOMAS.

14

15 **SUP. RIDLEY-THOMAS:** THANK YOU VERY MUCH, MADAM CHAIR. PLEASED
16 TO MAKE THIS PRESENTATION WITH THE CHAIR. WE INVITE BOTH
17 MONIQUE KING-VIEHLAND AND EMILIO SALAS, REPRESENTING THE
18 COMMUNITY DEVELOPMENT COMMISSION, TO JOIN US. THIS MORNING, WE
19 HAVE THE OPPORTUNITY TO COMMEMORATE, OR TO CELEBRATE, THE 35TH
20 ANNIVERSARY OF A PIVOTAL MOMENT IN OUR COUNTY'S HISTORY. THAT
21 IS, IN DECEMBER OF 1982, THE BOARD OF SUPERVISORS MOVED TO
22 CONSOLIDATE THE HOUSING AUTHORITY, THE COMMUNITY DEVELOPMENT
23 DEPARTMENT, AND THE REDEVELOPMENT AGENCY INTO A SINGULAR,
24 INDEPENDENT ENTITY. THAT NEW AGENCY IS NOW KNOWN AS THE
25 COMMUNITY DEVELOPMENT COMMISSION OF THE COUNTY OF LOS ANGELES.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 AT THE TIME, IT MAY HAVE BEEN CONSIDERED REVOLUTIONARY,
2 PERHAPS EVEN RADICAL. BUT LOOKING BACK, 3-1/2 DECADES LATER,
3 IT IS EVIDENT THAT THE DECISION HAS RESULTED IN IMPROVED AND
4 EFFICIENT SERVICE, WHICH HAS EXPONENTIALLY BENEFITED THE
5 RESIDENTS OF LOS ANGELES COUNTY. THE C.D.C., AS WE REFER TO
6 IT, CONTINUES TO DISTINGUISH ITSELF NATIONWIDE, SERVING AS OUR
7 PRIMARY FACILITATOR OF THE EXPANSION OF AFFORDABLE HOUSING,
8 HELPING TO ADDRESS OUR HOMELESS CRISIS, AS WELL AS
9 SPEARHEADING NUMEROUS COMMUNITY AND ECONOMIC DEVELOPMENT
10 ACTIVITIES, AS YOU JUST WITNESSED IN THE FIRST DISTRICT. THE
11 AGENCY ASSISTS OVER 26,000 FAMILIES ANNUALLY, THROUGH THE
12 HOUSING AUTHORITY'S SECTION 8 AND PUBLIC HOUSING PROGRAMS. AND
13 IN JUST THE PAST 10 YEARS ALONE, THE C.D.C. HAS LED THE
14 CONSTRUCTION OF OVER 30 COMMUNITY CENTERS, LIBRARIES, AND
15 PARKS, WITH MANY MORE WELL ON THEIR WAY. THEY DO A GREAT JOB.
16 AND SO IT'S IN AN ERA WITH NEBULOUS-- THAT WOULD BE A KIND
17 WORD-- SUPPORT FROM WASHINGTON, D.C., THE NEED TO HOUSE THE
18 MOST DISENFRANCHISED MEMBERS OF OUR COMMUNITY, AND FACILITATE
19 THE DEVELOPMENT OF VIBRANT COMMUNITIES AND ECONOMIES, BECOMES
20 NOT JUST MORE CHALLENGING, BUT MORE IMPORTANT THAN ANY OTHER
21 TIME IN RECENT HISTORY. SO WE COUNT OURSELVES AMONG THE LUCKY,
22 TO HAVE SUCH A DYNAMIC AGENCY, WITH SUCH STRONG AND INNOVATIVE
23 LEADERSHIP AT THE HELM. IT'S UNDER OUR UMBRELLA, AS A BOARD,
24 THAT CAN NIMBLY AND SWIFTLY PROVIDE THE SERVICES THAT THE
25 RESIDENTS OF THIS COUNTY SO DESPERATELY NEED AND DESERVE. AND

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 SO WE HAVE A LARGE TEAM AT THE C.D.C. TO THANK FOR
2 IMPLEMENTING OUR VISION OF BUILDING BETTER LIVES AND BETTER
3 NEIGHBORHOODS, EACH AND EVERY DAY. AND I WANT TO SPECIFICALLY
4 RECOGNIZE OUR ACTING EXECUTIVE DIRECTOR OF THE COMMISSION,
5 MONIQUE KING-VIEHLAND, AND THE DEPUTY DIRECTOR, EMILIO SALAS,
6 FOR THEIR STEWARDSHIP AND THEIR LEADERSHIP. PLEASE GIVE THEM A
7 ROUND OF APPLAUSE, AND RECOGNIZE, THEN, OUR BOARD CHAIR.

8 [APPLAUSE.] MADAM CHAIR?

9

10 **SUP. KUEHL, CHAIR:** THANK YOU, SUPERVISOR. I WANT TO JOIN IN
11 THIS CELEBRATION BY CALLING OUT TWO RECENT C.D.C. EFFORTS THAT
12 EXEMPLIFY THE COMMISSION'S IMPORTANCE TO THE COUNTY. C.D.C. IS
13 A KEY PARTNER IN THE COUNTY'S HOMELESS INITIATIVE, RUNNING OUR
14 HOMELESS INCENTIVE AND VETERAN INCENTIVE PROGRAMS, WHICH
15 ENCOURAGE LANDLORDS TO RENT TO HOMELESS VETS AND TO OTHER
16 HOMELESS MEN AND WOMEN. C.D.C. ALSO WORKS WITH RESIDENTS AND
17 BUSINESSES THROUGH ITS RENOVATE PROGRAM, WHICH PROVIDES
18 FINANCIAL AND TECHNICAL ASSISTANCE TO SUPPORT BUSINESS TENANTS
19 AND PROPERTY OWNERS. SO PLEASE LET ME ADD MY CONGRATULATIONS
20 ON THE COMMISSION'S 35TH ANNIVERSARY. BACK TO YOU, SUPERVISOR,
21 TO PRESENT THE SCROLL.

22

23 **SUP. RIDLEY-THOMAS:** ALL RIGHT.

24

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **MONIQUE KING-VIEHLAND:** THANK YOU. GOOD MORNING. THERE'S AN OLD
2 AFRICAN PROVERB THAT SAYS, "IF YOU WANT TO GO FAST, GO ALONE.
3 IF YOU WANT TO GO FAR, GO TOGETHER." AS THE COMMUNITY
4 DEVELOPMENT COMMISSION AND THE HOUSING AUTHORITY CELEBRATE OUR
5 35TH ANNIVERSARY, I AM REMINDED OF HOW MUCH WE HAVE BEEN ABLE
6 TO ACCOMPLISH BY WORKING TOGETHER. ALTHOUGH BOTH ENTITIES HAVE
7 A LONG HISTORY OF SERVING THE COUNTY PRIOR TO 1982, WE HAVE
8 SHOWN THAT WHEN WE WORK SIDE BY SIDE TOGETHER, WE ARE FAR MORE
9 EFFECTIVE. FOR EXAMPLE, IN 1994, WHEN THE 6.7-MAGNITUDE
10 EARTHQUAKE HIT NORTHRIDGE, THE C.D.C. AND THE HOUSING
11 AUTHORITY MOBILIZED TO ADMINISTER MILLIONS OF DOLLARS IN
12 H.U.D. FUNDING TO HOUSE DISPLACED RESIDENTS, ASSIST BUSINESS
13 OWNERS IN KEEPING THEIR OPERATIONS GOING, AND REBUILD DAMAGED
14 INFRASTRUCTURE. MORE RECENTLY, WHEN THE BOARD CALLED UPON THE
15 C.D.C. AND THE HOUSING AUTHORITY TO BE A KEY PLAYER IN THE
16 HOMELESS INITIATIVE, WE ANSWERED. THE C.D.C. AND THE HOUSING
17 AUTHORITY HAVE DEVELOPED AWARD-WINNING APPROACHES THAT HAVE
18 HOUSED MORE THAN 800 FAMILIES, INDIVIDUALS, AND VETERANS,
19 SINCE THE CREATION OF THE HOMELESS INCENTIVES PROGRAM IN EARLY
20 2016. ALONG WITH EMILIO SALAS, THE DEPUTY EXECUTIVE DIRECTOR
21 OF THE HOUSING AUTHORITY, WE ARE PROUD OF WHAT THE C.D.C. AND
22 THE HOUSING AUTHORITY HAVE ACCOMPLISHED IN THE PAST 35 YEARS,
23 THANKS TO THE UNWAVERING DEDICATION AND COMMITMENT OF OUR
24 EMPLOYEES, AND UNDER THE LEADERSHIP AND DIRECTION OF THE
25 BOARD. AND THANK YOU TO THE EXECUTIVE LEADERSHIP TEAM OF THE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 C.D.C. AND THE HOUSING AUTHORITY, WHO HAVE JOINED US HERE THIS
2 MORNING AND ARE IN THE AUDIENCE. SO I'D LIKE TO ASK THEM TO
3 PLEASE STAND AND BE RECOGNIZED. [APPLAUSE.] AND FINALLY, THANK
4 YOU TO THE SUPERVISORS, SUPERVISOR KUEHL AND SUPERVISOR
5 RIDLEY-THOMAS, FOR THIS SCROLL AND RECOGNITION. WE LOOK
6 FORWARD TO CONTINUING TO WORK WITH THIS BOARD, THE COMMUNITY,
7 AND ALL OF OUR OTHER PARTNERS, TO CONTINUE TO BUILD BETTER
8 LIVES AND BETTER NEIGHBORHOODS, AND TO GO EVEN FARTHER IN THE
9 NEXT 35 YEARS, AND BEYOND. THANK YOU. [APPLAUSE.]

10

11 **SUP. RIDLEY-THOMAS:** WELL, THANK YOU VERY MUCH, MADAM CHAIR. IT
12 GIVES ME PLEASURE NOW TO INVITE THE FOLLOWING INDIVIDUALS FROM
13 THE ASIAN AMERICAN DRUG ABUSE PROGRAM TO THE STAGE, THE
14 PRESIDENT AND C.E.O., THE ONE AND ONLY MIKE WATANABE;
15 STEPHANIE CHURN, WHO'S A BOARD MEMBER; KOBE KOBAYASHI, ANOTHER
16 BOARD MEMBER; VICTOR HAYWARD, YET ANOTHER BOARD MEMBER; TY
17 CARTER, ANOTHER BOARD MEMBER. AND THEN GIVE THEM ALL A BIG
18 ROUND OF APPLAUSE. THE BOARD AND STAFF OF A.D.A.P. IS IN THE
19 HOUSE. WE CELEBRATE THIS FINE ORGANIZATION, COMMONLY KNOWN AS
20 A.D.A.P., FOR THEIR 45TH ANNIVERSARY, WHICH IS LITERALLY
21 TOMORROW. IN THE LAST 45 YEARS, LOS ANGELES HAS UNDERGONE
22 IMMENSE CHANGES. AN EVER-EXPANDING METROPOLIS, WE HAVE BUILT
23 AND LOST, AND BUILT AGAIN. THE WORLD FLOWS INTO THIS CITY, AND
24 WE THRIVE IN THE DIVERSITY OF OUR CULTURE AND ARTS AND FOOD,
25 MUSIC, AND INDEED OUR PEOPLE. AND YET, REGARDLESS OF THESE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 CHANGES, ALL OF THESE CHANGES, ALL OF THE PROGRESS, PEOPLE
2 STILL NEED PEOPLE. AND I'D LIKE TO THINK THAT THIS MODEL IS
3 WHY A.D.A.P. HAS CONTINUED TO CARRY FORTH ITS MISSION FOR SOME
4 45 YEARS: BECAUSE IT HAS ALWAYS UNDERSTOOD THAT THE CORE OF
5 EDUCATION, PREVENTION, TREATMENT, AND ADVOCACY IS PEOPLE.
6 HOWEVER, THERE IS MUCH MORE WORK TO BE DONE IN THE FISCAL
7 YEAR. ALCOHOL AND DRUG MISUSE IN THE COUNTY OF LOS ANGELES
8 ACCOUNTED FOR QUITE A LOT, IN TERMS OF TOTAL HOSPITAL
9 SPENDING. MADAM SUPERVISORS, IT IS \$6.1 BILLION, NEARLY 3,000
10 DEATHS, OVER 130,000 EMERGENCY ROOM VISITS, AND NEARLY 8,000
11 D.U.I. TRAFFIC COLLISIONS. SO A.D.A.P. PLAYS A CRITICALLY
12 IMPORTANT ROLE. A NUMBER OF THE COMPOUNDING FACTORS, INCLUDING
13 RECENT CHALLENGES TO THE A.C.A. AND A RANGE OF THINGS THAT ARE
14 GOING ON IN OUR COMMUNITY, MAKE THIS ORGANIZATION AS VITAL AND
15 AS NECESSARY AS EVER. AND SO WE TAKE THIS OPPORTUNITY TO SAY,
16 THERE'S NO SURPRISE THAT A.D.A.P. HAS GROWN TO WHERE THEY NOW
17 ARE. IT HAS NOT ONLY EXISTED FOR 45 YEARS, BUT HAS THRIVED AND
18 MET THE CHALLENGES OF A CHANGING WORLD WITH AGILITY AND
19 COMPASSION. IT'S ALSO THE PHILOSOPHY OF COMMUNITY ENGAGEMENT,
20 AND HUMAN CONNECTION OF PEOPLE NEEDING PEOPLE, THAT I THINK
21 ALL OF US HERE SHOULD REMEMBER AND FOSTER IN OUR OWN PERSONAL
22 AND PROFESSIONAL RELATIONSHIPS. AND SO WE WANT TO SAY TO MIKE
23 WATANABE, PRESIDENT AND C.E.O., HE JOINED THE ORGANIZATION IN
24 1975, AND HAS CONTINUED TO SERVE THERE FOR 43 YEARS. I DID SAY
25 FOR 43 YEARS, AND 35 OF THOSE AS PRESIDENT. I THINK MIKE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 DESERVES A ROUND OF APPLAUSE FOR ENDURING THAT PERIOD OF TIME.
2 [APPLAUSE.] AND SO IT'S WITH A THANKFUL COMMUNITY THAT I SPEAK
3 HERE, AND SAY IT WAS IN MAY OF THIS YEAR, AS A VALIDATION OF
4 HIS EXTRAORDINARY LEADERSHIP, HE WAS AWARDED AN HONORARY
5 DOCTORATE OF HUMANE LETTERS FROM CAL STATE UNIVERSITY,
6 NORTHRIDGE. AND SO, MIKE, WE WANT TO SAY CONGRATULATIONS. WE
7 SHOULD SAY CONGRATULATIONS, DR. MIKE, FOR YOUR 45 YEARS OF
8 INVOLVEMENT. AND THE ASIAN AMERICAN DRUG ABUSE PROGRAM IS
9 DOING WHAT IT NEEDS TO DO, AND WE ARE A GRATEFUL COUNTY FOR
10 IT. LET'S GIVE A.D.A.P. ANOTHER BIG ROUND OF APPLAUSE, AS WE
11 WELCOME THEM FORWARD. [APPLAUSE.] MIKE WATANABE.

12

13 **MIKE WATANABE:** MADAM CHAIR, MEMBERS OF THE BOARD, THANK YOU
14 VERY MUCH FOR THIS TERRIFIC RECOGNITION. THANK YOU, SUPERVISOR
15 RIDLEY-THOMAS, FOR THOSE WONDERFUL WORDS. YOU'VE ALREADY
16 INTRODUCED EVERYONE HERE, SO I'LL SKIP OVER THAT. TOMORROW,
17 DECEMBER 13, 45 YEARS AGO, A.D.A.P. WAS INCORPORATED, AND WE
18 WERE FORMED TO SERVE A CRITICAL NEED FACING A SPECIFIC
19 MINORITY COMMUNITY. WE STARTED WITH ONE SMALL PROGRAM AIMED AT
20 HELPING ASIAN-PACIFIC ISLANDERS TRANSITION OUT OF PRISON, WITH
21 THE HELP OF THE LATE SUPERVISOR KENNETH HAHN, AND HIS CHIEF OF
22 STAFF, THE LATE MAZ UHKAR. TODAY WE ARE ABLE TO OFFER A WIDE
23 AND COMPREHENSIVE LEVEL OF SERVICE TO OVER 20,000 INDIVIDUALS
24 ANNUALLY, OF EVERY ETHNICITY, WITH PROGRAMS RANGING FROM DRUG
25 AND ALCOHOL TREATMENT TO GANG PREVENTION FOR YOUTH AND

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 EMPLOYMENT SERVICES. YOU, THE BOARD OF SUPERVISORS, AND
2 ESPECIALLY THE SECOND DISTRICT, HAVE BEEN INVALUABLE
3 SUPPORTERS AND ADVOCATES FOR THE WORK THAT WE HAVE BEEN DOING
4 TO CHANGE LIVES AND SAVE FAMILIES. SO THANK YOU ONCE AGAIN FOR
5 THIS WONDERFUL HONOR. THANK YOU. [APPLAUSE.]

6

7 **SUP. RIDLEY-THOMAS:** WELL, LADIES AND GENTLEMEN, WE WISH TO
8 HAVE ANOTHER SPECIAL PRESENTATION AT THIS MOMENT. LET'S TURN
9 OUR ATTENTION TO THE SCREEN, AND TAKE A PEEK AT ONE OF THE
10 JAZZ LEGENDS IN OUR COMMUNITY, THE ONE AND ONLY ERNIE ANDREWS.
11 ON THE SCREEN, PLEASE. [MUSIC.]

12

13 **SPEAKER:** THE RUSHING TRADITION IS STILL WITH US. ERNIE ANDREWS
14 BRINGS TO THE 1980S SOME OF THE SAME SPIRIT, EVEN THE SAME
15 BLUES VERSES JIMMY RUSHING SANG A HALF-CENTURY AGO. HERE'S
16 ERNIE ANDREWS. [APPLAUSE.]

17

18 **ERNIE ANDREWS:** THE THINGS YOUR HEART WOULD DO. DON'T LEAD ME
19 ON. I'M NOT A FOOL-BOY. I KNOW WHAT HAPPENS IN A KISS.

20

21 **SPEAKER:** RIGHT HERE AT THIS LOT WAS THE PLACE CALLED THE
22 JUNGLE ROOM. THAT'S WHERE I GOT MARRIED, 36 YEARS AGO.

23

24 **SPEAKER:** I STARTED WORKING AT THE JUNGLE ROOM AS A CASHIER.
25 AND ERNIE CAME IN, AND HE SAID TO ME-- I SAID TO HIM, "WOULD

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 YOU SING ME A SONG? IF YOU SING ME A SONG, I'LL GIVE YOU A
2 KISS."

3

4 **SPEAKER:** I'M NOT GOING TO DO IT, ERNIE ANDREWS.

5

6 **SPEAKER:** HARRY DID NOT USE THE REAL TALENT OF ERNIE ANDREWS.

7 [ERNIE ANDREWS SINGS.]

8

9 **SPEAKER:** I JUST KNEW THEN THAT ERNIE WOULD HIT THE TOP, AND I
10 SAID, "ERNIE, I DON'T HAVE TO WORK SO HARD. I CAN STAY HOME
11 WITH THE KIDS." AND I CARRIED ON: "AND I CAN DO THIS, AND I
12 CAN DO THIS." [ERNIE ANDREWS SINGS.]

13

14 **ERNIE ANDREWS:** I NEVER WANTED TO TAKE ORDERS. I NEVER WANTED
15 TO PLAY FOR THE MONEY THAT WAY. I NEVER WANT TO BE AN UNCLE
16 TOM TO LIFE. IT'S CRAZY. PEOPLE TELL ME, "WHY HAVE YOU BEEN
17 TAKING THIS ROUTE?" AND I JUST LOVE TO DO THINGS. [APPLAUSE.]

18

19 **SUP. RIDLEY-THOMAS:** ANYBODY WHO TURNS 90 YEARS OLD, WE OUGHT
20 TO SALUTE THAT PERSON IN THE RIGHT WAY. AND THEREFORE, I'M
21 GOING TO DO WHAT ERNIE DOES, AND I WON'T DO IT AS WELL. I JUST
22 WANT TO SAY, HAPPY BIRTHDAY TO YOU, HAPPY BIRTHDAY TO YOU,
23 HAPPY BIRTHDAY, DEAR ERNIE, HAPPY BIRTHDAY TO YOU. THE ONE AND
24 ONLY ERNIE ANDREWS, LADIES AND GENTLEMEN. OUR LOCAL LEGEND IS
25 IN THE HOUSE. [APPLAUSE.] HE'S A CHRISTMAS BABY, BORN DECEMBER

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 THE 25TH, IN THE YEAR OF 1927. HE SPENT THE FIRST 13 YEARS IN
2 PHILADELPHIA, AND AFTER A FEW YEARS IN LOUISIANA, HE RELOCATED
3 HERE IN LOS ANGELES, AND THAT WAS IN 1944. AT JEFFERSON HIGH
4 SCHOOL, MR. ANDREWS MADE HIS NAME KNOWN IN THE POOL OF
5 EMERGING WEST COAST JAZZ TALENT, AND MADE LOS ANGELES HIS
6 HOME. A BRIGHT AND YOUNG TALENT, ERNIE ANDREWS WAS ABLE TO
7 EXPERIENCE THE PEAK OF LOS ANGELES'S CENTRAL AVENUE, WHICH HAD
8 A JAZZ SCENE THAT RIVALED NEW YORK. LOCAL ENTREPRENEUR JOE
9 GREENE HEARD ERNIE ANDREWS ON CENTRAL AVENUE, AND QUICKLY
10 SIGNED HIM. AND IN 1958, ERNIE ANDREWS JOINED THE HARRY JAMES
11 ORCHESTRA AND ADOPTED A LUSH, POP-ORIENTED ORCHESTRAL SOUND,
12 WHICH HELPED LAUNCH HIS CAREER. AND BEGINNING IN THE 1970S, HE
13 BEGAN PERFORMING WITH THE FRANK CAPP/PIERCE ORCHESTRA; AND BY
14 THE 1980S AND 90S, HAD COLLABORATED WITH MANY STELLAR
15 MUSICIANS AND ICONIC VENUES, INCLUDING CLAYTON-HAMILTON
16 ORCHESTRA, THE LOS ANGELES SYMPHONY, THE LIONEL HAMPTON JAZZ
17 FESTIVAL, AND THE PLAYBOY JAZZ FESTIVAL. MANY OF YOU PROBABLY
18 HAVE SEEN HIM THERE. AND IT WAS IN 1986 THAT HE WAS THE
19 INDIVIDUAL WHO WAS THE STAR OF THE FILM "BLUES FOR CENTRAL
20 AVENUE," WHICH PUT HIS CAREER IN THE SPOTLIGHT BY HIGHLIGHTING
21 HIS FIRST RECORD AT THE AGE OF 17, ALL THE WAY TO HIS
22 APPEARANCE ON CENTRAL AVENUE. AND SO WITH THAT AND EVEN MORE,
23 I WANT YOU TO JOIN ME IN CELEBRATING THE ONE AND ONLY ERNIE
24 ANDREWS, ON HIS REMARKABLE JAZZ CAREER AND HIS UPCOMING 90TH
25 BIRTHDAY. SHEILA JAMES? OKAY. ERNIE, THE CHAIR INSTRUCTS THAT

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 YOU SHOULD BLOW OUT THE CANDLES BEFORE THE FIRE DEPARTMENT
2 SHOWS UP. THERE YOU GO! HE KNOCKED IT ALL DOWN IN ONE BREATH.
3 [APPLAUSE.]

4

5 **ERNIE ANDREWS:** THANK YOU VERY MUCH. I JUST WANT TO SAY THAT I
6 APPRECIATE THE RECOGNITION HERE IN LOS ANGELES. I'VE BEEN
7 DOING NOTHING BUT SINGING FOR A LIVING, OVER 72 YEARS. THAT'S
8 ALL I'VE EVER DONE. AND I'VE HAD A NICE JOURNEY, AND I HAVE
9 ENJOYED THE RIDE, AND I'M STILL ENJOYING THE RIDE. THANK YOU.
10 [APPLAUSE.]

11

12 **SUP. RIDLEY-THOMAS:** I WANT TO GIVE A SHOUTOUT TO ERNIE'S WIFE,
13 BERNICE, WHO'S IN THE AUDIENCE. WAVE TO US SO WE CAN SAY HI TO
14 YOU, AND TO MICHAEL DAUPHIN, WHO JOINED US. MADAM CHAIR, WE
15 THANK YOU VERY MUCH.

16

17 **SUP. HAHN:** THANK YOU, MADAM CHAIR. THIS NEXT PRESENTATION,
18 WE'RE GOING TO PRESENT SCROLLS IN HONOR OF SPARK OF LOVE. AND
19 WE HAVE HERE TODAY OUR COUNTY FIRE DEPARTMENT CHIEF, DARYL
20 OSBY; RETIRED FIRE CAPTAIN STEVE VALENZUELA. AND IT'S AMAZING
21 THAT YOU'RE EVEN HERE. WE ACTUALLY HAD TO POSTPONE THIS
22 PRESENTATION FROM LAST WEEK, WHEN YOU WERE A LITTLE BUSIER
23 LAST WEEK. AND IT'S BEEN AN UNBELIEVABLE, HARROWING COUPLE
24 WEEKS FOR OUR FIREFIGHTERS, AND WE JUST WANTED TO TAKE A
25 MOMENT TO-- EVEN ON THE NATIONAL NEWS, THEY ARE TALKING ABOUT

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 OUR WILDFIRES HERE IN L.A. COUNTY, AND HOW UNPREDICTABLE THEY
2 WERE, HOW DANGEROUS THEY WERE. AND WE WANTED TO TAKE THIS
3 OPPORTUNITY, BEFORE WE PRESENT THIS SCROLL ON ANOTHER ISSUE,
4 JUST TO GIVE A ROUND OF APPLAUSE TO THE MEN AND WOMEN IN OUR
5 FIRE DEPARTMENT, [APPLAUSE.] WHO HAVE BEEN NONSTOP, 24/7, OUT
6 THERE FIGHTING THE FIRES, AND WE KNOW THE END IS NOT HERE YET.
7 SO WE WANTED TO JUST REALLY THANK YOU. AND ALSO, BEFORE I GET
8 TO THE SCROLL, I WANTED TO GIVE A SHOUTOUT TO MY COLLEAGUE,
9 KATHRYN BARGER, WHO IS ALSO GOING TO PRESENT A SCROLL AS PART
10 OF THIS. BUT, YOU KNOW, THIS IS YOUR FIRST YEAR AS THE ELECTED
11 MEMBER OF THE COUNTY BOARD OF SUPERVISORS. AND YOU'RE NOT NEW
12 TO THE COUNTY, BUT I WILL TELL YOU, WE NEVER KNOW WHAT A DAY
13 IS GOING TO BRING US. AND AS YOU RACED OUT OF THE HALL A WEEK
14 AGO, TO BE THERE IN YOUR DISTRICT, WITH YOUR PEOPLE-- AND I
15 WILL TELL YOU, LISTENING TO YOU ON THE RADIO, WATCHING YOU ON
16 T.V., I THOUGHT YOUR VOICE WAS SO CREDIBLE AND SO IMPORTANT,
17 AS YOU WERE URGING PEOPLE TO HEED THE CALL OF OUR LAW
18 ENFORCEMENT AND OUR FIREFIGHTERS TO EVACUATE. AND YOU WERE ON
19 MESSAGE EVERY TIME YOU WERE ON THE PHONE, AND I THOUGHT YOU
20 REALLY LENT AN AIR OF CREDIBILITY AND TRUTHFULNESS, AND I
21 THINK PEOPLE BELIEVED YOU. AND I THINK YOU'RE ALSO RESPONSIBLE
22 FOR PROBABLY SAVING A LOT OF LIVES, BY YOUR CONSTANT MESSAGE
23 TO URGE PEOPLE TO EVACUATE. SO I THOUGHT YOU DID A GREAT JOB.
24 [APPLAUSE.] OKAY. NOW, TO THE PRESENTATION. BESIDES WHAT OUR
25 FIREFIGHTERS ARE DOING, AND OUR NEWS MEDIA IS DOING ON A

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 REGULAR BASIS, TO COVER THESE FIRES AND FIGHT THESE FIRES,
2 THIS YEAR WAS NO DIFFERENT THAN ANY OTHER YEAR. AND OUR FIRE
3 DEPARTMENT, IN CONJUNCTION WITH CHANNEL 7, DO SOMETHING CALLED
4 THE SPARK OF LOVE TOY DRIVE. AND SPARK OF LOVE WAS THE
5 BRAINCHILD OF FIRE CAPTAIN STEVE VALENZUELA, WHO, IN 1992,
6 DECIDED TO START A FIREFIGHTER-DRIVEN EFFORT TO COLLECT TOYS
7 AND GIFTS FOR CHILDREN AND TEENS IN OUR UNDERSERVED
8 COMMUNITIES. AND WE KNOW YOUR WIFE, ANGIE, OF COURSE, WORKED
9 FOR THE FOURTH DISTRICT FOR MANY YEARS, HERE IN THE COUNTY,
10 AND SHE ALSO HAS GIVEN BACK A LOT TO THE COUNTY. HE PITCHED
11 THE IDEA TO A.B.C. 7'S PRODUCER, MILLIE MARTINEZ, AND THE REST
12 IS HISTORY. FOR EVERY YEAR, FOR 25 YEARS, A.B.C. 7 AND L.A.
13 COUNTY FIRE HAVE PARTNERED FOR ONE OF THE LARGEST TOY DRIVES
14 IN THE NATION. PEOPLE CAN DROP TOYS OFF AT ANY FIRE STATION,
15 OR AT ONE OF THE MANY EVENTS THAT SPARK OF LOVE HOLDS ACROSS
16 THE COUNTY. IN THE FIRST YEAR, THEY SET A GOAL TO GIVE EVERY
17 CHILD IN L.A. COUNTY FOSTER CARE ONE TOY FOR CHRISTMAS: A
18 TOTAL OF 50,000 TOYS THAT FIRST YEAR. THAT SEEMED LIKE A
19 REALLY HIGH BAR. BUT AFTER A PARTICULARLY HARSH FIRE SEASON IN
20 SOUTHERN CALIFORNIA, A GRATEFUL COMMUNITY SHOWED UP IN FULL
21 FORCE, AND THEY EASILY SURPASSED THE 50,000 TOYS. OVER THE
22 LAST 25 YEARS, SPARK OF LOVE HAS DONATED AN INCREDIBLE 9-1/2
23 MILLION TOYS TO UNDERSERVED CHILDREN, AND EVEN EXPANDED
24 OUTSIDE OF L.A. COUNTY. THAT'S AN INCREDIBLE PROGRAM, AND
25 WE'RE HERE TODAY TO THANK OUR FRIENDS AT A.B.C. CHANNEL 7, AND

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 THE HEROES IN THE FIRE DEPARTMENT, FOR THEIR EFFORTS TO MAKE
2 CHILDREN SMILE THIS HOLIDAY SEASON. YOU'VE REALLY GONE ABOVE
3 AND BEYOND. THE COUNTY THANKS YOU. CONGRATULATIONS ON 25
4 YEARS, AND WE ARE HOPING FOR ANOTHER 25 MORE YEARS. I'VE GOT A
5 SCROLL FOR CHIEF OSBY AND CHERYL FAIR, FROM A.B.C. 7. AND
6 BEFORE THAT, I WANTED TO LET MY COLLEAGUES SAY A FEW WORDS, AS
7 WELL.

8

9 **SUP. BARGER:** THANK YOU. AND I ALSO WANT TO ECHO THE THANKS TO
10 OUR MEN AND WOMEN IN THE FIRE DEPARTMENT; NOT ONLY IN L.A.
11 COUNTY, BUT ACROSS THE STATE, AND ACTUALLY THROUGHOUT OTHER
12 STATES, AND IN PARTICULAR CHIEF OSBY, WHO TRULY IS A LEADER.
13 AND I WANT TO THANK YOU FOR EVERYTHING YOU DID LAST WEEK.
14 WHILE WE COULDN'T PROTECT ALL THE HOMES, THERE'S NO QUESTION
15 THAT WE PROTECTED MANY, AND SAVED MANY LIVES. SO I WANT TO
16 THANK YOU AND YOUR TEAM. [APPLAUSE.] ON DECEMBER 3RD, I HAD
17 THE HONOR OF HOSTING NEARLY 500 FOSTER YOUTH AT MAGIC
18 MOUNTAIN, AND ONE OF THE THINGS THAT WE DID WAS WE HAD SPARK
19 OF LOVE THERE, AND WE HANDED OUT TOYS. AND TO SEE THE LOOK IN
20 THOSE CHILDREN'S EYES WHEN THEY PICK A GIFT THAT NEVER, IN
21 THEIR WILDEST DREAMS, DID THEY THINK THEY WOULD GET, IT'S
22 BECAUSE OF THE VISION THAT YOU, CAPTAIN VALENZUELA, HAD. AND
23 I'M STARTING TO FEEL OLD, BECAUSE I REMEMBER WHEN YOU DID THIS
24 25 YEARS AGO. AND THIS HAS TAKEN OFF; LITERALLY, SPARKED
25 PEOPLE'S HEARTS. AND THE GIVING THAT COMES OUT, AND THE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 DIFFERENCE THAT WE ARE MAKING, YOU ARE MAKING, WE ALL ARE
2 MAKING IN THE LIVES OF YOUNG PEOPLE, IS INSPIRATIONAL. AND I
3 WANT TO THANK K.A.B.C.-7, WHO HAS BEEN A PARTNER, AND WE
4 COULDN'T DO IT ALONE. IT'S ABOUT GETTING THE WORD OUT. IT'S
5 ABOUT LETTING PEOPLE KNOW THAT THEY CAN MAKE A DIFFERENCE. ONE
6 TOY. ONE TOY CAN MAKE A DIFFERENCE IN A CHILD'S LIFE. SO I
7 WANT TO PRESENT THIS SCROLL, AND SUPERVISOR HAHN'S GOING TO
8 PRESENT HER SCROLLS. BUT WE WANT TO THANK YOU ALL FOR MAKING
9 THIS SEASON TRULY ABOUT WHAT IT NEEDS TO BE, AND THAT'S GIVING
10 BACK TO THE COMMUNITY. SO THANK YOU VERY, VERY MUCH.

11 [APPLAUSE.]

12

13 **SUP. HAHN:** SO I'LL PRESENT MINE TO OUR CHIEF. ON BEHALF OF THE
14 ENTIRE COUNTY FIRE DEPARTMENT, WE WANT TO THANK YOU FOR THIS
15 ONE SMALL THING THAT YOU DO, BESIDES EVERYTHING ELSE THAT YOU
16 DO. [APPLAUSE.]

17

18 **DARYL OSBY:** WELL, GOOD MORNING, EVERYBODY. DARYL OSBY, FIRE
19 CHIEF, THE LOS ANGELES COUNTY FIRE DEPARTMENT. AND ON BEHALF
20 OF THE LOS ANGELES COUNTY FIRE DEPARTMENT, WE'D LIKE TO THANK
21 THE HONORABLE BOARD-- IN PARTICULAR, HONORABLE SUPERVISOR HAHN
22 AND HONORABLE SUPERVISOR BARGER-- FOR THIS PRESENTATION TODAY.
23 AND AS I STAND HERE, I JUST THINK ABOUT 25 YEARS OF A
24 RELATIONSHIP WITH A.B.C. CHANNEL 7, AND THE VISION OF CAPTAIN
25 STEVE VALENZUELA THEN. I JUST THINK ABOUT ONE OF OUR CORE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 VALUES, AND THEN ONE OF THE CHARACTERISTICS OF THE COUNTY, AND
2 THAT'S JUST CARING. AND I JUST THINK THAT WE THINK OF 25
3 YEARS, AND WE'VE GIVEN TOYS TO MILLIONS OF KIDS. AND THIS
4 YEAR, JUST ALONE, IN OUR FIRE DEPARTMENT ALONE, OUR GOAL IS TO
5 GIVE 70,000 GIFTS TO KIDS. AND I'VE BEEN ON THE END OF GIVING,
6 AND I'VE BEEN ON THE END OF SEEING THESE KIDS. AND DEFINITELY,
7 AS ARTICULATED BY SUPERVISOR BARGER, WE'RE PROVIDING LOVE,
8 CARE, AND GIFTS TO CHILDREN, IN A WAY THAT YOU CAN ONLY
9 IMAGINE THEIR LIVES. SO ON BEHALF OF THE MEMBERS OF THE LOS
10 ANGELES COUNTY FIRE DEPARTMENT, A.B.C. CHANNEL 7, THE BOARD,
11 AND ALL THE DONORS, WE'RE VERY GRATEFUL, AND THANK YOU FOR
12 THIS PRESENTATION. [APPLAUSE.]

13

14 **SUP. HAHN:** AND SO, CHERYL, FOR A.B.C. 7, ON BEHALF OF LOS
15 ANGELES COUNTY, WE REALLY WANT TO THANK YOU FOR PARTNERING
16 WITH US, AND PROVIDING LOVE AND TOYS AND HOPE TO LOTS OF KIDS
17 WHO OTHERWISE WOULD NOT BE HAVING A HAPPY HOLIDAY SEASON. SO
18 THANK YOU. [APPLAUSE.]

19

20 **CHERYL FAIR:** THANK YOU SO MUCH FOR THIS. CHANNEL 7 HAS ALWAYS
21 BELIEVED IN SERVICE. WE BELIEVE WE HAVE AN OBLIGATION TO SERVE
22 THE COMMUNITY, AND TO BE ABLE TO PARTNER WITH THE COUNTY
23 FIREFIGHTERS ON SOMETHING LIKE THIS IS A JOY FOR US. THANK YOU
24 TO OUR TEAM, TERESA SAMANIEGO, RUTH HOUSE. THEY DO ALL THE
25 WORK TO HELP ORGANIZE THIS, AND IT IS REALLY A SPARK OF LOVE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 TO SEE WHAT HAPPENS OUT AT THESE EVENTS. IT'S A TRUE HOLIDAY
2 TRADITION FOR SO MANY FAMILIES TO BRING THEIR CHILDREN OUT, TO
3 TEACH THEM WHAT IT MEANS TO SHARE, AND TO LOVE, AND TO CARE
4 ABOUT OTHERS. SO THANK YOU TO THE COUNTY FOR THIS, AND THANK
5 YOU TO THE FIREFIGHTERS, FIRST AND FOREMOST, FOR THEIR
6 COMMITMENT TO THIS AMAZING CAMPAIGN. THANK YOU. [APPLAUSE.]

7

8 **SUP. BARGER:** AND LAST, BUT NOT LEAST, TO CAPTAIN STEVE
9 VALENZUELA, WHO PLANTED THE SEED THAT PROVIDED THE INSPIRATION
10 THAT GOT US TO WHERE WE ARE TODAY. SO ON BEHALF OF THE COUNTY,
11 WE WANT TO PRESENT THIS TO YOU AND THANK YOU. [APPLAUSE.]

12

13 **STEVE VALENZUELA:** WELL, GOOD MORNING. I HAVE TO SAY THAT I'M
14 EXTREMELY PROUD OF THE FIRE SERVICE, AND THIS YEAR,
15 ESPECIALLY, WITH ALL THE FIRES THAT WE'RE OUT THERE FIGHTING,
16 STATEWIDE, AND ANYWHERE WE'RE ASKED TO GO, THAT THEY ALSO HAVE
17 TAKEN THE TIME TO STILL CONTINUE WITH THE SPARK OF LOVE TOY
18 DRIVE. IT BEGAN WITH THE L.A. COUNTY FIRE DEPARTMENT AND HAS
19 SPREAD THROUGHOUT THE SOUTHLAND, WITH OTHER FIREFIGHTERS AND
20 FIRE DEPARTMENTS TAKING PART IN IT. AND AT THE BEGINNING, IT
21 WASN'T AN EASY SELL, BECAUSE WE'RE VERY TRADITIONAL, AND
22 EVERYBODY HAD A PROGRAM. BUT OVER 25 YEARS, WITH A.B.C. 7 AND
23 ALL OF THEIR PROMOTION, ALL OF THEIR HELP, THEY HAVE MADE THIS
24 PROGRAM BE SO MUCH MORE THAN I EVER THOUGHT IT WOULD BE, AND
25 TO STILL BE GETTING BIGGER AND GROWING MORE EACH YEAR,

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 PROVIDING MORE AND MORE TOYS TO THOSE KIDS. AND WE GET TO SEE
2 THEM NOT JUST AFTER AN EMERGENCY, LIKE A FIRE; WE GET TO SEE
3 THEM AT A TIME OF JOY, DURING THE HOLIDAYS, AND WE HELP TRY TO
4 MAKE THEIR HOLIDAYS EVEN BETTER. SO, AGAIN, THANK YOU TO THE
5 BOARD. THANK YOU TO A.B.C. 7-- INCREDIBLE DEDICATION AND
6 SUPPORT. THANK YOU TO ALL THE FIREFIGHTERS OUT THERE, CHIEF
7 OSBY. AND I JUST HOPE AND PRAY THAT IT CONTINUES ON AND GETS
8 BETTER EVERY YEAR, AND MAYBE BE HERE FOR ANOTHER 25. YOU NEVER
9 KNOW. THANK YOU. [APPLAUSE.]

10

11 **SUP. HAHN:** GET THE MARCHING BAND MUSIC READY. MY NEXT
12 PRESENTATION IS TO RECOGNIZE THE GAHR HIGH SCHOOL MARCHING
13 BAND, FROM CERRITOS, CALIFORNIA. [APPLAUSE.] OH, WE CAN DO
14 BETTER THAN THAT. THE GAHR MARCHING BAND, FROM CERRITOS! LAST
15 MONTH, THE GLADIATORS PERFORMED THEIR 2017 FIELD SHOW
16 PRODUCTION, "CONSPIRACY THEORY," AND WERE CROWNED THE
17 CALIFORNIA STATE BAND CHAMPIONS FOR THE FOURTH CONSECUTIVE
18 YEAR. ANOTHER ROUND OF APPLAUSE. [APPLAUSE.] THE WEEK BEFORE
19 THE CHAMPIONSHIP, THEY EARNED FIRST PLACE IN DIVISION 5A
20 FINALS, AND WON ALL THE CAPTION AWARDS: HIGH MUSIC
21 PERFORMANCE, HIGH VISUAL PERFORMANCE, HIGH MUSIC EFFECT, HIGH
22 VISUAL EFFECT, HIGH PERCUSSION, AND HIGH AUXILIARY. THAT'S A
23 LOT OF HIGH. DRUM MAJOR AND TROMBONIST JAN CARLO BALAGTAS
24 EARNED THE OUTSTAND-- DID I SAY THAT RIGHT? BALAGTAS. IS THAT
25 BETTER? YES. EARNED THE OUTSTANDING SOLOIST AWARD AND A \$500

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 SCHOLARSHIP. LET'S HEAR IT FOR JAN. JAN CARLO. THIS
2 ACHIEVEMENT IS A RESULT OF THE HARD WORK AND COLLECTIVE
3 EFFORTS OF THE STUDENTS, THE INSTRUCTORS, THE ALUMNI, THE
4 PARENTS, AND THE COMMUNITY, WHICH I THINK WE HAVE HERE TODAY.
5 GIVE YOURSELVES A ROUND OF APPLAUSE. [APPLAUSE.] THEY WERE
6 ABLE TO ACCOMPLISH THIS BIG WIN WITH THE SUPPORT OF THEIR
7 PRINCIPAL, DR. WISE, LEADERSHIP OF MUSIC DIRECTOR DARREN
8 LONEY, AND THE INCREDIBLE INSTRUCTIONAL STAFF.
9 CONGRATULATIONS, GAHR HIGH SCHOOL MARCHING BAND, AND KEEP UP
10 THE GREAT WORK. I'M NOW GOING TO PRESENT A SCROLL TO THE MUSIC
11 DIRECTOR, DARREN LONEY. HERE YOU GO.

12

13 **DARREN LONEY:** SO, MY NAME'S MR. LONEY, AND I'M THE BAND
14 DIRECTOR, AND THIS IS MY FIFTH YEAR THAT I'VE BEEN AT GAHR
15 HIGH SCHOOL. AND IT'S JUST BEEN A JOY TO WATCH THESE STUDENTS
16 GROW, OVER THE LAST FIVE YEARS. WE'D LIKE TO THANK OUR
17 INSTRUCTIONAL STAFF. THEIR DAILY EFFORTS EVERY DAY HELP BRING
18 OUT THE BEST IN OUR STUDENTS. WE'D LIKE TO THANK OUR
19 INCREDIBLE BOOSTER PARENTS, WHO MAKE THIS PROGRAM POSSIBLE,
20 EVERYTHING FROM FUNDRAISERS, TRANSPORTATION, UNIFORMS. THEY DO
21 EVERYTHING. [APPLAUSE.] AND OF COURSE, THIS WOULD NOT BE
22 POSSIBLE WITHOUT THE HARD WORK OF OUR STUDENTS, SO ANOTHER BIG
23 ROUND OF APPLAUSE FOR THE STUDENTS. [APPLAUSE.] LAST, BUT NOT
24 LEAST, WE'D LIKE TO THANK THE GAHR HIGH SCHOOL ADMINISTRATION

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 AND OUR DISTRICT, A.B.C. UNIFIED SCHOOL DISTRICT, FOR THEIR
2 SUPPORT OF MUSIC EDUCATION. THANK YOU VERY MUCH.

3

4 **SUP. KUEHL, CHAIR:** SUPERVISOR BARGER, DO YOU HAVE SOME
5 WONDERFUL PEOPLE TO PRESENT TO US, AS WELL?

6

7 **SUP. BARGER:** WE DO, AND WE HAVE SOME WONDERFUL, AMAZING YOUNG
8 WOMEN, WHO I THINK ARE GOING TO PROVIDE US WITH SOME ROSE. IT
9 IS MY HONOR TO WELCOME THE TOURNAMENT OF ROSES' 100TH ROSE
10 QUEEN, ISABELLA MARIE MAREZ. [APPLAUSE.] AND ALSO, THE 2018
11 ROYAL COURT. THE THEME FOR THE 129TH ANNUAL ROSE PARADE IS
12 "MAKING A DIFFERENCE," CELEBRATING THE UNSUNG HEROES IN OUR
13 COMMUNITIES. THESE INDIVIDUALS ARE SELFLESS, KIND, AND
14 GENEROUS TO OTHERS, OFTEN SHYING AWAY FROM THE RECOGNITION FOR
15 THEIR EFFORTS. THE TOURNAMENT OF ROSES PRESIDENT, LANCE
16 TIBBET, SHARES, "IT'S ABOUT THE HUMAN ACTS OF KINDNESS THAT
17 ENRICH THE LIVES OF OTHERS, AND ARE THE SOURCE OF INSPIRATION,
18 HOPE, JOY, AND OPTIMISM FOR ALL OF US." THESE YOUNG WOMEN
19 EMBODY THE SPIRIT THROUGH CHARITABLE GIVING, LEADERSHIP, AND
20 CIVIC ENGAGEMENT, AND TRULY ARE AN INSPIRATION, AND IT GIVES
21 ME HOPE IN OUR NEXT GENERATION. FIRST, I'D LIKE TO INTRODUCE
22 TO YOU OUR ROSE QUEEN, ISABELLA MARIE MAREZ, A SENIOR AT LA
23 SALLE HIGH SCHOOL, AND SHE LIVES IN ALTADENA. ISABELLA SERVES
24 AS A LEADERSHIP SERVICE COMMISSIONER, A YOUTH MINISTRY LEADER,
25 AND A JUNIOR AMBASSADOR FOR CHILDREN'S HOSPITAL OF LOS

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 ANGELES. SHE IS A MEMBER OF SUPPORT OUR TROOPS CLUB, KEY CLUB,
2 UNBREAKABLE CLUB, HISPANIC NATIONAL HONOR SOCIETY, AND THE
3 NATIONAL ARTS SOCIETY. ISABELLA ENJOYS PAINTING, SINGING,
4 GOLFING, AND HIKING. AND I'M EXHAUSTED. SHE PLANS TO STUDY
5 SOCIAL JUSTICE AND HUMAN ANATOMY AT SEATTLE UNIVERSITY,
6 MANHATTAN COLLEGE, REGIS UNIVERSITY, VILLANOVA UNIVERSITY,
7 DREXEL UNIVERSITY, OR SARAH LAWRENCE COLLEGE. PLEASE, LET'S
8 GIVE A ROUND OF APPLAUSE TO QUEEN ISABELLA. [APPLAUSE.] I'D
9 ALSO LIKE TO INTRODUCE PRINCESS ALEXANDRA MARIE ARTURA.
10 PRINCESS ARTURA IS A SENIOR AT FLINTRIDGE SACRED HEART
11 ACADEMY, AND LIVES IN PASADENA. ALEXANDRA IS VERY ACTIVE IN
12 SCHOOL, AS A MEMBER OF THE CROSS-COUNTRY TEAM, PRESIDENT OF
13 THE NATIONAL HONOR SOCIETY, A NATIONAL HISPANIC SCHOLAR, A
14 MEMBER OF THE CALIFORNIA SCHOLAR FEDERATION, MU ALPHA THETA,
15 AND LA VANGUARDIA. SAY IT. OKAY, LA VANGUAR-- I GOT IT CLOSE.
16 ALEXANDRA ENJOYS COOKING AND BAKING WITH HER MOM, SINGING WITH
17 HER DAD AND BROTHER, WATCHING MOVIES, AND PLAYING THE GUITAR.
18 ALEXANDRA PLANS TO STUDY HEALTH SCIENCES AT BOSTON UNIVERSITY,
19 GEORGETOWN, UNIVERSITY OF SOUTHERN CALIFORNIA, OR THE
20 UNIVERSITY OF CALIFORNIA LOS ANGELES. WELCOME. AND NOW WE HAVE
21 PRINCESS SAVANNAH ROSE BRADLEY, A SENIOR AT PASADENA HIGH
22 SCHOOL, AND SHE LIVES IN PASADENA. SAVANNAH IS VERY ACTIVE ON
23 CAMPUS. SHE IS A WRITER FOR HER SCHOOL NEWSPAPER, A MEMBER OF
24 THE BLACK STUDENT UNION, AN ACTIVITIES COMMISSIONER, AND
25 PRESIDENT OF XINOS AND KUDOS OF GAMMA LAMBDA. OKAY. SHE IS

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 INVOLVED WITH THE SOCIAL JUSTICE CLUB, TEEN COURT, ROSE
2 AMBASSADORS, AND THE 2018 CLUB. SAVANNAH ENJOYS READING,
3 HIKING, TRAVELING, AND CAMPING. SHE PLANS ON STUDYING SOCIAL
4 JUSTICE, CRIMINAL JUSTICE, AND PSYCHOLOGY AT CALIFORNIA STATE
5 UNIVERSITY, FULLERTON, UNIVERSITY OF CALIFORNIA IRVINE, CAL
6 STATE LOS ANGELES, CAL STATE LONG BEACH, HOWARD UNIVERSITY, OR
7 MARYMOUNT UNIVERSITY. LET'S GIVE HER, ALSO, A ROUND OF
8 APPLAUSE. THANK YOU. [APPLAUSE.] AND NOW, ELIZABETH BUEHNER.
9 NOW IT'S MY HONOR TO INTRODUCE PRINCESS LAUREN ELIZABETH
10 BUEHNER, WHO IS A SENIOR AT ARCADIA HIGH SCHOOL, AND LIVES IN
11 ARCADIA. SHE IS PRESIDENT OF THE SANTA ANITA DELEGATION OF
12 Y.M.C.A. YOUTH IN GOVERNMENT, SERVES AS THE PUBLICITY
13 COMMISSIONER FOR ARCADIA HIGH SCHOOL SENIOR MEN AND WOMEN, AND
14 COMPETES ON THE TRACK AND FIELD TEAM. LAUREN ENJOYS READING,
15 BOARD GAMES, BAKING, VOLUNTEERING WITH YOUNG CHILDREN, AND
16 MAKING HER OWN COLD BREW COFFEE. SHE WOULD LIKE TO ATTEND
17 COLUMBIA UNIVERSITY, BROWN UNIVERSITY, OR GEORGETOWN
18 UNIVERSITY, TO STUDY POLITICAL SCIENCE AND/OR INTERNATIONAL
19 RELATIONS. LET'S GIVE HER A ROUND OF APPLAUSE. [APPLAUSE.]
20 THIS ONE'S SPECIAL FOR ME, BECAUSE I WENT TO HIGH SCHOOL WITH
21 BOTH HER MOTHER AND HER FATHER. THIS IS PRINCESS GEORGIA JANE
22 CERVENKA. PRINCESS CERVENKA IS A SENIOR AT LA CANADA HIGH
23 SCHOOL, AND LIVES IN LA CANADA. GEORGIA IS VERY INVOLVED IN
24 THE COMMUNITY, AND SHE SERVES AS VICE PRESIDENT OF THE BEST
25 BUDDIES CLUB, AND IS CAPTAIN OF THE GIRLS' BASKETBALL TEAM.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 ADDITIONALLY, SHE'S A MEMBER OF THE FLINTRIDGE YOUTH COUNCIL,
2 LA CANADA HIGH SCHOOL CHOIR, AND WORKS WITH THE GIRL SCOUTS OF
3 AMERICA AND NATIONAL CHARITY LEAGUE. SHE ENJOYS WORKING WITH
4 CHILDREN AND ANIMALS. GEORGIA PLANS TO STUDY ENGINEERING AT
5 EITHER THE UNIVERSITY OF MICHIGAN, UNIVERSITY OF SOUTHERN
6 CALIFORNIA, OR VANDERBILT. LET'S GIVE HER A ROUND OF APPLAUSE.
7 [APPLAUSE.] NOW IT IS MY HONOR TO INTRODUCE PRINCESS JULIANNE
8 ELISE LAUENSTEIN. PRINCESS LAUENSTEIN IS A SENIOR AT LA CANADA
9 HIGH SCHOOL, AND LIVES IN LA CANADA. JULIANNE HAS BEEN DANCING
10 FOR 13 YEARS, AN AMBASSADOR FOR THE CHAMBER OF COMMERCE,
11 MEMBER OF THE LA CANADA HIGH SCHOOL FRENCH CLUB, MEMBER OF THE
12 GLENDALE CHAPTER OF THE NATIONAL CHARITY LEAGUE, AND
13 VOLUNTEERS ON THE RECOVERY FLOOR AT HUNTINGTON MEMORIAL
14 HOSPITAL. JULIANNE ENJOYS COOKING, BAKING, AND PLAYING THE
15 PIANO. SHE PLANS TO STUDY BIOLOGY OR HUMAN PSYCHOLOGY, AND
16 WOULD LIKE TO ATTEND BOSTON UNIVERSITY OR THE UNIVERSITY OF
17 WASHINGTON. LET'S GIVE HER A BIG ROUND OF APPLAUSE.
18 [APPLAUSE.] AND LAST, BUT DEFINITELY NOT LEAST, PRINCESS
19 SYDNEY GRACE PICKERING. PRINCESS PICKERING IS A SENIOR AT
20 ARCADIA HIGH SCHOOL, AND LIVES IN ARCADIA. SHE IS A PERFORMING
21 ARTS COMMISSIONER FOR ARCADIA HIGH SCHOOL, ASSOCIATED STUDENT
22 BODY, AND SERVES AS CHAIR OF THE STUDENT COUNCIL APACHE
23 COMMISSION. SYDNEY IS A CAPTAIN OF THE ORCHESIS DANCE COMPANY,
24 AND IS WORKING TOWARD HER GIRL SCOUTS OF AMERICA GOLD AWARD.
25 SHE ENJOYS READING, GARDENING, DRINKING BOBA WITH FRIENDS, AND

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 WATCHING NETFLIX. SYDNEY WOULD LIKE TO STUDY INTERNATIONAL
2 RELATIONS OR GLOBAL STUDIES AT GEORGETOWN UNIVERSITY OR THE
3 UNIVERSITY OF SOUTHERN CALIFORNIA, LOS ANGELES. LET'S GIVE HER
4 A BIG ROUND OF APPLAUSE. [APPLAUSE.] THESE YOUNG WOMEN ARE
5 FANTASTIC ROLE MODELS, AND WILL CONTINUE TO SERVE AS GREAT
6 REPRESENTATIVES FROM OUR COMMUNITY. LADIES, WE THANK YOU FOR
7 YOUR TIRELESS COMMUNITY SERVICE AND CIVIC ENGAGEMENT. WE KNOW
8 THAT YOU HAVE A BRIGHT FUTURE AHEAD OF YOU. AND NOW I WOULD
9 INVITE THE QUEEN TO COME UP AND SAY A FEW WORDS. QUEEN
10 ISABELLA?

11

12 **ISABELLA MAREZ:** THANK YOU. ON BEHALF OF THE COURT AND I, WE
13 ARE JUST SO HONORED TO BE HERE TODAY. LIKE SHE PREVIOUSLY
14 MENTIONED, OUR THEME THIS YEAR IS "MAKING A DIFFERENCE," AND
15 ALL OF THOSE THAT WERE RECOGNIZED TODAY, ALL OF THOSE THAT ARE
16 HERE TODAY, YOU'RE MAKING A DIFFERENCE IN YOUR COMMUNITY.
17 MAKING A DIFFERENCE IS A VERY PASSIONATE THING THAT WE DO ON
18 THIS COURT. EACH AND EVERY ONE OF US HAVE DIFFERENT PASSIONS,
19 DIFFERENT WAYS WE MAKE A DIFFERENCE IN OUR OWN COMMUNITIES.
20 BUT FOR ME, MOST IMPORTANTLY, BEING A YOUNG HISPANIC LADY, AND
21 LIVING IN LOS ANGELES, HAVING TWO UNCLES THAT ARE CAPTAIN ON
22 THE LOS ANGELES FIRE DEPARTMENT, TWO SHERIFFS IN MY FAMILY,
23 IT'S VERY SPECIAL TO MY HEART THAT I GOT THE OPPORTUNITY TO BE
24 RAISED AND BORN HERE, BUT ALSO BE A PART OF THIS AMAZING CITY,
25 LOS ANGELES. IT'S A BEAUTIFUL CITY. IT'S VERY DIVERSE. BUT

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 MOST IMPORTANTLY, WE KNOW HOW TO MAKE EVERY SINGLE PERSON FEEL
2 AT HOME AND WELCOMED HERE. SO THANK YOU SO MUCH FOR HAVING US,
3 AND THANK YOU FOR BEING THE GREATEST CITY. THANK YOU.

4 [APPLAUSE.]

5

6 **SUP. BARGER:** NOW I WOULD LIKE TO INTRODUCE ASTRO. ASTRO IS A
7 ONE-YEAR-OLD MALE CHIHUAHUA, AND CAN BE ADOPTED BY CALLING OUR
8 DOWNEY ANIMAL SHELTER. AND ASTRO'S A LITTLE NERVOUS. 562-728-
9 4610. AGAIN, ASTRO. THERE ARE MANY MORE THAT NEED LOVING HOMES
10 IN THIS TIME OF YEAR. I WOULD ENCOURAGE YOU TO GO ONLINE OR GO
11 TO ONE OF OUR SHELTERS. ASTRO? AND THIS IS BELLA. BELLA IS A
12 DOMESTIC SHORTHAIR TWO-MONTH-OLD FEMALE, AVAILABLE AT THE
13 DOWNEY SHELTER, AS WELL. 562-728-4610. AND YEAH, BELLA'S
14 GETTING READY TO JUMP. SO PLEASE GO ONLINE, OR GO TO ONE OF
15 OUR SHELTERS AND ADOPT. YOU WILL NEVER REGRET IT.

16

17 **SUP. KUEHL, CHAIR:** ALL RIGHT. THANKS TO ALL THE MEMBERS FOR
18 THEIR PRESENTATIONS. AND WE, I THINK, GO NEXT TO THE CODE OF
19 CONDUCT? YES. ALL RIGHT. MADAM EXECUTIVE OFFICER, PLEASE PLAY
20 THE CODE OF CONDUCT.

21

22 **LORI GLASGOW, EXEC. OFCR.:** LADIES AND GENTLEMEN, MAY I PLEASE
23 HAVE YOUR ATTENTION. THE MEETING OF THE LOS ANGELES COUNTY
24 BOARD OF SUPERVISORS IS ABOUT TO COMMENCE. A CODE OF CONDUCT
25 WILL NOW BE READ, AND WE REQUEST THAT YOU COMPLY WITH IT TO

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 ENSURE THE EFFICIENT ADMINISTRATION OF THE MEETING. MEMBERS OF
2 THE PUBLIC, IT IS YOUR RIGHT TO PARTICIPATE IN TODAY'S BOARD
3 HEARING, AND THE BOARD ENCOURAGES SUCH PARTICIPATION. HOWEVER,
4 THE RIGHT OF THE PUBLIC TO ADDRESS THE BOARD MUST BE BALANCED
5 WITH THE NEED TO ENSURE THAT PUBLIC COMMENT DOES NOT INTERFERE
6 WITH THE ORDERLY COURSE OF THE BOARD'S BUSINESS. ALL ARE
7 REMINDED TO ABIDE BY THE FOLLOWING RULES: SPEAKERS MUST CEASE
8 SPEAKING IMMEDIATELY WHEN THEIR TIME HAS ENDED. PUBLIC COMMENT
9 ON AGENDA ITEMS MUST RELATE TO THE SUBJECT MATTER OF THAT
10 ITEM. GENERAL PUBLIC COMMENT IS LIMITED TO SUBJECTS WITHIN THE
11 JURISDICTION OF THE BOARD. PUBLIC COMMENT DOES NOT INCLUDE THE
12 RIGHT TO ENGAGE IN A DIALOGUE WITH BOARD MEMBERS OR STAFF.
13 PLEASE REMAIN RESPECTFUL OF THE FORUM, AND REFRAIN FROM
14 UTTERING, WRITING, OR DISPLAYING PROFANE, PERSONAL,
15 THREATENING, DEROGATORY, DEMEANING, OR OTHER ABUSIVE
16 STATEMENTS TOWARD THE BOARD, ANY MEMBER THEREOF, STAFF, OR ANY
17 OTHER PERSON. MEMBERS OF THE AUDIENCE SHOULD BE RESPECTFUL OF
18 THE VIEWS EXPRESSED BY SPEAKERS, STAFF, AND BOARD MEMBERS, AND
19 MAY NOT CLAP, CHEER, WHISTLE, OR OTHERWISE DISRUPT THE ORDERLY
20 CONDUCT OF THE MEETING. ANY PERSON ENGAGING IN CONDUCT THAT
21 DISRUPTS THE MEETING IS SUBJECT TO BEING REMOVED FROM THE
22 BOARD MEETING. AND FINALLY, IF YOU WITNESS CONDUCT OR BEHAVIOR
23 BY OTHER MEMBERS OF THE PUBLIC THAT DISRUPTS YOUR ABILITY TO
24 REMAIN ENGAGED OR PARTICIPATE IN THIS MEETING, PLEASE NOTIFY

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 THE SERGEANT-AT-ARMS OR OTHER COUNTY STAFF. THANK YOU FOR YOUR
2 COOPERATION.

3

4 **SUP. KUEHL, CHAIR:** THANK YOU. WE'LL MOVE TO ITEMS FOR
5 DELIBERATION, BEGINNING WITH ITEM 2, WHICH HAS BEEN HELD BY
6 SUPERVISOR SOLIS. OVER TO YOU.

7

8 **SUP. SOLIS:** THANK YOU, MADAM CHAIR AND MEMBERS. TODAY'S ACTION
9 BUILDS ON PREVIOUS EFFORTS THAT BOTH SUPERVISOR KUEHL AND I
10 HAVE WORKED ON TO HELP SHED LIGHT ON THE ISSUE OF HIGH-COST
11 LOANS, AND HOW THEY CAN NEGATIVELY IMPACT THE QUALITY OF LIFE
12 FOR RESIDENTS IN LOS ANGELES COUNTY. FINANCIAL EMPOWERMENT
13 MATTERS, AND CAN SIGNIFICANTLY INCREASE THE QUALITY OF LIFE
14 FOR MANY OF OUR RESIDENTS. YET, 52 PERCENT OF HOUSEHOLDS IN
15 OUR REGION LACK THE SAVINGS TO LIVE ABOVE THE POVERTY LINE,
16 AND FOR JUST THREE MONTHS, IF THEY LOSE THEIR JOBS.
17 APPROXIMATELY 20 PERCENT OF OUR HOUSEHOLDS ARE USING CHECK
18 CASHING OR PAYDAY LOANS INSTEAD OF DEPOSITING MONEY IN A BANK
19 ACCOUNT OR CREDIT UNION. AND BASED UPON DATA FROM THE
20 CALIFORNIA DEPARTMENT OF BUSINESS OVERSIGHT, FAMILIES ACROSS
21 THE STATE PAID OVER \$458 MILLION IN PREDATORY INTEREST RATE
22 FEES, JUST LAST YEAR. OVER HALF OF THESE BORROWERS HAVE
23 AVERAGE ANNUAL INCOMES OF \$30,000 A YEAR OR LESS. AND WHAT'S
24 MORE TROUBLING IS THAT SENIOR CITIZENS, AGED 62 AND OLDER,
25 TOOK OUT MORE PAYDAY LOANS THAN ANY OTHER AGE GROUP LAST YEAR.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 WHEN YOU LOOK AT THE UNINCORPORATED AREAS OF LOS ANGELES
2 COUNTY, THERE'S AN ESTIMATED 160 PAYDAY LENDERS. WHEN YOU LOOK
3 AT WHERE THEY'RE LOCATED, MORE THAN A THIRD OF THOSE ARE
4 LOCATED IN THE FIRST DISTRICT. THESE ESTABLISHMENTS ARE
5 LOCATED IN LOW-INCOME COMMUNITIES, PREDOMINANTLY LATINO AREAS,
6 AND, MORE OFTEN THAN NOT, SERVE HIGHER PROPORTIONS OF SENIORS.
7 THIS IS AN EQUITY ISSUE. TODAY'S ACTIONS INSTRUCT OUR
8 DEPARTMENT OF CONSUMER AND BUSINESS AFFAIRS, AND REGIONAL
9 PLANNING, TO BEGIN TO LOOK CLOSER AT AND MAP OUT POTENTIAL
10 OVERCONCENTRATIONS OF THESE ESTABLISHMENTS. WHILE WE'LL BE
11 WORKING TO DEVELOP A PUBLIC AWARENESS CAMPAIGN TO INFORM OUR
12 RESIDENTS OF HIGH COSTS OF THESE LOANS, SO THAT PEOPLE CAN
13 UNDERSTAND AND GET BETTER INFORMATION, AND MAKE BETTER
14 DECISIONS, WE'RE ASKING OUR DEPARTMENT TO IDENTIFY WAYS TO
15 MOVE PEOPLE OFF OF THESE HIGH-COST LOANS TO LOWER-COSTING
16 FINANCIAL PRODUCTS. WE'RE TALKING ABOUT PRODUCTS THAT SHOULD
17 BE MADE AVAILABLE TO EVERYONE. I DO RECOGNIZE THAT FOR SOME OF
18 OUR CONSTITUENTS-- IN PARTICULAR, MINE-- ACCESS TO THESE TYPES
19 OF LOANS IS NECESSARY AT TIMES, DUE TO UNEXPECTED EMERGENCIES.
20 BUT IT'S MY HOPE THAT BY CALLING ON A RANGE OF PARTNERS, SUCH
21 AS LENDING CIRCLES AND CREDIT UNIONS, THAT WE FIND A NEW WAY
22 TO HELP PROVIDE FINANCIAL ASSISTANCE TO THESE STRUGGLING
23 COMMUNITIES. I WANT TO THANK OUR DEPARTMENT OF BUSINESS AND
24 CONSUMER AFFAIRS, AND THE ADVOCATES THAT HAVE COME OUT TODAY,
25 THAT WE'LL HEAR FROM, ABOUT THIS VERY IMPORTANT ISSUE. TOO

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 MANY TIMES, WE SEE PEOPLE LOSING THEIR ASSETS, THEIR HOME, AND
2 BEING CAUGHT UP IN SCAMS. AND IT'S UNFORTUNATE THAT IT HAPPENS
3 IN OUR IMMIGRANT COMMUNITIES, OUR LOW-INCOME COMMUNITIES, AND
4 PEOPLE THAT ARE LIVING ON THE EDGE. MANY TIMES, THEY'RE FACED
5 WITH HAVING NO ALTERNATIVES BUT TO GO TO THESE SOMETIMES
6 UNSCRUPULOUS BUSINESSES. WITH THAT, MADAM CHAIR, I WANT TO
7 THANK YOU FOR JOINING ME AS A CO-AUTHOR ON THIS. THIS IS AN
8 ISSUE REGARDING CONSUMERS, AND IT'S SO IMPORTANT FOR THE
9 LIVELIHOOD OF OUR ECONOMIC WELLBEING IN THE COUNTY OF LOS
10 ANGELES. THANK YOU.

11
12 **SUP. KUEHL, CHAIR:** THANK YOU, MADAM SUPERVISOR. I WANT TO ADD,
13 I'M VERY PLEASED TO CO-AUTHOR THIS. WHEN WE FIRST ESTABLISHED
14 THE CENTER FOR FINANCIAL EMPOWERMENT, THE NOTION REALLY WAS
15 THAT A LOT OF OUR CONSTITUENTS FEEL SORT OF TRAPPED. THEY KNOW
16 WHERE SOMETHING'S AVAILABLE IN THEIR NEIGHBORHOOD, BUT THEY
17 DON'T KNOW OF ANYTHING BEYOND THAT, AND THAT'S REALLY HOW THEY
18 GET CHEATED, HOW THEY GET PREYED UPON, IN A NUMBER OF ARENAS.
19 SO CREATING AN AWARENESS CAMPAIGN ABOUT THE ALTERNATIVES,
20 HELPING PEOPLE TO UNDERSTAND IN MANY LANGUAGES, MAKING CERTAIN
21 THAT WE TELL ALL OF OUR COMMUNITIES IN THEIR OWN LANGUAGE, TO
22 UNDERSTAND IT, THERE ARE ALTERNATIVES TO THESE USURIOUS
23 PRACTICES. SO WITH THAT, ANY OTHER OF MY COLLEAGUES? OH, I SEE
24 YOUR NAME RIGHT THERE. SUPERVISOR HAHN.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **SUP. HAHN:** THANK YOU, MADAM CHAIR AND SUPERVISOR SOLIS, FOR
2 BRINGING THIS FORWARD. THIS CLEARLY HAS BEEN A LONGSTANDING
3 PROBLEM, PARTICULARLY FOR OUR COMMUNITIES OF LOW INCOME. I
4 KNOW, JUST IN UNINCORPORATED AREA OF SOUTH WHITTIER, THERE ARE
5 MORE THAN FIVE PAYDAY LOAN AGENCIES IN LESS THAN THREE MILES.
6 THEY HAVE BECOME THE ONLY GO-TO OPTION, MANY TIMES, FOR PEOPLE
7 WHO NEEDED KIND OF A BRIDGE BETWEEN THE DAY THEY GOT PAID AND
8 THE TIME THAT THEY ACTUALLY NEEDED THE MONEY. AND MANY TIMES,
9 PEOPLE HAVE GOTTEN INTO A DOWNWARD SPIRAL, OWING MORE MONEY
10 THAN THEY COULD AFFORD, AND REALLY BEING PREYED UPON BY SOME
11 OF THESE PLACES. SO I LOVE THAT WE ARE ASKING THE COUNTY TO
12 BEGIN LOOKING AT OTHER BANKING OPTIONS FOR PEOPLE, BECAUSE I
13 THINK THAT'S PART OF THE PROBLEM, IS MANY PEOPLE DON'T KNOW OF
14 ANY OTHER OPTIONS FOR THEM. AND I'M A BIG FAN OF CREDIT
15 UNIONS. I WORKED WITH THEM MANY TIMES WHEN I WAS IN CONGRESS,
16 ON THE SMALL BUSINESS COMMITTEE. THEY HAVE A WAY OF-- THEY'RE
17 USUALLY IN THE COMMUNITIES, BUT THEY TREAT PEOPLE WITH DIGNITY
18 AND RESPECT, AND WORK ON PEOPLE'S FINANCIAL STABILITY, AND
19 GIVE PEOPLE A LOT OF OPTIONS. SO REALLY, HOPEFULLY, THAT'S ONE
20 OF THE OPTIONS WE'RE GOING TO BE OFFERING TO PEOPLE. EARLIER
21 THIS YEAR, I MET WITH REPRESENTATIVES OF SOMETHING CALLED THE
22 TRUTH CARD, WHICH IS A PREPAID MASTERCARD THAT IS F.D.I.C.-
23 INSURED. IT'S BEEN ENDORSED BY THE CONFERENCE OF NATIONAL
24 BLACK CHURCHES. AND IT SEEMS TO BE A WAY THAT, AGAIN, PEOPLE
25 CAN HAVE ACCESS TO THEIR OWN MONEY IN A WAY THAT IS MUCH MORE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 RESPONSIBLE. SO I HOPE THAT WE'LL LOOK AT THINGS LIKE THAT,
2 AND I LOOK FORWARD TO THE REPORT-BACK, AND LOOKING AT ALL THE
3 VARIOUS FINANCIAL PRODUCTS THAT CAN PROVIDE ALTERNATIVES TO
4 HIGH-COST LOANS. SO THANK YOU FOR BRINGING THIS FORWARD. I
5 THINK IT'S ABSOLUTELY TIMELY AND NECESSARY.

6

7 **SUP. KUEHL, CHAIR:** THANK YOU. SUPERVISOR BARGER?

8

9 **SUP. BARGER:** THANK YOU. AND I ALSO WANT TO THANK THE AUTHORS
10 FOR BRINGING THIS MOTION FORWARD. YOU KNOW, I MET WITH THE
11 CONSUL GENERAL OF MEXICO, CARLOS GARCIA DE ALBA, LAST WEEK,
12 AND HE TALKED ABOUT THE FACT THAT THEY OFFER CLASSES OR
13 INSTRUCTION IN THIS TYPE OF FINANCIAL SITUATION, OUT IN THE
14 COMMUNITY. AND IT'S NOT LOST ON ME, WHEN YOU LOOK EVEN IN THE
15 FIFTH DISTRICT AT WHERE THEY'RE LOCATED, THEY'RE LOCATED IN
16 LOW-INCOME AREAS. AND I THINK IT IS PREDATORY. THERE'S NO
17 QUESTION IT'S PREDATORY. AND, YOU KNOW, I REMEMBER WHEN WE
18 WERE TALKING ABOUT HOME LOANS, AND YOU HAD PEOPLE OUT THERE
19 TAKING ADVANTAGE OF INDIVIDUALS WHO WERE TRYING TO REFINANCE
20 THEIR HOME. AND ONCE-- AND I THINK SUPERVISOR RIDLEY-THOMAS IS
21 THE ONE THAT SPEARHEADED THIS FOR THE COUNTY-- BROUGHT A GROUP
22 TOGETHER TO OFFER FREE ADVICE. IT'S AMAZING THAT THESE PEOPLE
23 DIDN'T KNOW THE OPTIONS THEY HAD. AND IT'S IMPORTANT FOR THEM
24 TO UNDERSTAND THE OPTIONS THAT THEY HAVE. AND SO I SUPPORT
25 THIS. I BELIEVE THAT WE NEED TO EDUCATE THE PUBLIC, BECAUSE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 THERE ARE OPTIONS, AS SUPERVISOR HAHN SAID, WHETHER IT BE A
2 CREDIT UNION, OR WHETHER IT BE A DIFFERENT ROUTE. AND IT'S ALL
3 LEGAL, BY THE WAY. THEY HAVE TO ABIDE BY A LAW. BUT YOU HAVE
4 TO BE PRETTY SOPHISTICATED TO UNDERSTAND HOW THESE INTEREST
5 RATES WORK. AND FOR ANYONE THAT'S BOUGHT A CAR, WHEN YOU LOOK
6 AT WHAT YOU END UP PAYING IN INTEREST AT THE END, SOMETIMES IT
7 CAN TAKE YOUR BREATH AWAY IF YOU DON'T REALLY SCRUTINIZE THE
8 INTEREST RATE THAT THE COMPANY IS OFFERING YOU. SO I
9 WHOLEHEARTEDLY ENDORSE THIS, AND I WANT TO THANK YOU FOR
10 BRINGING THIS FORWARD, SUPERVISOR SOLIS. YEAH, THE NUMBERS IN
11 YOUR DISTRICT ARE STAGGERING, IN EAST L.A. SO WITH THAT--

12

13 **SUP. KUEHL, CHAIR:** THANK YOU, SUPERVISOR. I WANTED TO
14 UNDERScore WHAT YOU SAID ABOUT THE CONSUL GENERAL OF MEXICO,
15 BECAUSE HE WAS TALKING ABOUT OFFERING CLASSES, AND PEOPLE
16 MIGHT IMAGINE HE MEANT AT HOME. BUT HE MEANS IN THE CONSULATE,
17 HERE IN LOS ANGELES. AND I ASKED HIM IF IT WAS LIMITED TO
18 THOSE WHO WERE CITIZENS OF MEXICO COMING FOR CONSULAR HELP,
19 AND HE SAID NO. SO I THINK IT'S A GOOD THING TO KNOW.
20 SUPERVISOR RIDLEY-THOMAS?

21

22 **SUP. RIDLEY-THOMAS:** THANK YOU VERY MUCH, MADAM CHAIR, AND TO
23 THE AUTHOR AND CO-AUTHOR. I THINK THIS IS CRITICALLY
24 IMPORTANT. I WOULD LIKE TO HAVE A GREATER APPRECIATION FOR THE
25 COUNTYWIDE IMPACTS. AND I KNOW THAT IT'S NOT LIMITED TO ANY

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 SPECIFIC DISTRICT, BUT ALL OF US NEED TO BE ATTENTIVE TO HOW
2 IT IMPACTS OUR CONSTITUENTS, COLLECTIVELY. IT MIGHT BE EVEN
3 MORE IMPORTANT, IN TERMS OF THE REPORT-BACK, IF THE DEPARTMENT
4 WOULD CONSIDER, PURSUANT TO THE CONSENT OF THE MAKERS OF THE
5 MOTION, THAT WE REVIEW THE ONLINE MARKET FOR PAYDAY LOANS.
6 IT'S HUGE. RECENT STUDIES MAKE IT CLEAR THAT NEARLY HALF--
7 MORE SPECIFICALLY, 46 PERCENT-- OF ONLINE BORROWERS REPORT
8 THAT THEIR BANK ACCOUNTS WERE OVERDRAWN BY PAYDAY LENDERS,
9 TWICE THE RATE AMONG SO-CALLED STOREFRONT BORROWERS. THEY MAKE
10 THE POINT THAT INSTEAD OF POSTDATED CHECKS, ONLINE LENDERS USE
11 ELECTRONIC ACCESS TO BORROWERS' ACCOUNTS TO TAKE THE
12 REPAYMENT. AND SO THIS IS A WHOLE NEW ORDER OF ARGUABLE
13 EXPLOITATION. FEES FOR ONLINE PAYDAY LOANS ARE GENERALLY
14 HIGHER THAN THOSE FOR THE SO-CALLED STOREFRONT LOANS, WITH A
15 TYPICAL RATE OF \$25 FOR \$100 BORROWED. SO, MADAM CHAIR, MADAM
16 SUPERVISOR, THE ONLINE STUFF, WE NEED TO GET AFTER, AND DO IT
17 QUICKLY. SUPERVISOR BARGER MAKES THE CLAIM THAT THERE IS A
18 LAW-ABIDING FACTOR HERE, BUT SOME OF THIS HAS TO BE OUTSIDE OF
19 THE CONFINES OF THE LAW, IN TERMS OF USURY AND OTHER LAWS THAT
20 CAN BE BROUGHT TO BEAR. AND SO I JUST THINK THE REGULATORY
21 ENVIRONMENT NEEDS TO TAKE ANOTHER LOOK. THIS IS HOW WE GOT AT
22 THE ISSUE OF PREDATORY LENDING. IT TOOK US A LONG, LONG TIME,
23 BUT WE FINALLY CRACKED THAT CODE. AND SO I WANT TO LEND MY
24 VOICE OF SUPPORT, AND ENCOURAGE FURTHER AND DEEPER
25 EXPLOITATION, AND, WITH THE PERMISSION OF THE AUTHOR AND THE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 CO-AUTHOR, INSTRUCT THE DEPARTMENT, IN THE REPORT-BACK, TO
2 LOOK AT THIS BUSINESS OF ONLINE PAYDAY LOANS.

3

4 **SUP. KUEHL, CHAIR:** THANK YOU, MR. SUPERVISOR. I THINK WE
5 COULD, WITHOUT AMENDING, CALL THE ATTENTION OF THE D.C.B.A. IN
6 THE INITIAL DIRECTIVE, WHICH ASKS THEM TO RESEARCH BEST
7 PRACTICES IMPLEMENTED BY OTHER LOCAL JURISDICTIONS, TO INCLUDE
8 IN THAT WHAT KINDS OF BEST PRACTICES ANY MIGHT HAVE
9 INCORPORATED ABOUT ONLINE LENDING. UNLESS YOU WOULD LIKE TO
10 HAVE THE DIRECTIVE AMENDED TO SPECIFICALLY SAY THAT, I THINK
11 WE WOULD ASSUME THAT THAT SCOPE THAT YOU'RE DOING, ABOUT BEST
12 PRACTICES, COULD BE INCLUDED IN THE REPORT-BACK. I SEE NODDING
13 FROM THE DIRECTOR OF THE DEPARTMENT. SO WE'LL MAKE THAT PART
14 OF THE EXPECTATION, WITHOUT HAVING TO AMEND, AND ASK THAT THAT
15 BE REFLECTED IN THE BEST PRACTICES REPORT-BACK. NO, I WASN'T
16 ASKING YOU TO NOD. I WAS LOOKING AT THE DIRECTOR, OVER YOUR
17 SHOULDER. HOWEVER, I DON'T ASK ANYONE TO GO YES OR NO, BUT WE
18 DO TAKE A VOTE. BUT NOT UNTIL AFTER WE HEAR FROM THOSE WHO'VE
19 SIGNED UP TO SPEAK, SO LET'S GO TO THAT NEXT, MADAM EXECUTIVE
20 OFFICER. PLEASE CALL THOSE PERSONS.

21

22 **LORI GLASGOW, EXEC. OFCR.:** WOULD THE FOLLOWING INDIVIDUALS
23 PLEASE COME FORWARD, AND STAFF WILL DIRECT YOU: DAVINA
24 ESPARZA. PLEASE COME FORWARD, AND STAFF WILL DIRECT YOU.
25 DEACON ROBERT VASQUEZ, DEREK SMITH, SARAH BRENNAN, CHARLES

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 EVANS, AND ROBERTO BARRAGAN. PLEASE COME FORWARD, AND STAFF
2 WILL DIRECT YOU.

3

4 **SUP. KUEHL, CHAIR:** THANK YOU. WELCOME. MAKE YOURSELVES
5 COMFORTABLE. FIRST PERSON IN A CHAIR MAY SPEAK FIRST. THAT
6 WOULD BE YOU, SIR.

7

8 **CHARLES EVANS:** GOOD MORNING, HONORABLE SUPERVISORS. MY NAME IS
9 CHARLES EVANS. I'M AN ATTORNEY WITH PUBLIC COUNSEL, AND WE'RE
10 ONE OF THE COALITION MEMBERS THAT HAVE ADVOCATED FOR THESE
11 CHANGES TODAY. WE WANT TO THANK THE SUPERVISORS FOR PAYING
12 ATTENTION TO THIS IMPORTANT ISSUE, AND WE'RE GLAD TO HEAR OF
13 THEIR WILLINGNESS TO TAKE ACTION AND LOOK FOR WAYS OF
14 DIRECTING PEOPLE TO ALTERNATIVES. WE WANT TO ALSO ENCOURAGE
15 THE BOARD TO CONSIDER STRONG ORDINANCES TO BREAK UP THAT
16 CLUSTERING OF THESE PREDATORY LOANS AROUND OUR MOST
17 FINANCIALLY VULNERABLE COMMUNITIES, AND THE COMMUNITIES OF
18 COLOR IN THE COUNTY. BY DOING SO, THE COUNTY WOULD JOIN A
19 GROWING FAMILY OF CITIES AND COUNTIES THROUGHOUT THE STATE
20 THAT HAVE IMPLEMENTED ORDINANCES TO LIMIT BOTH THE NUMBER AND
21 THE CONCENTRATION OF THESE COMPANIES AROUND THESE DIFFERENT
22 COMMUNITIES. THE CITY OF SAN JOSE, FOR EXAMPLE, ONE OF THE
23 LARGEST CITIES IN THE COUNTRY, AND ONE WITH A POPULATION THAT
24 IS SIMILAR TO THAT OF THE UNINCORPORATED PARTS OF LOS ANGELES,
25 HAS A HARD CAP ON THE NUMBER OF PAYDAY LENDERS OF ONLY 39 FOR

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 THEIR ENTIRE CITY, AS WELL AS MANDATING AT LEAST A QUARTER-
2 MILE BETWEEN STOREFRONTS. OUR OWN CITY OF NORWALK, HERE WITHIN
3 THE COUNTY OF LOS ANGELES, HAS A HARD LIMIT OF EIGHT, ALSO
4 INCLUDING THAT MANDATORY SEPARATION BETWEEN STOREFRONTS. THE
5 COUNTY HAS THE POWER TO TAKE THAT KIND OF ACTION, AND WE THINK
6 THAT WHEN THE D.C.B.A. FINISHES ITS STUDY, YOU'LL SEE THE NEED
7 TO TAKE THAT KIND OF ACTION, IN ADDITION TO EDUCATING THE
8 COMMUNITY ABOUT THE ALTERNATIVES THAT ARE AVAILABLE. THANK
9 YOU.

10

11 **SUP. KUEHL, CHAIR:** THANK YOU. NEXT SPEAKER, PLEASE.

12

13 **SARAH BRENNAN:** THANK YOU, SUPERVISOR SOLIS AND MADAM CHAIR,
14 FOR INTRODUCING THIS. MY NAME IS SARAH BRENNAN, AND I SERVE AS
15 AREA MANAGER FOR SELF-HELP FEDERAL CREDIT UNION. WE ARE PART
16 OF THE NATIONAL FAMILY OF FINANCIAL INSTITUTIONS THAT ARE
17 NONPROFITS AND MISSION-DRIVEN, INCLUDING OUR POLICY AFFILIATE,
18 THE CENTER FOR RESPONSIBLE LENDING. WE SERVE OVER 130,000
19 MEMBERS IN 49 BRANCHES ACROSS SIX STATES. SEVERAL YEARS AGO,
20 WE ENTERED L.A., AND WE CURRENTLY HAVE TWO BRANCHES HERE: ONE
21 IN SUPERVISOR SOLIS'S DISTRICT IN POMONA, ONE IN SUPERVISOR
22 HAHN'S DISTRICT IN WILMINGTON, WHICH WAS THE FORMER FAMILY
23 FEDERAL. 77 PERCENT OF OUR 3500 L.A. MEMBERS ARE LOW-INCOME,
24 AND 73 PERCENT ARE PEOPLE OF COLOR. THIS YEAR, WE'VE MADE OVER
25 \$5 MILLION OF CONSUMER LOANS TO THESE RESIDENTS, WHETHER IT'S

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 THE \$465 D.A.C.A. LOANS TO SUPPORT DREAMERS WITH APPLYING FOR
2 D.A.C.A., OR IF IT'S SEVERAL THOUSAND DOLLARS TO PURCHASE A
3 RELIABLE CAR TO GET TO WORK. WE SUPPORT THESE AND ALL TYPES OF
4 CONSUMER LENDING, AND WE NEVER CHARGE MORE THAN 18 PERCENT. 18
5 PERCENT IS GENERALLY THE MAX A.P.R. THAT OUR FEDERAL
6 REGULATOR, N.C.U.A., REQUIRES; NOT JUST SELF-HELP, BUT ANY
7 FEDERAL CREDIT UNION. THERE ARE CERTAIN EXCEPTIONS THAT
8 N.C.U.A. ALLOWS UP TO 20 PERCENT FOR ONE-TIME-ONLY SMALL-
9 DOLLAR LOANS. THIS IS NOT SOMETHING THAT SELF-HELP CHOOSES TO
10 CHARGE; HOWEVER, SOME CREDIT UNIONS DO. EVEN FOR THOSE THAT
11 DO, CONTRAST AN 18 OR 28 PERCENT A.P.R. WITH THE 372-PERCENT
12 AVERAGE CALIFORNIA PAYDAY LOAN. THAT IS 13 TO 20 TIMES MORE
13 THAN A CONSUMER WOULD PAY AT ANY CREDIT UNION. THESE PREDATORY
14 LENDERS SAY THEY'RE PROVIDING ACCESS TO CREDIT, BUT IN FACT
15 THEIR BUSINESS MODEL IS DEPENDENT ON TRAPPING PEOPLE IN A
16 REPEATED CYCLE OF DEBT. THAT'S WHY SELF-HELP FEDERAL IS IN
17 STRONG SUPPORT OF THIS MOTION, AND WE VERY MUCH LOOK FORWARD
18 TO THE STUDY. THANK YOU.

19
20 **SUP. KUEHL, CHAIR:** THANK YOU. NEXT SPEAKER, PLEASE.

21
22 **DEACON ROBERT VASQUEZ:** GOOD MORNING. I'M DEACON ROBERT
23 VASQUEZ, FROM ST. JOHN CHRYSOSTOM CHURCH IN INGLEWOOD. I'M
24 ALSO A MEMBER OF C.L.U.E.: CLERGY AND LAITY UNITED FOR
25 ECONOMIC JUSTICE. AND I DO SUPPORT THE MOTION PUT FORWARD BY

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 SUPERVISOR SOLIS AND SUPERVISOR KUEHL. I FEEL CALLED TO BE
2 HERE AND TO SPEAK TO THIS IMPORTANT ISSUE, BECAUSE IT IS AT
3 THE HEART OF ECONOMIC JUSTICE. AS PEOPLE OF FAITH AND AS
4 MEMBERS OF THE HUMAN RACE, WE ARE CALLED TO CARE FOR THE
5 IMMIGRANT, THE WIDOW, THE POOR, THE MARGINALIZED, AND TO SPEAK
6 FOR THOSE WHO HAVE NO VOICE. WE BELIEVE THAT FINANCIAL
7 INSTITUTIONS SUCH AS PAYDAY LENDERS, CAR TITLE LENDERS, AND
8 OTHER FRINGE LENDERS, DO EXACTLY THE OPPOSITE: THEY HARM AND
9 TAKE ADVANTAGE OF THOSE WHO CAN LEAST AFFORD EVEN THE BASIC
10 NECESSITIES OF LIFE. THESE LENDERS ARE DISPROPORTIONATELY
11 LOCATED IN LOW-INCOME NEIGHBORHOODS AND COMMUNITIES OF COLOR.
12 I DID A SEARCH YESTERDAY AND THIS MORNING, AND THERE ARE AT
13 LEAST 30 BRICK-AND-MORTAR OFFICES WITHIN 5 MILES IN THE AREA
14 WHERE I LIVE AND WORSHIP, AND THAT'S A LOT. THEY LOCK PEOPLE
15 IN MY COMMUNITY INTO CYCLES OF DEBT AND STRESS, MAKING AN
16 ALREADY DIFFICULT SITUATION EVEN WORSE. FAITH LEADERS AND
17 MEMBERS OF DIFFERENT FAITH DENOMINATIONS HAVE LONG BEEN IN THE
18 FRONT LINES OF MINISTERING TO AND CARING FOR THE POOR. WE AT
19 C.L.U.E. BELIEVE THAT WE CONTINUE THAT INVOLVEMENT TODAY, BY
20 ADVOCATING FOR THIS MOTION. THE FAITH COMMUNITY CONTINUES TO
21 DO OUR PART TO CREATE A MORE JUST AND SACRED SOCIETY FOR ALL,
22 AND WE ASK THAT YOU, AS COUNTY LEADERS, DO YOUR PART, AS WELL.
23 I FIRMLY BELIEVE THAT BY LIMITING THE NUMBER OF LOCATIONS OF
24 PREDATORY LENDING STOREFRONTS, WE CAN PREVENT PEOPLE FROM
25 USING THESE PRODUCTS AND FALLING INTO A LONG-TERM CYCLE OF

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 EXPENSIVE DEBT. AS FAITH LEADERS, WE SEE A GREAT NEED IN THIS
2 AREA. AND FOR THAT REASON, MANY OF US ARE INVOLVED IN A PILOT
3 PROGRAM WITH THE L.A.X. INGLEWOOD C.L.U.E. COMMITTEE, THAT IS
4 LOOKING AT DEVELOPING CONGREGATIONAL MICROLOANS AND OTHER
5 SAVING PROGRAMS, SUCH AS CONDINAS. THANK YOU.

6

7 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH. NEXT SPEAKER, PLEASE.

8

9 **DEREK SMITH:** GOOD MORNING, MADAM CHAIR, SUPERVISORS. MY NAME
10 IS DEREK SMITH, AND I HAVE THE GREAT PRIVILEGE TO BE THE
11 POLITICAL DIRECTOR FOR U.N.I.T.E. H.E.R.E. LOCAL 11. WE
12 REPRESENT 29,000 MEMBERS IN CALIFORNIA AND ARIZONA. 22,000 OF
13 THOSE ARE HERE IN LOS ANGELES COUNTY. MY UNION SIGNED ON TO BE
14 A PARTNER WITH STOP THE DEBT TRAP L.A., TO ENCOURAGE ELECTED
15 LEADERS TO TAKE THE NECESSARY STEPS TO REIN IN THE EXCESSES OF
16 THE MONEYLENDING INDUSTRY. OUR MEMBERS ARE NO STRANGER TO THE
17 NEVER-ENDING CYCLE OF DEBT THAT OCCURS WHEN A VIRTUALLY
18 UNREGULATED INDUSTRY IS ALLOWED TO PREY UPON PEOPLE WITH VERY
19 FEW OPTIONS. MY UNION HAS BEEN A LEADER IN THE NATIONWIDE
20 EFFORT TO RAISE THE MINIMUM WAGE. THIS EFFORT, OBVIOUSLY, HAS
21 BEEN UNEQUIVOCALLY SUPPORTED BY PEOPLE IN THIS ROOM AND AT THE
22 DAIS. WE KNOW THAT RAISING THE WAGE ISN'T ENOUGH. AND IT ISN'T
23 THAT THE WAGE THAT WE HAVE ISN'T ENOUGH, AND IT ISN'T WHAT WE
24 OURSELVES WOULD NECESSARILY WANT TO LIVE ON, BUT WE ARE
25 ENGAGED IN A LONG-TERM STRUGGLE TO MAKE SURE PEOPLE DON'T HAVE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 TO LIVE IN POVERTY. THE EFFORT TO LIFT PEOPLE OUT OF POVERTY
2 DOES NOT END WITH RAISING WAGES. WE MUST BE EQUALLY ATTENTIVE
3 TO THE INSTITUTIONS THAT EMPLOY PREDATORY PRACTICES DESIGNED
4 TO STRIP WORKERS FROM THEIR HARD-WON WAGES. SO I APPLAUD THIS
5 BODY FOR TAKING UP THIS MOTION, AND WE WHOLEHEARTEDLY SUPPORT
6 IT. THANK YOU.

7

8 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH. MADAM EXECUTIVE
9 OFFICER, PLEASE CALL MORE SPEAKERS.

10

11 **LORI GLASGOW, EXEC. OFCR.:** WOULD THE FINAL THREE INDIVIDUALS
12 WHO REQUESTED TO ADDRESS THE BOARD ON THIS ITEM PLEASE COME
13 FORWARD: DR. GENEVIEVE CLAVREUL, ERIC PREVEN, AND RED CHIEF
14 HUNT.

15

16 **SUP. KUEHL, CHAIR:** ALL RIGHT. NEXT SPEAKER, PLEASE.

17

18 **DAVINA ESPARZA:** GOOD MORNING, SUPERVISORS. THANK YOU FOR THE
19 OPPORTUNITY TO SPEAK. MY NAME IS DAVINA ESPARZA. I'M A NEW
20 RESIDENT TO MONTEBELLO, AND A CONSTITUENT OF THE FIRST
21 DISTRICT. I WAS BORN AND RAISED IN EAST LOS ANGELES, AND LIVED
22 THERE FOR THE MAJORITY OF MY LIFE. I'M HERE TO SHARE MY
23 PERSONAL EXPERIENCE, AND TO ASK THE BOARD TO SUPPORT THE
24 MOTION BY SUPERVISORS SOLIS AND KUEHL, TO STRENGTHEN THE LOCAL
25 CONSUMER PROTECTIONS AGAINST PREDATORY PAYDAY, CAR TITLE, AND

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 INSTALLMENT LOANS. A FEW YEARS AGO, AFTER MY FATHER PASSED, I
2 FOUND MYSELF FACING SOME FINANCIAL TROUBLES. AT THE TIME, I
3 WAS LIVING IN EAST LOS ANGELES, WITHIN WALKING DISTANCE OF
4 SEVERAL PAYDAY LENDING STORES. I ENDED UP BORROWING NOT ONE,
5 BUT FOUR, FROM DIFFERENT PAYDAY LENDERS. I HAD LOANS WITH
6 P.L.S., SPEEDY CASH, A.C.E. CASH EXPRESS, AND ADVANCE AMERICA.
7 I HAD FOUR \$300 LOANS-- PAYDAY LOANS-- AND ONE \$2600
8 INSTALLMENT LOAN. AT THE TIME, I THOUGHT THESE LOANS WOULD
9 HELP ME, BUT IT WASN'T LONG BEFORE I KNEW THAT IT WASN'T
10 HELPING ME AT ALL. I FELT I WAS DROWNING IN DEBT. I TRIED TO
11 PAY THESE LOANS OFF, BUT IT WAS IMPOSSIBLE. I DID HAVE TO CUT
12 CORNERS, AND HAD TO SELL SOME OF MY SENTIMENTAL VALUABLES. I
13 USED THE STUFF TO PAY MY BILLS. I WAS ABLE TO PAY ONE OF MY
14 LOANS OFF. HOWEVER, I ENDED UP DEFAULTING, DUE TO THE
15 CIRCUMSTANCES OF LOSING MY JOB. I FELT THAT PAYING A PAYDAY
16 LOAN WAS NOT IMPORTANT AS FINDING A JOB, SO I DEFAULTED.
17 BECAUSE AT THE END OF THE \$2600 LOAN, I WAS GOING TO BE ASKED
18 TO PAY \$12,000, WHICH WAS NOT IN MY BEST INTEREST. A BIG PART
19 OF THE PROBLEM WITH THESE LOANS ARE THEY'RE VERY EASY TO GET,
20 BUT THEY'RE VERY HARD TO GET OUT OF. AND I THANK YOU.

21

22 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH FOR YOUR TESTIMONY.
23 THANKS. NEXT SPEAKER, PLEASE.

24

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **ROBERTO BARRAGAN:** GOOD MORNING, CHAIRPERSON KUEHL AND MEMBERS
2 OF THE BOARD. THANK YOU FOR THE OPPORTUNITY TO SPEAK TODAY. MY
3 NAME IS ROBERTO BARRAGAN. I AM THE SECRETARY OF THE BOARD OF
4 THE CALIFORNIA INVESTMENT COALITION, AND A RESIDENT OF NORTH
5 HILLS. I AM ALSO THE FOUNDER AND MEMBER OF PACOIMA DEVELOPMENT
6 FEDERAL CREDIT UNION. THE C.R.C. SEEKS A FAIR ECONOMY THAT
7 MEETS THE NEEDS OF COMMUNITIES OF COLOR AND LOW-INCOME
8 COMMUNITIES, BY ENSURING THAT BANKS AND OTHER CORPORATIONS
9 INVEST AND CONDUCT BUSINESS IN OUR COMMUNITIES IN A JUST AND
10 EQUITABLE MANNER. C.R.C. HAS BEEN INVOLVED IN EFFORTS TO
11 TIGHTEN REGULATION OF PAYDAY LENDERS AT THE STATE AND FEDERAL
12 AND OUR LOCAL CITIES FOR OVER TWO DECADES. NOTE, WE HAVE NEVER
13 ADVOCATED FOR THE ELIMINATION OF PAYDAY LOANS, AS INDUSTRY
14 WOULD ARGUE. I'M HERE TO CONVEY SERIOUS SUPPORT FOR THIS
15 MOTION, FOR THE COUNTY TO STRENGTHEN CONSUMER PROTECTIONS
16 AGAINST PREDATORY PAYDAY, CAR TITLE, AND INSTALLMENT LOANS,
17 INCLUDING APPROPRIATE LIMITATIONS TO PREVENT DEBT TRAPS. I
18 WANT TO RECOGNIZE THE ORGANIZATIONS PRESENT TODAY IN SUPPORT,
19 WHO AREN'T TESTIFYING: ASIAN PACIFIC POLICY AND PLANNING
20 COUNCIL, CONSUMER ACTION, C.D. TECH, EAST L.A. COMMUNITY
21 CORPORATION, HAVEN NEIGHBORHOOD SERVICES, KOREATOWN YOUTH AND
22 COMMUNITY CENTER, LEAGUE OF UNITED LATIN CITIZENS, MEXICAN
23 AMERICAN OPPORTUNITY FOUNDATION, MONTEBELLO HOUSING
24 DEVELOPMENT CORPORATION, NEW ECONOMICS FOR WOMEN, PACIFIC

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 ASIAN CONSORTIUM IN EMPLOYMENT, AND THE VERMONT SLAUSON E.D.C.

2 THANK YOU.

3

4 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH. NEXT SPEAKER, PLEASE.

5

6 **ERIC PREVEN:** YEAH, IT'S ERIC PREVEN. I'LL TAKE THE EXTRA TIME,
7 IF IT'S POSSIBLE.

8

9 **SUP. KUEHL, CHAIR:** I DON'T BELIEVE YOU WILL. THE CHAIR GIVES
10 YOU TWO MINUTES.

11

12 **ERIC PREVEN:** IT WOULD BE A MIRACLE IF A BOLT OF LIGHTENING
13 DOES NOT STRIKE THIS BUILDING, GIVEN THE HYPOCRISY IN THE FACE
14 OF THIS ISSUE. OF COURSE, WE ALL AGREE THAT THESE ARE
15 PERNICIOUS LOANS, BUT HAVE WE FORGOTTEN THAT WESLEY EDENS, THE
16 GUY WHO TOOK OVER AMERICAN GOLF, IS THE SUBPRIME LENDING KING?
17 HE SAYS, "I DON'T LIKE THAT EPITAPH, BUT THESE LOANS HELP
18 PEOPLE." DON HANKEY, WHO'S OUT IN THE VALLEY, SUPERVISOR
19 KUEHL, I KNOW YOU KNOW HE HAS PARTNERED UP, MR. RIDLEY-THOMAS,
20 WITH JAMISON, WHO HAS PROVIDED MORE IN THE WAY OF CAMPAIGN
21 SUPPORT THAN ALMOST ANY SOUTHERN CALIFORNIA REAL-ESTATE
22 DEVELOPER I COULD THINK OF. AND YET, HERE WE ARE, FACING A
23 JAIL PLAN THAT IS GOING TO BE FUNDED BY GIANT INTEREST
24 PAYMENTS INTO THE FUTURE, THAT WE ALL ARE VERY WORRIED ABOUT
25 AND HAVE GRIEVED AGGRESSIVELY ABOUT. AND YET, HERE WE ARE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 REACHING OUT FOR THIS PAYDAY COMMUNITY, WHERE OF COURSE WE
2 WANT TO DO SOMETHING, BUT OF ALL THE THINGS TO FOCUS ON-- I
3 MEAN, I THINK ABOUT, YOU KNOW, THE PARTNERSHIP BETWEEN THESE
4 GIANT REAL-ESTATE COMPANIES AND THESE GIANT LENDERS, LIKE DON
5 HANKEY, WHO WAS FINED, BY THE CONSUMER FINANCIAL PROTECTION
6 GROUP, \$48 MILLION IN 2015. I MEAN, THIS IS THE GUY WHO IS
7 ROLLING INTO OUR COMMUNITY WITH THESE GIANT CONDOS. EVERYONE
8 SAYS, "OH, DON'T BE N.I.M.B.Y." AND YET, THESE ARE THE SAME
9 PEOPLE WHO HAVE PROFITED ENDLESSLY ON THIS SCAM AGAINST PEOPLE
10 WHO ARE IN DESPERATE SHAPE. SO, YOU KNOW, I AM GLAD THAT YOU
11 ARE RAISING SOME AWARENESS, AND EXPANDING THE OUTREACH
12 INFORMATION, SO PEOPLE CAN FIND-- CONGREGATIONAL LOANS SOUNDS
13 GOOD, SOUNDS NICE, BUT WE GOT TO GET OUT OF BUSINESS WITH THE
14 SAME PEOPLE WHO ARE BRINGING THOSE BIG, PRIVATE DOLLARS TO
15 YOUR ATTENTION ON A REGULAR BASIS, AND GET INTO THE BUSINESS
16 OF RUNNING A SYSTEM THAT DOES NOT JACK THE PRICES FOR THE
17 MUSEUM OF NATURAL HISTORY UP TO \$15 A HEAD. AND BY THE WAY,
18 THEY GOT NAILED FOR A \$10 MILLION PENALTY IN AN INTEREST SWAP
19 GAME, WHICH I CAN'T EVEN UNDERSTAND.

20
21 **SUP. KUEHL, CHAIR:** THANK YOU. NEXT SPEAKER, PLEASE.

22
23 **DR. GENEVIEVE CLAVREUL:** GOOD MORNING, BOARD OF SUPERVISORS.
24 DR. GENEVIEVE CLAVREUL. I AM IN SUPPORT OF THAT MOTION. I
25 THINK IT'S VERY IMPORTANT TO DEVELOP SOME OF THOSE SUPPORTS

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 FOR PEOPLE IN THE LOWER NEIGHBORHOODS, AND SO ON. I THINK
2 THERE HAS BEEN A LOT OF ABUSE, SO I AM VERY PLEASED TO SEE
3 THAT YOU ARE GOING TO LOOK AT IT, AND MAYBE PROVIDE SOME
4 ANSWERS. THANK YOU SO MUCH.

5

6 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH, DOCTOR. LAST SPEAKER,
7 PLEASE.

8

9 **RED CHIEF HUNT:** THE RED CHIEF HUNT, FOR THE RECORD. I'M
10 ACTUALLY INVESTIGATING THIS RIGHT NOW, THE PAYDAY LOAN SCHEME.
11 I THINK THE INTEREST RATES ARE TOO HIGH. I'LL KNOW
12 FURTHERMORE, AFTER THIS MONTH, WHAT'S ACTUALLY GOING ON WITH
13 THE PAYDAY LOANS, AND THINGS LIKE THAT. LIKE I SAID, IN THE
14 AREA WHERE THERE'S PEOPLE OF COLOR, I THINK THE INTEREST RATE
15 IS WAY TOO HIGH, AND I THINK THAT CALIFORNIA NEEDS TO COME UP
16 WITH A CAP. I THINK A LOT OF THE LOANS ARE COMING FROM
17 DIFFERENT STATES, OTHER THAN CALIFORNIA. SO I'M IN FAVOR OF
18 YOU GUYS PUTTING A CAP ON IT, AND I'M IN FAVOR OF YOU GUYS
19 ACTUALLY MAKING LEGISLATION TO MAKE IT WORK. SO ON THAT NOTE,
20 I'M IN FAVOR OF IT, BUT I WANT TO SEE SOME MORE ACTION. AND I
21 WANT TO SEE THAT, ACTUALLY, THE MINORITIES, THE BROWN PEOPLE,
22 AND THE PEOPLE OF COLOR ARE REALLY TAKEN CARE OF, AND THAT
23 THERE'S A CAP ON WHAT THESE PEOPLE CAN TAKE FROM YOU IN THE
24 INSTITUTIONS, AND THINGS LIKE THAT. SO I'M LOOKING FORWARD TO

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 HEARING MORE FROM THIS MOTION, AND I'M LOOKING FORWARD TO
2 HEARING FROM YOU GUYS, AS WELL. THANK YOU. THE RED CHIEF HUNT.

3

4 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH. THAT CONCLUDES THE
5 SPEAKERS.

6

7 **SUP. SOLIS:** MADAM CHAIR?

8

9 **SUP. KUEHL, CHAIR:** BUT IT JUST CAME UP, BECAUSE SHE JUST
10 PUSHED THE BUTTON. WE'RE JUST GETTING USED TO THIS TECHNOLOGY,
11 BUT IT PLEASES ME TO CALL ON THE SUPERVISOR FROM THE FIRST
12 DISTRICT, HILDA SOLIS.

13

14 **SUP. SOLIS:** THANK YOU. THANK YOU, MADAM CHAIR. I REALLY WANT
15 TO THANK THE COALITION, THE CALIFORNIA REINVESTMENT COALITION,
16 THAT'S HERE THIS MORNING. I THINK THEY WERE LISTED EARLIER BY
17 ONE OF THE SPEAKERS. IF WE COULD HAVE THEM JUST STAND, PLEASE,
18 AND BE RECOGNIZED? THANK YOU FOR COMING OUT AND WORKING ON
19 THIS ISSUE. [APPLAUSE.] I WANT TO THANK THEM FOR WORKING WITH
20 OUR STAFFS, AND WORKING WITH OUR COMMUNITY, TO HELP SHED LIGHT
21 ON THIS VERY IMPORTANT ISSUE, AND WE LOOK FORWARD TO YOUR
22 CONTINUED SUPPORT, AND LEARNING HOW WE CAN REALLY ZERO IN ON
23 THESE MALPRACTICES THAT IMPACT OUR COMMUNITY IN SUCH A
24 NEGATIVE MANNER. SO THANK YOU AGAIN FOR COMING. THANK YOU,
25 MADAM CHAIR, AND I MOVE THE MOTION.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **SUP. KUEHL, CHAIR:** ALL RIGHT. MOVED BY SUPERVISOR SOLIS.

3 SECONDED BY SUPERVISOR RIDLEY-THOMAS. IF THERE IS NO

4 OBJECTION, WE'LL ADOPT ITEM 2, UNANIMOUSLY. THANK YOU SO MUCH.

5 THANK YOU TO ALL. WE MOVE NEXT TO ITEM 7, AND I'D LIKE TO CALL

6 ON SUPERVISOR HAHN. IT WOULD BE ITEM 7. I KNOW YOU'RE PRESENT.

7 YOU'RE ALWAYS PRESENT. THAT'S GOOD.

8

9 **SUP. HAHN:** THANK YOU. MADAM EXECUTIVE OFFICER, CAN YOU CALL

10 THE DEPARTMENT HEADS?

11

12 **LORI GLASGOW, EXEC. OFCR.:** YES. AS YOU CAN SEE WHO'S COMING,

13 DR. MITCH KATZ, THE HEALTH AGENCY EXECUTIVE DIRECTOR; DR.

14 BARBARA FERRER, THE DIRECTOR OF PUBLIC HEALTH; DR. CHRISTINA

15 GHALY, THE ACTING DIRECTOR OF HEALTH SERVICES; AND DR.

16 JONATHAN SHERIN, THE DIRECTOR OF MENTAL HEALTH.

17

18 **SUP. HAHN:** THANK YOU, MADAM EXECUTIVE OFFICER. MADAM CHAIR,

19 THIS ITEM I'M BRINGING FORWARD BEGAN UNDER THE LEADERSHIP OF

20 DR. KATZ, AND IT WAS CALLED THE LABOR MANAGEMENT

21 TRANSFORMATION COUNCIL: THE L.M.T.C. AND IT WAS FORMED AS A

22 SUBCOMMITTEE IN THE DEPARTMENT OF HEALTH SERVICES. THIS

23 INNOVATIVE GROUP, STARTED BY D.H.S., IN PARTNERSHIP WITH

24 S.E.I.U., SOUGHT TO TACKLE SOME OF THE MORE COMPLICATED ISSUES

25 THAT ARISE IN PATIENT CARE. FOR THE LAST TWO YEARS, THIS

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 COUNCIL HAS BROUGHT OUR FRIENDS IN LABOR TO THE TABLE, WITH
2 THE LEADERSHIP OF OUR HEALTH AGENCY, TO ADDRESS NOT ONLY
3 ISSUES AFFECTING OUR EMPLOYEES, BUT ALSO THE PATIENTS THEY
4 CARE FOR. AND WITH THIS MOTION, SUPERVISOR SOLIS AND I HOPE TO
5 TRANSFORM THIS INFORMAL SUBCOMMITTEE INTO A FORMALLY
6 DESIGNATED COUNCIL. THE COUNCIL HAS BEEN ABLE TO ACCOMPLISH A
7 LOT IN THE LAST TWO YEARS, INCLUDING IMPLEMENTING A SINGLE SET
8 OF EMERGENCY CODES ACROSS D.H.S. FACILITIES; CONDUCTING THE
9 FIRST D.H.S.-WIDE EMPLOYEE ENGAGEMENT SURVEY, WITH OVER 10,000
10 EMPLOYEES RESPONDING; CREATING A CUSTOMER SERVICE CURRICULUM;
11 AND HOSTING RECRUITMENT FAIRS. THESE EFFORTS HAVE HELPED TO
12 FILL POSITIONS THAT HAVE BEEN HISTORICALLY DIFFICULT TO FILL,
13 INCREASED CUSTOMER SERVICE TO OUR PATIENTS AND CLIENTS ACROSS
14 ALL THREE AGENCIES, AND IMPROVED COLLABORATION BETWEEN
15 FRONTLINE STAFF AND MANAGERS. THIS MODEL IS UNIQUE BECAUSE IT
16 GIVES COUNTY STAFF A VOICE IN HOW OUR HEALTH AGENCY OPERATES,
17 BOTH AS A HEALTH PROVIDER AND AS AN EMPLOYER. THESE
18 DISCUSSIONS MAKE FOR BETTER WORKPLACES, AND CANNOT BE RESERVED
19 JUST FOR CONTRACT NEGOTIATIONS. I BELIEVE WE NEED TO FORMALIZE
20 THIS COUNCIL TO ENSURE THIS TYPE OF COMMUNICATION CAN
21 CONTINUE, AND THAT OUR COUNTY EMPLOYEES' IDEAS AND CONCERNS
22 CONTINUE TO BE HEARD. AND I KNOW THERE'VE BEEN CONCERNS ABOUT
23 FUNDING OF THIS COUNCIL. D.H.S. HAS BEEN PAYING FOR THE
24 COUNCIL TO OPERATE. AND UPON APPROVAL OF ITS FORMALIZATION AS
25 A COUNCIL, ALL HEALTH AGENCY DEPARTMENTS AND EACH UNION

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 INVOLVED HAVE PLEDGED FUNDING AND STAFFING. I REALLY WANT TO
2 THANK DR. KATZ AND OUR OTHER DEPARTMENT HEADS FOR COMING TO
3 TESTIFY, BUT I THINK THAT THIS IS-- REALLY, DR. KATZ, YOU GET
4 A LOT OF CREDIT FOR HELPING TO START THIS. EVERYONE SINGS YOUR
5 PRAISES ON THIS ONE ISSUE; A LOT OF OTHERS, AS WELL. BUT I
6 THINK, PARTICULARLY, SINCE YOU'RE LEAVING, AND YOU WON'T BE
7 THERE TO MAKE SURE THAT THIS INFORMAL COUNCIL SURVIVES, I
8 THOUGHT IT WAS APPROPRIATE THAT WE FORMALIZE THIS. IT'S BEEN A
9 GOOD IDEA, IT'S BEEN A MODEL, AND IT'S A PILOT PROGRAM THAT
10 ACTUALLY HAS BEEN EXTREMELY SUCCESSFUL, AND I'D LIKE TO CODIFY
11 IT, GOING FORWARD, IN THE COUNTY OF LOS ANGELES. [APPLAUSE.]

12

13 **SUP. KUEHL, CHAIR:** THANK YOU. SUPERVISOR SOLIS?

14

15 **SUP. SOLIS:** THANK YOU. I WANT TO ALSO THANK SUPERVISOR HAHN
16 FOR THE OPPORTUNITY TO CO-AUTHOR THIS IMPORTANT MEASURE. THE
17 PARTNERSHIP BETWEEN LABOR UNIONS AND THE HEALTH AGENCY, OVER
18 THE PAST FEW YEARS, HAS HELPED TO PAVE THE WAY FOR SOME GREAT
19 OPPORTUNITIES FOR COLLABORATION AND FOR INNOVATION. NO DOUBT
20 ABOUT IT. BOTH THE UNIONS AND THE LEADERSHIP AT THE HEALTH
21 AGENCY DESERVE A LOT OF CREDIT FOR THAT COLLABORATION, AND
22 RECOGNIZING THE SIGNIFICANCE TO CREATE THIS BOND AND SERVE AS
23 A SHINING EXAMPLE FOR OTHER MUNICIPALITIES. OF COURSE, WE KNOW
24 THAT, HISTORICALLY, THE STRONGEST AND MOST SUCCESSFUL
25 ENTERPRISES IN OUR COUNTRY HAVE HAD THESE TYPES OF

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 COLLABORATIVE PARTNERSHIPS BETWEEN UNIONS AND MANAGEMENT, SO
2 WE SHOULD CHERISH AND FULLY SUPPORT THE MODELS THAT THE COUNTY
3 IS NOW IMPLEMENTING. JUST THIS PAST JULY, I AUTHORED A MOTION
4 WHICH FURTHER SET OFF THE COURSE FOR THE UNION OF AMERICAN
5 PHYSICIANS AND DENTISTS, AN S.E.I.U. COMMITTEE OF INTERNS AND
6 RESIDENTS, TO WORK TOGETHER WITH D.H.S. FOR RECRUITING,
7 HIRING, AND MAINTAINING FULL-TIME EMPLOYED PHYSICIANS. THAT
8 WAS ALSO A HALLMARK, AND WE KNOW HOW IMPORTANT THAT IS.
9 BRINGING PERMANENCY AND STABILITY TO LABOR MANAGEMENT
10 TRANSFORMATION COUNCIL WOULD ONLY STRENGTHEN AND MULTIPLY SUCH
11 SUCCESSFUL COLLABORATIONS BETWEEN TWO SIDES. I CAN'T THINK OF
12 ANYTHING MORE IMPORTANT RIGHT NOW THAN HAVING OUR LABOR
13 MANAGEMENT TEAMS WORKING TOGETHER TO MOVE THE COUNTY AND OUR
14 HEALTHCARE SYSTEM FORWARD. THANK YOU FOR THE OPPORTUNITY TO
15 CO-AUTHOR, AND THANK THE LEADERSHIP OF OUR HEALTH AGENCY.
16 THANK YOU.

17

18 **SUP. KUEHL, CHAIR:** THANK YOU. I THINK, WHEN SUPERVISOR HAHN
19 ASKED THE HEAD OF OUR HEALTH AGENCY AND OUR THREE DIRECTORS TO
20 COME UP, IT WAS IN HOPES THAT YOU WOULD SAY SOMETHING FROM
21 MANAGEMENT'S POINT OF VIEW ABOUT THIS, ON THE RECORD. MAY I GO
22 FIRST TO YOU, DR. KATZ, AS THE HEAD OF THE AGENCY?

23

24 **DR. MITCHELL KATZ:** THANK YOU, CHAIR KUEHL. AND I WANT TO THANK
25 SUPERVISOR HAHN SO MUCH FOR YOUR LEADERSHIP AND MAKING SURE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 THAT THIS IS SOMETHING THAT STAYS IN THE COUNTY, AND
2 SUPERVISOR SOLIS FOR CO-CHAIRING IT. I WANT TO GIVE ALL THE
3 CREDIT TO OUR UNION COLLEAGUES, S.E.I.U., C.I.R., U.A.P.D.,
4 THE TEAMSTERS, AND A.F.S.C.M.E., AND TELL YOU THAT THE USUAL
5 RULEBOOK, SEVEN YEARS AGO, TO TRANSFORM D.H.S. WOULD HAVE BEEN
6 TO HIRE A LOT OF HIGH-PRICED CONSULTANTS. AND THAT'S HOW MOST
7 SYSTEMS GO ABOUT TRANSFORMATION. AND ONE OF MY DISCOVERIES IN
8 LIFE IS, THAT'S REALLY VERY INEFFECTIVE. YOU PAY A LOT OF
9 MONEY. THEY COME, THEY LOOK AROUND, THEY WRITE YOU A REPORT,
10 BUT NOTHING CHANGES. IN HEALTHCARE, ALL WE HAVE ARE OURSELVES.
11 WE DON'T PRODUCE ANYTHING. EVERYTHING WE DO, WE DO WITH
12 OURSELVES. AND IF YOU WANT THE ORGANIZATION TO BE BETTER, YOU
13 NEED TO WORK WITH THE PEOPLE WHO ARE ACTUALLY PROVIDING THE
14 CARE. AND THE UNIONS ARE A GREAT WAY OF PARTNERING, BECAUSE
15 THEY THEN GIVE AN ORGANIZATION TO THE INDIVIDUAL PEOPLE. I CAN
16 TELL YOU THAT, FOR MY MONEY, WILSON MENDEZ AND ALINA
17 MENDIZABAL ARE WORTH MUCH MORE THAN ANY CONSULTANT THAT I'VE
18 EVER WORKED WITH, IN TERMS OF HOW YOU TRANSFORM SYSTEMS. AND
19 WHEN WE FORMED THE AGENCY, WHAT WE DISCOVERED, AND JON AND
20 BARBARA EMBRACED-- AND I KNOW CHRISTINA HAS NOW, AS WELL-- IS
21 THAT THIS IS SOMETHING THAT WORKS FOR THE WHOLE AGENCY, AND WE
22 FOUND THAT THERE WERE A LOT OF EASY WINS. SO I THINK THAT, IN
23 TERMS OF HOW WE'VE SUPPORTED IT, IT'S IN KIND. WE RELEASED
24 PEOPLE FROM THEIR REGULAR WORK, TO DO WORK THAT IS EQUALLY--
25 SOMETIMES MUCH MORE-- TRANSFORMATIVE. AND I THINK THIS IS AN

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 INCREDIBLY COST-EFFECTIVE AND SUCCESSFUL MODEL. AND AGAIN, I
2 APPRECIATE THE BOARD FOR WANTING TO CONTINUE IT. THANK YOU.

3

4 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH. IN ALPHABETICAL ORDER,
5 BECAUSE, OF COURSE, I CAN'T CHOOSE AMONG EQUALS, DR. FERRER,
6 DO YOU WISH TO ADD A MINUTE?

7

8 **DR. BARBARA FERRER:** YES. THANK YOU SO MUCH, SUPERVISOR KUEHL,
9 AND I ALSO WANT TO ECHO MY THANKS AND DEEP APPRECIATION TO
10 SUPERVISOR HAHN AND SUPERVISOR SOLIS FOR ASKING US TO
11 FORMALIZE THIS REALLY TREMENDOUSLY IMPORTANT RELATIONSHIP AND
12 OPPORTUNITY WE HAVE TO WORK SO CLOSELY WITH OUR UNIONS. I'D
13 ALSO LIKE TO ECHO DR. KATZ. I THINK WHEREVER REAL WORK HAPPENS
14 IS WHERE REAL SOLUTIONS LIE. SO THE PEOPLE THAT ARE DOING THE
15 WORK ARE THE PEOPLE WHO ARE CLOSE TO BOTH THE OPPORTUNITIES
16 AND THE CHALLENGES. AND UNLESS THEY'RE ALLOWED TO RIGHTFULLY
17 EXERCISE SOME OF THEIR LEADERSHIP AND THEIR SKILLS AROUND
18 HELPING US DETERMINE THE BEST COURSE FORWARD, WE MISS ENORMOUS
19 OPPORTUNITIES TO REALLY, I THINK, IMPROVE OUR ABILITY TO BE OF
20 GOOD SERVICE TO OUR COMMUNITIES. AND I WANT TO HIGHLIGHT, WHAT
21 I'VE LOVED MOST ABOUT THIS OPPORTUNITY, AND REALLY WANT TO
22 COMMEND ALL OF OUR UNION PARTNERS IS, IN EVERY CONVERSATION,
23 FRONT AND CENTER, ARE IN FACT THE RESIDENTS WHO WE'RE ALL IN
24 SERVICE OF. AND I THINK THAT'S QUITE REMARKABLE, ESPECIALLY IN
25 THE CLIMATE WE'RE LIVING IN, TO HAVE THIS STRONG PARTNERSHIP

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 THAT REALLY STAYS TRUE TO BOTH THE VISION AND THE MISSION OF
2 THE HEALTH AGENCY, AND COULDN'T DO IT WITHOUT THE UNION
3 LEADERS AND THE UNION MEMBERS. SO, EXTRAORDINARILY GRATEFUL
4 FOR THEIR SUPPORT, AND FOR YOURS, AS WELL. THANK YOU.

5

6 **SUP. KUEHL, CHAIR:** THANK YOU. DR. GHALY?

7

8 **DR. CHRISTINA GHALY:** THANK YOU, AND THANK YOU TO SUPERVISORS
9 HAHN AND SOLIS FOR SUPPORTING THIS MOTION AND BRINGING IT
10 FORWARD. YOU KNOW, I AM A FIRM BELIEVER THAT LABOR AND
11 MANAGEMENT WORKING TOGETHER IS THE BEST WAY TO GET THE WORK
12 DONE, AND IT'S THE RIGHT WAY TO GET THE WORK DONE. WE ALL HAVE
13 A ROLE. AND IN A SERVICE ORGANIZATION, WHAT WE HAVE IS OUR
14 PEOPLE. AND WE'RE ONLY AS STRONG AS OUR PEOPLE ARE ABLE TO
15 SHARE THEIR IDEAS, AND HAVE A HAND IN CREATING THE CHANGE AND
16 BRINGING ABOUT CHANGE. AND WHEN WE HAVE MANAGEMENT THAT IS
17 SUPPORTIVE AND EMBRACING OF THE FRONTLINE STAFF COMING FORWARD
18 WITH OUR IDEAS, THEN THE WORK HAPPENS MORE EFFECTIVELY, AND
19 IT'S BETTER, AND WE CREATE NEW SOLUTIONS, AND WE SOLVE
20 PROBLEMS THAT, BEFORE, WE WOULDN'T HAVE BEEN ABLE TO SOLVE.
21 AND I'VE SEEN THAT HAPPEN THROUGH SPECIFIC PROJECTS THAT THE
22 L.M.T.C. HAS CHAMPIONED, AND I KNOW THAT IT WILL CONTINUE TO
23 HAPPEN IN THE FUTURE. I KNOW THAT D.H.S., WHILE IT STARTED IT,
24 JON AND BARBARA HAVE BOTH REALLY BECOME AND EMBRACED THIS, AND
25 I'M SO HAPPY TO KNOW THAT THEY HAVE COMMITTED THEIR

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 INVOLVEMENT AND THEIR PARTICIPATION OF THEMSELVES, AND THEIR
2 STAFF, AS WELL. AND IT TRULY IS AN AGENCY-WIDE ENDEAVOR, AT
3 THIS POINT, AND WE'RE SO HAPPY TO SEE IT CONTINUE TO MOVE
4 FORWARD.

5

6 **SUP. KUEHL, CHAIR:** THANK YOU. DR. SHERIN?

7

8 **DR. JONATHAN SHERIN:** THANK YOU, SUPERVISORS, VERY MUCH. I
9 THINK THIS IS REALLY ANOTHER EXAMPLE OF UNPRECEDENTED
10 ALIGNMENT THAT WE FIND IN OUR ENVIRONMENT HERE. AND I THANK
11 THE UNIONS, AT A VERY FUNDAMENTAL LEVEL, FOR THIS OPPORTUNITY
12 TO BE REAL PARTNERS; AND TO YOU, MITCH, FOR RECOGNIZING THIS
13 OPPORTUNITY, BECAUSE WE'RE GOING TO MISS YOU, MAN. BUT, YOU
14 KNOW, END OF THE DAY, AND I THINK ANYONE THAT WORKS IN MY
15 DEPARTMENT KNOWS THAT I'M ALL ABOUT THE TRENCHES. I'M ALL
16 ABOUT THE FRONT LINES. WE HAVE TO EMPOWER THE TRENCHES ALL DAY
17 LONG, IN ORDER TO HELP PEOPLE HEAL. AND THIS PARTNERSHIP IS AT
18 THE CORE OF THAT EFFORT. SO, THRILLED TO BE HERE AND TO BE A
19 PART OF THAT, AND SUPPORT THIS IN ANY WAY POSSIBLE.

20

21 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH. THANK YOU ALL FOR
22 BEING ON THE RECORD ABOUT THIS, BECAUSE IF THERE'S EVER ANY
23 QUESTION, WE CAN SAY THAT ALL THE DEPARTMENTS AND THE AGENCY
24 EMBRACED THIS. SO, MADAM EXECUTIVE OFFICER, WOULD YOU CALL THE
25 FIRST SET OF SPEAKERS, PLEASE?

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **LORI GLASGOW, EXEC. OFCR.:** WOULD THE FOLLOWING INDIVIDUALS
3 PLEASE COME FORWARD WHEN YOU HEAR YOUR NAME, AND STAFF WILL
4 DIRECT YOU: LILLIAN CABRAL AND LYDIA CABRAL, LAWRENCE REYES,
5 WILSON MENDEZ, VALENCIA HARALSON, ROBERT LEONARD, PAT NOLEN,
6 AND ROSIE MARTINEZ.

7

8 **SUP. KUEHL, CHAIR:** PLEASE COME FORWARD. THANK YOU. WELCOME.
9 GRAB A MIC. ANYONE MAY START.

10

11 **LILLIAN CABRAL:** GOOD MORNING, BOARD OF SUPERVISORS.

12

13 **SUP. KUEHL, CHAIR:** GOOD MORNING.

14

15 **LILLIAN CABRAL:** MY NAME IS LILLIAN CABRAL, AND I HAVE WORKED
16 FOR THE LOS ANGELES COUNTY FOR 40 YEARS, AT L.A.C.+U.S.C.
17 MEDICAL CENTER. I AM EXECUTIVE OFFICER SECRETARY FOR S.E.I.U.
18 721, AND PART OF THE LABOR MANAGEMENT TRANSFORMATION COUNCIL.
19 ESTEEMED BOARD, I COME TO YOU WITH GREAT JOY AND GRATITUDE,
20 AND I WANT TO THANK SUPERVISORS JANICE HAHN AND HILDA SOLIS
21 FOR SUPPORTING US FRONTLINE WORKERS. THIS MOTION WILL GIVE US
22 A VOICE TO MAKE A DIFFERENCE IN OUR WORKPLACE, AND HELP US TO
23 IMPROVE THE CARE WE PROVIDE FOR OUR PATIENTS, FAMILIES, AND
24 COMMUNITIES. I AM CURRENTLY SEATED ON THE L.M.T.C. STEERING
25 COMMITTEE, AND I CAN HONESTLY TELL YOU IT HAS BEEN A VEHICLE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 OF TRANSFORMATION OF OUR HEALTH AGENCY. OUR PARTNERSHIP HAS
2 PROVEN TO US THAT WE ARE STRONGER TOGETHER. FOR EXAMPLE, ONE
3 OF THE FIRST QUALITY PROJECTS WAS STANDARDIZING THE EMERGENCY
4 CODES AND PROCEDURES FOR D.H.S. IT WAS REMARKABLE, BECAUSE
5 THREE PREVIOUS EFFORTS TO ACHIEVE THIS OUTCOME, BEFORE THE
6 LAUNCH OF THE L.M.T.C., FAILED. THE MOST RECENT PROJECT WE ARE
7 ON RIGHT NOW, WITH OUR L.M.T.C., IS IN RESTRUCTURING OUR
8 BILINGUAL STAFF. BILINGUAL STAFF IS IN THE HOSPITALS WHERE WE
9 DO OUR WORK, WE REGISTER OUR PATIENTS, WE LEAD PATIENTS,
10 DIRECT THEM TO THEIR CLINICS OR A PLACE THEY NEED TO GO, AND
11 MEDI-CAL APPLICATIONS. BUT WE HAVE ALSO RECOGNIZED THE
12 HEALTHCARE INTERPRETER. THIS ONE IS TRAINED TO ACTUALLY HAVE
13 THE MEDICAL TERMINOLOGY THAT THEY NEED, TO PROVIDE THE DOCTOR,
14 THE MEDICAL STAFF, THE PATIENT, THE PATIENTS' FAMILIES, AND
15 THE COMMUNITIES, TO QUALITY TRANSLATIONS OF THEIR LANGUAGES.

16

17 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH. NEXT SPEAKER, PLEASE.

18

19 **LYDIA CABRAL:** GOOD MORNING. MY NAME IS LYDIA CABRAL. I'VE BEEN
20 AT L.A.C.+U.S.C. FOR 12 YEARS. I'M A PATIENT RESOURCE WORKER,
21 A HEALTH TRANSFORMATION ADVOCATE, AND I'M ON THE EXECUTIVE
22 BOARD OF S.E.I.U., AND I AM AN ACTIVE UNION MEMBER BECAUSE I
23 BELIEVE THAT TRUE CHANGE IS NOT TOP-DOWN. TRUE CHANGE COMES
24 FROM THOSE WHO CULTIVATE IT IN THE FRONT LINE. I'M ON THE
25 L.M.T.C. AND HAVE BEEN GROWING PROFESSIONALLY, AS A RESULT OF

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 THE ENGAGEMENT IN VARIOUS WORKGROUPS. MOST RECENTLY, I'VE
2 SERVED AS A CO-SPONSOR FOR CURTIS TUCKER, THE FIRST CARE
3 IMPROVEMENT TEAM IN PUBLIC HEALTH. IN THAT PROJECT, I HELP
4 IDENTIFY FRONTLINE WORKERS, AND WANTED TO LEAD THE PROCESS IN
5 THE IMPROVEMENT WORK. FOR EXAMPLE, AT CURTIS TUCKER, THE
6 CLINIC FOR S.T.D.'S WAITING TIME WAS TWO HOURS, FROM BEGINNING
7 TO END. FRONTLINE SUPERVISORS AND FRONTLINE WORKERS DID A TIME
8 STUDY, COLLECTED DATA, AND FOR OVER A MONTH CAME TOGETHER TO
9 MAKE THOSE CHANGES, AND OUTCOMES WERE FROM THE TWO HOURS TO AN
10 HOUR AND 15 MINUTES. WE EVEN GOT GREAT REVIEWS FROM PATIENTS
11 AND CLIENTS, WHO CAME IN AND JUST WERE THANKFUL FOR THE
12 COLLABORATION TOGETHER, AND KNOWING THAT IT WOULD WORK. HAPPY
13 CLIENTS AND HAPPY STAFF. SO ALL OF THE WORK THAT HELPED ME TO
14 PREPARE FOR BEING A CO-SPONSOR OF THE C.I.T., I'M BRINGING IT
15 NOW BACK HOME, L.A.C.+U.S.C., AND I'M A CO-LEAD FOR THE JUST
16 CULTURE, AND ALSO COORDINATING TRAINING WITH OTHER LEADERS
17 LIKE MYSELF, TO ADOPT THE PROCESS IMPROVEMENT PROJECT AND THE
18 LABOR MANAGEMENT COMMITTEES. AND ALSO, PROFESSIONAL GROWTH IS
19 BECAUSE OF THE L.M.T.C. SO I URGE YOU TO SUPPORT THIS MOTION,
20 BECAUSE WE ARE STRONGER TOGETHER. SI, SE PUEDE.

21

22 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH. NEXT SPEAKER, PLEASE.

23

24 **WILSON MENDEZ:** GOOD MORNING. MY NAME IS WILSON MENDEZ. I'M A
25 PHYSICAL THERAPIST. I'VE BEEN WITH THE COUNTY FOR 16 YEARS,

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 OVER AT MARTIN LUTHER KING OUTPATIENT CENTER. I GOT INVOLVED
2 EARLY WITH THIS PARTNERSHIP, BACK IN 2010, WHEN THE A.C.A. WAS
3 COMING, AND WE GOT TOGETHER TO FIGURE OUT, WHAT ARE WE GOING
4 TO DO TO KEEP OUR PATIENTS IN THE COUNTY SYSTEM? WE LOOKED AT
5 OTHER MODELS, LIKE THE KAISER MODEL, IN THE INDUSTRY OF AUTO.
6 THERE'S TOYOTA. AND ALL THOSE MODELS INVOLVED THE FRONT LINE--
7 THE FOLKS THAT ACTUALLY DO THE WORK-- TO COME TOGETHER AT THE
8 TABLE AND TALK ABOUT HOW TO IMPROVE THE SERVICE. WE'RE THE
9 ONES IN THE FRONT LINE THAT HEAR WHAT PATIENTS ARE COMPLAINING
10 ABOUT, WE HEAR WHAT OUR COWORKERS ARE COMPLAINING ABOUT, AND
11 WE HAVE IDEAS TO MAKE IT BETTER. WE CREATED CARE IMPROVEMENT
12 TEAMS, WHICH GIVES US THOSE TOOLS OF PROCESS IMPROVEMENT, TO
13 TAKE AN IDEA FROM BEGINNING TO END, AND ACTUALLY IMPROVE THE
14 SERVICE FOR OUR PATIENTS, AND IMPROVE THE MORALE FOR OUR
15 COWORKERS. IT REALLY GIVES US A VOICE, THE TRUE VOICE, THAT
16 CREATES TRUE TEAMWORK WITH MANAGEMENT AND THE FRONT LINE AT
17 ALL LEVELS; I'M TALKING FROM PATIENT TO PROVIDER, PROVIDER TO
18 MANAGEMENT, HOSPITAL MANAGEMENT, AND THE LEVELS ABOVE. IN
19 2013, THE PARTNERSHIP GOT EVEN STRONGER WITH DR. KATZ, WHEN HE
20 ARRIVED. AND THANK YOU, DR. KATZ, FOR YOUR SUPPORT. WE CREATED
21 CARE IMPROVEMENT TEAMS AT M.L.K. WE STARTED WITH THREE TEAMS,
22 MEANING EACH CLINIC HAD A TEAM. WE ARE NOW UP TO 30 TEAMS, AND
23 OVER 60 TEAMS IN THE HEALTH AGENCY, WHERE YOU HAVE THE FRONT
24 LINE COMING TOGETHER TO IMPROVE OUR SERVICE. AND NONE OF THIS
25 CAN HAPPEN WITHOUT THE PARTNERSHIP. AS A FRONT LINE, WE FEEL

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 THE SUPPORT FROM MANAGEMENT, WE FEEL THE SUPPORT FROM OUR
2 LABOR UNIONS, AND WE FEEL RESPECTED AND HEARD. SO I URGE YOU
3 TO SUPPORT THIS MOTION. THANK YOU.

4

5 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH. NEXT SPEAKER, PLEASE.

6

7 **LAWRENCE REYES:** YES, GOOD MORNING, MADAM CHAIR, SUPERVISORS.
8 MY NAME IS LAWRENCE REYES. I'M A SENIOR COMMUNITY WORKER IN
9 THE DEPARTMENT OF MENTAL HEALTH. I HAVE WORKED FOR THE COUNTY
10 FOR NINE YEARS. WE COMMUNITY WORKERS ARE ON THE FRONT LINES,
11 EITHER WORKING FOR OUR HOMELESS, AS I ONCE WAS, TO THOSE WHO
12 HAVE OTHER COMORBID ISSUES AND THEIR PHYSICAL HEALTH, BECAUSE
13 THEIR HEAD'S CONNECTED TO THE BODY, AND THAT IS WHY THE WHOLE
14 PERSON MUST BE TREATED. EACH OF US, EACH OF YOU ELECTED TO
15 YOUR SEATS ON THE L.A. COUNTY BOARD OF SUPERVISORS, KNOWS THAT
16 THE BIGGEST THREAT TO OUR COMMUNITIES IS INSTABILITY. YOU HAVE
17 ALL RECENTLY COME OUT IN SUPPORT OF OUR INITIATIVES-- THANK
18 YOU-- SUPPORT OF OUR INITIATIVES TO ADDRESS THE HOMELESSNESS,
19 BECAUSE HOMELESSNESS IMPACTS NOT ONLY THOSE WHO ARE SLEEPING
20 IN VEHICLES, IN TENTS, IN SHELTERS, OR ON THE STREETS, BUT
21 ALSO ALL OF US, AS NEIGHBORS AND TAXPAYERS. WE HAVE ALL
22 RECENTLY COME OUT AGAINST FEDERAL PROPOSALS TO ERODE THE
23 FEDERAL AFFORDABLE CARE ACT AND THE EXPANSION OF MEDICAID AND
24 MEDI-CAL, THAT ALLOW MILLIONS OF ASSETS TO COMPREHENSIVE AND
25 ONGOING HEALTH COVERAGE, BECAUSE THE PLIGHT OF THOSE WITHOUT

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 HEALTHCARE INSURANCE DOESN'T JUST IMPACT THOSE WHO ARE IN NEED
2 OF CARE, BUT ALL OF US, AS NEIGHBORS AND TAXPAYERS. AND THAT
3 IS WHY I KNOW THAT YOU UNDERSTAND WHY L.A. COUNTY MUST SUPPORT
4 THIS MOTION. THIS IS ABOUT L.A. COUNTY EMPLOYEES. THIS IS NOT
5 ABOUT L.A. COUNTY'S EMPLOYEES ALONE. IT IS ALSO ABOUT THE CARE
6 WE PROVIDE TO OUR PATIENTS. I BECAME HEAVILY INVOLVED AROUND
7 THE HEALTHCARE AGENCY INTEGRATION PROCESS, ALONG WITH OUR
8 COWORKERS, WHEN WE SPENT MANY NIGHTS IN TOWN HALLS,
9 CHAMPIONING THE INTEGRATION OF THESE THREE DEPARTMENTS,
10 BECAUSE WE BELIEVE THAT WE ARE STRONGER TOGETHER. THE L.M.T.C.
11 IS PART OF THE PUZZLE TO IMPROVING THE ACCESS TO CARE FOR MY
12 PATIENTS. THE L.M.T.C. IS ALSO A VEHICLE FOR OUR VOICES TO BE
13 HEARD, AND IDEAS TO BE IMPLEMENTED. THE L.M.T.C. PROVIDES THE
14 MUCH-NEEDED STABILITY FOR OUR TRANSFORMATION, AS WE GEAR UP
15 FOR IMPLEMENTATION INITIATIVES ARE CHAMPIONING. THANK YOU.

16

17 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH. MADAM EXECUTIVE
18 OFFICER, PLEASE CALL THE NEXT ROUND OF SPEAKERS TO BE READY.

19

20 **LORI GLASGOW, EXEC. OFCR.:** WOULD THE FOLLOWING INDIVIDUALS
21 PLEASE COME FORWARD, AND STAFF WILL DIRECT YOU: JULIE
22 LEEVARINPANICH, PHIL DAO, SUSAN NARANJO, AND DR. GENEVIEVE
23 CLAVREUL.

24

25 **SUP. KUEHL, CHAIR:** THANK YOU. NEXT SPEAKER, PLEASE.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **VALENCIA HARALSON:** GOOD MORNING, BOARD. I'M VALENCIA HARALSON.

3 I'M FIRST AN L.A. COUNTY RESIDENT. I WORK FOR THE LOS ANGELES

4 SHERIFF'S DEPARTMENT, UNDER THE DIRECTION OF D.H.S.

5 CORRECTIONAL HEALTH SERVICES. I AM A NURSING ASSISTANT

6 SHERIFF. I COME TO YOU TODAY IN ENCOURAGEMENT OF THE

7 PARTNERSHIP. BUT WITH THIS PARTNERSHIP, I ALSO ENCOURAGE YOU,

8 BECAUSE I DO WORK FOR THE SHERIFF'S DEPARTMENT, THAT YOU HAVE

9 JIM MCDONNELL COME WITH US IN THIS PARTNERSHIP. THIS HAS BEEN

10 A GREAT ARCHITECTURAL PLAN. I LOVE WHAT DR. KATZ HAS BROUGHT

11 FORWARD TO US, BUT I COME TO YOU NOT JUST IN THE FOLKS THAT

12 WEAR THE WHITE AND BLACK PANTS UNDER CORRECTIONAL HEALTH

13 SERVICES, UNDER D.M.H.; I ALSO COME TO YOU FOR THOSE FOLKS

14 THAT WEAR THE TAN AND GREEN, FOR THOSE FOLKS THAT WEAR THE

15 GREEN, FOR THE FOLKS THAT WEAR THE DIFFERENT UNIFORMS WITHIN

16 THE DEPARTMENT. I ASK THAT YOU INCLUDE THE SHERIFF, INCLUDE

17 JIM IN THIS CONVERSATION, BECAUSE WE CAN'T MOVE FORWARD IN OUR

18 PARTNERSHIP UNLESS WE HAVE THE BLESSING AND THE OLIVE BRANCH

19 OF OUR SHERIFF BROTHERS AND SISTERS. SO I ASK THAT YOU DO

20 STILL VOTE YES FOR THIS INITIATIVE, BUT ALSO HAVE THAT

21 CONVERSATION WITH JIM MCDONNELL. MAKE US A WHOLE AGAIN. HEAR

22 US. HEAR THE LINE STAFF. HEAR THE FOLKS THAT WORK, DAY TO DAY.

23 C.C.T.V. IS GREAT, BUT NOTHING IS BETTER THAN THE LINE STAFF

24 VOICE, AND IT COMES IN MANY DIFFERENT RAINBOWS OF OUR UNIFORMS

25 AND OUR CLASSIFICATION. THANK YOU SO MUCH.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH. NEXT SPEAKER, PLEASE.

3

4 **ROSIE MARTINEZ:** GOOD MORNING. MY NAME IS ROSIE MARTINEZ. I'M A
5 PROUD PUBLIC HEALTH R.N. AND A TRANSFORMATION ADVOCATE, AND A
6 MEMBER OF S.E.I.U. 721 RETIREE. I WORKED FOR L.A. COUNTY FOR
7 28 YEARS. I'VE BEEN WORKING WITH THE L.M.T.C. FOR TWO YEARS. I
8 CAME BACK FROM RETIREMENT TO GET INVOLVED WITH THE
9 TRANSFORMATION WORK. MY WORK WITH THE CARE IMPROVEMENT TEAMS
10 HAS CONSISTED OF IDENTIFYING LEADERS TO BECOME ENGAGED IN THE
11 DEPARTMENT OF PUBLIC HEALTH. I'VE BEEN A COACH FOR THE FIRST
12 PUBLIC HEALTHCARE IMPROVEMENT TEAM AT CURTIS TUCKER. WITHIN MY
13 ROLE AS C.I.T. COACH, I HAVE IDENTIFIED SOME WONDERFUL AND
14 CARING COUNTY EMPLOYEES. AS A COACH FOR A NEW TEAM, I SAW THE
15 OPPORTUNITY AND VEHICLE TO ENHANCE THE SKILL LEVEL OF OUR
16 WORKFORCE. IN OUR WEEKLY CHECK-INS, I AM PROVIDED TRAINING AND
17 LEADERSHIP AND PROCESS IMPROVEMENT. I HAVE SEEN OUR TEAM GROW
18 AND SUCCEED IN OUR QUALITY AND PROCESS IMPROVEMENT CHANGES, IN
19 INTERNAL COMMUNICATION, CHARTING, AND OTHER AREAS. OUR TEAM
20 HAS BEEN SEEING THE IMPORTANCE OF STRENGTHENING COMMUNICATION,
21 TEAMBUILDING, AND LEADERSHIP SKILLS. I AM THANKFUL FOR THIS
22 OPPORTUNITY, AND I'M HERE TO SUPPORT THE MOTION. I HAVE SEEN
23 TREMENDOUS CHANGE, AND HAVE BEEN PART OF THAT CHANGE. I
24 RECOMMEND THAT WE CONTINUE TO IMPLEMENT THESE CARE IMPROVEMENT
25 TEAMS AND THE PARTNERSHIP THAT IS SO IMPORTANT FOR L.A. COUNTY

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 WORKERS. IT'S A NEW DAY, AND THE L.M.T.C. IS A VEHICLE FOR
2 MANY LIKE MYSELF, AND C.I.T. TEAMS ACROSS THE COUNTY, TO
3 REALIZE THEIR FULL POTENTIAL AS FRONTLINE WORKERS. WE ARE
4 STRONGER TOGETHER, AND SI, SE PUEDE.

5

6 **SUP. KUEHL, CHAIR:** THANK YOU. NEXT SPEAKER, PLEASE.

7

8 **ROBERT LEONARD:** GOOD MORNING, MADAM CHAIR, SUPERVISORS. MY
9 NAME IS ROBERT LEONARD. I'M A BUSINESS REPRESENTATIVE WITH
10 A.F.S.C.M.E. DISTRICT COUNCIL 36, AND I'M PLEASED TO SPEAK IN
11 SUPPORT OF THIS MOTION. 8 OF THE 55 LOCALS THAT ARE AFFILIATED
12 WITH DISTRICT COUNCIL 36 REPRESENT L.A. COUNTY EMPLOYEES,
13 INCLUDING PHYSICIAN ASSISTANTS, AGRICULTURAL INSPECTORS,
14 PROBATION DIRECTORS, MECHANICS, CHILD SUPPORT ATTORNEYS, AND
15 IMPORTANTLY, IN THIS CONTEXT, THE PSYCHIATRIC SOCIAL WORKERS
16 AND MENTAL HEALTH CLINICAL SUPERVISORS WHO HAVE HELPED
17 SPEARHEAD THIS EFFORT. WE WISH TO THANK SUPERVISORS HAHN AND
18 SOLIS FOR SPONSORING THIS MOTION TO FORMALIZE THE L.M.T.C.
19 IT'S A SIGNIFICANT STEP TOWARDS IMPROVING THE QUALITY OF
20 COUNTY SERVICES, AND MAKING THE COUNTY A MORE EFFICIENT AND
21 BETTER PLACE TO WORK. WE THINK IT'S A MODEL FOR THE REST OF
22 THE COUNTY, AND I WANT TO ECHO THE PREVIOUS SPEAKERS' COMMENTS
23 ABOUT SPREADING IT AROUND. WE'RE ALSO SO VERY GRATEFUL TO DR.
24 SHERIN, DR. KATZ-- DIRECTOR KATZ-- WHO IS LEAVING US, AND WE
25 ARE DEVASTATED; AND TO DR. SHERIN, WHO HAS SHOWN THAT HE IS

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 FULLY COMMITTED TO THIS PROCESS; AND DR. FERRER, AND NOW DR.
2 GHALY, FOR THE SUPPORT, AND FOR MAKING THIS REAL. AS THE
3 MOTION STATES, THE L.M.T.C. HAS ALREADY IMPROVED SERVICE TO
4 PATIENTS AND CLIENTS, AND FILLED DIFFICULT-TO-FILL POSITIONS,
5 AND CREATED COLLABORATION. ONE THING I WANT TO HIGHLIGHT IS
6 THIS JUST CULTURE-- THE NEWLY FORGED JUST CULTURE POLICY--
7 WHICH WAS ADOPTED BY THE AGENCY, AND THE AMAZING PLAN TO
8 CHANGE THE CULTURE OF THE ORGANIZATION TO FOSTER A CULTURE OF
9 HONESTY AND SUPPORT, A CULTURE THAT REWARDS EMPLOYEES FOR
10 REPORTING PROBLEMS AND ERRORS, AND WORKS WITH THEM TO ADDRESS
11 THE SYSTEMIC PROBLEMS THAT LED TO THE PROBLEMS AND ERRORS IN
12 THE FIRST PLACE. THIS IS A BALANCED APPROACH THAT HOLDS
13 EMPLOYEES ACCOUNTABLE FOR MISCONDUCT, BUT WHICH UNDERSTANDS
14 THAT EVEN WHEN AN EMPLOYEE DOES HIS OR HER VERY BEST, ERRORS
15 OCCUR. JUST CULTURE SEEKS TO ENCOURAGE REPORTING OF ERRORS,
16 AND THEN IDENTIFYING WAYS TO IMPROVE THE SYSTEM. SO THIS IS
17 THE MOST ADVANCED APPROACH IN ORGANIZATIONAL MANAGEMENT, AND
18 WE THANK YOU FOR YOUR SUPPORT.

19
20 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH. NEXT SPEAKER, PLEASE.

21
22 **PATRICIA STEWART NOLEN:** YES, THANK YOU. I'M PATRICIA STEWART
23 NOLEN. THANK YOU FOR THIS OPPORTUNITY. I'M WITH A.F.S.C.M.E.
24 MENTAL HEALTH CLINICAL SOCIAL WORK SUPERVISORS, AND WE'RE IN
25 ALL THREE OF THE DEPARTMENTS THAT ARE IN THE HEALTH AGENCY.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 OUR MEMBERSHIP THINKS THAT THIS HEALTH AGENCY IS THE GREATEST
2 THING SINCE SLICED BREAD. WE REALLY ENCOURAGE YOU TO FULLY
3 SUPPORT IT. FOR THE FIRST TIME, WE ARE COLLABORATING WITH
4 WORKERS IN OTHER DEPARTMENTS, WITH OUR MANAGEMENT TEAMS,
5 ESPECIALLY THROUGH CARE IMPROVEMENT TEAMS, JUST CULTURE. AND I
6 THINK, FOR ONE OF THE FIRST TIMES, I AM SEEING A HOPEFUL
7 WORKFORCE, A HAPPIER WORKFORCE. WE'RE FINALLY BEGINNING TO
8 UTILIZE THE CREATIVITY AND THE SKILLS THAT THE ONLINE WORKERS
9 HAVE. SO THANK YOU SO MUCH. WE REALLY ENCOURAGE THE STRONG
10 SUPPORT OF THIS. THANK YOU.

11

12 **SUP. KUEHL, CHAIR:** THANK YOU. MADAM EXECUTIVE OFFICER, PLEASE
13 CALL UP THE LAST SPEAKER.

14

15 **LORI GLASGOW, EXEC. OFCR.:** THE LAST SPEAKER THAT SIGNED UP ON
16 THIS ITEM IS ALINA MENDIZABAL.

17

18 **SUP. KUEHL, CHAIR:** THANK YOU. NEXT SPEAKER, PLEASE.

19

20 **SPEAKER:** GOOD MORNING, AND I WANT TO THANK SUPERVISOR SOLIS
21 AND SUPERVISOR KUEHL FOR SPEARHEADING THIS AGENDA ITEM. AND
22 I'VE BEEN WORKING WITH THE DEPARTMENT FOR 25 YEARS, AND THIS
23 IS THE FIRST TIME I HAVE SEEN THE THREE DEPARTMENTS
24 COLLABORATING TOGETHER AND WORKING ON TAKING CARE OF THE
25 CONSUMER. MOST IMPORTANT IS THAT WHEN WE HAVE A HAPPY STAFF,

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 WE DO HAVE A HAPPIER CONSUMER, AND WE WORK HARD TO TREAT THESE
2 PATIENTS. SO WITH THIS, WITH THE THREE DEPARTMENTS, WE'RE
3 COLLABORATING BETWEEN THE UNION AND THE DEPARTMENT. I'VE SEEN
4 SOME CHANGES, AND I'VE SEEN STAFF THAT ARE WORKING HARD, AND
5 THAT, FOR THE FIRST TIME, THAT BOTH UNION AND THE AGENCY, THE
6 DEPARTMENT, IS NOT ONE ON THIS SIDE, AND ONE ON THE OTHER END.
7 NOW WE'RE SEEING, TOGETHER, THAT BOTH UNITS IS COME TOGETHER
8 AND TRY TO WORK FOR THE BETTER OF OUR CONSUMER. SO I'M LOOKING
9 FORWARD, AND AM ASKING, AND AM GRATEFUL THAT BOTH SUPERVISORS
10 ARE SPEARHEADING THIS, AND I'M ASKING FOR YOU BOTH TO
11 CONTINUE, ALL FIVE SUPERVISORS, TO WORK ON AND SUPPORT THIS.

12

13 **SUP. KUEHL, CHAIR:** THANK YOU. NEXT SPEAKER, PLEASE.

14

15 **SUSAN NARANJO:** GOOD MORNING. MY NAME IS SUSAN NARANJO, AREA
16 DIRECTOR FOR THE COMMITTEE OF INTERNS AND RESIDENTS. WE ARE
17 THE LARGEST HEALTH STAFF UNION IN THE NATION, AND WE REPRESENT
18 INTERNS AND RESIDENTS AT L.A.C.+U.S.C. AND HARBOR-U.C.L.A. WE
19 SUPPORT THIS MOTION IN ORDER TO FORMALIZE THE L.M.T.C. C.I.R.
20 IS COMMITTED TO IMPROVING THE CULTURE OF RESIDENCY, IN ORDER
21 TO TRAIN AND PRODUCE TOP-QUALITY DOCTORS. AND OUR DOCTORS ARE
22 COMMITTED TO OUR PATIENT POPULATION, HERE IN L.A. COUNTY. AS A
23 NATIONAL UNION, WE CAN CERTAINLY SPEAK TO HOW UNIQUE AND
24 SPECIAL THIS PARTNERSHIP REALLY IS. THE L.M.T.C. COUNCIL
25 HELPED US BREAK THROUGH SILOES, IN ORDER TO ADVOCATE FOR

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 QUALITY PATIENT CARE, ESSENTIALLY AMPLIFYING OUR MEMBERS'
2 VOICE. AND I CAN'T SAY ENOUGH ABOUT THE INDIVIDUALS WHO
3 PARTICIPATE IN THE L.M.T.C. THEY ARE THE MOST STRATEGIC,
4 COMMITTED, AND, MOST OF ALL, DEDICATED TO PROVIDING QUALITY
5 SERVICES FOR L.A. COUNTY. AND WE WANT TO THANK YOU, SUPERVISOR
6 HAHN AND SUPERVISOR SOLIS, FOR PUTTING THIS MOTION FORWARD,
7 AND WE URGE YOU TO SUPPORT THIS MOTION.

8

9 **SUP. KUEHL, CHAIR:** THANK YOU. NEXT SPEAKER, PLEASE.

10

11 **PHIL DAO:** GOOD MORNING. I AM PHIL DAO. IT'S BEEN A PRIVILEGE
12 AND AN HONOR TO SERVE THE LOS ANGELES COUNTY FOR ALMOST 20
13 YEARS. I'M HERE TO SEEK OUT YOUR SUPPORT TO FORMALIZE THE
14 LABOR MANAGEMENT TRANSFORMATION COUNCIL WITHIN THE HEALTH
15 AGENCY. I COULDN'T SAY ANYTHING BETTER THAN MY COLLEAGUES
16 BEFORE ME ABOUT THE LABOR MANAGEMENT COUNCIL, BUT WE ARE VERY
17 PROUD TO BE COUNTY EMPLOYEES, AND WE'RE VERY HONORED TO BE
18 PART OF THE L.A. COUNTY HEALTH AGENCY. THANK YOU, DR. KATZ,
19 DR. BARBARA, DR. SHERIN, AND DR. GHALY. AND I URGE YOU TO
20 SUPPORT THIS MOTION, BECAUSE WE ARE STRONG TOGETHER.

21

22 **SUP. KUEHL, CHAIR:** THANK YOU. NEXT SPEAKER, PLEASE.

23

24 **ALINA MENDIZABAL:** GOOD MORNING. MY NAME IS ALINA MENDIZABAL,
25 AND I'M A COMMUNITY HEALTH PLAN MARKETING REP FOR THE COUNTY,

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 33 YEARS WITH DEPARTMENT OF HEALTH SERVICES. AND IN THE LAST
2 THREE YEARS, I'VE BEEN A HEALTH CARE TRANSFORMATION ADVOCATE
3 COORDINATOR, AND I'M ALSO AN EXECUTIVE BOARD MEMBER WITH
4 S.E.I.U. AND FIRST, I WANT TO THANK YOU ALL FOR YOUR
5 LEADERSHIP. I KNOW M.R.T. IS SOMEWHERE, PROBABLY IN THE OTHER
6 ROOM, LISTENING, BUT I JUST WANT TO THANK ALL OF YOU FOR YOUR
7 LEADERSHIP, WHAT YOU'VE DONE. THANK YOU SO MUCH FOR THE MOTION
8 YOU BROUGHT UP. IT'S SO IMPORTANT. I HAVE BEEN IN THE L.M.T.C.
9 SINCE THE BEGINNING. I ACTUALLY GOT TO BE THE FIRST
10 TRANSFORMATION ADVOCATE. AND THE CHANGES ARE REAL. THE WORK
11 THAT WE ARE DOING IS JUST AMAZING. THE STATISTICS, THE
12 METRICS-- IT'S JUST FABULOUS. I GET TO BE THE PROMOTER. AS A
13 MATTER OF FACT, YOU ALL HAVE A LITTLE GIFT THAT I GAVE YOU.
14 IT'S ONE OF OUR HEALTH AGENCY PENS, LANYARDS, SOME LITTLE
15 CANDIES. WE HAVE DONE-- IT'S GOING AROUND. THERE YOU GO.
16 HERE'S YOUR LITTLE GIFT. AND SO, AS A MATTER OF FACT, THE
17 THING IS, IS WE'VE DONE SURVEYS WITH EMPLOYEES TO FIND OUT
18 WHAT'S IMPORTANT TO YOU. THEY KEEP SAYING EMPLOYEES THAT ARE
19 HAPPY ARE HAPPY PATIENTS, AND THAT IS VERY TRUE. WE'VE DONE
20 SURVEYS. WE'VE DONE FAIRS. WE'VE REACHED OVER HALF OF OUR
21 WORKFORCE WITH JUST THE FAIRS OF REACHING OUT AND PROMOTING.
22 WE ARE REALLY EXCITED ABOUT THE FACT THAT WE'RE WORKING ON
23 ARTICLE 39, WHICH IS IN THE L.A. COUNTY M.O.U. AND WHAT IT IS,
24 IS THE ANTI-BULLYING, WHICH IS BEAUTIFUL. AND LET ME TELL YOU,
25 THE CHANGED LIVES. SUPERVISOR KUEHL, YOU KNOW HOW I FEEL ABOUT

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 IT. YOU KNOW HOW I AM ABOUT BULLYING. BUT LET ME TELL YOU, THE
2 LIVES THAT HAVE CHANGED BECAUSE OF OUR LEADERSHIP, WITH DR.
3 KATZ, GHALY, FERRER, AND SHERIN, THEY REALLY CARE ABOUT THE
4 WORKFORCE MEMBERS. BUT WE COULDN'T HAVE DONE IT WITHOUT THIS
5 PARTNERSHIP, AND SO I THANK YOU SO MUCH FOR THIS MOTION THAT
6 YOU'RE BRINGING IN. I'M REALLY BEGGING ALL OF THE BOARD OF
7 SUPERVISORS TO PLEASE SUPPORT THIS MOTION, BECAUSE WE ARE NOT
8 ONLY EMPLOYERS OF CHOICE, BUT PROVIDERS OF CHOICE. AND
9 PARTNERSHIP IS THE ONLY WAY WE CAN KEEP GOING, AND IT IS A
10 WONDERFUL, FABULOUS THING, BECAUSE IT IS REALLY POSITIVELY
11 AFFECTING THE COMMUNITIES THAT WE SERVE. THANK YOU.

12

13 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH. AND OUR LAST SPEAKER,
14 PLEASE.

15

16 **DR. GENEVIEVE CLAVREUL:** YES. GOOD AFTERNOON, BOARD OF
17 SUPERVISORS. DR. GENEVIEVE CLAVREUL. YOU KNOW, TODAY IT'S VERY
18 AMAZING TO SEE WHAT'S HAPPENED JUST NOW FOR THIS ITEM. YOU
19 KNOW, EVERYBODY WAS HERE FROM THE UNION. YOU KNOW, IT'S ONE OF
20 THOSE "LET'S DO LIKE EVERYBODY WANTS YOU TO SAY." AND I AM
21 NOT. I'M NOT IN FAVOR OF THIS. I HAVE SEEN-- AND I DON'T CARE
22 WHAT OTHER PEOPLE SAY, BECAUSE NOBODY CAN BUY ME. THEY CANNOT
23 EVEN RENT ME, YOU KNOW? I'M TOTALLY OPPOSED. I HAVE BEEN
24 OPPOSED FOREVER, OF THE MERGER. AND THAT JUST CULTURE? THEY
25 HAD A TOWN HALL-- A TOWN HALL WHERE NOBODY COULD EVEN ASK

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 QUESTIONS. AND IT WAS TOTALLY CONTROLLED BY THE UNION. THAT'S
2 APPALLING. I AM VERY PLEASED THAT MANAGEMENT IS WORKING FOR
3 THE UNION; IT'S NOT WHAT I'M SAYING. I'M STAYING ON TOP OF THE
4 PRETENSE, AND "JUST CULTURE" IS A JOKE.

5

6 **SUP. KUEHL, CHAIR:** THANK YOU, DOCTOR. THAT CONCLUDES THE
7 SPEAKERS WHO HAVE REQUESTED TO SPEAK ON THIS ITEM. SEEING NO
8 REQUESTS FROM MY COLLEAGUES, I'LL TAKE A MOTION FROM
9 SUPERVISOR HAHN, SECONDED BY SUPERVISOR SOLIS. SEEING NO
10 OBJECTION, THE MOTION PASSES. ALL RIGHT, WE MOVE NOW TO ITEM
11 8, ALSO HELD BY MY FAVORITE SUPERVISOR FROM THE FOURTH
12 DISTRICT, SUPERVISOR HAHN.

13

14 **SUP. HAHN:** THANK YOU, MADAM CHAIR. IT'S BEEN A LITTLE OVER A
15 YEAR-- A WEEK AND A YEAR-- SINCE I TOOK OFFICE. AND DURING MY
16 FIRST FEW MONTHS, AND CONTINUING ON ALL LAST YEAR, I WAS
17 ACTUALLY A LITTLE SHOCKED AT THE MILLIONS OF DOLLARS' WORTH OF
18 CONTRACTS THAT WE WERE APPROVING EVERY YEAR, AND WONDERED WHY
19 COUNTY EMPLOYEES WERE NOT DOING THAT WORK. AND JUST TO REMIND
20 EVERYBODY THAT IN 1978, VOTERS PASSED PROPOSITION A. AND AT
21 THE TIME, THE ECONOMY WAS BEGINNING TO EXPERIENCE A RECESSION,
22 AND THE COUNTY WAS GIVEN THE AUTHORITY TO USE THEIR DISCRETION
23 TO CONTRACT OUT WORK, IF IT COULD SHOW THAT IT WAS MORE
24 EFFICIENT AND MORE ECONOMICAL, IF IT WOULD COST LESS. THE
25 CONTRACTS AWARDED AS A RESULT OF THIS BECAME KNOWN AS OUR PROP

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 A CONTRACTS. I WASN'T ALWAYS CONVINCED THAT WE WERE SAVING
2 MONEY ON PROP A CONTRACTS. BUT IF WE WERE, I WAS CURIOUS ON
3 HOW, AND AT WHAT OTHER COST? FOR EXAMPLE, ARE CONTRACT
4 EMPLOYEES BEING PAID LIVING WAGES? DO THEY HAVE BENEFITS? ARE
5 WE COMPARING APPLES TO APPLES, OR APPLES TO ORANGES, WHEN
6 WE'RE COMPARING THE COST OF COUNTY EMPLOYEES VERSUS CONTRACTED
7 EMPLOYEES? THAT'S WHY, THIS LAST APRIL, I ASKED THE C.E.O.,
8 THE AUDITOR-CONTROLLER, AND THE COUNTY COUNSEL TO REVIEW OUR
9 PROP A CONTRACTS. THE WORKING GROUP HAS SINCE SUBMITTED A
10 STATUS REPORT THAT RESPONDED TO THE FIRST PART OF MY THREE-
11 PART MOTION. THEY FOUND THAT 46 CONTRACTS HAD NOT YET BEEN
12 UPDATED TO COMPLY WITH OUR COUNTY'S LIVING WAGE ORDINANCE, AND
13 SOME AREN'T SCHEDULED TO BE BROUGHT INTO COMPLIANCE UNTIL
14 2020. AND THAT'S ONE OF THE REASONS WE WERE SAVING MONEY. IT
15 WAS BECAUSE 181 PEOPLE ARE NOT BEING PAID WHAT THIS BOARD
16 PASSED AN ORDINANCE TO HAVE EXIST, WHICH WAS OUR LIVING WAGE
17 ORDINANCE. SOME ARE BEING PAID WAGES AS LOW AS \$10.50 AN HOUR.
18 SOME DON'T HAVE BENEFITS. AND MORE LIKELY THAN NOT, THEY'RE
19 HAVING TO RELY ON OUR COUNTY HOSPITALS TO ACCESS HEALTHCARE
20 AND OTHER DEPARTMENTS TO MEET THEIR BASIC NEEDS. I THINK THIS
21 IS WRONG, AND I THINK THESE CONTRACT EMPLOYEES DESERVE TO BE
22 PAID THE LIVING WAGE NOW. THIS MOTION WILL ADDRESS THIS
23 PROBLEM AND BRING THESE 46 IDENTIFIED CONTRACTS INTO
24 COMPLIANCE WITH THE COUNTY'S LIVING WAGE ORDINANCE. THIS IS
25 ONLY THE FIRST STEP AT TACKLING A MUCH BIGGER PROBLEM. WE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 SHOULD NOT HAVE DOUBLE STANDARDS FOR CONTRACT AND COUNTY
2 EMPLOYEES. AND IN THE NEXT FEW WEEKS, THE WORKING GROUP WILL
3 REPORT BACK ON PARTS 2 AND 3 OF MY PREVIOUS MOTION, WITH A
4 DEEPER ANALYSIS ON HOW WE ARE REALLY ACHIEVING COST SAVINGS,
5 AND ON THE FEASIBILITY OF BRINGING THE SERVICES BEING
6 DELIVERED THROUGH PROP A CONTRACTS BACK IN-HOUSE. I HOPE THE
7 REPORT WILL GIVE US THE INFORMATION NECESSARY TO BE BETTER
8 EMPLOYERS, AND GIVE US THE TOOLS NECESSARY TO CREATE A FAIR
9 PLAYING FIELD, SO THAT WHEN WE DECIDE TO CONTRACT OUT, WE
10 REALLY HAVE ALL THE FACTS AT HAND, AND KNOW WHETHER OR NOT
11 WE'RE ACTUALLY BEING MORE EFFICIENT AND BEING MORE COST-
12 EFFECTIVE. I WANT TO THANK SUPERVISOR SOLIS FOR JOINING ME IN
13 CO-AUTHORING THIS MOTION, AND I HOPE THE REST OF MY COLLEAGUES
14 WILL SUPPORT THIS, AS WELL. THANK YOU, MADAM CHAIR.

15

16 **SUP. KUEHL, CHAIR:** THANK YOU. SUPERVISOR SOLIS?

17

18 **SUP. SOLIS:** THANK YOU, SUPERVISOR HAHN, FOR BRINGING THIS VERY
19 TIMELY ISSUE UP TO THE BOARD. IT'S BEEN SOMETHING THAT A LOT
20 OF US HAVE THOUGHT ABOUT. I KNOW, EVEN WHEN I CAME ONBOARD
21 ALMOST THREE YEARS AGO, THAT THIS WAS A POINT OF CONTENTION
22 FOR MANY OF US. AND I'M GLAD THAT THE BOARD HAS CHANGED, AND
23 REALIZES THAT WE NEED TO MOVE IN A DIFFERENT DIRECTION, AND
24 REALLY PROVIDE EQUITY AND FAIRNESS TO ALL OF OUR EMPLOYEES,
25 BUT IN PARTICULAR OUR CONTRACT EMPLOYEES. WE HEAR IT, TIME AND

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 TIME AGAIN, THAT PEOPLE ARE NOT BEING GIVEN THE BENEFIT OF THE
2 DOUBT, AND HAVING THEIR CONTRACTS REFLECTIVE OF WHAT THIS
3 BOARD'S POLICIES AND IDEALS HAVE BEEN. I KNOW WE HAVE SOME WAY
4 TO CATCH UP, AND THIS REPORT WILL HELP TO GIVE US THAT
5 APPROPRIATE INFORMATION. AND IT'S TRUE: WE HAVE 181 PEOPLE
6 THAT ARE BEING PAID BELOW THE CURRENT LIVABLE WAGE IN OUR OWN
7 COUNTY, AND WE'VE HEARD IT TIME AGAIN. SO I LOOK FORWARD FOR
8 THE C.E.O., COUNTY COUNSEL, AND OUR AUDITOR-CONTROLLER TO HELP
9 US TO WORK THROUGH THIS, AND TO HELP EDUCATE OUR OTHER
10 DEPARTMENTS THAT ARE DOING CONTRACTING NOW, SO WE COULD BEGIN
11 THE PROCESS AND BEGIN TO HOPEFULLY MAKE THOSE CHANGES THAT ARE
12 BEING REQUESTED OF US. THANK YOU VERY MUCH.

13

14 **SUP. KUEHL, CHAIR:** THANK YOU. MADAM EXECUTIVE OFFICER, PLEASE
15 CALL THOSE FORWARD WHO HAVE ASKED TO SPEAK ON THIS ITEM.

16

17 **LORI GLASGOW, EXEC. OFCR.:** WOULD THE FOLLOWING INDIVIDUALS
18 PLEASE COME FORWARD: DR. GENEVIEVE CLAVREUL AND ERIC PREVEN.

19

20 **SUP. KUEHL, CHAIR:** MR. PREVEN PASSED. ALL RIGHT. AND WHAT
21 ABOUT OUR GOOD DOCTOR? SHE'S COMING. ALL RIGHT. THANK YOU.
22 BOTH SPEAKERS WERE CALLED AND INDICATED THEY DID NOT WISH TO
23 SPEAK ON THIS ITEM, SO THAT CONCLUDES OUR DISCUSSION ON THE
24 ITEM. I WOULD TAKE A MOTION ON THE ITEM. DOES SUPERVISOR HAHN
25 WISH TO-- OH, SUPERVISOR RIDLEY-THOMAS MOVES. SUPERVISOR SOLIS

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 SECONDS. I SEE NO OBJECTION TO ITEM 8, THEREFORE IT IS PASSED.

2 WE MOVE NEXT TO ITEM 11. CALL ON SUPERVISOR BARGER.

3

4 **SUP. BARGER:** THANK YOU. I'D LIKE TO THANK SUPERVISOR KUEHL FOR
5 CO-AUTHORING THIS MOTION WITH ME. I'D ALSO LIKE TO THANK THE
6 DEPARTMENT OF MENTAL HEALTH FOR THEIR WORK ON THIS. THERE'S NO
7 QUESTION THAT CLIENT ACCESS TO MENTAL HEALTH TREATMENT SHOULD
8 BE EASY, BUT UNFORTUNATELY IT'S NOT AS EASY AS IT SHOULD BE.

9

10 **SUP. KUEHL, CHAIR:** COULD WE HAVE A LITTLE SILENCE HERE IN THE
11 ROOM? THANK YOU.

12

13 **SUP. BARGER:** THERE ARE OFTEN BARRIERS FOR TREATMENT, AND THERE
14 ARE UNSUNG HEROES WITHIN D.M.H., MENTAL HEALTH, ADVOCACY
15 GROUPS, LAW ENFORCEMENT, AND OUR OFFICES THAT WORK TIRELESSLY
16 TO TAKE DOWN BARRIERS, TO ENSURE THAT THE COUNTY RESIDENTS IN
17 NEED OF MENTAL HEALTH SERVICES CAN GET ACCESS TO THEM. IT'S MY
18 HOPE THAT THIS RESOURCE DATABASE WILL REMOVE SOME OF THE
19 BARRIERS TO TREATMENT. AND I WOULD LIKE TO ASK YOU-- DR.
20 SHERIN, FIRST OF ALL, I REALLY DO APPRECIATE. I TELL PEOPLE
21 WHAT WE'RE DOING, AND THEY CAN'T BELIEVE THAT THIS IS NOT
22 SOMETHING THAT'S BEEN IN EXISTENCE, BUT IT HASN'T. IT'S BEEN
23 DIAL FOR BEDS, RIGHT? IT'S BEEN A VERY CUMBERSOME, DIFFICULT
24 PROCESS. CAN YOU SPEAK TO SOME OF THE FINDINGS ON THE
25 FEASIBILITY ANALYSIS?

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **DR. JONATHAN SHERIN:** YES. THANK YOU VERY MUCH, SUPERVISOR
3 BARGER AND SUPERVISORS. WE HAVE DONE A SIGNIFICANT AMOUNT OF
4 EXPLORATION, BOTH WITHIN THE COUNTY AND OUTSIDE, LED BY MIRIAN
5 AVALOS, MY C.I.O., SITTING NEXT TO ME, WHO RECENTLY JOINED THE
6 TEAM, AND IS REALLY QUITE FABULOUS IN ALL THINGS TECHNOLOGY-
7 RELATED. REALLY, WHAT WE FOUND, STARTING WITH D.C.F.S., IS
8 THAT THE D.C.F.S. WORKFLOW IS QUITE DIFFERENT, AND THAT THE
9 PROGRAM THAT'S BEEN DEVELOPED IS SIGNIFICANTLY DIFFERENT. SO
10 IT'S NOT A PLUG-AND-PLAY TYPE SITUATION. WITHIN THE
11 DEPARTMENT, OUR CURRENT SYSTEMS ARE DECENTRALIZED. THEY'RE NOT
12 REAL-TIME. AND IT'S A VERY, I WOULD SAY, MANUAL PROCESS. SO
13 THIS IS VERY SUBOPTIMAL. AND IN THE CONTEXT OF ALL THE WORK
14 WE'RE DOING NOW TO EXPAND OUR RESOURCES AND TO IMPROVE THE
15 FLOW OF PATIENTS THROUGH DIFFERENT CARE SETTINGS, IT'S REALLY
16 CRITICAL THAT WE GET IN FRONT OF THAT WITH THIS TYPE OF A
17 SYSTEM, THAT ALLOWS US TO ASSESS THE ADEQUACY OF OUR SYSTEMS
18 AND OUR RESOURCES, AND GET MAXIMAL SERVICE DELIVERY OUT OF
19 WHAT CAPACITY WE CAN DEVELOP. SO THIS IS A REALLY, REALLY
20 IMPORTANT THING. WE'RE VERY EXCITED ABOUT IT, AND WE LOOK
21 FORWARD TO PUTTING IT TOGETHER. AND WE WILL BE COMING BACK TO
22 TALK ABOUT THAT, AS SOON AS WE ARE ASKED.

23

24 **SUP. BARGER:** DO YOU THINK THAT PLACEMENT CHALLENGES HAVE BEEN
25 A BARRIER TO ACCESSING SERVICES FOR MENTAL HEALTH?

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **DR. JONATHAN SHERIN:** I WOULD SAY THAT THIS EFFORT IS A PART OF
3 US LOOKING MORE SYSTEMATICALLY AT HOW INDIVIDUALS FLOW THROUGH
4 THE SYSTEM. AND MY SENSE IS THAT WE DO NOT OPTIMIZE THE USE OF
5 RESOURCES, WHETHER IT'S INPATIENT BEDS, I.M.D.S, AT-RISK
6 RESIDENTIAL, AND OTHER RESOURCES. I WOULD ALSO ADD THAT THIS
7 IS SOMETHING THAT IS RELEVANT, NOT JUST FOR THE DEPARTMENT OF
8 MENTAL HEALTH, BUT REALLY FOR SEVERAL DEPARTMENTS, INCLUDING,
9 OBVIOUSLY, THE HEALTH DEPARTMENT, AND I LOOK AT THIS AS THE
10 BEGINNING OF AN AGENCY INITIATIVE.

11

12 **SUP. BARGER:** GREAT. WELL, WITH THAT, AGAIN, SUPERVISOR KUEHL,
13 I WANT TO THANK YOU FOR CO-AUTHORING THIS. I BELIEVE, AS WE
14 MOVE TOWARD A HOLISTIC APPROACH TO ADDRESSING THE MENTAL
15 HEALTH NEEDS IN OUR COMMUNITY, THIS IS A HUGE STEP TOWARD
16 ACCOMPLISHING THAT.

17

18 **SUP. KUEHL, CHAIR:** I ALSO WANTED TO CALL TO YOUR ATTENTION
19 SOMETHING YOU ALREADY KNOW, BUT WE LIKE TO SAY IT PUBLICLY, SO
20 THAT PEOPLE SEE IT ON TELEVISION, AS WELL. THE COUNTY HAS A
21 NEW C.I.O., AND WE HAD A LONG CONVERSATION ABOUT HOW
22 INFORMATION TECHNOLOGY IS REALLY GOING TO BE UTILIZED TO TRY
23 AND FULFILL ALL THE EXPECTATIONS WE HAVE, WHICH IS A LITTLE
24 BIT STAR-TREKY, AND LIKE INSTANTLY WE'LL DO THE RIGHT THING.
25 AND I NOTICE THAT ONE OF THE THINGS THAT WE ARE ASKING YOU TO

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 COME BACK AND TELL US IN THE PLAN RELATES TO APPROPRIATE
2 PLACEMENT. SO IT WOULD BE GOOD, I THINK, FOR US TO KNOW, IN
3 THE REPORT-BACK, WHO MAKES THE ASSESSMENT THAT LEADS TO
4 SOMETHING THAT WILL HELP SEND PEOPLE TO THE RIGHT KINDS OF
5 FACILITIES. IT'S PROBABLY DONE NOW, BUT NOT DONE ON SUCH A
6 BROAD, ACCESSIBLE BASIS. AND I THINK IT WOULD BE GOOD FOR US
7 TO UNDERSTAND HOW THOSE ASSESSMENTS ARE MADE IN THESE VARIOUS
8 SETTINGS, AND THEN WHO'S GOING TO KIND OF ACCESS IT. WE DO THE
9 SAME THING WITH OUR HOMELESS POPULATION AND A NUMBER OF-- YOU
10 KNOW, D.C.F.S. IS LOOKING AT PLACEMENTS. THEY'RE VERY
11 DIFFERENT. AND AS WE USED TO SAY IN THE OLD DAYS, GARBAGE IN,
12 GARBAGE OUT. SO WE NEED TO UNDERSTAND, HOW DO WE KNOW WHAT THE
13 FACILITY THAT'S AVAILABLE IS? HOW, IN REAL TIME, WILL IT KEEP
14 TRACK FOR US, OF, "NOW THERE'S ONLY ONE, NOW THERE'S TWO, NOW
15 THERE'S ONE"; AND ON THE OTHER HAND, HOW WE FIGURE OUT WHAT IS
16 THE RIGHT PLACEMENT FOR A PERSON, TO MATCH TO THOSE VARIOUS
17 KINDS OF FACILITIES. SO I LOOK FORWARD TO THE REPORT-BACK, AND
18 HOPE THAT WE CAN HEAR FROM YOU. I'M ALSO ASKING THAT WHEN WE--
19 AND THIS WILL BE FOR ALL OF OUR REPORT-BACKS. WHEN WE INDICATE
20 WE'D LIKE A REPORT-BACK OR A PLAN IN 90 DAYS, WE OFTEN GET THE
21 REPORTS ON THE 89TH DAY, TO KIND OF LOOK AT. SO I WOULD LIKE,
22 THIS YEAR, TO BE ABLE TO SET A REPORT-BACK FOR THE BOARD TWO
23 WEEKS AFTER WE'VE ACTUALLY GOT THIS IN HAND. SO I'M GOING TO
24 ASK SUPERVISOR BARGER, WHEN YOU ASK D.M.H. TO GIVE US A PLAN
25 IN 90 DAYS, YOU MEAN TO PRESENT US WITH THEIR PLAN, AND THEN

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 MAYBE A COUPLE OF WEEKS LATER, WE WOULD SEE SOMETHING AT THE
2 BOARD. BECAUSE I'D LIKE US TO HAVE, ALWAYS, MORE TIME TO
3 UNPACK IT AND ABSORB IT AND UNDERSTAND IT.

4

5 **SUP. BARGER:** I THINK THAT IS A GREAT IDEA TO INCORPORATE THAT
6 ACROSS THE BOARD, BECAUSE OFTENTIMES WE DO GET REPORTS BACK,
7 AND THEN IT JUST KIND OF GOES SOMEPLACE.

8

9 **SUP. KUEHL, CHAIR:** RIGHT. OR WE GET A REPORT-BACK THE NIGHT
10 BEFORE SOMETHING'S BEEN SET FOR US, AND WE DON'T REALLY HAVE A
11 CHANCE TO LOOK AT IT. SO FROM THIS MOMENT ON, AS WE'VE ASKED
12 FOR REPORT-BACKS, I'M JUST GOING TO ASK, SORT OF IN PUBLIC, ON
13 THE RECORD, WE REALLY MEAN WE WOULD LOVE TO SEE YOUR PLAN. THE
14 LAST DAY WOULD BE 90 DAYS FROM NOW, AND WE WOULD PROBABLY
15 SCHEDULE SOMETHING TWO WEEKS LATER FOR OUR FOLLOWING UP ON IT,
16 QUESTIONS, ET CETERA, AND SEE IF WE CAN SET THAT AS A NEW KIND
17 OF RULE.

18

19 **SUP. BARGER:** I LIKE THAT.

20

21 **SUP. KUEHL, CHAIR:** OKAY, GOOD. THANK YOU VERY MUCH. THANK YOU
22 FOR BEING HERE. WE HAVE ONE PERSON WHO HAS ASKED TO SPEAK, I
23 BELIEVE. TWO PEOPLE. ALL RIGHT. PLEASE CALL THOSE SPEAKERS
24 FORWARD.

25

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **LORI GLASGOW, EXEC. OFCR.:** HERMAN HERMAN, PLEASE COME FORWARD,
2 AND DR. GENEVIEVE CLAVREUL, PLEASE COME FORWARD.

3

4 **SUP. KUEHL, CHAIR:** OKAY, WELCOME.

5

6 **HERMAN HERMAN:** SO IS THIS THE WAY MENTAL HEALTH WORKS FOR
7 PEOPLE?

8

9 **SUP. KUEHL, CHAIR:** HAVE A SEAT.

10

11 **HERMAN HERMAN:** NO, MA'AM, I'M COMFORTABLE LIKE THIS. I'M VERY
12 COMFORTABLE. I THINK THE WORLD SHOULD KNOW HOW MENTAL HEALTH
13 WORKS, BECAUSE I KNOW OF A PERSON WHO PERSONALLY CALLED YOUR
14 CRISIS HOTLINE, AND COULDN'T GET THROUGH. AND THEN HE WAS
15 TURNED OVER TO ANOTHER HOTLINE. IT DIDN'T WORK. THEN HE WAS
16 TOLD TO CALL ANOTHER HOTLINE, THROUGH MENTAL HEALTH OF THIS
17 DEPARTMENT. IT DID NOT WORK. THEN THE GENTLEMAN ENDED UP
18 CALLING HIS OWN FACILITATOR, WHO WERE UNAVAILABLE. AND FOR
19 THREE FRICKING HOURS, THIS PERSON WENT CRAZY IN HIS
20 CONFINEMENT, IN HIS OWN LITTLE DARK WORLD OF MENTAL HEALTH,
21 SHEILA. I'M NOT GOING TO USE THE WORD YOU USED WHEN YOU CALLED
22 JOHN AN [EXPLETIVE]. BUT THE WAY THE SYSTEM WORKS, IT'S FULL
23 OF [EXPLETIVE]-BREAKING HOLES. AND I'M TIRED OF IT. YOU DON'T
24 THINK I WANT TO WORK? WHY DO YOU SEE ME IN HERE? I'M FIGHTING
25 FOR THE RIGHTS OF OTHER PEOPLE WHO HAVE NONDISABILITIES:

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 PEOPLE WHO CAN WORK, PEOPLE WHO HAVE THE POWER AND THE ABILITY
2 TO RETURN TO WORK. 42 U.S.C. 12101, A.D.A. TITLE 2, TITLE 3,
3 SECTION 504, REHABILITATION ACT, 1973. WHY THE HELL IS THIS
4 STILL HAPPENING AGAINST PEOPLE WITH DISABILITIES? AND I'M ONLY
5 AN ADVOCATE. I HELP PEOPLE RESOLVE THEIR ISSUES ON MENTAL
6 HEALTH, AND I LEARNED IT FIRSTHAND. I'M NOT THE [EXPLETIVE]
7 TURNING MY GARAGE INTO A HOME, WHEN I WAS DENIED SECTION 8,
8 JANICE HAHN. SO I WANT HELP!

9

10 **SUP. KUEHL, CHAIR:** NEXT SPEAKER, PLEASE.

11

12 **DR. GENEVIEVE CLAVREUL:** YES, GOOD AFTERNOON. DR. GENEVIEVE
13 CLAVREUL. AND I WOULD APPRECIATE SOME CIVILITY IN THE BOARD
14 MEETINGS. THAT WOULD BE VERY...

15

16 **SUP. KUEHL, CHAIR:** IT'S MOSTLY CIVIL, DOC.

17

18 **DR. GENEVIEVE CLAVREUL:** AND I LIKE THAT MOTION. I THINK IT'S
19 IMPORTANT THAT WE START REALLY LOOKING AT THE INFORMATION
20 TECHNOLOGY WE ARE PAYING FOR, BECAUSE WE ARE NOT GETTING WHAT
21 WE ARE PAYING FOR. AND I LIKE THAT NOTION OF 90 DAYS. I USED
22 TO ALWAYS SAY TO SUPERVISOR MOLINA, JUST TAKE A CALENDAR AND
23 SOME CRAYONS, AND MARK WHEN THE DATE IS DUE. THAT'S VERY EASY
24 TO DO. SO I HOPE THAT YOU GET A RESPONSE IN 90 DAYS, AND YOU

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 BRING IT BACK TO THE BOARD. I WOULD REALLY APPRECIATE IT.

2 THANK YOU.

3

4 **SUP. KUEHL, CHAIR:** THANK YOU, DOCTOR. THAT CONCLUDES THOSE WHO
5 HAVE ASKED TO SPEAK. I HAVE NO REQUESTS TO SPEAK FROM MY
6 COLLEAGUES, SO I WILL... I SEE A MOTION FROM SUPERVISOR
7 BARGER, WITH A SECOND BY SUPERVISOR RIDLEY-THOMAS. WITHOUT
8 OBJECTION. WE'LL ADOPT ITEM 11. THAT BRINGS US TO ITEM 12,
9 HELD BY SUPERVISOR SOLIS.

10

11 **SUP. SOLIS:** THANK YOU, MADAM CHAIR. AT THIS TIME, I'D LIKE TO
12 REQUEST FOR THE PRESENTATION ON THE REPORT-BACK THAT BOTH YOU
13 AND I REQUESTED LAST WEEK, AS A FOLLOW-UP, AND THEN WE CAN
14 PROCEED. SO THAT'S C.E.O.P. AND D.H.R.

15

16 **SUP. KUEHL, CHAIR:** ALL RIGHT. MADAM EXECUTIVE OFFICER, DO YOU
17 HAVE THE NAMES OF THOSE PERSONS TO CALL FORWARD?

18

19 **LORI GLASGOW, EXEC. OFCR.:** YES. VICKEY BANE, EXECUTIVE
20 DIRECTOR OF THE COUNTY EQUITY OVERSIGHT PANEL WILL BE LEADING
21 A PRESENTATION.

22

23 **SUP. KUEHL, CHAIR:** ALL RIGHT. THANK YOU. OVER TO YOU, MS.
24 BANE. A LITTLE QUIET OUT THERE, PLEASE. GO AHEAD.

25

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **VICKEY BANE:** GOOD MORNING, SUPERVISORS. MY NAME IS VICKEY
2 BANE. I AM EXECUTIVE DIRECTOR OVER THE COUNTY EQUITY OVERSIGHT
3 PANEL. I AM HERE TODAY WITH EPI PEINADO AND WANDA HAZEL, OF
4 THE DEPARTMENT OF HUMAN RESOURCES. WE ARE HERE TODAY IN
5 RESPONSE TO YOUR MOTION LAST WEEK, AND TO ANSWER SOME VERY
6 IMPORTANT QUESTIONS AND CONCERNS THAT YOU POSED LAST WEEK,
7 REGARDING THE REPORTING PROCESS UNDER THE COUNTY POLICY OF
8 EQUITY PROGRAM. I'M GOING TO HAND IT OVER TO EPI IN JUST A
9 MOMENT, WHO WILL VERY BRIEFLY EXPLAIN TO YOU THE HISTORY IN
10 THE COUNTY OF EQUITY-RELATED POLICIES, LEADING UP TO THE
11 IMPLEMENTATION OF THE COUNTY POLICY OF EQUITY PROGRAM IN 2011,
12 WHICH THE BOARD IMPLEMENTED IN FURTHERANCE OF EQUITY AND
13 INCLUSION IN THE WORKPLACE.

14

15 **EPIFANIO PEINADO:** GOOD MORNING, BOARD OF SUPERVISORS. EPI
16 PEINADO, WITH THE DEPARTMENT OF HUMAN RESOURCES. THIS MORNING,
17 AS WE GO THROUGH AND PROVIDE YOU WITH SOME OF THE BACKGROUND,
18 IT'S IMPORTANT TO NOTE THAT SINCE 1994, THIS BOARD HAS LED THE
19 CHARGE TO HAVING A PRODUCTIVE AND DIGNIFIED WORKFORCE, BY
20 ESTABLISHING A SEXUAL HARASSMENT PROHIBITION AND REPORTING
21 PROCESS THAT WAS CODIFIED IN OUR LOS ANGELES COUNTY CODE. BUT
22 BEYOND WHAT'S CONTAINED IN THE 1994 PROVISION OF THE COUNTY
23 CODE, THIS BOARD HAS ALSO INCORPORATED CIVIL SERVICE RULES,
24 WHICH, FOR WELL OVER 40 YEARS, HAS EXPRESSLY STATED THAT
25 NONDISCRIMINATION LANGUAGE, INCLUDING NONDISCRIMINATION BASED

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 ON SEX, BE INCORPORATED AND REFERENCED AS A MATTER OF LAW
2 WITHIN THE COUNTY. AND SO, AS THE BOARD ENACTED THE SEXUAL
3 HARASSMENT PROHIBITION IN 1994, IT, IN EFFECT, INITIATED A
4 MODEL FOR NOT ONLY THIS REGION, BUT FOR THE STATE. IT CREATED
5 A REPORTING PROCESS WHICH INCLUDED THE FORMER OFFICE OF
6 AFFIRMATIVE ACTION AND COMPLIANCE, AND IT ALSO DIRECTED
7 DEPARTMENTS TO LEAD TRAINING AND AWARENESS THAT WAS ALSO
8 MANDATED AT THAT POINT IN TIME. BEYOND THAT, IN 2000, THE
9 BOARD ALSO ENGAGED IN INSTRUCTING, DIRECTING DEPARTMENTS TO
10 COMPLY WITH DISCRIMINATION COMPLAINT PROCESSES, AND FURTHER
11 ENHANCING THOSE OPPORTUNITIES FOR L.A. COUNTY TO ENHANCE ITS
12 DISCRIMINATION AND SEXUAL HARASSMENT PROTOCOLS, AS WELL AS
13 REPORTING AVENUES. AS WE MOVED AND EVOLVED AND CONTINUED TO
14 IMPROVE OUR PROCESSES, THE COUNTY OF LOS ANGELES, IN
15 DEVELOPING A MUCH MORE COMPREHENSIVE APPROACH TO DEALING WITH
16 MATTERS OF DISCRIMINATION, AS WELL AS SEXUAL HARASSMENT, MOVED
17 TO INCORPORATE PIECES OF WHAT WERE THE FORMER OFFICE OF
18 AFFIRMATIVE ACTION INTO LINE DEPARTMENTS, LEADING FROM WHAT
19 WAS A CENTRAL PLACE WHERE COMPLAINTS WERE REPORTED, COMPLAINTS
20 WERE ASSESSED, AND INVESTIGATIONS ENSUED, AND THE REVIEW OF
21 THOSE REPORTS. ALL OF THAT WAS CENTRALIZED IN ONE DEPARTMENT.
22 THAT CHANGED SIGNIFICANTLY IN 2011, WITH THE LEADERSHIP OF
23 THIS BOARD, AND SIGNIFICANT IMPROVEMENTS IN BIFURCATION AND
24 OBJECTIVITY TOOK PLACE, BY SEPARATING THOSE PROCESSES, WHERE
25 THE FIRST PIECE WAS LED BY THE EXECUTIVE OFFICE OF THE BOARD

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 OF SUPERVISORS, OF WHICH YOU'LL HEAR MORE DETAILS,
2 MOMENTARILY. AS THE COUNTY WORKED TO COLLABORATIVELY DEVELOP
3 THIS POLICY OF EQUITY, IT DID BECOME A MODEL FOR THIS REGION
4 AND FOR THIS STATE. ONE OF THOSE PERSONS WHO WAS INVOLVED IN
5 THE LEADERSHIP AND COMMITTED TO LAUNCHING THIS EFFORT WAS MARY
6 WICKHAM, WHO SERVES AS OUR COUNTY COUNSEL. THIS IS AN AWARD-
7 WINNING PROGRAM. WE'RE VERY PROUD OF THAT FACT. WE'RE VERY
8 PROUD THAT IT LEADS TO THIS COUNTY BEING AN EMPLOYER OF
9 CHOICE. BUT WE KNOW WE HAVE MORE WORK TO DO, AND WE'LL PROVIDE
10 YOU WITH GREATER DETAIL ON OUR PROCESSES. AND I'LL TURN IT
11 BACK OVER TO MS. BANE.

12

13 **VICKEY BANE:** THANK YOU, EPI. SO IN THE NEXT SEVERAL SLIDES,
14 WE'RE GOING TO WALK THROUGH WITH YOU SORT OF HOW THE COMPLAINT
15 REPORTING PROCESS WORKS IN THE COUNTY, UNDER THE COUNTY POLICY
16 OF EQUITY. I'M GOING TO HIGHLIGHT FOR YOU NOW THE TYPES OF
17 ISSUES THAT, REALLY, THE COUNTY POLICY OF EQUITY ADDRESSES.
18 AND IT REALLY BOILS DOWN TO WORKPLACE CONDUCT; AND
19 INAPPROPRIATE WORKPLACE CONDUCT, I SHOULD HIGHLIGHT. THAT
20 WORKPLACE CONDUCT MUST BE, HOWEVER, LINKED TO A STATE OR
21 FEDERAL PROTECTED CHARACTERISTIC, SUCH AS RACE, SEX, GENDER,
22 ET CETERA. AND YOU'LL SEE SOME MORE INFORMATION ON THOSE
23 PROTECTED CATEGORIES IN JUST A MOMENT. I'D ALSO LIKE TO
24 HIGHLIGHT FOR YOU THAT RETALIATION FOR FILING A COMPLAINT OF
25 EQUITY, OR A C.P.O.E. COMPLAINT, IS STRICTLY PROHIBITED. AND

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 RETALIATING AGAINST SOMEONE FOR FILING AN EQUITY COMPLAINT IS,
2 IN AND OF ITSELF, CAUSE FOR DISCIPLINE. AND IN FACT, WE HAVE
3 RECOMMENDED CORRECTIVE ACTION FOR THOSE WHO HAVE ENGAGED IN
4 SUCH BEHAVIOR. NEXT, I WILL GO AHEAD AND HAND IT OVER BACK TO
5 EPI, WHO WILL COVER THOSE PROTECTED CHARACTERISTICS IN FURTHER
6 DETAIL.

7

8 **WANDA HAZEL:** GOOD AFTERNOON, SUPERVISORS. WANDA HAZEL,
9 DEPARTMENT OF HUMAN RESOURCES. IN THIS SLIDE, YOU WILL FIND
10 THE IDENTIFIED PROTECTIVE CHARACTERISTICS THAT ARE OUTLINED IN
11 THE COUNTY'S POLICY OF EQUITY. IN 2017, THIS BOARD UPDATED THE
12 POLICY OF EQUITY TO INCLUDE THE FOLLOWING PROTECTED
13 CHARACTERISTICS: DENIAL OF FAMILY AND MEDICAL CARE LEAVE,
14 MILITARY AND VETERAN STATUS, GENDER IDENTITY, AND GENDER
15 EXPRESSION. AND I WOULD ALSO LIKE TO NOTE THAT SEX AND GENDER
16 ARE THE PROTECTED CHARACTERISTICS THAT FALL UNDER SEXUAL
17 HARASSMENT.

18

19 **VICKEY BANE:** NEXT, I WOULD LIKE TO HIGHLIGHT FOR YOU SOME OF
20 THE MORE PROACTIVE FEATURES UNDER THE COUNTY POLICY OF EQUITY
21 PROGRAM, THE FIRST BEING AN INDEPENDENT REVIEW PROCESS BY A
22 PANEL OF TRAINED LEGAL EXPERTS IN THE AREA OF EMPLOYMENT LAW
23 MATTERS. AND WE'LL EXPLAIN TO YOU HOW THAT SYSTEM WORKS, IN
24 JUST A BIT. SECOND UNIQUE FEATURE IS A SYSTEM OF CHECKS AND
25 BALANCES THAT WE USE. THE EXECUTIVE OFFICE OF THE BOARD OF

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 SUPERVISORS PARTNERS WITH THE COUNTY DEPARTMENT OF HUMAN
2 RESOURCES TO ADMINISTER THE C.P.O.E. PROGRAM. SO THAT'S JUST A
3 VERY BRIEF DESCRIPTION OF THAT CHECKS AND BALANCES SYSTEM,
4 THAT AGAIN I WILL GO INTO IN FURTHER DETAIL AS WE MOVE ALONG.
5 WE ALSO WANT TO HIGHLIGHT FOR YOU WHAT WE CALL THE I.C.T.O.
6 STANDARD UNDER THE POLICY, AND THAT STANDS FOR INAPPROPRIATE
7 CONDUCT TOWARDS OTHERS. THAT IS THE POLICY'S LOWER THRESHOLD,
8 DESIGNED TO QUICKLY ADDRESS WORKPLACE BEHAVIOR BEFORE IT RISES
9 TO THE LEVEL OF BECOMING ACTIONABLE UNDER THE LAW. AND I'LL
10 GIVE YOU AN EXAMPLE OF HOW THAT WOULD WORK. AN INAPPROPRIATE
11 REMARK, SUCH AS A SEXUAL JOKE THAT MAY NOT NECESSARILY RISE TO
12 THE LEVEL OF ACTUAL SEXUAL HARASSMENT, WOULD, IN AND OF
13 ITSELF, BE A VIOLATION OF THE COUNTY POLICY OF EQUITY. THAT IS
14 JUST ONE EXAMPLE. I'D ALSO LIKE TO HIGHLIGHT FOR YOU THE
15 DUTIES OF ALL SUPERVISORS AND MANAGERS TO REPORT EQUITY
16 COMPLAINTS. I WANT TO SHARE WITH YOU THAT THE COUNTY WAS WAY
17 AHEAD OF CALIFORNIA STATE LAW ON THIS ISSUE. THERE IS A
18 REQUIREMENT TO REPORT, AND FAILURE TO DO SO IS AGAIN, IN AND
19 OF ITSELF, CAUSE FOR DISCIPLINE UNDER THE POLICY, AND IN FACT
20 WE HAVE RECOMMENDED DISCIPLINE FOR FAILING TO REPORT EQUITY
21 ISSUES IN THE WORKPLACE. WE ALSO ENCOURAGE EQUITY COMPLAINT
22 FILINGS, NOT JUST BY-- WELL, WE REQUIRE IT OF MANAGERS AND
23 SUPERVISORS, BUT OTHER EMPLOYEES IN THE WORKPLACE, WHO MAY SEE
24 SOMETHING HAPPENING IN THE WORKPLACE THAT'S INAPPROPRIATE, WE
25 ENCOURAGE THOSE INDIVIDUALS TO COME FORWARD AND FILE, IN

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 ADDITION TO THOSE INDIVIDUALS WHO ACTUALLY HAVE THE COMPLAINTS
2 THAT THEY WISH TO FILE. I'D ALSO LIKE TO HIGHLIGHT FOR YOU
3 SOME BENEFITS AND PROTECTIONS OF THE COUNTY POLICY OF EQUITY.
4 WHAT THE COUNTY POLICY OF EQUITY DOES, IT ENABLES POSITIVE
5 CULTURE CHANGE, AND IT CORRECTS BEHAVIOR IN THE WORKPLACE
6 THAT'S INAPPROPRIATE. BY DOING THAT, IT PROMOTES EQUITY AND
7 INCLUSION IN THE WORKPLACE. IT PRESERVES THE DIGNITY AND
8 PROFESSIONALISM IN THE WORKPLACE. IT PROVIDES INDIVIDUALS A
9 FORUM TO AIR THEIR COMPLAINTS. IT APPLIES A UNIFORM STANDARD
10 TO ALL, INCLUDING CONTRACTORS. IT ALLOWS FOR EARLY
11 INTERVENTION, BY DETERMINING THE FACTS BY A THOROUGH AND
12 NEUTRAL INVESTIGATION. AND OF COURSE, IT SATISFIES THE LEGAL
13 REQUIREMENT TO INVESTIGATE.

14
15 **EPIFANIO PEINADO:** SUPERVISORS, WITH REGARD TO WORKPLACE
16 AWARENESS, THE COUNTY GOES THROUGH AN EXTRAORDINARY EFFORT, WE
17 BELIEVE, IN ENSURING THAT THERE'S A WRAPAROUND SERVICE THAT
18 SUPPORTS AND ENHANCES THE COMMUNICATION AND THE ADHERENCE TO
19 THE POLICY OF EQUITY. SO BEYOND THE DISTRIBUTION OF THE POLICY
20 ITSELF, THERE ARE OTHER PIECES, THE MANAGERIAL AND EXECUTIVE
21 AND EMPLOYEE RESPONSIBILITY, THAT COMES ALONG WITH IT. SO, FOR
22 EXAMPLE, IN OUR MANAGEMENT APPRAISAL PERFORMANCE PLAN, ALL
23 EXECUTIVES, INCLUDING DEPARTMENT HEADS AND ALL MAP MANAGERS,
24 ARE HELD TO THE STANDARD OF ENSURING THAT THEY PARTICIPATE IN
25 THE TRAINING, AND ABIDE BY THE BOARD'S POLICY ON THE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 PREVENTION AND PROHIBITION OF SEXUAL HARASSMENT, AS WELL AS
2 DISCRIMINATION. WE DISTRIBUTE THESE POLICIES WHILE THE
3 EMPLOYEES ARE BEING ONBOARDED AND JOIN THE COUNTY OF LOS
4 ANGELES. BOARD POLICY REQUIRES THAT TRAINING TAKE PLACE WITHIN
5 A SIX-MONTH PERIOD. WE AIM TO DO THAT TRAINING, AND WE
6 ENCOURAGE DEPARTMENTS TO DO THAT WITHIN A PERIOD OF ABOUT 60
7 DAYS. BUT IT'S REQUIRED TO BE DONE WITHIN SIX MONTHS.
8 EMPLOYEES ALSO GET TO SEE OR SOLVE A POLICY OF EQUITY, IF THEY
9 WERE COUNTY EMPLOYEES. ALL COUNTY EMPLOYEES WERE DISTRIBUTED
10 AND RECEIVED A COPY OF THE POLICY OF EQUITY IN JULY OF 2011.
11 BEYOND THAT, ALL NEW EMPLOYEES RECEIVE IT. AND BEYOND THAT,
12 WHEN EMPLOYEES ARE THE SUBJECT OF TRAINING, THEY GET AN
13 ADDITIONAL COPY OF THE POLICY OF EQUITY, SO THAT THEY
14 UNDERSTAND THE COUNTY'S POSITION ON THE SUBJECT, AND THE
15 ADHERENCE THAT WE EXPECT THEM TO ABIDE BY. AS MENTIONED, THERE
16 ARE OTHER ASPECTS OF THE PROGRAM THAT ENCOURAGES AND SUPPORTS
17 EMPLOYEE ADHERENCE TO THE PROGRAM, AS WELL AS ACCOUNTABILITY.
18 SO, FOR EXAMPLE, WHEN THE POLICY OF EQUITY WAS BEING ROLLED
19 OUT IN 2011, THE COUNTY ENSURED, IN ITS DEPARTMENT OF HUMAN
20 RESOURCES, THAT THE COUNTY'S DISCIPLINE GUIDELINES MIRROR
21 THOSE VERY POLICY VIOLATIONS THAT ARE CITED IN THE POLICY OF
22 EQUITY. SO NOT ONLY DO WE HAVE THE PREVENTION PIECE, THE
23 TRAINING PIECE, BUT WE ALSO HAVE THE ACCOUNTABILITY PIECE
24 INCORPORATED IN THAT POLICY, AS WELL. AND AS VICKEY MENTIONED,
25 THE ASSEMBLY BILL 1825, WHICH WAS ENACTED IN 2007, THE COUNTY

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 OF LOS ANGELES WAS ALREADY AWARE AND WELL IN ADVANCE OF THAT
2 MANDATORY TRAINING PROVIDED TO ALL COUNTY EMPLOYEES. AND WE
3 WERE ALREADY MODELING FOR OUR LOCAL REGION, AS WELL AS THE
4 STATE, THIS COUNTY'S COMMITMENT TO PREVENTION, BY WAY OF
5 MANDATORY TRAINING. I WOULD LIKE TO SHARE WITH THE BOARD THAT,
6 REGARDING THE TRAINING PROGRAM ITSELF, THAT IN 2010 AND '11,
7 THE DEPARTMENT OF HUMAN RESOURCES CONSULTED WITH A SUBJECT
8 MATTER EXPERT IN THE AREA, A VENDOR, TO DEVELOP A TRAINING
9 PROGRAM TO ENSURE THAT IT WAS ONLINE AND IN-PERSON FOR ALL OF
10 OUR EMPLOYEES. AND WE CONTINUE TO ROLL THAT OUT TO THIS DAY,
11 AND WORKING ON IMPROVING THAT, AS WE SPEAK. AND LASTLY, I WANT
12 TO POINT OUT THAT AS PART OF OUR ONGOING EFFORT TO ENHANCE
13 ACCOUNTABILITY, THE DEPARTMENT OF HUMAN RESOURCES WORKS
14 CLOSELY WITH THE OFFICE OF COUNTY COUNSEL, AS WELL AS THE
15 POLICY OF EQUITY OVERSIGHT PROGRAM, TO ENSURE THAT, TO THE
16 EXTENT THAT THERE IS TRENDING BY WAY OF A SPECIFIC DEPARTMENT
17 OR SPECIFIC TOPIC THAT NEEDS FURTHER TRAINING, WE WILL GO OUT
18 AND TRAIN THOSE DEPARTMENTS ON THOSE PARTICULAR AREAS, BASED
19 ON THE ANALYSIS OF DATA AND TRENDING, AS WELL.

20

21 **VICKEY BANE:** THANK YOU. SO NOW I'D LIKE TO HIGHLIGHT HOW THE
22 COMPLAINT REPORTING PROCESS WORKS. I WANT TO SHOW YOU THAT
23 THERE ARE ABSOLUTELY NO BARRIERS TO REPORTING AN EQUITY
24 COMPLAINT. AND I'M GOING TO SHOW YOU THE VARIOUS METHODS THAT
25 ARE USED TO REPORT COMPLAINTS, IN JUST A BIT. COMPLAINTS MAY

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 BE FILED AT ANY TIME. AND AS I MENTIONED EARLIER, MANAGERS AND
2 SUPERVISORS ARE REQUIRED TO REPORT, UNDER THE POLICY, AND
3 THAT'S REGARDLESS OF WHETHER THE PERSON BRINGING THE COMPLAINT
4 IS WITHIN THAT MANAGER'S CHAIN OF COMMAND, OR REGARDLESS OF
5 WHETHER THEY WORK IN THE SAME DEPARTMENT. SO IT COULD BE A
6 WORKPLACE EVENT THAT INVOLVED VARIOUS DEPARTMENTS. SOMEONE
7 BRINGING A COMPLAINT TO ANY MANAGER OR SUPERVISOR, THAT PERSON
8 WOULD THEN BE REQUIRED TO FILE THAT COMPLAINT, AND FAILURE TO
9 DO SO WOULD RESULT IN CORRECTIVE ACTION, UNDER THE POLICY.
10 EVERY COMPLAINT UNDERGOES A VERY THOROUGH ASSESSMENT. AND THE
11 COUNTY DOES USE, UNLIKE OTHER JURISDICTIONS, A VERY
12 COMPREHENSIVE CASE MANAGEMENT SYSTEM TO TRACK THESE COMPLAINTS
13 AND INVESTIGATIONS AND OUTCOMES. NOW, THESE ARE THE VARIOUS
14 REPORTING METHODS EITHER A MANDATORY REPORTER OR A COMPLAINING
15 PARTY THEMSELVES MAY USE. PRIMARILY, WE RECEIVE COMPLAINTS
16 ONLINE, THROUGH THE COUNTY'S INTRANET SYSTEM. WE ALSO HAVE A
17 HOTLINE AVAILABLE. WE CAN RECEIVE COMPLAINTS THROUGH FAX, OR
18 E-MAIL, U.S. MAIL, OR IN PERSON, AT ANY TIME. YOU DON'T NEED
19 AN APPOINTMENT. YOU CAN SHOW UP IN THE INTAKE UNIT AND FILE A
20 COMPLAINT DURING BUSINESS HOURS, BUT ONLINE IS AVAILABLE 24/7.
21 NOW, I MENTIONED TO YOU EARLIER THE SYSTEM OF CHECKS AND
22 BALANCES THAT WE HAVE IN PLACE, AND THE BOARD OF SUPERVISORS'
23 EXECUTIVE OFFICE EQUITY OVERSIGHT PANEL AND INTAKE SPECIALIST
24 UNIT RECEIVES EACH ONE OF THOSE EQUITY COMPLAINTS. WE PERFORM
25 AN ASSESSMENT OF THAT COMPLAINT, WHICH I WILL GET INTO IN

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 FURTHER DETAIL IN JUST A BIT. AND WE ALSO HAVE A MEMBER OF OUR
2 PANEL REVIEW THE COMPLAINT FOR THE MOST APPROPRIATE
3 RECOMMENDATION ON HOW THAT COMPLAINT SHOULD BE HANDLED. AGAIN,
4 I'LL GO INTO THAT IN FURTHER DETAIL IN JUST A BIT.

5

6 **WANDA HAZEL:** EQUITY INVESTIGATIONS UNIT IS RESPONSIBLE FOR
7 INVESTIGATING COMPLAINTS THAT POTENTIALLY VIOLATE THE COUNTY
8 POLICY OF EQUITY. WE HAVE A TEAM OF TRAINED INVESTIGATORS
9 RESPONSIBLE FOR COMPLETING INVESTIGATIONS AND SUBMITTING
10 COMPREHENSIVE REPORTS TO THE COUNTY EQUITY OVERSIGHT PANEL.
11 AND AS VICKEY MENTIONED, AS EVIDENCE OF OUR SYSTEMS OF CHECKS
12 AND BALANCES, OUR INVESTIGATORS SERVE AS FACT-FINDERS. THEY DO
13 NOT MAKE RECOMMENDATIONS, NOR DO THEY MAKE FINDINGS. THAT
14 RESPONSIBILITY IS DESIGNATED TO THE OVERSIGHT PANEL. ALSO, OUR
15 COUNTY EQUITY INVESTIGATIONS UNIT USES A TRIAGE PROCESS TO
16 ASSESS AND PRIORITIZE SEXUAL HARASSMENT CLAIMS, BASED UPON THE
17 NATURE OF THE ALLEGATIONS.

18

19 **EPIFANIO PEINADO:** SO ANOTHER ELEMENT, SUPERVISORS, THAT WE
20 ENGAGE IN, JUST TO ENSURE THAT WE'RE GIVING EVERY OPPORTUNITY
21 FOR OUR EMPLOYEES TO BE HEARD, AND CREATE THAT FORUM FOR WHICH
22 EMPLOYEES CAN COME FORWARD AND HAVE THEIR ISSUES ADDRESSED, WE
23 ALSO HAVE A MEDIATION PROGRAM HOUSED WITHIN D.H.R. THAT LOOKS
24 TO THESE COMPLAINTS. WE HAVE A PANEL OF PROFESSIONAL MEDIATORS
25 THAT ARE CONTRACTED BY THE COUNTY, TO BRING THE PARTIES

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 TOGETHER ON A VOLUNTARY BASIS TO ADDRESS THESE ISSUES. IT'S A
2 GREAT OPPORTUNITY, AND IN FACT IT IS USED AS AN OPPORTUNITY,
3 FOR OUR EMPLOYEES WHO HAVE COMPLAINTS, TO ADDRESS DIRECTLY THE
4 DEPARTMENTS AND DEPARTMENT REPRESENTATIVES ON THE ISSUES THAT
5 THEY'RE EXPERIENCING AT THE WORKPLACE. WE BELIEVE IT'S A VERY
6 POWERFUL TOOL AND A GREAT OPPORTUNITY FOR OUR EMPLOYEES TO
7 ENGAGE THAT PROCESS. IT DOES LEAD TO A MORE ENGAGED EMPLOYEE,
8 FOLLOWING THE MEDIATION PROCESS. AND AS MENTIONED, WHILE IT'S
9 COMPLETELY VOLUNTARY, WE'RE SEEING AN UPTICK IN THE ENGAGEMENT
10 BY OUR EMPLOYEES INTO THAT PROCESS. IT REALLY IS ABOUT
11 RESOLVING WORKPLACE CONFLICTS AND ADDRESSING THOSE COMPLAINTS
12 THAT THOSE EMPLOYEES HAVE, AND WE WELCOME THEM, IN AN EFFORT
13 TO ADDRESS THEM PROMPTLY.

14
15 **VICKEY BANE:** SO NEXT, WE'D LIKE TO WALK THROUGH WITH YOU SORT
16 OF THE LIFECYCLE OF A POLICY OF EQUITY COMPLAINT. AS I
17 MENTIONED EARLIER, WE RECEIVE COMPLAINTS FILED BY INDIVIDUALS
18 WHO ARE FILING FOR THEMSELVES; THEY HAVE THEIR OWN COMPLAINT
19 ISSUES. WE ALSO HAVE MANDATED REPORTERS FILING COMPLAINTS ON
20 BEHALF OF OTHER EMPLOYEES. AND WE ALSO HAVE EMPLOYEES WHO ARE
21 FILING ON BEHALF OF THEIR COWORKERS, FOR EXAMPLE, BECAUSE THEY
22 MAY HAVE WITNESSED SOMETHING THAT'S INAPPROPRIATE, AND THEY
23 WANT TO REPORT THAT ISSUE. SO THOSE COMPLAINTS COME TO THE
24 INTAKE SPECIALIST UNIT WITHIN THE EXECUTIVE OFFICE OF THE
25 BOARD OF SUPERVISORS. IN THE INTAKE UNIT, WE CONDUCT AN

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 ASSESSMENT OF THE COMPLAINT. WE TRIAGE THE COMPLAINT ISSUE. WE
2 TAKE A LOOK AT WHAT'S POTENTIALLY GOING ON HERE. WE DO A VERY
3 THOROUGH ANALYSIS OF THE FACTS. WE INTERVIEW PARTIES, WE
4 COLLECT EVIDENCE, AND WE PREPARE A VERY COMPREHENSIVE REPORT
5 OF OUR FACTS THAT WE'VE COLLECTED, AND A RECOMMENDATION, AS
6 REVIEWED BY A MEMBER OF OUR EQUITY OVERSIGHT PANEL, TO MAKE A
7 DETERMINATION AS TO WHETHER THE POLICY WAS POTENTIALLY
8 VIOLATED, MERITING FURTHER INVESTIGATION BY THE COUNTY
9 DEPARTMENT OF HUMAN RESOURCES. AND I'LL HAVE WANDA EXPLAIN TO
10 YOU A LITTLE BIT MORE ABOUT HOW THAT EQUITY INVESTIGATION
11 WORKS.

12

13 **WANDA HAZEL:** THE COUNTY EQUITY INVESTIGATIONS UNIT ASSIGNS
14 INVESTIGATORS TO INVESTIGATE THE COMPLAINTS THAT POTENTIALLY
15 VIOLATE THE POLICY OF EQUITY. AS I MENTIONED BEFORE, THEY
16 SERVE AS FACT-FINDERS, SO THEY INTERVIEW THE RELEVANT PARTIES.
17 THEY GATHER DOCUMENTS AND EVIDENCE, REVIEW FILES, AND SUBMIT A
18 REPORT TO THE PANEL FOR REVIEW. THE REPORT IS ALSO SHARED
19 WITH THE DEPARTMENT, IN PREPARATION FOR THE PANEL BRIEFING, SO
20 THAT IF THERE ARE ANY QUESTIONS OR CONCERNS REGARDING THE
21 INVESTIGATION, THERE IS AN OPPORTUNITY TO REVIEW THE REPORT
22 PRIOR TO THE PANEL BRIEFING.

23

24 **VICKEY BANE:** NOW, UPON COMPLETION OF THAT INVESTIGATION
25 CONDUCTED BY THE EQUITY INVESTIGATIONS TEAM, THAT COMPLETED

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 INVESTIGATION WOULD THEN BE RETURNED TO THE EQUITY OVERSIGHT
2 PANEL, WHO AGAIN IS THAT PANEL OF INDEPENDENT EXPERTS IN LABOR
3 AND EMPLOYMENT LAW MATTERS, WHO WILL REVIEW THE FACTS
4 COLLECTED AS PART OF THE INVESTIGATION, AND MAKE A
5 RECOMMENDATION AS TO WHETHER THE FACTS ARE TO BE
6 SUBSTANTIATED; AND, IF SUBSTANTIATED, WHAT LEVEL OF CORRECTIVE
7 ACTION IS APPROPRIATE. NOW, THEN IT WOULD BE ULTIMATELY THE
8 DEPARTMENT WHO WAS INVOLVED; THAT DEPARTMENT'S RESPONSIBILITY
9 TO TAKE THAT RECOMMENDATION FROM THE PANEL, AND ACTUALLY
10 IMPOSE THE RECOMMENDED DISCIPLINE UPON THE EMPLOYEE. AND OF
11 COURSE, WE WANT TO HIGHLIGHT THAT EMPLOYEES RETAIN ALL
12 GRIEVANCE AND APPEAL RIGHTS FOLLOWING ANY DISCIPLINARY
13 RECOMMENDATION BY THE PANEL. SO LAST WEEK, YOU REQUESTED US TO
14 TAKE A LOOK AT RECOMMENDED BEST PRACTICES, AND WE DID THAT.
15 AND WHAT YOU ARE SEEING HERE IS A SIDE-BY-SIDE COMPARISON OF
16 THE RECOMMENDED BEST PRACTICES UNDER D.F.E.H. AND E.E.O.C.,
17 AND HOW THE COUNTY FAR EXCEEDS THOSE RECOMMENDED BEST
18 PRACTICES. AND WE'LL WALK THROUGH THESE, ONE BY ONE, WITH YOU,
19 THE FIRST RECOMMENDATION BEING POLICY SUPPORT AT THE HIGHEST
20 ORGANIZATION LEVELS. CLEARLY, WE HAVE THAT HERE IN THE COUNTY,
21 WITH YOUR BOARD AND COUNTY DEPARTMENT HEADS. SECONDLY, THE
22 RECOMMENDATION ON A WIDELY KNOWN REPORTING SYSTEM, WHICH
23 ACCEPTS ALL EQUITY COMPLAINTS. AND AS I MENTIONED TO YOU
24 EARLIER, WE HAVE A VERY OPEN SYSTEM, WHERE WE ACCEPT AND
25 INVESTIGATE EQUITY COMPLAINTS. AGAIN, WE HAVE THE COUNTY

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 INTRANET AVAILABLE AT ANY TIME. WE HAVE A HOTLINE. WE'RE OPEN
2 DURING BUSINESS HOURS-- AN INTAKE SPECIALISTS UNIT. YOU CAN
3 COME IN PERSON, AND NOT HAVE AN APPOINTMENT. AND ALL OF THIS
4 IS VERY CLEARLY ARTICULATED IN THE POLICY, AS WELL AS EXISTING
5 MARKETING AND TRAINING MATERIALS. THIRD, THE RECOMMENDATION
6 UNDER D.F.E.H. AND E.E.O.C., REGARDING HAVING A LOWER
7 THRESHOLD TO PREVENT ILLEGAL CONDUCT-- AS I MENTIONED EARLIER,
8 THAT I.C.T.O. STANDARD-- THE COUNTY CLEARLY SATISFIES THAT
9 RECOMMENDATION. INAPPROPRIATE WORKPLACE BEHAVIOR WHICH MAY NOT
10 RISE TO THE LEGAL VIOLATION WOULD BE A VIOLATION OF THE COUNTY
11 POLICY OF EQUITY, WHICH WOULD THEN RESULT IN CORRECTIVE
12 ACTION. FOURTH, PROHIBITION AGAINST RETALIATION. VERY
13 IMPORTANT. AND THE POLICY OF EQUITY EXPLICITLY PROHIBITS
14 RETALIATION. FIFTH, CONFIDENTIALITY OF INFORMATION. UNDER THE
15 POLICY, ALL COMPLAINT INFORMATION IS TO BE KEPT STRICTLY
16 CONFIDENTIAL. THEN WE HAVE COMMUNICATION BACK TO COMPLAINT
17 PARTIES, ON OUTCOMES. THE COUNTY INTAKE SPECIALISTS UNIT AND
18 EQUITY OVERSIGHT PANEL REGULARLY COMMUNICATE OUTCOMES OF
19 COMPLAINTS TO DEPARTMENTS THAT ARE INVOLVED. THE DEPARTMENT
20 WOULD THEN BE RESPONSIBLE FOR KEEPING THE PARTIES UPDATED, AS
21 TO THE OUTCOME OF THE COMPLAINT, OR EVEN THE FILING OF THE
22 INITIAL COMPLAINT. SO, CLEARLY, WE'VE MET EACH ONE OF THESE
23 RECOMMENDATIONS.

24

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **EPIFANIO PEINADO:** REGARDING ITEM NUMBER 7, MEMBERS OF THE
2 BOARD, WE ARE ENGAGING IN REGULARLY COMMUNICATING THE POLICY
3 AND TRAINING. WE STILL THINK THERE'S OPPORTUNITIES TO ENHANCE
4 THE DISTRIBUTION OF POLICY AND MANDATORY TRAINING. WE DO
5 BELIEVE THAT ACCOUNTABILITY WITH THE POLICY BEGINS WITH THE
6 RECEIPT OF ACKNOWLEDGMENT OF THAT POLICY, AND WE MAKE SURE
7 THAT EVERY COUNTY EMPLOYEE IS WELL AWARE OF AND IS PROVIDED
8 WITH A COPY OF THE POLICY OF EQUITY. ESSENTIALLY, WE DO NOT
9 WANT ANY COMPLAINTS THAT ARE POTENTIALLY IN VIOLATION OF THE
10 POLICY OF EQUITY TO NOT GO UNADDRESSED. WE ARE ENGAGING IN
11 BEST PRACTICES, WITH REGARD TO OUR DISCIPLINE FOR POLICY
12 VIOLATIONS. WE WORK COLLABORATIVELY WITH THE POLICY OVERSIGHT
13 PANEL TO ENSURE THAT DEPARTMENTS, AS WELL AS THE PANEL, ARE IN
14 ALIGNMENT WITH NEXT STEPS THAT THE DEPARTMENT OWNS AND TAKES
15 ACTION ON. WE DO KNOW THAT OTHER JURISDICTIONS HAVE LOOKED TO
16 THE COUNTY OF LOS ANGELES AS A PLACE FOR BEST PRACTICE IN THIS
17 AREA. WE DO KNOW THAT WE'VE BEEN ASKED FOR COPIES OF OUR
18 POLICY OF EQUITY, AND IT'S BEEN DISTRIBUTED TO OTHER
19 JURISDICTIONS, AS WELL AS PRESENTATIONS THAT HAVE BEEN MADE.
20 WITH REGARD TO THE EFFORTS THAT WE UNDERTAKE IN THESE AREAS,
21 IT IS ABOUT INFORMING, PREVENTING, INVESTIGATING, AND HOLDING
22 INDIVIDUALS ACCOUNTABLE; AND AGAIN, ENSURING THAT EMPLOYEES
23 HAVE AN OPPORTUNITY TO COME FORWARD.
24

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **WANDA HAZEL:** REGARDING BEST PRACTICE NUMBER 9, SUPERVISOR
2 MANAGER ACCOUNTABILITY, AS STATED, THE POLICY OF EQUITY
3 EXPLICITLY REQUIRES MANDATORY REPORTING AND WORKPLACE
4 MONITORING. IN ADDITION, BECAUSE THE COUNTY SEEKS TO PRESERVE
5 DIGNITY, RESPECT, AND PROFESSIONALISM IN THE WORKPLACE,
6 SUPERVISORS AND MANAGERS ARE ALSO REQUIRED TO REPORT POTENTIAL
7 VIOLATIONS OF THE POLICY IN INSTANCES WHERE THE COMPLAINING
8 PARTY OR REPORTING PARTY REQUEST THAT NO ACTION BE TAKEN. WE
9 WANT TO ENSURE THAT WE REVIEW THESE MATTERS, INVESTIGATE THEM,
10 AND TAKE APPROPRIATE ACTION. IN ADDITION, FAILURE TO REPORT
11 POTENTIAL VIOLATIONS OF THE POLICY MAY SUBJECT A SUPERVISOR OR
12 MANAGER TO DISCIPLINE. REGARDING BEST PRACTICE NUMBER 10--
13 WELL-TRAINED, OBJECTIVE, AND NEUTRAL INVESTIGATORS-- ALL
14 INVESTIGATORS RECEIVE INTERNAL TRAINING, AS WELL AS OUTSIDE
15 TRAINING, BY FIRMS WHO SPECIALIZE IN WORKPLACE INVESTIGATION
16 AND TITLE 7 MATTERS.

17
18 **VICKEY BANE:** AND LASTLY, WE'D LIKE TO PRESENT TO YOU SOME
19 RECOMMENDATIONS ON HOW WE CAN TAKE THE C.P.O.E. PROGRAM, OR
20 THE POLICY OF EQUITY PROGRAM, TO ITS NEXT LEVEL OF EXCELLENCE,
21 THE FIRST RECOMMENDATION BEING ADDITIONAL PERMANENT STAFF AND
22 RESOURCES TO ACCOMMODATE POTENTIAL INTEGRATION OF QUASI-COUNTY
23 ENTITIES. VERY IMPORTANT RECOMMENDATION. SECOND...

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **EPIFANIO PEINADO:** THE ENHANCED MARKETING CAMPAIGN. WE DO SEE
2 AN OPPORTUNITY, AND IN FACT YOU WILL SEE AN ARTICLE IN THIS
3 MONTH'S COUNTY DIGEST ON THE SUBJECT, AS DIRECTED BY THIS
4 BOARD, BASED ON THIS AREA OF INQUIRY AND DIRECTION ON YOUR
5 PART. WE WILL BE COMMUNICATING TO ALL COUNTY EMPLOYEES ON THE
6 SUBJECT OF THE PROHIBITION OF SEXUAL HARASSMENT, AND AWARENESS
7 ON HOW TO FILE COMPLAINTS. WE THINK THAT A MARKETING CAMPAIGN
8 MOVING FORWARD INCLUDES AN E-MAIL CAMPAIGN, WHICH INCLUDES
9 POP-UP NOTIFICATIONS THAT HAVE THEMES SUCH AS "NOT IN MY
10 COUNTY," OR "WE WANT TO KNOW." WE DO SEE AN OPPORTUNITY FOR
11 ALL OF OUR COUNTY DEPARTMENTS TO HAVE A LINK TO THE WEBSITE,
12 FOR FILING OF COMPLAINTS. AND WE LOOK FOR AN OPPORTUNITY TO
13 WORK WITH I.S.D., TO LOOK AT THE CURRENT LANGUAGE FOR EQUAL
14 OPPORTUNITY, AS WELL AS NONDISCRIMINATION; TO LOOK FOR
15 OPPORTUNITIES TO ENHANCE THAT LANGUAGE, TO ENSURE THAT THERE
16 IS, AND WILL CONTINUE TO BE, COMPLIANCE BY CONTRACTORS.
17 OVERALL, THE APPROACH HERE IS TO ENHANCE COMPLIANCE AND
18 ENHANCE TRAINING. AS WE'VE MENTIONED, WE THINK THAT WE ARE AN
19 EMPLOYER OF CHOICE. WE FIRMLY BELIEVE THAT. BUT WE ALSO
20 BELIEVE THAT THERE IS MORE WORK TO DO, IN THAT REGARD.

21
22 **VICKEY BANE:** THANK YOU, AND WE'RE HAPPY TO ANSWER ANY
23 QUESTIONS THAT YOU MAY HAVE.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH FOR A VERY THOROUGH
2 PRESENTATION. I THINK WE UNDERSTAND BETTER ALL OF THE ASPECTS
3 THAT YOU'RE WORKING ON TOGETHER, AND WE'RE VERY GRATEFUL FOR
4 THE ATTENTION AND THE WORK, OVER THE PAST AT LEAST SIX YEARS,
5 AND BEFORE. I HAVE A REQUEST FROM SUPERVISOR SOLIS, AND I BET
6 SHE HAS SOME QUESTIONS.

7

8 **SUP. SOLIS:** THANK YOU. THANK YOU, MADAM CHAIR. AND I WANT TO
9 THANK OUR CHAIRWOMAN, ALSO, FOR JOINING ME IN THIS INITIAL
10 EFFORT TO REQUIRE THIS REPORT TO COME BACK TO US. AND I KNOW
11 WE STILL HAVE A LOT OF WORK TO DO. THERE'S STILL PROBABLY A
12 LOT OF QUESTIONS OUT THERE BY FOLKS, BUT AT LEAST IT'S A
13 START. AND ONE THING I WANT TO MAKE CLEAR: WE DO WANT TO THANK
14 YOU, COUNTY COUNSEL, OUR C.E.O.'S OFFICE, FOR WORKING CLOSELY
15 WITH US. I UNDERSTAND OUR COUNTY COUNSEL HAS EVEN BEEN ASKED
16 TO MAKE A PRESENTATION IN SACRAMENTO ABOUT WHAT OUR PLAN IS,
17 AND HOW WE'VE BEEN ABLE TO INSTITUTE THIS OVER THE LAST FEW
18 YEARS, BUT THERE'S ALWAYS ROOM FOR IMPROVEMENT. AND I JUST
19 WANT TO ASK SOMETHING THAT WAS RAISED THE LAST TIME THIS ISSUE
20 CAME UP, WITH RESPECT TO, HOW DO WE REALLY KNOW THAT TRAINING
21 HAS AN IMPACT? THAT SEEMS TO BE WHERE C.N.N., NEW YORK TIMES,
22 AND OTHERS ARE SAYING THAT THE BIG FAILURE IN SOME OF THESE
23 PROCESSES IS THAT TRAINING REALLY ISN'T MEASURED, OR CAN'T BE
24 MEASURED EFFECTIVELY. SO CAN YOU ANSWER THAT QUESTION? I HAVE
25 A SERIES OF OTHER QUESTIONS I WANT TO ASK.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **EPIFANIO PEINADO:** SURE, SUPERVISOR SOLIS. WITH REGARD TO
3 TRAINING, WE DO ENGAGE IN TRAINING OPPORTUNITIES, OF COURSE,
4 WITH ALL OF OUR NEW EMPLOYEES, AS WELL AS EXISTING EMPLOYEES.
5 AND ONE OF THE THINGS THAT WE DO, FOLLOWING THE PRESENTATION
6 OF OUR VARIOUS MODULES, IS WE DO A POST-TEST WITH THOSE WHO
7 PARTICIPATE IN THE PROCESS, TO ENSURE THAT WE ARE CAPTURING
8 NOT ONLY THEIR UNDERSTANDING OF THE CONTENT OF THAT
9 INFORMATION, BUT CAN TAKE THAT BACK AND, IN FACT, INTEGRATE IT
10 IN THE WORKPLACE. BUT WE DON'T STOP THERE. WE BELIEVE THAT A
11 MORE WRAPAROUND APPROACH IS JUST AS WELL SERVED BY ENSURING
12 THAT WE POST THE POLICY ON NONDISCRIMINATION AND PROHIBITION
13 AGAINST SEXUAL HARASSMENT IN THE WORKPLACE, AS WELL AS
14 DISTRIBUTE THOSE POLICIES TO INDIVIDUALS UPON HIRE, AND UPON
15 RENEWAL OF THAT TRAINING. SO IT'S MULTIMODAL. WE THINK
16 TRAINING IS HELPFUL. IT'S NOT THE SOLE ANSWER, AND WE LOOK FOR
17 WAYS TO ENSURE THAT WE ARE PROVIDING THE MESSAGE FROM THIS
18 BOARD, AS WELL AS THE COUNTY, TO ALL OF OUR EMPLOYEES.

19

20 **SUP. SOLIS:** BACK IN 2016, A STUDY BY THE EQUAL EMPLOYMENT
21 OPPORTUNITY COMMISSION REPORTED THAT THE LEAST COMMON RESPONSE
22 FOR EITHER MEN OR WOMEN WAS TO TAKE SOME FORMAL ACTION WHEN
23 SEXUAL HARASSMENT ALLEGATIONS ARISE. WHAT KIND OF DATA DO WE
24 HAVE ABOUT REPORTING AND THE OUTCOME OF THOSE CLAIMS, AND DO

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 WE KNOW HOW THOSE REPORTS COMPARE TO WORKPLACES THAT ARE OF
2 SIMILAR SIZE AND NATURE?

3

4 **VICKEY BANE:** AS I MENTIONED EARLIER, THE COUNTY USES A VERY
5 COMPREHENSIVE CASE MANAGEMENT SYSTEM, SO WE VERY CLOSELY TRACK
6 THIS TYPE OF INFORMATION, FROM WHO'S FILING COMPLAINTS, WHAT
7 PERCENTAGE ARE FILED BY MANDATORY REPORTERS, WHAT TYPES OF
8 COMPLAINTS ARE COMING IN, THE OUTCOMES OF THESE COMPLAINTS.
9 SO, ABSOLUTELY, WE HAVE A SYSTEM TO DO THAT. IN TERMS OF HOW
10 WE COMPARE TO OTHER JURISDICTIONS OF A COMPARABLE SIZE, THAT'S
11 SOMETHING THAT WE ARE VERY EXCITED TO TAKE A LOOK AT. AS WE
12 ALL KNOW, THE COUNTY IS A VERY LARGE COUNTY. WE HAVE A
13 WORKFORCE OF OVER 100,000 EMPLOYEES, OR 110,000 EMPLOYEES.
14 WE'RE VERY DIVERSE, AND WE JUST HAVE A VERY UNIQUE CULTURE.
15 SO, AGAIN, WE REALLY WANT TO TAKE A LOOK AT WHAT OTHER
16 JURISDICTIONS OF A COMPARABLE SIZE AND NATURE ARE DOING, AND
17 REPORT BACK TO YOU ON THAT.

18

19 **SUP. SOLIS:** THAT MIGHT BE OF INTEREST TO US, TO GET BACK THAT
20 DATA, AND SHOW HOW FAR BACK YOU NEED TO GO, I THINK. C.E.O.,
21 YOU MAY WANT TO RESPOND.

22

23 **C.E.O. HAMAI:** MADAM SUPERVISOR, ONE OF THE COMMENTS I WANTED
24 TO JUST MAKE ABOUT SOME OF THE BENCHMARKING THAT WE ORIGINALLY
25 ESTABLISHED WHEN THE UNIT WAS FIRST PUT UP WAS REALLY TRYING

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 TO TRACK AND IDENTIFY HOW MUCH WE WERE PAYING OUT IN CLAIMS.
2 AND SO I'M HAPPY TO SAY, FROM THE INCEPTION, AT LEAST FROM
3 2011, WHEN WE PUT IN THE C.P.O.E. PROCESS TO THE CURRENT, WE
4 HAVE DECREASED THE COSTS BY 50 PERCENT ON THE CLAIMS THAT ARE
5 GOING OUT. AND THAT WAS ONE OF THE PRIMARY BENCHMARKS THAT WE
6 FELT WAS REALLY IMPORTANT, TO SEE IF THE PROCESS WAS ACTUALLY,
7 IN FACT, WORKING.

8

9 **SUP. SOLIS:** YEAH, THAT'S AN IMPORTANT ELEMENT, BUT I DO HAVE
10 SOME OTHER QUESTIONS. I'M JUST WONDERING, ALSO, REGARDING THE
11 POLICY REQUIRING MANAGERS TO REPORT, WHAT DO WE KNOW ABOUT
12 ACTUAL REPORTING AND MANAGERS' ATTITUDES TOWARDS THAT?

13

14 **VICKEY BANE:** AGAIN, AS I MENTIONED, WE CLOSELY TRACK THAT
15 INFORMATION, SO WE KNOW HOW MANY COMPLAINTS ARE COMING FROM
16 MANAGERS AND SUPERVISORS. IN TERMS OF HOW THOSE INDIVIDUALS
17 FEEL, I CAN SHARE WITH YOU THAT IT'S TO THE TUNE OF
18 OVERREPORTING. MANAGERS AND SUPERVISORS ARE VERY WELL AWARE OF
19 THIS PROCESS, AND DO FILE LOTS OF COMPLAINTS; AGAIN, SOME OF
20 WHICH INVOLVE JUST EVERYDAY WORKPLACE ISSUES THAT DON'T
21 NECESSARILY INVOLVE EQUITY. SO, CLEARLY, THE PROCESS IS
22 WORKING. PEOPLE ARE AWARE OF THIS.

23

24 **EPIFANIO PEINADO:** I THINK ANOTHER ELEMENT, SUPERVISOR, IS THAT
25 WHAT WE SEE, IN TERMS OF WHO'S REPORTING, IS WE GET THIRD-

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 PARTY REPORTS, AS WELL; THAT THOSE INDIVIDUALS WHO MAKE
2 OBSERVATIONS OF INAPPROPRIATE CONDUCT, WHO MAY NOT BE IN THE
3 CHAIN OF COMMAND OF A PARTICULAR EMPLOYEE, ARE IN FACT
4 REPORTING THAT INFORMATION. SO WE DO SEE THAT THERE'S A DEGREE
5 OF FIDELITY OF OUR EMPLOYEES TO THE POLICY, AND THEY'RE
6 REPORTING, AS REQUIRED, IN THAT REGARD.

7

8 **SUP. SOLIS:** WITHOUT GIVING ANY NAMES AND THINGS OF THAT
9 NATURE, IS IT POSSIBLE TO GET SOME KIND OF A GRID BACK, A
10 CHART, DESCRIBING THESE CATEGORIES OF HOW THINGS ARE REPORTED,
11 IF WE'VE SEEN A DECREASE IN TERMS OF LIABILITY, AND AT WHAT
12 LEVEL? AND IF THIRD PARTIES ARE REPORTING, WHAT DOES THAT
13 MEAN? JUST SO WE HAVE SOME DATA TO LOOK AT, AS WE MOVE
14 FORWARD. AND I KNOW THERE'S A LOT WE CAN TALK ABOUT, BUT I
15 APPRECIATE THE REPORT-BACK. I HOPE TO PRESENT A RECOMMENDATION
16 IN A MOTION, EITHER THIS WEEK, FOR NEXT MEETING, ALONG WITH
17 SUPERVISOR KUEHL. AND I WOULD JUST SAY, AGAIN, JUST LASTLY
18 SPEAKING, IT'S REALLY ABOUT CULTURE, BECAUSE THERE ARE PEOPLE
19 WHO ARE RELUCTANT. AND I'M GLAD THAT PEOPLE CAN ANONYMOUSLY
20 COME FORWARD, GO ONLINE, AND ISSUE A REPORT. BUT I THINK IT'S
21 REALLY IMPORTANT TO REALLY UNDERSCORE THAT THE CULTURE HAS SO
22 MUCH TO DO WITH INTOLERANCE OR TOLERANCE, OR THE FACT THAT
23 PEOPLE ARE INTIMIDATED, BECAUSE THEY KNOW THAT THEY WILL BE
24 RETALIATED AGAINST. AND I THINK THAT IS PROBABLY THE HARDEST
25 THING FOR ANY WORK ENVIRONMENT TO OVERCOME, AND I LOOK FORWARD

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 TO SEEING WHAT KINDS OF TECHNIQUES ARE BEING USED, AND HOW
2 BEST WE CAN PREPARE THIS WORKFORCE THAT WE HAVE, THAT IS SO
3 DIVERSE. AND EQUALLY SPEAKING, I KNOW CONTRACTORS IS A BIG
4 PART OF OUR CONCERN IN THIS MOTION, AND THAT'S SOMETHING THAT
5 I KNOW WE'RE GOING TO NEED TO DRILL DOWN ON.

6

7 **ATTY. WICKHAM:** IF I MAY, SUPERVISOR, IT WAS POINTED OUT, BUT
8 I'LL JUST HIGHLIGHT, THE DISTINGUISHING CHARACTERISTICS OF
9 THIS MODEL INCLUDE THE FACT THAT THERE IS NO BARRIER TO
10 FILLING A COMPLAINT. YOU DO NOT HAVE TO GO THROUGH YOUR CHAIN
11 OF COMMAND TO FILE A COMPLAINT. YOU CAN GO TO AN INDEPENDENT
12 UNIT, THE INTAKE UNIT, AND FILE YOUR COMPLAINT. YOU CAN FILE
13 ANONYMOUSLY, AND PEOPLE DO FILE ANONYMOUSLY. SO THAT
14 DISTINGUISHES THIS MODEL FROM SO MANY WE'RE HEARING ABOUT
15 TODAY. WHEN I LECTURE ON THIS MODEL ACROSS THE COUNTRY, NO ONE
16 HAS IT. ANOTHER DISTINGUISHING CHARACTERISTIC IS THAT
17 INAPPROPRIATE CONDUCT TOWARDS OTHERS, BASED ON PROTECTED CLASS
18 CATEGORY. SO, UNDER CALIFORNIA LAW, THE EMPLOYER IS OBLIGATED
19 TO TAKE ALL REASONABLE STEPS NECESSARY TO PREVENT HARASSMENT
20 AND DISCRIMINATION FROM OCCURRING. BY HAVING THAT
21 INAPPROPRIATE CONDUCT STANDARD BASED ON A PROTECTED CLASS, WE
22 DON'T ALLOW THE CONDUCT TO RISE TO THE LEVEL OF BEING SEVERE,
23 PERVASIVE, UNWELCOME, INTENTIONAL. WE GET AT IT EARLY. WE GET
24 AT THAT ONE INAPPROPRIATE JOKE. AND THE DISCIPLINE IS
25 APPROPRIATELY METED OUT, AS A RESULT. IT'S NOT TERMINATION;

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 IT'S MAYBE COUNSELING, AFTER AN INVESTIGATION. BUT THOSE TWO
2 CHARACTERISTICS-- THE NO BARRIER TO FILING COMPLAINT, THE
3 INAPPROPRIATE CONDUCT TOWARDS OTHERS STANDARD, THE AFFIRMATIVE
4 DUTY FOR SUPERVISORS TO REPORT, AND WILL BE DISCIPLINED IF
5 THEY DON'T REPORT-- I MEAN, THE LAW HAS FINALLY CAUGHT UP TO
6 THAT, BUT THAT WAS NOVEL. AND WE'VE DISCIPLINED SUPERVISORS
7 FOR NOT REPORTING. AND WORD SPREADS. AND GUESS WHAT? THEY
8 START REPORTING. AND THEN, A HUGE DATABASE THAT SUPPORTS THIS
9 WHOLE PROGRAM, SO THAT WE CAN TRACK, WE HAVE THE DATA, WE KNOW
10 THE PROBLEMS THAT ARE PRESENT IN EACH DEPARTMENT. EACH
11 DEPARTMENT HAS UNIQUE PROBLEMS. WE CAN TRAIN TO THOSE
12 PROBLEMS. SO IT'S REALLY AN AMAZING MODEL, AND I THANK THE
13 BOARD FOR SUPPORTING IT IN 2011, AND CONTINUING TO SUPPORT IT,
14 BECAUSE THE PEOPLE AT THE TOP MUST SUPPORT IT FOR IT TO WORK.

15

16 **SUP. SOLIS:** THANK YOU.

17

18 **SUP. KUEHL, CHAIR:** THANK YOU. SUPERVISOR HAHN?

19

20 **SUP. HAHN:** THANK YOU, MADAM CHAIR, AND THANK YOU FOR THIS
21 PRESENTATION ON OUR POLICY. AND I KNOW, MARY, YOU HAD IN YOUR
22 BRIEFING THIS WEEK WITH THE SUPERVISOR, YOU TALKED ABOUT HOW
23 PROUD YOU ARE OF THIS POLICY. AND I LOVE TO KEEP SAYING THAT
24 THE COUNTY IS A MODEL FOR SO MANY THINGS. AND I THINK I
25 MENTIONED LAST WEEK THAT CONGRESS HAS AN ABYSMAL POLICY, WHICH

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 DISCOURAGES PEOPLE FROM COMING FORWARD. SO I THINK OURS IS
2 PROBABLY THE BEST AROUND. THERE'S ALWAYS ROOM FOR IMPROVEMENT,
3 AND I APPRECIATE THE RECOMMENDATIONS THAT HAVE BEEN PRESENTED
4 TODAY. YOU SAID THERE ARE NO BARRIERS TO FILING A COMPLAINT. I
5 THINK THE BIGGEST BARRIER TO FILING A COMPLAINT IS THE HOME
6 PAGE ON THE WEBSITE. TO BE HONEST, IF I READ THAT OUR L.A.
7 COUNTY POLICY OF EQUITY IS INTENDED TO PREVENT SOME OF THIS
8 STUFF, BASED ON A PROTECTED STATUS, I'M NOT SURE, IF WE
9 INTERVIEWED AVERAGE PEOPLE, DO THEY KNOW WHAT A PROTECTED
10 STATUS IS, AND IF THEY'RE ONE OF THOSE? RIGHT THERE, I THINK
11 THAT IS-- IF I DIDN'T KNOW ANYTHING, AND I WAS A WOMAN, AND I
12 HAD AN UNWANTED SEXUAL BEHAVIOR EXPERIENCE, AND I WENT TO THIS
13 WEBSITE, I DON'T KNOW IF I WOULD STOP AT THAT POINT, BECAUSE
14 WHAT IF YOU DON'T KNOW WHAT A PROTECTED STATUS IS? AND THE
15 SECOND BARRIER TO ME WOULD BE, TO FILE AN EQUITY COMPLAINT--
16 AGAIN, I UNDERSTAND THAT IT'S AN EQUITY ISSUE, AND I
17 UNDERSTAND THAT IT'S ATTACHED TO FEDERAL AND STATE LAW, BUT I
18 THINK, PARTICULARLY WHAT WE'RE SEEING NOW, THIS FLOOD OF WOMEN
19 WHO ARE COMING OUT AND TALKING ABOUT HOW THEY HAVE FELT IN THE
20 WORKPLACE, I'M NOT EXACTLY SURE THEY WOULD ATTACH IT TO
21 EQUITY. RIGHT? FOR, I THINK, A LOT OF WOMEN, EQUITY MEANS
22 EQUAL PAY FOR EQUAL WORK. "AM I TREATED FAIRLY?" BUT THIS
23 WHOLE IDEA OF SEXUAL MISCONDUCT AND UNWANTED BEHAVIOR-- WHICH
24 I LOVE THAT WE SORT OF HAVE UNDER THE I.C. FACTOR, WHICH IS
25 APPROPRIATE-- AND I THINK THAT SETS IT APART. BUT I THINK

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 THOSE ARE TWO BARRIERS FOR PEOPLE UNDERSTANDING, "IS THIS THE
2 PLACE THAT I'M SUPPOSED TO SAY I'VE GOT SOMEBODY WHO IS--
3 THERE'S UNWANTED BEHAVIOR HERE. I DON'T WANT IT. IT MAKES ME
4 UNCOMFORTABLE. IS THIS WHERE I FILE THAT? IS THAT AN EQUITY
5 ISSUE? IS THAT PROTECTED STATUS?" AND THEN THE THIRD BARRIER,
6 TO ME, IS, "TO FILE, CONTACT THE COUNTY EQUITY OVERSIGHT PANEL
7 INTAKE SPECIALIST." LORD, I FEEL LIKE THAT IS-- I'M NOT SURE
8 WHAT THAT IS. THAT FREAKS ME OUT. WHAT IS AN OVERSIGHT PANEL
9 INTAKE SPECIALIST? FEELS LIKE I'M IN SOME KIND OF A WEIRD
10 OFFICE, A FEDERAL OFFICE, THAT I'M GETTING SOME INFORMATION
11 THAT SOMEONE'S TAKING. I DON'T KNOW. I THINK-- AND I LOVE IT
12 THAT ONE OF YOUR RECOMMENDATIONS IS MARKETING, BECAUSE I THINK
13 YOUR FIRST PLACE TO REALLY MARKET IS THIS WEBSITE. AND I'M
14 SPEAKING ABOUT WOMEN. I KNOW THERE'S A LOT OF PROTECTED
15 CLASSES THAT HAVE FELT OTHER SORTS OF DISCRIMINATION, BUT I'M
16 TALKING IN LIGHT OF, NOW, WHAT WE'RE HEARING ACROSS THE
17 COUNTRY, IS THIS A BARRIER TO A WOMAN WHO'S HAD UNWANTED
18 SEXUAL BEHAVIOR BROUGHT IN HER WORKPLACE? I DON'T THINK IT IS.
19 THE OTHER PIECE, THAT I JUST INTERVIEWED MY OFFICE-- AND I
20 KNOW THIS APPLIES TO THE EIGHTH FLOOR, AS WELL, AND IT APPLIES
21 TO ALL OF US, AS WELL, WHICH IS ALSO A UNIQUE PART OF OUR
22 POLICY. BUT WHEN I INTERVIEWED SOME OF MY NEW EMPLOYEES, I
23 SAID, "WHEN YOU GOT ONBOARDED IN THE COUNTY, WERE YOU TOLD
24 EXACTLY HOW TO FILE A COMPLAINT ABOUT SEXUAL MISCONDUCT?" ALL
25 OF THEM SAID NO. SO MAYBE IT COMES LATER IN THE TRAINING.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 MAYBE IT'S IN THE WELCOME BOOK. BUT I THINK THAT'S ANOTHER
2 OPPORTUNITY: EVERY EMPLOYEE, WHEN THEY'RE GOING THROUGH THE
3 ONBOARDING PROCESS, AND NOT JUST HAND THEM THIS SORT OF
4 BUREAUCRATIC LANGUAGE. "LET ME TELL YOU, BY THE WAY"-- DAY ONE
5 IN THE COUNTY OF LOS ANGELES, "LET ME TELL YOU HOW TO FILE A
6 COMPLAINT, IF IN ANY WAY YOU HAVE BEEN MADE TO FEEL
7 UNCOMFORTABLE IN YOUR PARTICULAR WORKPLACE." AND I FEEL LIKE
8 WE COULD REALLY EMPHASIZE THAT MORE ON DAY ONE. TRAINING COMES
9 LATER. SOMETHING ELSE COMES LATER. BUT ON DAY ONE, "THIS IS
10 THE COUNTY OF LOS ANGELES. YOU FEEL UNCOMFORTABLE IN ANY WAY,
11 HERE IS HOW YOU CAN FILE A COMPLAINT." AND THE OTHER QUESTION
12 I WAS GOING TO HAVE IS, SO THE INTAKE SPECIALIST OVERSIGHT
13 PANEL MAKES A RECOMMENDATION BACK TO THE DEPARTMENT. WHAT IF
14 IT'S THE DEPARTMENT HEAD THAT WAS THE ONE BEING COMPLAINED
15 ABOUT? THEN WHAT? WHAT HAPPENS?

16

17 **VICKEY BANE:** THANK YOU, SUPERVISOR. THESE ARE EXCELLENT
18 POINTS, AND THAT'S AN EXCELLENT QUESTION. I'LL ADDRESS THIS
19 LAST QUESTION FIRST. THERE IS ABSOLUTELY A PROCESS IN PLACE,
20 WHEN A DEPARTMENT HEAD IS THE ONE BEING ACCUSED AND IS FOUND
21 TO HAVE VIOLATED THE COUNTY POLICY OF EQUITY. SO THAT IS NO
22 DIFFERENT FROM ANY OTHER EMPLOYEE IN THE COUNTY. DEPARTMENT
23 HEADS ARE ABSOLUTELY HELD ACCOUNTABLE FOR THEIR BEHAVIOR.

24

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **SUP. HAHN:** BUT WHERE DOES THAT GO? WHERE DOES THE
2 RECOMMENDATION GO?

3

4 **VICKEY BANE:** TO YOUR BOARD.

5

6 **SUP. HAHN:** IT WOULD COME TO US?

7

8 **VICKEY BANE:** ABSOLUTELY.

9

10 **SUP. HAHN:** OKAY.

11

12 **VICKEY BANE:** YEAH. AND YOUR OTHER COMMENTS AND OBSERVATIONS
13 ARE WELL TAKEN, SO THANK YOU VERY MUCH. AND AGAIN, WE LOOK
14 FORWARD TO MAKING IMPROVEMENTS WHERE THEY'RE NECESSARY, AND
15 INCLUDING STREAMLINING OUR ONLINE COMPLAINT FILING SYSTEM, AND
16 JUST MAKING IT MORE INTUITIVE AND ACCESSIBLE.

17

18 **SUP. HAHN:** MAKING IT USER-FRIENDLY.

19

20 **VICKEY BANE:** MAKING IT USER-FRIENDLY.

21

22 **SUP. HAHN:** THIS IS NOT USER FRIENDLY. AGAIN, I GET THE FACT
23 THAT WE HAVE TO TIE IT TO PROTECTED STATUS, BUT I'M NOT SURE
24 EVERYBODY KNOWS WHAT THAT MEANS.

25

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **EPIFANIO PEINADO:** WE AGREE WITH YOU, SUPERVISOR, ON THAT
2 POINT. YOU HAVE HIGHLIGHTED A PIECE OF THE PROCESS THAT, BASED
3 ON THIS PARTICULAR WORK PRODUCT THAT WE'RE ENGAGED IN, WE ALSO
4 TOOK NOTE THAT IT'S A LITTLE MORE DIFFICULT THAN IT NEEDS TO
5 BE. SO WE TOOK NOTE OF THAT. IT IS PART OF OUR RECOMMENDATIONS
6 TO GO BACK AND ENHANCE. AND IN FACT, VICKEY AND A GROUP OF
7 MANAGERS, THROUGH OUR EXECUTIVE LEADERSHIP DEVELOPMENT
8 PROGRAM, HAVE IN FACT A PROPOSAL THAT THEY WILL BE ADVANCING,
9 TO MAKE THAT PROCESS MUCH MORE USER-FRIENDLY.

10

11 **SUP. HAHN:** I'D LIKE TO LOOK AT IT, BECAUSE I'M KIND OF A USER-
12 FRIENDLY KIND OF A PERSON.

13

14 **EPIFANIO PEINADO:** UNDERSTOOD.

15

16 **SUP. HAHN:** AND I'M JUST VERY SIMPLE AND VERY PLAIN WHEN I SEE
17 THINGS, AND I KNOW HOW I REACT. LET ME JUST-- TWO MORE THINGS.
18 ONE IS THE CONTRACTORS. HOW IN THE WORLD DOES A WOMAN WORKING
19 FOR ONE OF OUR CONTRACTORS KNOW HOW TO FILE A COMPLAINT WITH
20 US? BECAUSE I LOVE THAT, THAT WE'RE CARRYING THIS ONTO OUR
21 CONTRACTORS, BUT THAT IS LIKE...

22

23 **LORI GLASGOW, EXEC. OFCR.:** IF I CAN JUST SORT OF JUMP IN
24 THERE, ONE OF THE RECOMMENDATIONS IS-- AND THIS WOULD REQUIRE
25 ADDITIONAL BOARD ACTION-- WE WANTED TO, IN A MORE FULL REPORT,

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 FLESH OUT THAT RECOMMENDATION. WE'D LIKE TO SEE THE
2 INFORMATION ON HOW TO FILE IN EVERY COUNTY CONTRACT: TO HAVE
3 IT LITERALLY ON THE CONTRACT THAT THE CONTRACTORS SIGN, SO
4 THAT THE WEBSITE IS THERE, AS WELL AS INFORMATION ON HOW TO
5 FILE. WE HAVE INFORMATION ON HOW TO PROVIDE JURY DUTY SERVICE
6 TO YOUR EMPLOYEES, HOW TO MAKE SURE THAT THEY'RE IN COMPLIANCE
7 WITH CHILD SUPPORT. WE'D LIKE TO SEE THIS, AS WELL, ON THE
8 CONTRACT.

9

10 **SUP. HAHN:** I LOVE THAT. AND THEN THE FINAL THING IS THAT, I
11 MEAN, WE DO HAVE DATA ON IF WE THINK TRAINING'S WORKING, IF WE
12 THINK THE FILING IS WORKING. ONE THING I DID NOT HEAR, AND IT
13 MAY BE JUST BECAUSE YOU DIDN'T TOUCH ON IT, WAS, ARE WE DOING
14 REGULAR SURVEYS OF THE COMPLAINT FILERS, OF THOSE WHO ARE
15 MAKING THE ACCUSATIONS? HAVE WE ACTUALLY HAD REGULAR SURVEYS
16 WITH THEM? "HEY, HOW DID IT WORK FOR YOU? HOW DID THIS PROCESS
17 WORK FOR YOU?"

18

19 **VICKEY BANE:** THAT'S A GREAT SUGGESTION. WE HAVE IMPLEMENTED
20 SURVEYS IN THE PAST, WHICH WE INVOLVE DEPARTMENTS, IN TERMS OF
21 CUSTOMER SERVICE. BUT TO TAKE IT TO THE NEXT LEVEL, I THINK,
22 THAT'S A WONDERFUL IDEA THAT WE DEFINITELY WANT TO BE ABLE TO
23 IMPLEMENT.

24

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **SUP. HAHN:** RIGHT. BECAUSE WE GOT A GREAT POLICY. I THINK IT
2 CAN BE EVEN BETTER. AND, AGAIN, IN LIGHT OF WHAT'S HAPPENING
3 ACROSS THIS COUNTRY, WE WANT TO MAKE SURE THAT, PARTICULARLY
4 WOMEN, THEY DON'T HAVE TO WAIT 30 YEARS BEFORE THEY FEEL
5 COMFORTABLE IN FILING A COMPLAINT.

6

7 **EPIFANIO PEINADO:** THANK YOU. AND, SUPERVISOR, WE LOOK FORWARD
8 TO WORKING TOGETHER WITH THE EXECUTIVE OFFICE OF THE BOARD, ON
9 ANY TRAINING PROGRAMS REGARDING YOUR ONBOARDING PROCESS.

10

11 **SUP. KUEHL, CHAIR:** THANK YOU. TO MY COLLEAGUES, SUPERVISOR
12 BARGER?

13

14 **SUP. BARGER:** I'LL MAKE THIS SHORT. I JUST REALLY HAVE TO
15 COMMEND YOU ALL, BECAUSE I REMEMBER WHEN THIS ALL CAME INTO
16 PLAY, AND IT'S BEEN A WORK IN PROGRESS. SO WHEN YOU TALK ABOUT
17 RECOMMENDATIONS, THAT'S BEEN THE BEAUTY OF THIS, IS THAT IT'S
18 BEEN ABOUT-- BECAUSE I THINK WE REALLY WERE THE FIRST, BEFORE
19 THIS BECAME THE ISSUE IT IS TODAY. AND I JUST WANT TO COMMEND
20 ALL OF YOU FOR WHAT YOU ARE DOING. AND, YOU KNOW, THE EIGHTH
21 FLOOR IS NOT IMMUNE TO IT, AND IT SHOULDN'T BE, AND IN FACT
22 INVESTIGATIONS DO TAKE PLACE. AND I THINK IT'S HEALTHY. AND I
23 THINK IT'S HEALTHY FOR US TO GET TRAINED, CONSTANTLY. AND SO I
24 JUST REALLY MORE WANT TO THANK YOU ALL FOR THE WORK YOU'RE
25 DOING ACROSS THE BOARD.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **EPIFANIO PEINADO:** THANK YOU.

3

4 **SUP. KUEHL, CHAIR:** THANK YOU, SUPERVISOR. WELL, NOW IT'S MY
5 TURN. I THINK IT IS WONDERFUL, REALLY, THE APPROACH THAT WE'VE
6 TAKEN. THERE ARE PROBABLY MANY THAT WILL WATCH US RIGHT NOW,
7 OR IN THE REPEAT, AND GO, "OH, YEAH? WELL, MY COUSIN FILED A
8 COMPLAINT AND SHE WAS TOLD TO SHUT UP," OR WHATEVER. THERE
9 ALWAYS WILL BE ROOM FOR IMPROVEMENT. AND THE INTERESTING THING
10 ABOUT THE TIME WE LIVE IN, AT THE MOMENT, IS THAT IT'S BECOME
11 MORE AND MORE MANIFEST. THERE WILL BE SANCTIONS. THERE WILL BE
12 PUNISHMENTS. AND FRANKLY, I THINK THAT IS THE ONE PLACE WHERE
13 THE COUNTY CAN IMPROVE. BUT WE CAN'T TOOT OUR HORN, BECAUSE
14 OFTEN WHEN SOMEONE IS, YOU KNOW, PUNISHED, WE'RE NOT ABLE TO
15 GO TO THE PAPER AND SAY, "LOOK, WE PUNISHED THAT GUY"; MAYBE
16 IF IT'S A VERY PUBLIC PERSON, AND THE STORY GETS OUT SOME
17 OTHER WAY, BUT WE CAN'T. SO IN MANY WAYS, PEOPLE DON'T KNOW
18 WHEN WE'VE IMPOSED SANCTIONS. BUT THAT SAID, WE SHOULD ALWAYS
19 KNOW. SOMEHOW IN OUR FIVE OFFICES, EVEN IF IT'S A CONFIDENTIAL
20 MATTER AND WE HEAR IN CLOSED SESSION, WE SHOULD KNOW, BECAUSE
21 MAKING RECOMMENDATIONS ONLY TO THE HEADS OF DEPARTMENTS, IT'S
22 KIND OF LIKE, "AND THEN WE FIGURED SOMETHING HAPPENED." AND I
23 KNOW THE DATA EXISTS, AND I KNOW THE INFORMATION EXISTS, AND I
24 DEFER TO COUNSEL ABOUT WHAT WE CAN KNOW AND WHAT WE CAN'T
25 KNOW. BUT I THINK IT'S IMPORTANT FOR PEOPLE TO KNOW WE ARE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 VERY SERIOUS ABOUT THERE BEING CONSEQUENCES. ONE OF THE AREAS,
2 I DON'T KNOW IF WE CAN EXPLORE IT, BUT IN TERMS OF THE
3 EVALUATION OF OUR MANAGERS, YOU KNOW, THEY HAVE MAP GOALS, AND
4 THEY'RE EVALUATED BY THEM. I WONDER IF IT IS THE CASE THAT
5 THEY ARE EVALUATED BY HOW THEY HAVE HANDLED THESE SORTS OF
6 ISSUES IN THEIR DEPARTMENTS, OR IN THEIR AREAS, OR FOR THOSE
7 UNDER THEIR SUPERVISION. IS THERE AN ANSWER TO ME, OR
8 SOMETHING I NEED TO WAIT FOR?

9

10 **EPIFANIO PEINADO:** SUPERVISOR, IN FACT, THERE IS A PROVISION IN
11 OUR MAP PROCESS FOR EXECUTIVES AND MANAGERS IN THE COUNTY TO
12 ENSURE THAT THERE IS COMPLIANCE WITH BOARD POLICY ON SEXUAL
13 HARASSMENT PREVENTION. SO WE LOOK AT THE MANAGERS' ABILITY TO
14 NOT ONLY COMPLY WITH THE POLICY, BUT HOW ARE THEY MANAGING
15 THEIR WORKFORCE? TO THE EXTENT THAT THERE IS A SIGNIFICANT
16 ISSUE, OR ISSUES, THAT ARISE IN THAT AREA, WE WOULD EXPECT
17 THAT THE RATING SUPERVISOR OR MANAGER OF THAT EMPLOYEE, THAT
18 MANAGER, WOULD COMMUNICATE THAT IN THE MAP RATING ITSELF.

19

20 **SUP. KUEHL, CHAIR:** WELL, THAT MAY NOT BE SUFFICIENT. I DON'T
21 KNOW, REALLY, ENOUGH ABOUT IT. BUT I THINK WE'VE ASKED A
22 COUPLE OF QUESTIONS, AND BEEN TOLD, YOU KNOW, "I'LL GET BACK
23 TO YOU ABOUT THAT," AND I WANT TO REFER AND REFRESH OUR
24 MEMORIES ABOUT THAT, AT THE END OF THIS CONVERSATION. BUT I
25 THINK THERE IS A STEP THAT WE NEED TO DISCUSS ABOUT HOW

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 SERIOUSLY THESE ISSUES IMPACT THE EVALUATION OF OUR MANAGERS,
2 THOSE WHO ARE CLASSIFIED AND THOSE WHO ARE NOT CLASSIFIED. IF
3 THEY ARE REPRESENTED AND EVERYBODY GETS THE SAME RAISE, WHAT
4 DOES THAT MEAN, IN TERMS OF THE SERIOUSNESS OF OUR POLICY? AND
5 IF THEY ARE NOT REPRESENTED, AND WE'RE EVALUATING THEM AT A
6 HIGHER LEVEL, NOT JUST DEPARTMENT HEADS, BUT OFTEN WE GET KIND
7 OF A CHART. IT SAYS, "HERE ARE ALL THE PEOPLE WHO ARE SECOND
8 AND THIRD IN COMMAND TO ARE DEPARTMENTS. THEY'VE BEEN
9 EVALUATED AT A 2, A 3, A 4. WE RECOMMEND THIS RAISE, ET
10 CETERA." WE DON'T KNOW WHETHER THEY HAVE ADEQUATELY MANAGED
11 THESE ISSUES. AND IT'S NOT JUST SEXUAL HARASSMENT; IT'S ALL
12 HARASSMENT ISSUES AND DISCRIMINATION ISSUES, AND JUST THE WORK
13 ENVIRONMENT ISSUES WHICH WE TOOK INTO THE LAW AS AN ASPECT OF
14 HARASSMENT. I MEAN, SEXUAL HARASSMENT WAS THE VERY FIRST CIVIL
15 ACTION THAT TOOK THE VICTIM'S EXPERIENCE AS THE TOUCHSTONE AS
16 TO WHETHER SOMETHING HAD HAPPENED THAT VIOLATED THE LAW, SO
17 THAT IF ANYBODY SAYS, "WELL, I DIDN'T MEAN ANYTHING BY IT," IN
18 THIS ASPECT OF THE LAW, WE DON'T CARE WHETHER YOU MEANT
19 ANYTHING BY IT OR NOT. IT'S IMPACT WE'RE LOOKING AT. IT'S
20 EFFECT WE'RE LOOKING AT. BECAUSE IF WE CAN'T CREATE A SAFE
21 WORK SPACE, BECAUSE THEY DIDN'T MEAN ANYTHING BY IT, THEN THAT
22 WAS NOT GOING TO HELP. AND THE LAW BECAME VERY SPECIFIC ABOUT
23 THAT BEING THE TOUCHSTONE, AND IT WAS VERY UNUSUAL FOR THE
24 VICTIM'S EXPERIENCE TO BE THE ANSWER AS TO WHETHER SOMETHING
25 HAPPENED OR NOT. AND I WAS VERY PROUD OF THAT WHEN KITTY

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 MACKINNON FIRST CAME UP WITH IT, AND WE STARTED PUTTING IT IN
2 THE LAW. BUT IT'S THE PUNISHMENTS THAT I THINK I'M MOST
3 INTERESTED IN OUR EXPLORING, THAT WHETHER WE ARE SERIOUS
4 ENOUGH THAT PEOPLE SAY, "WELL, N.B.C. GOT RID OF MATT, BUT
5 NOBODY'S GOING TO GET RID OF ME." SO IT'S ONE THING THAT I
6 WANT TO KNOW. PERHAPS WE'LL HAVE A REPORT-BACK TO ANSWER ALL
7 OF OUR QUESTIONS IN A MONTH OR SIX WEEKS. I'M NOT SURE. THE
8 SECOND QUESTION I HAVE IS, I WANT TO BE CLEAR ABOUT WHO IS
9 INCLUDED IN THIS ABILITY TO BE INVESTIGATED. THE COUNTY, FOR
10 INSTANCE, HAS 5 MILLION, 6 MILLION CLIENTS. IF MY CLIENT
11 HARASSES MY NURSE, CAN SHE FILE A COMPLAINT? THIS IS SOMEBODY
12 COMING INTO OUR HEALTH CLINIC. THEY'RE A CLIENT. THEY'RE
13 HARASSING THE NURSE THAT'S SERVING THEM. CAN THAT NURSE FILE A
14 COMPLAINT WITH US, COUNSEL?

15

16 **ATTY. WICKHAM:** YES. THE NURSE CAN. AND WHAT WE WOULD DO IN
17 THAT SITUATION IS NOTIFY OUR CONTRACTOR THAT THIS HAS
18 OCCURRED, ASK THAT THAT PERSON BE REMOVED, PENDING THE
19 INVESTIGATION, AND ASK THEM TO INVESTIGATE IT AND REPORT BACK
20 TO US ON THE OUTCOME.

21

22 **SUP. KUEHL, CHAIR:** OKAY, VICE VERSA: I HAVE A CLIENT IN THE
23 HEALTH CLINIC, AND THE DOCTOR HARASSES HER. CAN SHE FILE A
24 COMPLAINT WITH US?

25

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **ATTY. WICKHAM:** YES.

2

3 **VIKEY BANE:** YES.

4

5 **SUP. KUEHL, CHAIR:** OKAY. IN TERMS OF OUR CONTRACTORS, THERE
6 WAS AN INDICATION THAT, IN THE CONTRACT, WHICH OF COURSE ONLY
7 THE CONTRACTOR SEES, NOT THE CONTRACTOR'S EMPLOYEES, THAT WE
8 SAY SOMETHING ABOUT THE FACT THAT PEOPLE ARE COVERED. BUT
9 SUPERVISOR HAHN WANTS TO KNOW, IS THE SECRETARY IN OUR
10 CONTRACTING AGENCY ABLE TO FILE WITH US, BECAUSE HER
11 SUPERVISOR IN THE CONTRACTING AGENCY IS HARASSING HER, OR IS
12 THAT TOO ATTENUATED FOR US?

13

14 **ATTY. WICKHAM:** THAT'S TOO ATTENUATED, AND THAT'S A DIFFERENT
15 EMPLOYER.

16

17 **SUP. KUEHL, CHAIR:** RIGHT. THAT'S A DIFFERENT EMPLOYER. THAT'S
18 WHAT I WANTED TO CLARIFY, BECAUSE THAT WOULD BE AN E.E.O.C. OR
19 A STATE D.F.E.H. COMPLAINT.

20

21 **EPIFANIO PEINADO:** WELL, THEY'RE EXPECTED TO HAVE AN INTERNAL
22 PROCESS TO HANDLE THOSE MATTERS, AS WELL-- THE CONTRACTORS.

23

24 **SUP. KUEHL, CHAIR:** BUT WE DON'T OVERSEE IT.

25

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **EPIFANIO PEINADO:** RIGHT.

2

3 **SUP. KUEHL, CHAIR:** THEY'RE EXPECTED TO HAVE IT. I MEAN, I
4 UNDERSTAND WE CAN'T SORT OF PROTECT THE ENTIRE WORLD. I TALKED
5 ABOUT BEING THE CATCHER IN THE RYE: I'D LIKE TO, BUT WE REALLY
6 CAN'T. BUT I THINK THIS MARKETING NOTION, THIS INFORMATION
7 NOTION, THE MORE INFORMATION I HAVE, THE MORE EMPOWERED I AM.
8 AND THE LAST QUESTION I HAVE IS ABOUT MEDIATION. YOU SAID IT
9 WAS VOLUNTARY, NOT MANDATORY?

10

11 **EPIFANIO PEINADO:** CORRECT.

12

13 **SUP. KUEHL, CHAIR:** OKAY. SO IF A VICTIM SAYS, "I NEVER WANT TO
14 TALK TO THAT GUY AGAIN, DON'T MAKE ME GO INTO MEDIATION," THEY
15 DON'T HAVE TO?

16

17 **EPIFANIO PEINADO:** CORRECT. AND JUST FOR CLARITY'S SAKE,
18 SUPERVISOR, THEY DO NOT MEET WITH THE INTERESTED PARTY. THEY
19 WILL WORK WITH THE DEPARTMENT TO HELP RESOLVE THE ISSUE. SO
20 THERE'S A DEPARTMENT REPRESENTATIVE.

21

22 **SUP. KUEHL, CHAIR:** SO THEY'RE NOT REQUIRED TO FACE THIS
23 PERSON, FACE TO FACE?

24

25 **EPIFANIO PEINADO:** THAT IS CORRECT. CORRECT, SUPERVISOR.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **SUP. KUEHL, CHAIR:** SO WE HAD A COUPLE OF QUESTIONS THAT WE PUT
3 TO COUNSEL, AND TO YOU, AND YOU SAID, "I'LL GET BACK TO YOU."
4 NORMALLY, WE HAVE TO GO THROUGH THE ENTIRE TRANSCRIPT TO
5 FIGURE OUT WHAT THAT WAS. DID YOU MAKE NOTES ABOUT WHAT YOU
6 MIGHT BE GETTING BACK TO US? COULD YOU REPEAT THOSE, SO THAT
7 THE SUPERVISORS KNOW THAT THEY'LL REMEMBER THEIR QUESTIONS?

8

9 **EPIFANIO PEINADO:** WE'RE COUNTING ON YOU, VICKEY.

10

11 **SUP. KUEHL, CHAIR:** I'M SORRY. I MEAN, YOU WILL GET A MEMO FROM
12 THE E.O., BUT I'D LIKE TO START SORT OF COALESCING THINGS AS
13 WE DO THEM, BECAUSE WE LEAVE AND WE FORGET IT, OR WE GO IN
14 CLOSED SESSION, AND THE NEXT THING MAKES US FORGET. SO IT'S
15 GOOD FOR US TO KNOW, GOOD FOR STAFF TO KNOW, IF YOU HAVE THOSE
16 NOTES. IF NOT, WE'RE GOING TO ASK MS. GLASGOW TO LET US ALL
17 KNOW WHAT WAS ASKED. THERE WAS SOMETHING ABOUT A GRID THAT THE
18 SUPERVISOR ASKED COUNSEL. I THINK WE DO WANT TO SEE IF WE'RE
19 BEING AT ALL SUCCESSFUL. AND THE LAST THING IS, I NEVER WAS IN
20 ANYTHING SO BORING AS MY SEXUAL HARASSMENT TRAINING, EVEN
21 ONLINE. I KNOW IT'S BEEN THE SAME THING FOR DRIVER ED, WHERE
22 MAYBE WE NEED COMICS. IT'S NOT A FUNNY THING, BUT OF COURSE
23 NEITHER IS CRASHING INTO A CAR. I WONDER IF WE COULD, IN OUR
24 ASPECT OF BEST PRACTICES, SEE IF THERE'S ANY PLACE WHERE THEY
25 HAVE A MORE PLAIN-ENGLISH, YOU KNOW, KIND OF "PUT YOURSELF IN

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 THE VICTIM'S SHOES," MUCH LIKE WE DO WITH DOMESTIC VIOLENCE--
2 WHICH BECAME VERY SIMPLIFIED, IN TERMS OF TALKING TO PEOPLE
3 ABOUT IT-- FOR OUR OWN TRAINING. BECAUSE I CAN'T THINK OF AN
4 OFFICE I'VE EVER BEEN IN WHERE THE PEOPLE IN THE OFFICE DON'T
5 GO, "OH, CRUD. I HAVE TO NOW DO MY SEXUAL HARASSMENT TRAINING.
6 WHAT A WASTE OF TIME." AND OF COURSE, IT ISN'T A WASTE OF
7 TIME, IF YOU'RE GOING TO BE DISCIPLINED. BUT WE DO WANT TO
8 MAKE THIS, YOU KNOW, TO FOLLOW AS GOOD A POSSIBILITY AS WE
9 CAN. SO, THAT SAID, ANY OTHER COMMENTS? AND WE HAVE THREE
10 SPEAKERS ON THIS SUBJECT. PLEASE CALL THEM FORWARD.

11

12 **LORI GLASGOW, EXEC. OFCR.:** WOULD THE FOLLOWING INDIVIDUALS
13 PLEASE COME FORWARD: DR. GENEVIEVE CLAVREUL, ERIC PREVEN, AND
14 HERMAN HERMAN.

15

16 **SUP. RIDLEY-THOMAS:** WHILE THEY COME, MADAM CHAIR, IT SHOULD BE
17 NOTED THAT WHEN THERE IS A MATTER AT THE LEVEL OF THE EIGHTH
18 FLOOR, THE IMPRESSION SHOULD NOT BE LEFT THAT IT IS
19 EXCLUSIVELY MONITORED AND INVESTIGATED INTERNALLY, SO AS TO
20 OBVIATE ANY CONFLICTS. OFTEN, THAT IS DONE EXTERNALLY, SO THAT
21 NO ONE FEELS PARTICULARLY CONFLICTED OR INTIMIDATED, AS THEY
22 SEEK TO DEAL WITH THE ULTIMATE EMPLOYERS IN THIS SPACE;
23 NAMELY, THE MEMBERS OF THE BOARD. I THINK THAT'S IMPORTANT TO
24 CLARIFY, SO THAT IT IS FULLY APPRECIATED THAT THERE IS A HIGH
25 STANDARD THAT ALL OF US MUST COMPLY WITH.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **SUP. KUEHL, CHAIR:** YES. WE CAN'T ORDER D.H.R. OR THIS OFFICE
3 NOT TO INVESTIGATE US. WE SHOULD PROBABLY BE REALLY CLEAR
4 ABOUT THAT.

5

6 **C.E.O. HAMAI:** YES.

7

8 **SUP. KUEHL, CHAIR:** ALL RIGHT. WELCOME. MR. PREVEN, YOU'RE
9 FIRST.

10

11 **ERIC PREVEN:** THANK YOU. IT'S ERIC PREVEN FROM THE THIRD
12 DISTRICT, AND... BUT WE CAN ORDER THE COUNTY COUNSEL TO
13 PRODUCE THE REPORT ON THIS KIND OF EMPLOYMENT LITIGATION
14 TIMELY, LIKE IN SEPTEMBER, BECAUSE NOW WE'RE FACING JANUARY
15 SOON. AND IT'S STILL NOT UP UNTIL THE END OF JANUARY. AND IT
16 IS AN IMPORTANT DETAIL. I THINK MOST OF YOU KNOW THAT MOST OF
17 THE CLAIMS ARE NOT SEXUAL HARASSMENT. THEY HAVE TO DO WITH
18 PEOPLE NOT BEING PROMOTED, WRONGFUL DISCHARGE. AND 14 PERCENT
19 OF THE \$21 MILLION IN '14/'15 WAS WHISTLEBLOWER CLAIMS. AND
20 YET, WE'VE NOT READ ONE WORD ABOUT A WHISTLEBLOWER AT THE
21 COUNTY. SO I THINK YOU MAKE A GOOD POINT WHEN YOU SAY YOU
22 CAN'T ADVERTISE, BUT WE SHOULD BE ADVERTISING WHAT IS GOING
23 WRONG, BECAUSE THAT IS THE WAY THE PEOPLE UNDERSTAND THE LAW
24 OF THE LAND AND THE RULES OF THE ROAD. IF WE CONTINUE TO
25 INTERNALIZE AND GO INTO CLOSED SESSION AND SUPPRESS, WE WON'T

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 MAKE IT. AND I ONLY ASKED FOR ONE MINUTE ON THIS ONE, SO I
2 WOULD APPRECIATE IF THAT COULD BE CLEAR. AND I APPRECIATE YOUR
3 WORK ON THIS, WICKHAM. I KNOW IT'S YOUR AREA OF EXPERTISE, BUT
4 WE STILL HAVE TO WORK MUCH HARDER. WE'VE MADE A GREAT
5 DEFLAVORIZING TEAM. SO THAT'S WHAT WE GOT HERE.

6

7 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH. WHO'S NEXT? DOCTOR.

8

9 **DR. GENEVIEVE CLAVREUL:** GOOD AFTERNOON, BOARD OF SUPERVISORS.
10 DR. GENEVIEVE CLAVREUL. YOU KNOW, I BROUGHT THE ISSUE A COUPLE
11 OF TIMES, BECAUSE WE GOT FINED. WE LOST A LAWSUIT ON SEXUAL
12 HARASSMENT, AND WE GOT FINED AN EXTRA \$600,000, BECAUSE NO
13 CHANGE HAD BEEN DONE AT THE D.H.S. TO PREVENT FURTHER
14 HARASSMENT. MYSELF, I HAVE ASKED THE QUESTION REPEATEDLY, WHAT
15 WENT ON AND WHAT HAS NOT BEEN CHANGED? WE HAVE THE RIGHT TO
16 KNOW. I MEAN, THE COUNTY PAID 600,000 IN FINES, BECAUSE NO
17 CHANGES WERE MADE. WE HAVE THE RIGHT TO KNOW WHAT CHANGES WERE
18 NOT MADE. AND I HAVE SAID THAT REPEATEDLY. AND I'M GLAD YOU'RE
19 BRINGING THE ISSUE TODAY, BUT WE HAVE HAD A PROBLEM AT D.H.S.
20 WITH SEXUAL HARASSMENT. WHAT HAS BEEN DONE? THANK YOU.

21

22 **SUP. KUEHL, CHAIR:** THANK YOU. WE HAVE ONE MORE SPEAKER TO CALL
23 UP, PLEASE.

24

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **LORI GLASGOW, EXEC. OFCR.:** RED CHIEF HUNT, PLEASE COME
2 FORWARD.

3

4 **HERMAN HERMAN:** SO WE'RE ALL FAMILIAR WITH THE SEXUAL
5 HARASSMENT AT CITY HALL. WE HEARD OF JOSE HUIZAR'S SEXUAL
6 HARASSMENT, AND I'VE CONTINUED TO ASK FOR HIM TO RESIGN OR
7 STEP DOWN FROM HIS POSITION. IT'S UNFAIR TO TAKE TAXPAYERS'
8 MONIES AND ALLOW FOR PRESETTLEMENT. THIS IS GOING ON IN
9 SACRAMENTO. IT'S GOING ON IN CONGRESS. IT'S RIDICULOUS. AS
10 LONG AS WE HAVE THIS TYPE OF ORGANIZATION OF CRONYISM, FRIENDS
11 PROTECTING FRIENDS, BUSINESS FRIENDS PROTECTING BUSINESS
12 FRIENDS, IT GOES ON. IT'S A RECYCLING, BAD BUSINESS OF SEXUAL
13 MISCONDUCT. AND IF IT WASN'T FOR MS. BARGER TO HOLD HER
14 POSITION, THINK OF MITCHELL ENGLANDER, ALSO INVOLVED IN SEXUAL
15 HARASSMENT INVOLVING HIS STAFF, TALKING ABOUT WOMEN BODY
16 PARTS. YOU DON'T THINK THIS IS SOMETHING THAT WE DISLIKE? I
17 HAVE 20 YEARS' EXPERIENCE ON A JOB. NEVER IN MY MIND DID I
18 EVER THINK OF SAYING SOMETHING TO A WOMAN, UNLESS THE WOMAN'S
19 COMING ON TO ME AND WE'RE GOING OUT ON A DATE. AND THAT RARELY
20 WILL HAPPEN. IT RARELY WILL HAPPEN. SO I THINK I DESERVE THE
21 CREDIT OF BEING ON A JOB FOR MORE THAN 20 YEARS, AND NOT
22 HAVING THAT PROBLEM. BUT WHEN JOSE HUIZAR AND FRANCINE GODOY
23 HAD A PRESETTLEMENT--- AND SOME OF YOU KNOW JOSE HUIZAR. JOSE
24 HUIZAR WAS INVOLVED IN AN ALHAMBRA MASSAGE PARLOR, WITH A
25 PATRON THERE. SO LET'S GET IT CLEAR FOR THE RECORD: IF YOU

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 CANNOT STOP THE PEOPLE AT LOCAL LEVEL OF GOVERNMENT, AT CITY
2 HALL, CHIEF CHARLIE BECK'S CADET PROGRAM, AND ANY OTHER
3 PROGRAM WHERE CHILDREN ARE INVOLVED IN SEXUAL CRIMES BY
4 ADULTS, I FIND THAT OFFENSIVE, AND THERE'S MORE MENTAL HEALTH
5 EVALUATION NEEDED.

6

7 **SUP. KUEHL, CHAIR:** THANK YOU. LAST SPEAKER, PLEASE.

8

9 **RED CHIEF HUNT:** YES, THE RED CHIEF HUNT, FOR THE RECORD. I
10 THINK THIS IS BIGGER THAN THE PRESIDENT. I'D LIKE TO THANK YOU
11 GUYS FOR GOING WITHIN, AND KNOWING THAT THERE'S A PROBLEM
12 WITHIN YOU GUYS' ORGANIZATION, AND THAT 1 PERCENT OF THIS IS
13 ACTUALLY REALLY TRUE. BUT IT TAKES A STEP TO RIGHT THE DUE
14 PROCESS, TO ACTUALLY MAKE YOU GUYS' ORGANIZATION WORK BETTER.
15 SO CONGRATULATIONS, THAT YOU GUYS ARE GOING WITHIN YOU GUYS'
16 OWN ORGANIZATION, AND FINDING OUT THAT THERE ARE DIFFERENT
17 ALLEGATIONS THAT'S GOING ON. BUT THE EVEN BIGGER PROBLEM IS TO
18 CORRECT IT. SO GOOD LUCK, AND I THINK THAT'S MONEY WELL SPENT.
19 ANYBODY THAT'S BEING HARASSED IN THE WORKPLACE IS GOOD MONEY
20 SPENT. AND LIKE I SAID, THIS IS BIGGER THAN THE PRESIDENT. SO
21 KEEP UP THE GOOD WORK, AND LET'S GET ALL THE BAD SEEDS OUT.
22 THE RED CHIEF HUNT.

23

24 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH. THAT CONCLUDES PUBLIC
25 TESTIMONY ON THE ITEM. SO I HAVE A MOTION FROM SUPERVISOR

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 SOLIS, SECOND BY SUPERVISOR BARGER. ANY OBJECTION TO A
2 UNANIMOUS VOTE ON THIS ITEM? HEARING NONE, ITEM 12 IS
3 APPROVED. WE HAVE ONE FURTHER ITEM HELD AT THE BOARD: ITEM 24.
4 SO WE'LL MOVE TO ITEM 24, WHICH ACTUALLY HAS THREE PARTS: A
5 REPORT BY THE DIRECTOR OF THE HEALTH AGENCY AND DEPARTMENTAL
6 HEADS ON THREE ASPECTS IN THE INTEGRATION, AS YOU RECALL.
7 EVERY SO OFTEN, THEY REPORT ON THREE OF THE-- I THINK THERE
8 WERE 12 DIFFERENT ASPECTS ABOUT INTEGRATION. WE'VE ALSO ASKED
9 FOR A REPORT BY THE DIRECTOR OF COMMUNITY HEALTH AND
10 INTEGRATED PROGRAMS, AND A REPORT BY THE SHERIFF, SPECIFICALLY
11 ABOUT THE PROVISION OF HEALTH SERVICES IN THE JAIL. SO LET US
12 START, I BELIEVE, WITH THE AGENCY PRESENTATION, AND I THANK
13 ALL OF THOSE WHO WILL BE HERE. DR. KATZ, CAN YOU TELL US HOW
14 LONG THE AGENCY PRESENTATION IS? I WANT TO TRY TO CONTROL THE
15 AGENDA A LITTLE BETTER.

16

17 **DR. MITCHELL KATZ:** MADAM CHAIR, TELL US HOW LONG A
18 PRESENTATION YOU WOULD LIKE, AND WE WILL KEEP TO THAT.

19

20 **SUP. KUEHL, CHAIR:** HMM. WELL, I WOULD LIKE TO CONCLUDE THIS
21 ITEM, IF I CAN, IN 40 MINUTES. SO I WOULD THINK, 10 AND 10 AND
22 10, AND 10 FOR US. IS THAT OKAY? IS 10 MINUTES SUFFICIENT?

23

24 **DR. MITCHELL KATZ:** FINE, MADAM CHAIR.

25

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **SUP. KUEHL, CHAIR:** IF YOU TOOK 9 OR 8 OR 7, WE WOULDN'T CRY,
2 BUT WE DO WANT A THOROUGH REPORT, SO THANK YOU ALL VERY MUCH.
3 OVER TO YOU.

4

5 **DR. MITCHELL KATZ:** OKAY. THANK YOU SO MUCH, MADAM CHAIR, AND
6 WE'RE GOING TO PUT ON THE POWERPOINT, BUT I'M GOING TO TAKE US
7 RAPIDLY THROUGH THE PRESENTATION, BUT MAKE SURE THAT YOU SEE
8 ALL THE IMPORTANT PARTS. I WANT TO SAY THAT WE'RE VERY PLEASED
9 TO BE HERE FOR THE FIRST TIME WITH DR. CHRISTINA GHALY, WHO I
10 THINK IS DOING A GREAT JOB AS THE ACTING D.H.S. DIRECTOR. OUR
11 THREE PRIORITIES FOR TODAY'S PRESENTATION ARE CONSUMER ACCESS
12 AND EXPERIENCE, THE DIVERSION OF CORRECTIONS, AND THE EXPANDED
13 SUBSTANCE TREATMENT BENEFIT. DR. GHALY IS GOING TO DO THE
14 CONSUMER ACCESS FEEDBACK SURVEY.

15

16 **CHRISTINA GHALY:** THANK YOU. SO ON THE FIRST SLIDE, YOU'LL SEE
17 THAT THIS IS A COMPILATION OF THE SURVEYS THAT ALL THREE
18 DEPARTMENTS SENT OUT, IN VARIOUS WAYS, TO THEIR PATIENTS IN
19 THE OUTPATIENT CLINICAL SETTINGS. AND WE'LL GO THROUGH, FAIRLY
20 QUICKLY, THE SUMMARY OF THE RESULTS, BUT HAPPY TO TAKE
21 QUESTIONS OR COMMENTS. IN D.P.H. AND D.M.H., THE SURVEYS WERE
22 PROVIDED ON SITE, AND IN D.H.S., WE ABIDE BY C.M.S.
23 REGULATIONS FOR THE PROVISION OF SURVEYS THROUGH THE
24 C.G.C.A.H.P.S. FRAMEWORK, AS CONDUCTED BY PRESS GANEY. THE
25 SURVEY TIME PERIOD WAS THE SAME FOR ALL THREE DEPARTMENTS:

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 NOVEMBER 2016 TO MARCH 2017. ON THIS SLIDE, YOU'LL SEE THE
2 RESPONSE RATE. MAINLY, BECAUSE OF THE MECHANISM THROUGH WHICH
3 THE SURVEYS ARE DELIVERED, D.M.H. AND D.P.H. HAVE A MUCH, MUCH
4 BETTER RESPONSE RATE THAN D.H.S. DOES. YOU'LL SEE THAT D.M.H.
5 AND D.P.H., BECAUSE THEY'RE CONDUCTED ON SITE, A LOT OF THE
6 PATIENTS COMPLETE THEM. IN COMPLIANCE WITH C.M.S. RULES AND
7 REGULATIONS, THE SURVEYS ARE PROVIDED BY MAIL TO ALL PATIENTS
8 THAT VISIT A D.H.S. CLINIC, AND OUR RESPONSE RATE IS MUCH
9 LOWER, AT 15 PERCENT. YOU'LL SEE THE TOTAL NUMBER OF SURVEYS
10 THAT WERE SUBMITTED LISTED AT THE BOTTOM, IN PARENTHESES. AND
11 THE LANGUAGES THAT THE SURVEYS WERE MADE AVAILABLE ARE LISTED
12 AT THE BOTTOM. THESE HIT THE MAJOR THRESHOLD LANGUAGES FOR THE
13 DEPARTMENTS, AND HIT A VERY HIGH PERCENTAGE OF THE CLIENTS AND
14 PATIENTS THAT ARE SEEN IN EACH DEPARTMENT. NEXT SLIDE. HERE
15 YOU'LL SEE AN OVERVIEW OF VARIOUS DEMOGRAPHIC FACTORS,
16 INCLUDING RACE AND ETHNICITY BREAKDOWN, THE MALE/FEMALE SPLIT.
17 THERE'S SOME ADDITION TOTALS, DUE TO ROUNDING, AND IN SOME
18 CASES PATIENTS OR CLIENTS CHOSE NOT TO RESPOND TO PARTICULAR
19 QUESTIONS, WHICH IS WHY YOU'LL OFTEN SEE THE TOTALS NOT ADDING
20 UP TO 100 PERCENT. AND I WOULD SAY, IN GENERAL, THESE NUMBERS
21 ARE CONSISTENT WITH OUR OVERALL POPULATIONS. I'LL POINT OUT
22 THAT, IN THIS CASE, 71 PERCENT OF THE CLIENTS THAT WERE
23 INTERVIEWED THROUGH THESE SURVEYS EITHER HAD MEDI-CAL OR WERE
24 UNINSURED, AND 12 PERCENT WERE HOMELESS. THIS SLIDE PROVIDES A
25 SUMMARY OF THE RATINGS OF THE PROVIDERS THAT SAW THE PATIENTS

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 AND CLIENTS IN CLINIC. THE VALUE NUMBERS ARE NOT SHOWING UP
2 HERE ON THIS SLIDE, BUT THE NUMBERS RANGE FROM BETWEEN 85 TO
3 95 PERCENT, WHICH IS REALLY, I THINK, QUITE GOOD, BUT WE
4 CERTAINLY ASPIRE TO BETTER. THE OVERALL PROVIDER RATING, WHICH
5 IS A RANK OF EITHER 9 OUT OF 10 ON A 10-POINT SCALE, WAS 68
6 PERCENT. AND THAT IS, I WOULD SAY, ON PAR WITH NATIONAL
7 AVERAGES FOR SIMILAR SURVEYS THAT ARE CONDUCTED ACROSS THE
8 COUNTRY. BUT, AGAIN, WE DO ASPIRE TO DO BETTER, AND HAVE
9 SEVERAL ACTIVITIES UNDERWAY TO IMPROVE SCORES. IN TERMS OF
10 ACCESS TO HEALTHCARE, ON THE NEXT SLIDE, THE TOP TWO QUESTIONS
11 ABOUT WHETHER OR NOT PATIENTS OR CLIENTS WERE ABLE TO GET
12 URGENT OR ROUTINE APPOINTMENTS AS SOON AS THEY THOUGHT THEY
13 WANTED THEM OR NEEDED THEM, THOSE NUMBERS RANGE FROM 89
14 PERCENT TO 90 PERCENT. THEY'RE QUITE GOOD. AND I KNOW THIS IS
15 AN AREA WHERE THE DEPARTMENTS HAVE FOCUSED A GREAT DEAL OF
16 TIME AND ATTENTION OVER THE LAST COUPLE OF YEARS, OF MAKING
17 SURE THAT OUR PATIENTS AND CLIENTS CAN GET IN TO SEE THEIR
18 PROVIDER, WHEN THEY NEED AN APPOINTMENT IN A TIMELY MANNER, TO
19 HELP AVOID UNNECESSARY UTILIZATION OF MORE COSTLY SETTINGS OF
20 CARE, LIKE THE EMERGENCY DEPARTMENT OR INPATIENT SETTINGS, AND
21 TO MAKE SURE THAT WE CAN ADDRESS THEIR CLINICAL NEEDS WHEN
22 THEY HAVE THEM. THE THREE QUESTIONS AT THE BOTTOM, THE
23 RESPONSE RATES-- GO BACK ONE SLIDE-- WERE SLIGHTLY LOWER.
24 THESE NUMBERS RANGE IN THE 50 PERCENTS, AND I THINK THIS
25 REPRESENTS AN OPPORTUNITY FOR IMPROVEMENT, IN TERMS OF IN THE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 MOMENT OF CARE, ON THE DAY OF CARE, WHEN A PATIENT CALLS WITH
2 A QUESTION, NEEDING ACCESS TO MEDICAL RECORDS, OR HAVING A
3 QUESTION, OR BEING SEEN IN A TIMELY MANNER OF THE DAY OF
4 VISIT, WE HAVE SOME WORK TO DO. WE NEED TO WORK ON THE ABILITY
5 TO ANSWER THOSE QUESTIONS AND SEE THOSE PATIENTS IN REAL TIME,
6 AND MAKE SURE THAT WE AREN'T LEAVING PEOPLE WAITING. THE NEXT
7 SLIDE FOCUSES ON CLINIC APPEARANCE AND THE RESPECTFULNESS AND
8 HELPFULNESS OF OFFICE STAFF. THESE NUMBERS RANGE FROM-- THE
9 FIRST QUESTION WAS 93 PERCENT, AS TO THE OFFICE STAFF WAS
10 RESPECTFUL; SECOND QUESTION, 92 PERCENT, THAT THEY WERE
11 HELPFUL. AND THE PATIENTS AND CLIENTS HAD AN OVERALL POSITIVE
12 SENSE OF THE CLINIC IN 88 PERCENT OF CASES. VERY PLEASED WITH
13 THESE RESULTS. WE WANT THEM TO BE 100 PERCENT, THOUGH. AND WE
14 WILL STRIVE TO CONTINUE TO MAKE IMPROVEMENTS IN THE CUSTOMER
15 SERVICE LEVELS BY OUR STAFF. AND ABSOLUTELY, THE LABOR
16 MANAGEMENT PARTNERSHIP THAT WE SPOKE TO EARLIER IS A KEY
17 COMPONENT OF THAT, AND I THINK HAS ALREADY MADE HUGE HEADWAY
18 IN HELPING US IMPROVE THESE NUMBERS. AND THEN WE'RE ALSO
19 FOCUSING ON SPECIFIC IMPROVEMENTS IN THE FACILITIES, SO THAT
20 WE CAN ENHANCE THE AESTHETIC APPEARANCE FOR OUR PATIENTS AND
21 CLIENTS, BECAUSE WE KNOW, ABSOLUTELY, HOW THE CLINIC PRESENTS
22 ITSELF MATTERS. AND WHEN PATIENTS WALK IN THE DOOR, THEY
23 ALREADY HAVE JUDGED WHAT THE QUALITY OF THE CARE PROVIDED IN
24 THE CLINIC IS, BASED ON WHAT IT LOOKS LIKE. AND SO WE'VE MADE
25 SOME IMPROVEMENTS ON THE GROUND IN THE SITES, AND WE WILL

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 CONTINUE TO DO SO IN THE FUTURE, SO THAT WE CAN IMPROVE THESE
2 SCORES.

3

4 **DR. MITCHELL KATZ:** ALL THREE DEPARTMENTS ARE VERY FOCUSED ON
5 CULTURAL AND LINGUISTIC COMPETENCY, BUT WE RECOGNIZE THAT IT
6 IS THE DEPARTMENT OF MENTAL HEALTH WHICH HAS THE RICHEST
7 TRADITION AND COMPETENCIES IN THIS AREA. SO DR. SHERIN IS
8 GOING TO REPORT ON CULTURAL AND LINGUISTIC COMPETENCY FOR ALL
9 THREE DEPARTMENTS.

10

11 **DR. JONATHAN SHERIN:** THANKS VERY MUCH. WITH RESPECT TO
12 CULTURAL AND LINGUISTIC COMPETENCY, FOLLOWING UP ON THE SAME
13 SURVEY, SERVICES WERE PROVIDED IN THEIR PREFERRED LANGUAGE, AS
14 YOU CAN SEE; 89 PERCENT, ACCORDING TO THIS SURVEY. WRITTEN
15 INFORMATION AVAILABLE IN PREFERRED LANGUAGE, 85 PERCENT. AND
16 IT WAS AGREED THAT STAFF WAS SENSITIVE TO CULTURAL BACKGROUND,
17 AT 71 PERCENT. THESE NUMBERS, I BELIEVE, LEAVE US A GOOD DEAL
18 OF ROOM FOR IMPROVEMENT. AND I WOULD SAY THAT, WHILE WE STRIVE
19 TO SEE THAT NUMBER BE 100, THAT THE ONES THAT ARE NOT IN
20 AGREEMENT, OR IN SUPPORT, GIVE US A GREAT OPPORTUNITY TO FIND
21 OUT WHY, AND HELP US ENGINEER THE SYSTEM. IN TERMS OF NEXT
22 STEPS AND ACTIVITIES AROUND CULTURAL COMPETENCY, THE
23 DEPARTMENTS HAVE VERY DIFFERENT LEVELS, I WOULD SAY, IN TERMS
24 OF WHERE WE ARE IN THE PROCESS. BUT SCREENING FOR RACE,
25 ETHNICITY, AND LANGUAGE, AS WELL AS SEXUAL ORIENTATION AND

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 GENDER IDENTITY, ARE BUILT INTO THE ELECTRONIC HEALTH RECORD.
2 AND TRAINING IS ONGOING WITH STAFF, AS TO HOW TO APPROPRIATELY
3 COMMUNICATE WITH INDIVIDUALS, REGARDING THESE TYPES OF
4 SENSITIVE QUESTIONS. IN ADDITION, THE E.H.R. PATIENT PORTAL IS
5 BEING MODIFIED TO INCLUDE MATERIALS IN SPANISH.

6

7 **DR. MITCHELL KATZ:** VERY GOOD. I HAVE THE HONOR OF PRESENTING
8 THE RESULTS FROM THE OFFICE OF-- OOPS, SORRY. IT'S A VERY HOT
9 CLICKER. FOR JUDGE PETER ESPINOZA AND FOR DR. MARK GHALY AND
10 THEIR STAFF, I THINK WHAT'S MOST IMPORTANT TO FOCUS ON, FOR
11 OUR REENTRY AND DIVERSION PROGRAMS, IS 1400 PEOPLE HAVE BEEN
12 SUCCESSFULLY DIVERTED, EITHER BECAUSE THEY FELL INTO THE GROUP
13 OF MISDEMEANOR, INCOMPETENT TO STAND TRIAL, OR THEY WERE
14 PEOPLE THAT, THROUGH THE LEADERSHIP OF THIS BOARD, WHICH SET
15 ASIDE MONEY FOR US TO BE ABLE TO DIVERT PEOPLE WITH SERIOUS
16 MENTAL ILLNESS OR SUBSTANCE ABUSE DISORDERS INTO TREATMENT.
17 THAT'S WHAT WE WANT. WE WANT PEOPLE TO BE TREATED. AND I'M SO
18 GRATEFUL TO THIS BOARD, AS I KNOW THE STAFF ARE, FOR GIVING US
19 THE MONEY TO DO THAT. THE SECOND MAJOR AREA THAT YOU GAVE US
20 MONEY FOR WAS TRAINING. 2,000 FIRST RESPONDERS HAVE RECEIVED
21 CRISIS INTERVENTION TRAINING IN THE LAST 18 MONTHS. AND WE
22 KNOW THAT BY DOING THAT TRAINING, WE'RE PREVENTING PEOPLE WITH
23 SERIOUS MENTAL ILLNESS OR SUBSTANCE TREATMENT FROM BEING IN
24 JAIL, BECAUSE WE'RE TRAINING THE PEOPLE WHO FIRST SEE THEM IN
25 DE-ESCALATION. AND WE KNOW THAT IT IS WHEN THOSE SITUATIONS

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 BECOME ESCALATED THAT PEOPLE WITH SERIOUS MENTAL ILLNESS OFTEN
2 WIND UP IN JAIL. AND IF YOU CAN JUST GET THERE IN TIME, WITH
3 THE APPROPRIATE RESPONSE, YOU'LL KEEP THEM OUT OF JAIL. THE
4 NEXT PART OF OUR PRESENTATION IS SUBSTANCE TREATMENT. WE HAVE
5 VERY A SUCCESSFUL COLLABORATION BETWEEN THE DEPARTMENT OF
6 PUBLIC HEALTH, THE HEALTH AGENCY, AND D.H.S. DR. MARK GHALY
7 HAS TAKEN THE LEAD ON GETTING US LAUNCHED, WHICH HAPPENED JULY
8 1, 2017. AND I THINK THE MOST IMPORTANT PIECE OF INFORMATION
9 HERE IS THAT THERE'S A 30-PERCENT INCREASE IN SUBSTANCE
10 TREATMENT IN LOS ANGELES COUNTY, SINCE WE LAUNCHED THE NEW
11 MEDICAID BENEFIT. OUR NEXT PART OF OUR PRESENTATION IS BY OUR
12 PUBLIC HEALTH DIRECTOR, DR. FERRER.

13

14 **DR. BARBARA FERRER:** THANK YOU. THANK YOU VERY MUCH, DR. KATZ,
15 AND THANK YOU FOR ALL THE BOARD SUPPORT. PART OF WHAT WE
16 WANTED TO HIGHLIGHT WERE A COUPLE OF AREAS WHERE, AS THE
17 HEALTH AGENCY, WE'VE BEEN COLLABORATING CLOSELY. WE LAUNCHED
18 IN OCTOBER THE CENTER FOR HEALTH EQUITY. WE HAD OUR INITIAL
19 LAUNCH EVENT. WE'RE USING ALL OF OUR TIME, OVER THE NEXT THREE
20 OR FOUR MONTHS, TO CREATE LISTENING SESSIONS, AND USE THE
21 LAUNCH EVENT AS OUR FIRST LISTENING SESSION, AND HAVE IN FACT
22 COMPILED INFORMATION THAT WE OBTAINED FROM THAT LISTENING
23 SESSION, AND SENT IT BACK OUT TO ALL OF THE PARTICIPANTS.
24 WE'LL BE DOING FIVE ADDITIONAL LISTENING SESSIONS. THERE'S ONE
25 IN EACH OF YOUR DISTRICTS. I BELIEVE THAT WE ARE IN SUPERVISOR

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 KUEHL'S DISTRICT AT THE END OF THIS WEEK. I KNOW THAT YOUR
2 STAFF HAVE ALL THE DATES, AND WE'D LOVE FOR YOU TO
3 PARTICIPATE, AND ENCOURAGE BOTH RESIDENTS AND OTHER COMMUNITY-
4 BASED ORGANIZATIONS TO JOIN US. IT'S A VERY INTERACTIVE
5 SETTING. WE ACTUALLY WANT TO MAKE SURE THAT, AS WE CONTINUE TO
6 MOVE FORWARD THE WORK OF THE CENTER, WE'RE BEING VERY RESPONSE
7 TO THE NEEDS OF RESIDENTS IN OUR COMMUNITY, AND IN PARTICULAR
8 OF COMMUNITY-BASED ORGANIZATIONS THAT HAVE BEEN IN THE
9 FOREFRONT AROUND HEALTH EQUITY WORK. I WANT TO GO ON TO THE
10 NEXT SLIDE, AND JUST HIGHLIGHT THE FIVE AREAS, INITIAL AREAS,
11 THAT THE CENTER WILL BE FACILITATING WORK ACROSS ALL THREE OF
12 OUR DEPARTMENTS. WE AIM TO REDUCE THE GAP IN THE INFANT
13 MORTALITY RATE. BLACK BABIES IN L.A. COUNTY RIGHT NOW ARE
14 DYING AT THREE TIMES THE RATE OF WHITE BABIES. SO A LOT OF
15 IMPORTANT WORK THAT WE CAN DO HERE, AND WE HAVE A STRONG
16 FOUNDATION TO BUILD ON. WE'VE PRIORITIZED ELIMINATING GAPS IN
17 SEXUALLY TRANSMITTED INFECTIONS AND REDUCING THE EPIDEMICS.
18 HERE, AGAIN, OUR COMMUNITIES OF COLOR, LESBIAN, GAY, BISEXUAL,
19 TRANSGENDER, QUEER, QUESTIONING COMMUNITY, ARE ALL ALSO
20 DISPROPORTIONATELY BURDENED WITH SEXUALLY TRANSMITTED
21 INFECTIONS. WE WANT TO REDUCE THE BURDEN OF ENVIRONMENTAL
22 HAZARDS THAT DISPROPORTIONATELY AFFECT LOW-INCOME COMMUNITIES
23 AND COMMUNITIES OF COLOR; AND, WORKING UNDER D.M.H.'S
24 LEADERSHIP, WANT TO EXPAND THE WORK OF HEALTH NEIGHBORHOODS,
25 WHICH AIMS AT REDUCING THE DISPROPORTIONATE BURDEN OF POOR

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 OUTCOMES ON FOLKS WITH COMPLEX MEDICAL NEEDS, BY INTEGRATING
2 BOTH CLINICAL CARE AND SOCIAL SUPPORTS BACK IN THE COMMUNITY.
3 AND THEN DR. SHERIN AND D.M.H. WILL BE SETTING UP THE
4 INSTITUTE FOR CULTURAL COMPETENCY, UNDER THE UMBRELLA OF THE
5 CENTER FOR HEALTH EQUITY. THIS IS REALLY AIMED AT ENSURING
6 THAT ALL OF THE STAFF IN THE DEPARTMENT ARE CULTURALLY
7 RESPECTFUL AND LINGUISTICALLY COMPETENT IN HOW WE'RE PROVIDING
8 SERVICES.

9

10 **DR. MITCHELL KATZ:** THE LAST PART OF OUR PRESENTATION IS ON
11 CORRECTIONAL HEALTH. OH, I'M SORRY. JUST CULTURE. SORRY.

12

13 **DR. BARBARA FERRER:** THE SECOND INITIATIVE WE WANTED TO
14 HIGHLIGHT TODAY, AS WAS NOTED BY OUR LABOR PARTNERS EARLIER
15 TODAY, IS AN AGENCY EFFORT AROUND PROMOTING AND ENSURING JUST
16 CULTURE FOR ALL OF OUR FOLKS WHO ARE WORKING WITHIN THE HEALTH
17 AGENCY. WE'VE LAUNCHED IN-PERSON TRAINING FOR HEALTH AGENCY
18 STAFF, AROUND HOW TO, IN FACT, ENSURE THAT WE'RE APPLYING A
19 JUST CULTURE LENS ON ALL THE WORK. AND I WANT TO SAY, ADVERSE
20 EVENTS ARE VERY BROADLY DESCRIBED. IT'S REALLY AN EFFORT TO
21 INSIST THAT OUR SYSTEMS CREATE THE KIND OF OPPORTUNITIES FOR
22 OUR STAFF TO BE ABLE TO DO THEIR BEST WORK; AND THAT JUST LIKE
23 WHEN WE TALK IN PUBLIC HEALTH ABOUT THE FACT THAT YOU CAN'T
24 HOLD PEOPLE SOLELY ACCOUNTABLE FOR THEIR BEHAVIOR WITHOUT
25 TAKING INTO ACCOUNT THE SOCIAL CONTEXT IN WHICH THEY'RE LIVING

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 THEIR LIVES, THE SAME THING APPLIES IN OUR WORKPLACES; THAT IN
2 ORDER FOR PEOPLE TO COME AND DO THEIR BEST WORK, THE SYSTEMS
3 AROUND THEM HAVE TO SUPPORT THEM. AND THAT'S WHAT THE AIM IS
4 OF JUST CULTURE. SO WE'VE DONE TOWN HALL MEETINGS. WE HAVE
5 SOME TECHNICAL ASSISTANCE TOOLS. WE'VE TRAINED A WHOLE SET OF
6 CHAMPIONS IN EACH OF OUR AGENCIES. AND WE'LL SPEND THE REST OF
7 THE UPCOMING YEAR MAKING SURE THAT ALL OF OUR STAFF HAVE AN
8 OPPORTUNITY TO BE TRAINED AROUND JUST CULTURE, SO THAT OUR
9 CULTURE IS ONE THAT REALLY EMBRACES THE PRINCIPLES AROUND JUST
10 CULTURE.

11
12 **DR. MITCHELL KATZ:** THANK YOU. OUR LAST PART IS ABOUT
13 CORRECTIONAL HEALTH, WITH A SPECIAL SHOUTOUT TO DR. MARK GHALY
14 AND JACKIE CLARK. 107 STAFF HIRED IN THE PAST FOUR MONTHS,
15 WITH 36 NEW HIRES: 4 FULL-TIME PHYSICIANS, 4 PART-TIME
16 PHYSICIANS, 13 RELIEF POSITIONS. IN PROCESS, THAT'S 400 HOURS
17 A WEEK OF PHYSICIAN AND N.P. COVERAGE SECURED. URGENT CARE TO
18 OPEN IN MARCH, 47 ACUTE PSYCHIATRIC BEDS ADDED, AND THAT'S
19 BEEN A HUGE AREA OF UNMET NEED. A DETOX UNIT AT INMATE
20 RECEPTION. OUR HOSPITALS, WITH SPECIAL CREDIT TO D.H.S., HAVE
21 REALLY REACHED OUT AND ADOPTED THE JAIL HEALTH CORRECTIONAL
22 PROGRAM. AND ON OUR LAST SLIDE, YOU'LL SEE THE PROGRESS, IN
23 TERMS OF ACTUAL OUTCOME, THAT A WAIT TIME FOR THE MENTAL
24 HEALTH UNIT HAS BEEN REDUCED. 1300 PEOPLE WERE ADMITTED TO THE
25 NEW DETOX UNITS. 40-PERCENT FEWER INCIDENTS OF HIGH OR LOW

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 BLOOD SUGAR AMONG DIABETICS, BECAUSE WE NOW HAVE A UNIT WHERE
2 THEY CAN GET APPROPRIATE CARE. WE'VE REDUCED THE SICK-CALL
3 WAIT TIME FROM FIVE DAYS TO LESS THAN TWO DAYS, AND WE'RE NOT
4 GOING TO STOP AT THAT. WE NOW, AT INMATE RECEPTION, WHICH IS A
5 CRITICAL TIME, PEOPLE ARE GETTING THE MEDICATIONS THEY NEED,
6 WHICH I THINK IS A CRITICAL ISSUE, ESPECIALLY FOR PEOPLE WITH
7 SERIOUS MENTAL ILLNESS, THAT UNDER THE OLD SYSTEM, PEOPLE
8 WOULD COME INTO INMATE RECEPTION, AND THEN THE DOCTOR OR NURSE
9 PRACTITIONER WOULD SET THEM UP FOR SEEING A MENTAL HEALTH
10 CLINICIAN. BUT THAT MEANT THAT THERE'D BE A PERIOD OF TIME
11 DURING WHICH THEY WERE NOT RECEIVING ANTIPSYCHOTIC
12 MEDICATIONS, OR ANTIDEPRESSANT MEDICATIONS. AND NOW WE'RE
13 ABLE, WHILE THEY'RE IN THE INMATE RECEPTION, TO ORDER THOSE
14 MEDICATIONS. 300 INDIVIDUALS ENROLLED IN SUBSTANCE TREATMENT
15 PROGRAMS, AND OVER 1,400 PATIENTS ENROLLED INTO REENTRY
16 SERVICES. THERE'S A LOT OF OTHER GREAT THINGS TO DO, BUT WE'RE
17 GOING TO STOP HERE. YOU HAVE OTHER PARTS OF THE REPORT, AND OF
18 COURSE WE'RE LOOKING FORWARD TO YOUR QUESTIONS, WHEN WE GET UP
19 TO THAT SEGMENT OF THE PROGRAM. THANK YOU.

20

21 **SUP. KUEHL, CHAIR:** THANK YOU. DR. GHALY, DO YOU HAVE AN
22 ADDITIONAL REPORT FOR THE OPEN SESSION, OR IS THAT THE REPORT
23 MADE FOR...?

24

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **DR. MARK GHALY:** THAT'S IT. I WANTED TO, IF WE COULD HAVE THE
2 SLIDES BACK UP, JUST TO--

3

4 **SUP. KUEHL, CHAIR:** BECAUSE I DON'T HAVE THE LAST TWO PAGES IN
5 MY PACKET THAT WAS PASSED OUT, WHICH CAME AFTER THE TITLE
6 PAGE, FOR THAT CORRECTIONAL HEALTH PART. SO I'M SURE THAT CAN
7 BE CORRECTED. I DON'T NEED IT RIGHT NOW. I CAN SEE IT ON MY
8 SCREEN. BUT I THINK, YOU KNOW, FOR THE RECORD. OKAY. AND SO I
9 JUST WANTED TO CHECK AND SEE IF THERE WAS ADDITIONAL-- I MEAN,
10 I KNOW YOU'LL ADD. WHAT I'D LIKE TO DO, THOUGH, IS TO TAKE
11 THESE, ACTUALLY, FOUR ITEMS, AND SEE IF THERE ARE QUESTIONS,
12 FIRST OF ALL, FROM MY COLLEAGUES, ABOUT THE CONSUMER ACCESS
13 AND EXPERIENCE SECTION, JUST TO START WITH THAT. SUPERVISOR
14 SOLIS?

15

16 **SUP. SOLIS:** WELL, I GUESS, ON THAT ITEM, YOU KNOW, I WANT TO
17 POINT OUT THAT THE REPORT SAYS THAT THE PATIENT SATISFACTION
18 RATE FOR CULTURALLY COMPETENT CARE IS AT 39 PERCENT. IS THAT
19 CORRECT? AND DISAPPROVAL IS AT 32-- OR 32 IS "APPROVE,"
20 "STRONGLY APPROVE," AND 32 IS "APPROVE." AND I'M JUST MORE
21 CONCERNED ABOUT, HOW DO WE CHANGE THAT SO IT'S STRONG, SO THAT
22 WE REALLY ARE MEETING THE NEEDS OF THIS DIVERSE POPULATION?
23 AND I DID SEE ON ONE OF YOUR SLIDES THAT MENTAL HEALTH HAS A
24 VARIETY OF LINGUISTS, PEOPLE THAT SPEAK DIFFERENT LANGUAGES,
25 MORE SO THAN D.H.S. AND PUBLIC HEALTH. AND I'M WONDERING, ARE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 WE GOING TO EQUALIZE THAT? BECAUSE, OBVIOUSLY, THAT WILL HELP
2 US, IN TERMS OF REACHING OUR PATIENTS. SO THAT'S KIND OF MY
3 QUESTION ON THE CONSUMER SIDE. WHAT CAN WE DO TO IMPROVE?

4

5 **SPEAKER:** WELL, JUST TO CLARIFY, WITH RESPECT TO THAT ONE
6 SPECIFIC QUESTION, 39 PERCENT STRONGLY AGREE, 32 PERCENT
7 AGREE, AND THAT'S THE NUMBER 71 PERCENT. SO, SORRY THAT THAT
8 WASN'T BROKEN OUT. AND ONE OF THE REALLY COMPELLING REASONS
9 FOR MAKING THIS AN INITIATIVE OF THE AGENCY IS TO ADDRESS
10 EXACTLY YOUR POINTS. WE HAVE TO, AS A PART OF OUR ENGAGEMENT
11 AND AS PART OF OUR DELIVERY OF CARE, IN A WAY THAT WILL BE
12 MOST EFFECTIVE, MAKE SURE THAT WE DEAL WITH AND ADDRESS
13 SPECIFIC ISSUES FOR THE DIFFERENT POPULATIONS WHO COME TO OUR
14 DOORS. AND THE DEPARTMENT OF MENTAL HEALTH AND DEPARTMENTS ALL
15 OVER THIS STATE-- MENTAL HEALTH DEPARTMENTS-- HAVE BEEN, OVER
16 TIME, MANDATED TO DO CERTAIN THINGS AROUND CULTURAL
17 COMPETENCY. AND BECAUSE OF THAT, I THINK WE DO HAVE A DEPTH OF
18 KNOWLEDGE, AND WE PLAN ON SHARING AND EXPANDING THAT EFFORT
19 THROUGHOUT THE THREE DEPARTMENTS AND, I WOULD HOPE, WELL
20 BEYOND THAT.

21

22 **SUP. SOLIS:** TO BRING UP THAT 32-PERCENT "APPROVE" ACROSS THE
23 BOARD, OBVIOUSLY.

24

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **SPEAKER:** YES. AND ALSO, AS I HAD SAID EARLIER, THE 29 PERCENT,
2 THAT'S WHERE THE REALLY INTERESTING INFORMATION KIND OF LIES,
3 BECAUSE WHERE ARE WE MISSING? THAT'S WHAT WE NEED TO KNOW. WE
4 NEED TO KNOW WHERE WE'RE MISSING, FIGURE OUT A RESPONSE, AND
5 IMPLEMENT.

6

7 **SUP. SOLIS:** IS THERE A BETTER WAY OF US ACCESSING INFORMATION
8 FROM OUR PATIENTS? BECAUSE I HAVE TO THINK ABOUT PATIENTS FROM
9 MY AREA, THAT ARE LOW LEVEL OF EDUCATION, MAYBE DON'T EVEN
10 HAVE HIGH LITERACY RATES OF EVEN FOURTH GRADE, IN SOME CASES.
11 SO HOW DO THEY RESPOND? IS IT BEST, MAYBE, TO SEND PEOPLE OUT
12 ON RANDOM SURVEYS, AS WELL, OR HAVE SOMEONE ELSE DO THAT-- YOU
13 KNOW, STAFF DO THAT, OUR COMMUNITY WORKERS? PROMOTORAS IS AN
14 EXAMPLE, OR JUST PEOPLE WHO COULD ACTUALLY GAUGE WHAT THEIR
15 RESPONSE IS. BECAUSE I HEAR DIFFERENT THINGS. AND I THINK
16 WE'RE MISSING IT, IF ALL WE'RE GOING TO DO IS RELY ON PEOPLE
17 TO SUBMIT SOMETHING, BUT THEY'RE NOT REALLY AWARE OF HOW TO GO
18 ABOUT FILLING OUT THE INFORMATION, THE SURVEY ITSELF. AND SOME
19 PEOPLE NEED A LOT MORE INSTRUCTION THAN OTHERS.

20

21 **SPEAKER:** I THINK THOSE ARE GREAT POINTS, AND I WOULD SUGGEST
22 THAT WE WOULD BE PUSHING CARE OUT INTO COMMUNITIES, IN
23 ADDITION TO PROVIDING CARE IN CLINICS. AND ALONG THOSE SAME
24 LINES, WE NEED TO LOOK AT THE DIFFERENT VEHICLES FOR GETTING
25 THIS INFORMATION. AND THE PROMOTORA PROGRAM WILL BE WITHIN THE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 CULTURAL COMPETENCY INSTITUTE, AND WILL BE, I THINK, LEVERAGED
2 FOR THE THINGS THAT YOU'RE SUGGESTING, WHICH WE WOULD HOPE
3 WOULD IMPROVE THE ABILITY TO GATHER THE DATA WE NEED TO MAKE
4 SURE THAT WE'RE ABLE TO COMMUNICATE AND PROVIDE CARE THAT IS
5 WELL RECEIVED.

6

7 **SUP. SOLIS:** MADAM CHAIR, I'M NOT SURE IF THIS FITS UNDER THIS
8 LINE OF QUESTIONING, BUT I WANTED TO KNOW IF WE ARE, IN FACT,
9 SEEING A DROP IN PEOPLE, IN SOME OF OUR PROGRAMS, THAT WE'RE
10 SERVING THEM, AND THEN THEY DON'T COME BACK FOR APPOINTMENTS.
11 AND I'M PARTICULARLY INTERESTED IN MY HEALTH L.A., OR THOSE
12 TYPES OF INDIVIDUALS THAT, BECAUSE OF THE HYPE IN ANTI-
13 IMMIGRANT CONVERSATION, THAT THAT IS SOMEHOW PROHIBITING
14 PEOPLE, OR SOMEHOW HAVING AN IMPACT IN TERMS OF PEOPLE THAT
15 WE'RE SEEING, OR WE SHOULD BE SEEING.

16

17 **DR. MITCHELL KATZ:** SUPERVISOR, WE KNOW FROM WHAT PEOPLE HAVE
18 TOLD US THAT THERE ARE PEOPLE WHO ARE AVOIDING OUR FACILITIES
19 FOR THAT REASON. WHEN WE LOOK QUANTITATIVELY, WE'RE STILL
20 SEEING SIMILAR NUMBERS OF PEOPLE WHO FALL INTO THAT CATEGORY,
21 OVERALL. BUT WE CARE ABOUT ALL OF THOSE PEOPLE, AND I KNOW YOU
22 DO, AS WELL. AND PEOPLE HAVE TOLD US THAT THEY'RE NOT COMING
23 FORWARD. THEY JUST DON'T FEEL COMFORTABLE RECEIVING GOVERNMENT
24 SERVICES, BECAUSE OF THE CLIMATE THAT WE'RE IN.

25

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **SUP. SOLIS:** DO WE REACH OUT TO THOSE? SAY THEY'RE ONBOARD WITH
2 US, AND THEY HAVE DIABETES, AND THEY'RE GOING THROUGH
3 TREATMENT; AND ALL OF A SUDDEN, YOU KNOW, THEY DON'T COME IN,
4 IT'S GOING TO GET EXACERBATED. IS THERE ANY FOLLOW-UP OR
5 ANYTHING BEING DONE TO TRACK THOSE PATIENTS?

6

7 **DR. CHRISTINA GHALY:** YES, ABSOLUTELY. IT'S VERY IMPORTANT. AND
8 WE DO HAVE AN OUTREACH STRATEGY TO ALL THE PATIENTS THAT ARE
9 EMPANELED WITHIN OUR MEDICAL HOMES, WHICH IS ABOUT 450,000
10 PATIENTS IN D.H.S. AND WHEN PATIENTS DON'T SHOW UP FOR THEIR
11 VISITS, OR WHEN THEY HAVEN'T HAD A LAB TEST RECENTLY, AND NEED
12 ONE, TO YOUR POINT, WE HAVE A TEAM OF CASE MANAGERS THAT DO
13 OUTREACH CALLS TO THOSE PATIENTS. AND THAT'S AN AREA OF
14 STAFFING THAT WE'RE LOOKING AT TRYING TO SUPPLEMENT, SO THAT
15 WE CAN DO GREATER OUTREACH AND TRY TO PULL THEM INTO CLINIC.
16 AND I THINK, ALSO, TO DR. SHERIN'S POINT, IF THEY DON'T WANT
17 TO BE SEEN IN THE CLINIC, ALSO FIND OTHER WAYS, THROUGH
18 COMMUNITY HEALTH WORKERS, OR PROMOTORAS, OR OTHER STAFF, TO BE
19 ABLE TO BRING THE SERVICES TO THEM. AND THERE'S MANY DIFFERENT
20 WAYS THAT WE CAN DO THAT, USING DIFFERENT TYPES OF STAFF AND
21 TECHNOLOGY, TO BE ABLE TO REALLY EFFECTIVELY ENGAGE PATIENTS
22 WHEN THEY MIGHT BE HESITANT TO COME IN. BUT IT'S IN THE BEST
23 INTERESTS OF THEIR HEALTH TO COME IN, AND WE WANT TO HELP
24 SUPPORT THEM IN DOING THAT.

25

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **SUP. SOLIS:** I WOULD LOVE TO RECOMMEND SOME WAY OF GETTING THIS
2 INFORMATION BACK IN A REPORT, IN TERMS OF DATA, BUT ON A MORE
3 QUARTERLY BASIS. AND IF THERE ARE SOME PEAKS, UPS AND DOWNS,
4 I'D LIKE TO CERTAINLY BE AWARE OF WHERE THAT IS HAPPENING,
5 OCCURRING, AND WHAT STEPS WE NEED TO TAKE.

6

7 **DR. MITCHELL KATZ:** UNDERSTOOD.

8

9 **SUP. SOLIS:** BUT IT WOULD BE HELPFUL TO HAVE THAT FEEDBACK.

10

11 **DR. MITCHELL KATZ:** THANK YOU, SUPERVISOR.

12

13 **SUP. SOLIS:** THANK YOU.

14

15 **DR. MITCHELL KATZ:** THANK YOU.

16

17 **SUP. KUEHL, CHAIR:** SUPERVISOR HAHN?

18

19 **SUP. HAHN:** THANK YOU, MADAM CHAIR. I WAS GOING TO ADDRESS MY
20 COMMENTS TO THE SHERIFF'S DEPARTMENT.

21

22 **SUP. KUEHL, CHAIR:** WE ARE TAKING THESE THINGS ONE AT A TIME,
23 IF THAT'S ALL RIGHT WITH YOU. JUST THE HEALTH AGENCY REPORT,
24 AND THEN WE'LL TALK TO DR. GHALY, AND THEN WE'LL TALK TO THE
25 SHERIFF.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **SUP. HAHN:** IT'S HARD TO KEEP-- THANK YOU.

3

4 **SUP. KUEHL, CHAIR:** THAT'S ALL RIGHT. YOU ALWAYS GET YOUR TIME.

5 BUT SOMETIMES WE LOSE A THREAD WHEN WE-- YOU KNOW, I'M JUST

6 WANTING TO TAKE-- THIS IS JUST THE FIRST OF THE THREE PIECES

7 FROM THE AGENCY. I'LL COME BACK TO YOU, OF COURSE, FOR THE

8 SHERIFF, AS WELL AS ANYONE ELSE THAT WANTS TO TALK.

9

10 **SUP. RIDLEY-THOMAS:** SHE CLAIMS THAT SHE WAS DISTRACTED BY THE

11 FORMER CHAIR OF THE BOARD, MADAM CHAIRPERSON. AND SO I'M GOING

12 TO PUT IN A FORMAL REQUEST THAT THIS BE--

13

14 **SUP. KUEHL, CHAIR:** WOULD THAT BE A COMPLAINT?

15

16 **SUP. RIDLEY-THOMAS:** YES, THAT'S THE POINT I'M TRYING TO MAKE.

17 AND SINCE SHE NEEDS IT USER-FRIENDLY, WE WE'RE GOING TO

18 ACCOMMODATE HER TODAY.

19

20 **SUP. KUEHL, CHAIR:** THANK YOU, MR. FORMER CHAIR EMERITUS. I

21 WANTED TO ASK A QUESTION IN THIS FIRST ACCESS TO HEALTHCARE

22 AREA. ONE OF THE THINGS I NOTICED, FIRST OF ALL, THINGS HAVE

23 REALLY IMPROVED. AND I BELIEVE THAT JUST HAVING A SURVEY ABOUT

24 HOW OUR CLIENTS ARE FEELING THEY'RE SERVED IS A VERY GOOD

25 THING. BUT I NOTICED, ON PAGE 9, KIND OF A CLUSTER OF ISSUES

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 WHERE HALF THE PEOPLE INDICATED THEY PHONED DURING REGULAR
2 HOURS, AND ESSENTIALLY DID NOT GET AN ANSWER TO THEIR MEDICAL
3 QUESTION. HALF-- A LITTLE LESS, IN BOTH CASES-- PHONED AFTER
4 REGULAR HOURS, AND DID NOT GET AN ANSWER TO THEIR MEDICAL
5 QUESTION. I DO UNDERSTAND, SOMETIMES IT'S DIFFICULT TO GET TO
6 SEE A PROVIDER WITHIN 15 MINUTES, SO I'M NOT LOOKING AT THAT
7 SO MUCH, BUT JUST WONDERING WHETHER-- NOT TO SAY, WHY IS THIS
8 HAPPENING, BUT WHETHER THERE IS A WAY TO IMPROVE IT. I'M
9 IMAGINING THERE ARE A NUMBER OF MEDICAL QUESTIONS THAT REALLY
10 ARE NOT RELATED TO SOME OF THE THINGS WE DO. DOES IT MATTER IF
11 THEY'RE OUR CLIENTS AND THEY'RE CALLING IN? I'M NOT QUITE
12 SURE. BUT THESE WERE OUR CLIENTS, BECAUSE THEY GOT A WRITTEN
13 SURVEY TO FILL OUT, RIGHT?

14

15 **DR. CHRISTINA GHALY:** YES, THESE WERE OUR CLIENTS. I'M HAPPY TO
16 ADDRESS THAT. ON THE POSITIVE NOTE, I WOULD SAY THE DATA IS
17 ACTUALLY A LITTLE BIT BETTER THAN WHAT IT APPEARS HERE. SO THE
18 DATA, AS POLLED, IS THAT PATIENTS THAT RESPONDED THAT, WHEN
19 THEY PHONED DURING REGULAR HOURS OR AFTER REGULAR HOURS,
20 ALWAYS RECEIVED AN ANSWER TO THE QUESTION, AND THAT WAS THE 55
21 AND 52 PERCENT. IF WE LOOK AT EITHER "ALWAYS" OR "USUALLY,"
22 THE NUMBER GOES UP TO 76 AND 73, WHICH IS MUCH BETTER; STILL
23 NOT, THOUGH, WHERE WE WANT TO BE. I MEAN, WE DON'T WANT A
24 QUARTER OF OUR PATIENTS FEELING LIKE THEY DON'T ALWAYS OR
25 USUALLY GET AN ANSWER TO THE QUESTION. AND EVEN WHEN PEOPLE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 RESPOND "USUALLY," WE WANT TO PUSH THAT TO "ALWAYS." AND THERE
2 ARE SEVERAL WAYS TO TRY TO DO THAT. WE NEED TO BE ABLE TO
3 PROVIDE MORE WAYS FOR PATIENTS TO GET ANSWERS TO QUESTIONS,
4 RATHER THAN JUST HAVING TO CALL IN. AND THERE'S EFFORTS WITH
5 ELECTRONIC HEALTH RECORDS TO HAVE PATIENT PORTALS, SO THAT
6 THEY CAN ACCESS INFORMATION AND THEIR OWN LAB VALUES, THEIR
7 OWN RADIOLOGY STUDIES, BE ABLE TO REQUEST REFILLS OF MEDS. AND
8 THOSE ARE UNDERWAY SO THAT THEY CAN BE ABLE TO HAVE
9 RESPONSIVENESS WITHOUT NECESSARILY TRYING TO CALL SOMEONE. AND
10 THEN, AS I REFERRED TO EARLIER, AND IT'S RELATED TO THE
11 OUTREACH CALLS, WE NEED TO BE ABLE TO HAVE A BROADER SET OF
12 STAFF ABLE TO ANSWER THE PHONE, ANSWER THE PHONE IN A TIMELY
13 MANNER, INCLUDING AFTER HOURS, WHERE I DO THINK WE HAVE A GAP
14 IN COVERAGE RIGHT NOW, AFTER THE CLINIC CLOSES, SO THAT
15 PATIENTS CAN GET ANSWERS TO THEIR QUESTIONS, CAN GET AN
16 APPOINTMENT SCHEDULED, AND THAT THEY CAN HAVE AN EXPECTED AND
17 VERY FAIR DEGREE OF RESPONSIVENESS TO THEIR NEEDS. SO IT'S
18 ABSOLUTELY AN AREA OF IMPROVEMENT, AND SOMETHING THAT WE'LL
19 CONTINUE TO FOCUS ON.

20
21 **SUP. KUEHL, CHAIR:** I THINK THAT'S GREAT. I THINK, IN TERMS OF
22 HOW THE SURVEY IS CONDUCTED, WE MAY WANT TO LOOK THROUGHOUT
23 THIS NEXT YEAR AT WHETHER THERE'S A WAY TO ADD ON, YOU KNOW,
24 SORT OF THE KINDS OF PEOPLE WHO HELP PEOPLE WHEN THEY COME
25 INTO A CLINIC TO FIND THEIR WAY, TO GET THE HELP, ET CETERA,

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 AND WHETHER THERE'S A WAY FOR PEOPLE TO DO WHAT WE'VE DONE IN
2 SO MANY AREAS: TO HAVE A QUICK SURVEY ON THE WAY OUT. IT'S
3 DIFFICULT, BECAUSE SOMETIMES PEOPLE ARE ILL. THEY WANT TO JUST
4 GET THEIR MEDS AND GO HOME. I UNDERSTAND. BUT SOMETIMES AN ON-
5 SITE SURVEY GETS MORE OF A RESPONSE THAN I GOT SOMETHING IN
6 THE MAIL. I NEVER ANSWER MY KAISER SURVEYS, AND SO I'M NEVER
7 COUNTED. I'M JUST SAYING. MAYBE WE CAN LOOK AT THAT, OVER THE
8 NEXT YEAR. THE NEXT SECTION WAS DIVERSION OF CORRECTION-
9 INVOLVED INDIVIDUALS. DO I HAVE ANY QUESTIONS ABOUT THAT AREA?
10 I THINK IT WAS PRETTY CLEAR ON DIVERSION. IT WAS PRESENTED ON
11 BEHALF OF THE JUDGE. THE THIRD WAS THE SUBSTANCE USE DISORDER
12 BENEFITS. WE LOOKED AT DRUG MEDI-CAL. WE WENT THROUGH IT
13 PRETTY QUICKLY. I DON'T KNOW IF THERE WERE ANY QUESTIONS ON
14 THAT.

15

16 **SUP. SOLIS:** I HAD JUST ONE ON THAT.

17

18 **SUP. KUEHL, CHAIR:** SUPERVISOR SOLIS?

19

20 **SUP. SOLIS:** I KNOW THAT WE ARE NOW SEVERAL MONTHS INTO THE
21 IMPLEMENTATION OF THE DRUG MEDI-CAL ORGANIZED DELIVERY SYSTEM,
22 AND I WANTED TO KNOW WHAT KIND OF PATIENT OUTCOME DATA DO WE
23 HAVE ON THE PROGRAM? BECAUSE I'D LIKE TO REQUEST A DASHBOARD
24 WITH PERTINENT INFORMATION THAT WILL HELP THE BOARD UNDERSTAND
25 THE PROGRESS THAT WE'VE MADE.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **DR. MITCHELL KATZ:** SUPERVISOR, I'D BE HAPPY TO PROVIDE THAT.
3 AT THIS MOMENT, THE PIECE OF DATA I CAN GIVE IS THAT 30-
4 PERCENT MORE PEOPLE ARE GETTING SUBSTANCE TREATMENT, WHICH
5 SEEMS LIKE A VERY POSITIVE THING. I DON'T YET HAVE OUTCOME
6 DATA TO SHOW, IN TERMS OF SOBRIETY AND OTHER HOUSING
7 RETENTION, BUT I AGREE THAT THAT'S A VERY IMPORTANT FACTOR.
8 WE'D BE HAPPY TO PROVIDE THAT, AS THE PROGRAM CONTINUES.

9

10 **SUP. SOLIS:** THANK YOU.

11

12 **SUP. KUEHL, CHAIR:** SUPERVISOR BARGER?

13

14 **SUP. BARGER:** AND THEN I WOULD FOLLOW UP ON THAT, AND JUST ASK
15 HOW WE'RE DOING OUTREACH, AS IT RELATES TO GETTING OUT THE
16 WORD THAT THERE'S AN 800 NUMBER OR A HELP LINE THAT PEOPLE CAN
17 ACCESS.

18

19 **DR. MITCHELL KATZ:** WELL, FIRST, ONE OF OUR REAL CHAMPIONS HAS
20 CREATED, AT THE BOTTOM OF THE HISTORIC HOSPITAL, A CALL
21 CENTER, WHERE THEY'RE ABLE TO HANDLE SEVERAL OF OUR CALL
22 LINES, AND VERY MODERN, AND WITH THE ABILITY TO DO BOTH THE
23 ASSESSMENT AND THE REFERRAL TO TREATMENT. IT IS STILL A
24 SOMEWHAT SLOW RAMP-UP, BECAUSE AS YOU MIGHT IMAGINE, 30
25 PERCENT IS A MAJOR INCREASE IN HOW MANY PEOPLE WE'RE SENDING

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 TO TREATMENT. AND WE NEED TO BE ABLE TO GUARANTEE THAT THOSE
2 PEOPLE ARE ACTUALLY GETTING INTO TREATMENT, WHICH IS THE
3 PROVIDER NETWORK. AND PART OF OUR DEVELOPMENT HAS BEEN
4 STRENGTHENING THE PROVIDERS, SO THAT THEY CAN ACTUALLY SEE
5 PEOPLE. AS WE GET MORE AND MORE PROVIDERS UP AND GOING, I
6 THINK YOU'LL SEE THAT THAT LINE WILL KEEP GOING UP. BUT I
7 THINK, FOR NOW, 30 PERCENT'S PRETTY GOOD; PRETTY GOOD
8 INDICATOR THAT PEOPLE KNOW SOMETHING'S DIFFERENT THAN IT USED
9 TO BE.

10

11 **DR. BARBARA FERRER:** I THINK THE OTHER THING IS, WE ARE-- AND
12 WE ACTUALLY HAVE PUT IN AN APPLICATION WITH WHOLE PERSON CARE
13 FOR THIS; YOU KNOW, THIS SENSE OF MAKING SURE, IN EVERY
14 DISTRICT, WE HAVE WHAT ARE LIKE FAMILY RESOURCE CENTERS, WHERE
15 FOLKS CAN GO. SO, FOLKS DON'T WANT TO GET THE INFORMATION VIA
16 PHONE, OR DON'T WANT TO GET THE INFORMATION VIA THE INTERNET,
17 WHAT ARE OTHER WAYS FOR THEM TO KNOW AND LEARN ABOUT SERVICES?
18 AND SO REALLY MAKING USE OF PLACES WHERE FAMILIES CAN GO AND
19 GET A WHOLE HOST OF, YOU KNOW, INFORMATION AROUND A VARIETY OF
20 HEALTH ISSUES, BUT IN PARTICULAR HOW TO CONNECT TO BOTH MENTAL
21 HEALTH AND SUBSTANCE USE SERVICES; YOU KNOW, UNDERSTANDING HOW
22 THE SYSTEM WORKS, UNDERSTANDING WHO TO CALL TO FIND OUT ABOUT
23 BED AVAILABILITY. BUT REALLY, YOU KNOW, WORKING WITH THE WHOLE
24 FAMILY, NOT JUST WITH THE PERSON WHO MIGHT BE TRYING TO ENTER
25 TREATMENT AT THE MOMENT. AND THE OTHER PIECE OF THAT IS, YOU

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 KNOW, REALLY EXPANDING OUTREACH AROUND THE PROGRAM AT OUR
2 OTHER SITES. SO THE PUBLIC HEALTH CLINICS, WE DON'T REALLY,
3 NECESSARILY, PROVIDE BEHAVIORAL HEALTH SERVICES THERE, BUT
4 MAKING SURE THAT WE HAVE GOOD INFORMATION, AND THAT OUR STAFF
5 ARE ALSO BEING ABLE TO ANSWER QUESTIONS ABOUT HOW FOLKS CAN
6 GET INTO TREATMENT. I THINK SOME OF THAT IS LIKE THINKING SORT
7 OF LESS ABOUT THE SORT OF SINGLE POINT OF ENTRY, THROUGH
8 PHONES AND ELECTRONIC MEANS, BUT ALSO MAKING SURE THAT
9 WHEREVER WE'RE SERVING CLIENTS, WE'RE GIVING THEM REALLY EASY
10 ACCESS TO UNDERSTANDING HOW TO GET INTO THESE OTHER SERVICES.
11 AND I THINK THAT'S PART OF WHAT'S WORKING WITH THE AGENCY, IS
12 RECOGNIZING THAT WE CAN SUPPORT THIS ACROSS ALL OF THE PLACES
13 THAT PEOPLE ARE COMING IN FOR SERVICES.

14

15 **SUP. BARGER:** WHICH IS A GOOD SEGUE INTO YOUR PART 3, BECAUSE
16 MINE HAS TO DO WITH THE DRUG TREATMENT ACCESS, BUT ALSO WITH
17 INCARCERATION. AND IT IS, IF SOMEONE IDENTIFIES THEMSELVES AS
18 HAVING A DRUG ADDICTION WHILE THEY'RE IN OUR CUSTODY, DO WE,
19 UPON RELEASE, PROVIDE THEM WITH REFERRALS AND ACCESS TO
20 TREATMENT? AND IF SO, HOW IS THAT DONE WITHIN THE JAIL
21 NETWORK?

22

23 **DR. MITCHELL KATZ:** THIS IS AN EXCELLENT QUESTION, SUPERVISOR.
24 WE THINK THAT, PROBABLY, THE MOST CRUCIAL PART OF CORRECTIONAL
25 HEALTH IS THE LINKAGE WHEN PEOPLE LEAVE. RIGHT? BECAUSE IN THE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 CASE OF SUBSTANCE TREATMENT, IT'S THE PERIOD OF TIME THAT
2 PEOPLE ARE MOST VULNERABLE TO OVERDOSE. BECAUSE TYPICALLY, IF
3 THEY WERE USERS BEFORE, WHEN THEY STOPPED USING WHILE THEY
4 WERE IN JAIL, THEY'RE AT VERY HIGH RISK FOR USING AGAIN. SO
5 WE'RE DISTRIBUTING NARCAN, WE'RE TALKING TO FAMILY MEMBERS,
6 GIVING PEOPLE THE APPROPRIATE REFERRALS. THE SAME FOR MENTAL
7 HEALTH. WE'RE, TO DR. SHERIN'S CLINICS, MAKING SURE THAT
8 PEOPLE WITH SERIOUS MENTAL ILLNESS LEAVE WITH AN APPOINTMENT.
9 I WOULD SAY, IT ISN'T EASY, BECAUSE 1600 PEOPLE ARRIVE AND
10 LEAVE THE COUNTY JAIL EVERY DAY, AND THEIR DATE OF DEPARTURE
11 IS GENERALLY DETERMINED MORE BY THE COURT. RIGHT? SO, IF
12 SOMEBODY GOES TO COURT THAT DAY. SO, WHAT DR. GHALY AND JACKIE
13 CLARK HAVE ARRANGED IS MORE AND MORE SORT OF READYMADE PACKETS
14 THAT WILL WORK WHENEVER THE PERSON LEAVES, BECAUSE WE MIGHT
15 NOT KNOW, AND THE PERSON MIGHT NOT KNOW. THEY MAY GO TO COURT,
16 AND THEY'RE RELEASED. AND THEN, LEGALLY, THEY CANNOT BE HELD
17 BEYOND THAT PERIOD OF TIME. SO WE'RE WORKING ON TRYING TO MAKE
18 SURE THAT THERE IS THE INFORMATION, WHENEVER THEY LEAVE, THAT
19 THEY HAVE IT AS A PACKET. BUT YOU CAN IMAGINE, WITH 1600
20 PEOPLE EVERY DAY, THAT IS NOT EASY. OBVIOUSLY, SOME PEOPLE ARE
21 SHORT-STAY; THEY WERE ONLY THERE FOR TWO DAYS. BUT SOME PEOPLE
22 ARE LONGER. AND ESPECIALLY THOSE LONGER PEOPLE, IT'S CRITICAL
23 THAT THEY GET EXCELLENT LINKAGE. THE WHOLE PERSON CARE PROJECT
24 ALSO HELPS, BECAUSE THAT ACTUALLY WILL SEND A PEER TO MEET
25 THEM, TAKE THEM TO WHERE THEY NEED TO GO.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **SUP. KUEHL, CHAIR:** SUPERVISOR SOLIS?

3

4 **SUP. SOLIS:** YEAH, I'M SORRY TO JUMP BACK AND FORTH HERE, BUT
5 JUST A LAST QUESTION. I NOTICE WE DIDN'T TOUCH A WHOLE LOT ON
6 VULNERABLE CHILDREN AND TRANSITION-AGE YOUTH, BUT I RAISE THAT
7 BECAUSE I'M VERY INTERESTED IN THE DISCUSSION REGARDING HUBS,
8 AND HOW THAT IS GOING, AND THE FACT THAT, ARE WE JUST GOING TO
9 EXPAND SERVICES WHERE, MAYBE, A DEPARTMENT IS PROVIDING
10 SOMETHING? ARE WE ADDING ON, AND THEN CALLING IT A HUB, OR ARE
11 WE GOING TO ACTUALLY START FROM THE BOTTOM UP? AND ONE
12 QUESTION I HAVE, ALSO, IS I'M VERY INTERESTED IN SEEING A HUB
13 PLACED OUT IN THE SAN GABRIEL VALLEY, IN POMONA, WHERE WE
14 HAVE A VERY HIGH NUMBER OF YOUTH, FOSTER, A LOT OF AT-RISK,
15 PROBATION-- ALL THE SEVERELY VULNERABLE POPULATIONS IN ONE
16 AREA, THAT I CAN THINK OF, THAT COMES TO MIND. BUT IF YOU CAN
17 ANSWER THAT?

18

19 **DR. MITCHELL KATZ:** WE'LL BE HAPPY TO PROVIDE YOU MORE
20 INFORMATION AND KEEP DISCUSSION WITH YOU. BUT I MET WITH DR.
21 HEGER LAST WEEK, AND DR. YI, AND WE TALKED SPECIFICALLY ABOUT
22 THAT ISSUE, INCLUDING HOW WE WOULD CREATE A HUB NEAR POMONA.
23 WE ARE PUTTING TOGETHER WHAT WOULD BE AN INCREASED STAFFING
24 PLAN FOR ALL OF THE HUBS, BECAUSE WE RECOGNIZE THAT WE THINK
25 THE HUBS ARE GREAT PLACES FOR COMPREHENSIVE CARE FOR KIDS WHO

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 ARE IN FOSTER CARE; NOT MANDATORY, BUT THAT IF WE PROVIDE
2 INTEGRATED SERVICES-- AND I KNOW DR. SHERIN, EVEN BEFORE THIS,
3 MENTAL HEALTH HAS BEEN PROVIDING SERVICES, AND DR. SHERIN HAS
4 UPPED THAT TO THE HUBS, SO THAT WE WANT THE HUBS TO BE VERY
5 ATTRACTIVE PLACES FOR PEOPLE TO GO.

6

7 **SUP. SOLIS:** THANK YOU. THANK YOU, MADAM CHAIR.

8

9 **SUP. KUEHL, CHAIR:** SO LET US MOVE TO THE LAST PIECE, THEN,
10 WHICH IS REALLY ABOUT THE PROVISION OF HEALTH SERVICES IN THE
11 CORRECTIONAL INSTITUTIONS, BOTH BY THE DEPARTMENT OF HEALTH
12 SERVICES. AND THEN THERE WERE QUESTIONS IN NOVEMBER ABOUT THE
13 WORK OF THE SHERIFF'S DEPARTMENT IN THE JAIL, AND WHAT WE
14 COULD UNDERSTAND AND RELY ON, SORT OF IN BOTH AREAS. DR. KATZ
15 PRESENTED THE CORRECTIONAL HEALTH SYSTEM ACHIEVEMENTS, BUT DO
16 YOU WISH-- AND WE'RE NOT TALKING SPECIFIC STAFF, ET CETERA,
17 BUT DO YOU WISH TO ADD ANYTHING TO WHAT DR. KATZ SAID, DR.
18 GHALY?

19

20 **DR. MARK GHALY:** JUST A LITTLE BIT. YOU KNOW, MAYBE TWO MONTHS
21 AGO, THE BOARD REALLY ENERGIZED THE CORRECTIONAL HEALTH STAFF
22 TO AUGMENT OUR STAFF, IN PARTICULAR AROUND PHYSICIANS. AND
23 WHAT THAT HAS LED TO IS REALLY A COUNTYWIDE COLLABORATION. I
24 CAN'T THANK ENOUGH THE SHERIFF, COUNTY COUNSEL, C.E.O.
25 COUNTYWIDE COMMUNICATION REALLY CAME TOGETHER TO LOOK AT HOW

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 WE CAN RECRUIT STAFF TO THE JAILS. AND THERE WAS ONE SLIDE--
2 IT LOOKS LIKE IT'S MISSING FROM THE PRESENTATION-- THAT
3 FOCUSED ON THOSE EFFORTS. AND THE CULMINATION HAS BEEN A
4 SERIES OF-- ACTUALLY, THE NEXT SLIDE IS FINE-- THAT WE HAVE
5 CREATED WITH COUNTYWIDE COMMUNICATIONS, REALLY, A REBRANDING
6 OF CORRECTIONAL HEALTH SERVICES, IN AN EFFORT TO RECRUIT NEW
7 PROVIDERS AND REALLY MAKE PEOPLE AWARE ABOUT WHAT WORKING IN
8 THE JAILS AND PROVIDING CARE TO THIS POPULATION LOOKS LIKE.
9 AND WE'VE ALSO BEEN ABLE TO REACH OUT TO OUR REGISTRY AND
10 CONTRACT PARTNERS, TO BRING ON SHORT-TERM ASSISTANCE IN
11 STAFFING THE JAIL. AND I JUST WANTED TO TAKE AN OPPORTUNITY TO
12 SHOW THE BOARD THE GREAT WORK THE COUNTYWIDE COMMUNICATIONS
13 PUT TOGETHER, THAT HIGHLIGHTS SORT OF A DAY IN THE LIFE OF A
14 JAIL DOCTOR, THAT WE'RE GOING TO BE USING IN THE NEXT COUPLE
15 OF MONTHS ON A ROAD TRIP TO RECRUIT NEW DOCTORS TO COME WORK
16 IN THE JAIL, AS THE BEDROCK OF A NEW CORRECTIONAL HEALTH
17 NEIGHBORHOOD THAT WE'RE LAUNCHING, THAT I THINK WILL PUT THE
18 L.A. COUNTY JAIL CORRECTIONAL HEALTH SYSTEM SORT OF IN THE
19 NATIONAL FOREFRONT AS A LEADER; NOT A LAGGER, BUT A LEADER IN
20 THIS AREA. AND I JUST WANT TO THANK JOEL SAPPELL AND HIS STAFF
21 FOR PUTTING THIS TOGETHER, AND TAKE IT AWAY, IF YOU CAN RUN
22 THE-- IT'S A SHORT VIDEO. THIS IS ONE OF THE NEW DOCTORS, DR.
23 WOLCHOK, THAT WE'VE RECRUITED TO WORK IN THE JAIL.
24

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **DR. LAUREN WOLCHOK:** I'M DR. LAUREN WOLCHOK. I WORK IN THE L.A.
2 COUNTY JAIL SYSTEM. I'M A FAMILY DOCTOR, FIRST AND FOREMOST,
3 AND I'M ALSO A SPECIALIST IN H.I.V. AND A.I.D.S. INFECTIOUS
4 DISEASE TRAINING. NOT EVERYBODY WOULD THINK FIRST OF WORKING
5 IN A CORRECTIONAL HEALTH FACILITY. I WILL SAY THAT I CERTAINLY
6 NEVER SAW MYSELF WORKING IN A JAIL. IT NEVER REALLY OCCURRED
7 TO ME. BUT FOR ANYBODY WHO IS INTERESTED IN WORKING WITH
8 VULNERABLE PATIENTS, WITH SAFETY NET PATIENTS, WORKING WITH
9 THE UNDERSERVED, I DON'T THINK IT GETS MUCH MORE UNDERSERVED
10 THAN THIS POPULATION. I WOULD SAY I AM NOT UNIQUE. THERE ARE
11 SO MANY YOUNG DOCTORS WHO WANT TO FEEL LIKE THEIR WORK REALLY
12 MATTERS, TO FEEL THAT SENSE OF SATISFACTION AND CONTRIBUTING.
13 AND, YOU KNOW, BEING A DOCTOR, IT'S ALL ABOUT CARE, RIGHT?
14 ABOUT TAKING CARE OF PEOPLE, AND PEOPLE WHO NEED TO BE TAKEN
15 CARE OF. WHAT I FOUND IS THAT THE PATIENTS ARE THE SAME,
16 INSIDE OR OUTSIDE. I SAW THEM IN THE EMERGENCY ROOM, AND I
17 TOOK CARE OF THEM THERE. I SEE THEM IN THE JAIL, AND I TAKE
18 CARE OF THEM HERE. THEY'RE STILL THE SAME UNDERSERVED
19 PATIENTS, THE ONES THAT I WANT TO BE WORKING WITH, AND THAT
20 ARE SO MOTIVATING, AND IT'S GRATIFYING TO BE SERVING THIS
21 POPULATION. HOW'S IT GOING?

22

23 **SPEAKER:** IT'S GOING ALL RIGHT.

24

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **DR. MITCHELL KATZ:** SO THIS IS ONE OF WHAT WILL BE A HANDFUL OF
2 SHORT VIDEOS THAT WILL MAKE UP A LONGER SORT OF DOCUMENTARY
3 PIECE THAT WE'LL BE USING TO RECRUIT ACROSS SOUTHERN
4 CALIFORNIA, NORTHERN CALIFORNIA. WE'VE ALREADY HAD SOME
5 INTEREST, AND, WITH THE BOARD'S SUPPORT, I THINK, CAN MAKE IT
6 A VERY ATTRACTIVE PLACE TO SERVE A MISSION THAT A LOT OF
7 DOCTORS WANT TO SERVE.

8

9 **SUP. KUEHL, CHAIR:** THANK YOU. THE QUESTIONS THAT WERE ASKED,
10 ESSENTIALLY-- AND I'LL GO TO MY COLLEAGUES, BECAUSE I KNOW
11 THEY WANT TO FOLLOW UP, BUT JUST TO CALL THE SHERIFF'S
12 ATTENTION TO IT, AS WELL, WE WERE INTERESTED A COUPLE MONTHS
13 AGO, AND THEN REITERATED LAST MONTH, SORT OF WHETHER THERE'S
14 IMPROVED CARE FOR OUR INMATES, MEDICAL AND DENTAL CARE. AND
15 ALSO, YOU KNOW, THE SUICIDE WATCH ISSUES, THE SAFETY OF THE
16 INMATES FROM THEIR OWN SORT OF SELF-HARM, ET CETERA, AND
17 LOOKING FOR OUTCOME DATA, WHICH WE GOT SOME OF HERE TODAY.
18 WE'RE ALSO, THOUGH-- BECAUSE IN THE VIDEO, I WAS STRUCK BY THE
19 FACT THAT IF YOU WANT TO GO FOR A CLINIC VISIT OR TO SEE THE
20 DOCTOR, IT LOOKED TO ME LIKE SOMEBODY HAS TO UNLOCK YOUR DOOR
21 AND ESCORT YOU. SO THAT WAS THE ISSUE, I THINK, THAT WE
22 BROUGHT UP A COUPLE OF MONTHS AGO, AND THAT'S WHY THE SHERIFF
23 IS SORT OF INVOLVED. WE WANT TO REALLY UNDERSTAND, HOW DO
24 INMATES REALLY HAVE ACCESS? HOW QUICKLY CAN THEY GO? HOW MUCH
25 ATTENTION DO THEY GET FROM THE SHERIFF? WHAT IS THE SHERIFF

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 REALLY ABLE TO DO? I DON'T BELIEVE I GOT A WRITTEN REPORT FROM
2 THE SHERIFF ON THAT ISSUE. BUT I WOULD BE INTERESTED, IF YOU'D
3 GIVE US A COUPLE OF MINUTES, ABOUT... WE SAW A DAY IN THE LIFE
4 OF A DOCTOR. GIVE ME A DAY IN THE LIFE OF THE CUSTODY OFFICER
5 WHOSE INMATES NEED TO SEE, OR WANT TO SEE, OR SAY THEY NEED TO
6 SEE THE DOCTOR.

7

8 **KELLY HARRINGTON:** KELLY HARRINGTON, ASSISTANT SHERIFF. AND
9 YOU'RE RIGHT, CHAIR, THAT WITHIN THE CORRECTIONAL SYSTEM, OR
10 THE JAIL SYSTEM, THAT'S DIFFERENT, IS THAT THE ACCESS TO CARE,
11 WE HAVE TO GET THE INMATE PATIENT TO THE DOCTOR OR TO THE
12 MEDICATION LINE. AND SO THAT'S A BARRIER THAT IN ANY SYSTEM,
13 CORRECTIONAL SYSTEM, IS DIFFICULT, BECAUSE NORMALLY, WHEN THE
14 SYSTEMS ARE BUILT, THOSE STAFFING ISSUES AREN'T ADDRESSED UP
15 FRONT. AND SO THOSE ARE SOME OF THE THINGS THAT WE CONTINUE TO
16 WORK ON WITH MARK AND HIS STAFF, AND WITH MY STAFF OVER THERE,
17 IN THE JAILS. AND SO THAT'S WHY I BROUGHT COMMANDER CHRISTY
18 GUYOVICH AND CAPTAIN JASON WOLAK, WHO ARE HEADING UP THE
19 ACCESS TO CARE WITHIN THE JAIL SYSTEM. AND SO THE FIRST PHASE
20 THAT WE'RE LOOKING AT, AND WE ARE CURRENTLY PROPOSING, IS AN
21 ACCESS TO CARE BUREAU, BECAUSE ONCE THE D.H.S. STAFF MOVED
22 OVER-- THE PROVIDERS' MEDICAL MENTAL HEALTH MOVED OVER TO
23 D.H.S.-- IT LEFT A VOID WITHIN THE SHERIFF'S DEPARTMENT, WITH
24 THAT LIAISON WITH THE MEDICAL STAFF. AND SO THAT'S WHAT WE'RE
25 CURRENTLY WORKING ON TO CREATE. SO WE HAVE, ACTUALLY-- WE'LL

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 BE MOVING SOME OF THOSE POSITIONS. AND BY NO MEANS-- EVEN
2 THOUGH WE'RE GOING THROUGH THE FORMAL PROCESS, WE ARE
3 CONTINUING TO PROVIDE THOSE SERVICES, EVEN THOUGH THE FORMAL
4 PROCESS HASN'T BEEN COMPLETED. AND SO WHAT IT CONSISTS OF IS
5 MOVING ABOUT 200 POSITIONS UNDER CAPTAIN WOLAK'S COMMAND;
6 WOULD BE MOVING 200 POSITIONS FROM U.S.C. POSITIONS UNDER
7 THERE, ALONG WITH SOME OF THE CURRENT ACCESS TO CARE
8 PHYSICIANS THAT WE HAVE IN THE JAILS, WHICH ARE VERY FEW,
9 ALONG WITH SOME SECRETARIAL POSITIONS AND JANITORIAL POSITIONS
10 THAT ARE CURRENTLY THERE, ALSO. BUT WHAT WE CONTINUE TO LACK
11 IS THE ACTUAL ACCESS TO CARE PHYSICIANS THAT WOULD CONSIST OF
12 CUSTODY STAFF, WHICH WOULD BE DEPUTIES AND CUSTODY ASSISTANTS.
13 AND THAT WOULD BE TO PROVIDE FOR THE SOME 6,000 UNSCHEDULED
14 MEDICAL VISITS OUTSIDE OF THE JAIL EACH YEAR, AND THE HUNDREDS
15 OF THOUSANDS OF SCHEDULED VISITS THAT ARE INSIDE THE JAIL.
16 BECAUSE THERE WAS NEVER A TEAM PUT TOGETHER TO ACTUALLY MOVE
17 THESE FOLKS AROUND. THE DEPUTIES THAT ARE ASSIGNED IN THE
18 JAILS TODAY HAVE OTHER DUTIES, SUCH AS THE 15-MINUTE WELFARE
19 CHECKS. THEY HAVE NORMAL DUTIES OF GETTING INMATES TO COURT,
20 GOING TO EDUCATION CLASSES, AND THOSE TYPE OF THINGS. BUT
21 THERE WAS NOTHING EVER SPECIFIC FOR MEDICAL. AND SO THERE WILL
22 BE AN ASK LATER ON, BUT WE'RE CURRENTLY JUST IN THE FIRST
23 PHASE OF ORGANIZING THAT STAFF, SO WE CAN ACTUALLY HAVE AN
24 ACCESS TO CARE BUREAU THAT WILL WORK WITH DR. GHALY, AND
25 MOSTLY WITH JACKIE CLARK, WHO'S CURRENTLY IN THE JAILS. AND SO

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 I BELIEVE THAT THE ACCESS TO CARE HAS IMPROVED. BUT AS YOU CAN
2 SEE, THE STAFFING FROM D.H.S. HAS CONSIDERABLY INCREASED,
3 WHERE OUR STAFFING HASN'T. BUT THAT'S A DEPARTMENTAL ISSUE,
4 ALSO, BECAUSE AS YOU KNOW, GROWTH FROM THE DEPUTY DIVISION IS
5 VERY CUMBERSOME AT THIS MOMENT, BECAUSE OF ALL THE VACANCIES
6 THAT WE CURRENTLY HAVE. AND FOR US TO PUSH GROWTH AT THIS
7 POINT IN TIME IS PROBABLY UNREASONABLE. AND SO WE'RE WORKING
8 WITHIN THE CONFINES OF WHAT WE HAVE TODAY, AS I THINK WE'RE
9 GOING TO END UP HAVING TO PHASE IN THOSE DEPUTY POSITIONS IN
10 THE FUTURE.

11

12 **SUP. KUEHL, CHAIR:** LET ME CALL ON SUPERVISOR BARGER TO ASK HER
13 QUESTION. YOU WERE FIRST, I THINK. I'LL COME BACK TO YOU,
14 JANICE, BUT I DIDN'T SEE A REQUEST TO SPEAK. I THINK YOU DO
15 WANT TO SPEAK. OKAY. WELL, THEN SUPERVISOR BARGER DEFERS TO
16 SUPERVISOR HAHN. YOU GO. YEAH.

17

18 **SUP. HAHN:** THANK YOU, MADAM CHAIR.

19

20 **SUP. KUEHL, CHAIR:** THANK YOU, SUPERVISOR.

21

22 **SUP. HAHN:** STILL BEING DISTRACTED. SO LET ME JUST SAY, FIRST
23 OF ALL, I HOPE I'M IN THE RIGHT SECTION, CORRECTIONAL HEALTH
24 SERVICES, DR. GHALY. I APPRECIATED YOUR BRIEF PRESENTATION ON
25 THE RECRUITMENT EFFORT, BECAUSE I KNOW THAT WAS SOMETHING THAT

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 YOU HAD BROUGHT TO OUR ATTENTION, OF WE WERE TRYING TO HIRE
2 MORE DOCTORS, AS OPPOSED TO CONTRACTING OUT. SO I LOVED THAT
3 RECRUITMENT VIDEO. DO YOU THINK YOU'RE ON TRACK? ARE YOU GOING
4 FOR A NUMBER OF DOCTORS THAT YOU'RE TRYING TO RECRUIT IN-
5 HOUSE, SO TO SPEAK, AND WHERE ARE YOU IN THAT PROCESS?

6

7 **DR. MARK GHALY:** SURE. SO, OVER THE PAST HANDFUL OF MONTHS,
8 WE'VE ACTUALLY RECRUITED FOUR FULL-TIME AND FOUR PART-TIME
9 DOCTORS; AND INCLUDING WE'VE HAD D.H.S. DOCTORS WHO WOULD HAVE
10 OTHERWISE BEEN DOING ADDITIONAL MOONLIGHTING TIME IN OTHER
11 SETTINGS, TO DO THAT IN THE JAIL: ABOUT 13. SO THERE'S BEEN A
12 NUMBER OF PEOPLE WHO'VE COME ON BOARD, EITHER PERMANENTLY,
13 FULL-TIME, PART-TIME, OR HELPING OUT. THE SEASON IS NOW TO
14 RECRUIT NEW DOCTORS FOR THE LATE SPRING, SUMMER, AND FALL.
15 PEOPLE ARE GOING TO BE LOOKING. IT'S A NATURAL SORT OF PERIOD.
16 PEOPLE START LOOKING DECEMBER, JANUARY, FEBRUARY. THEY SIGN
17 CONTRACTS TO TAKE JOBS IN JULY. WE THINK WE'RE ON TRACK.
18 THAT'S WHY THESE VIDEOS, PLUS OUR TRIPS ACROSS THE STATE. WE
19 HOPE TO RECRUIT A COUPLE DOZEN NEW PRIMARY-CARE-FOCUSED DOCS,
20 NOT BECAUSE WE'RE MISSING THEM NOW, NECESSARILY, BUT OUR
21 FUTURE MODEL REALLY REQUIRES THEM TO BE THE SORT OF HEARTBEAT
22 OF CARE, ALONG WITH OUR WONDERFUL NURSES IN THE JAILS. SO WE
23 THINK WE'RE ON TRACK.

24

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **SUP. HAHN:** OKAY, GOOD. THANK YOU. AND THEN, TO THE SHERIFF'S
2 DEPARTMENT, THIS UNIT THAT YOU'RE CREATING, IS THERE A COST
3 ATTACHED TO IT? AND WE OUGHT TO KNOW THIS, UP FRONT. WHY DON'T
4 YOU JUST ANSWER THAT FIRST? IS THERE A COST ATTACHED?

5

6 **KELLY HARRINGTON:** YES.

7

8 **SUP. HAHN:** SO, AS YOU'RE SAYING, YOU'RE NOT GOING TO BE ABLE
9 TO RECRUIT MORE DEPUTIES TO DO THAT, SO IT LOOKS LIKE IT'S
10 GOING TO BE OVERTIME?

11

12 **KELLY HARRINGTON:** WELL, I THINK, TODAY, EVEN WITH THE OVERTIME
13 ISSUE, BECAUSE CURRENTLY, THE DEPUTIES ARE TAXED IN THOSE
14 JAILS. THEY'RE WORKING FIVE OR SIX OVERTIME MANDATORY EACH
15 MONTH, AS IT IS. AND SO FOR US, WE'RE JUST TRYING TO GET THE
16 UNIT ESTABLISHED, WHICH WOULD BE THE FIRST PHASE, SO WE CAN
17 KEEP GOOD COMMUNICATION AND LIAISON WITH THE MEDICAL STAFF.
18 BECAUSE IF YOU DON'T-- CURRENTLY, EVERYBODY REPORTS TO A
19 DIFFERENT CAPTAIN, IS WHAT HAPPENS. AND SO WE'RE PUTTING THEM
20 ALL UNDER ONE CAPTAIN, TO HAVE THAT CONTINUITY. AND THEN, AS
21 WE GET WELL, DEPARTMENTALLY, WITH DEPUTIES, THEN I THINK WE'LL
22 START WITH THAT ASK PROCESS. BUT YEAH, THERE'S GOING TO BE A
23 SIGNIFICANT ASK, BECAUSE THERE'S SIGNIFICANT POSITIONS--
24 ANYWHERE BETWEEN 130 TO 150 POSITIONS-- FOR THE ACCESS TO
25 CARE.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **SUP. HAHN:** SO, WHAT'S A "SIGNIFICANT ASK"?

3

4 **KELLY HARRINGTON:** I DON'T HAVE A DOLLAR AMOUNT RIGHT NOW.

5

6 **SUP. HAHN:** YOU DON'T HAVE A DOLLAR AMOUNT? YEAH. WELL, LET ME
7 ASK YOU, IT SOUNDS LIKE THERE'S BEEN A LITTLE PILOT PROGRAM
8 THAT YOU'VE STARTED WITH THIS UNIT, FORMAL OR INFORMAL. AND
9 HAVE YOU LEARNED SOME THINGS, INITIALLY, FROM THIS PILOT
10 PROGRAM, THAT COULD BE RELEVANT?

11

12 **JASON WOLAK:** SURE. CAPTAIN JASON WOLAK, MEDICAL SERVICES
13 BUREAU. YEAH, WE LAUNCHED, UNDER THE DIRECTION OF THE
14 ASSISTANT SHERIFF, A MOBILE TRANSPORT TEAM. IT'S GOING TO BE A
15 60-DAY PILOT. AND WHAT WE'RE DOING IS WE'RE HAVING SIX
16 DEPUTIES ON DAY SHIFTS, SIX DEPUTIES ON P.M.S, AND THEIR KEY
17 FOCUS IS TRANSPORTING EMERGENT INMATES TO MEDICAL PASSES, AS
18 WELL AS PRE-SCHEDULED, AND WE'RE ALREADY FINDING THAT THE KEY
19 ABILITY IS TO KEEP DEPUTIES INSIDE THE JAIL, BECAUSE THEY HAVE
20 SO MANY DUTIES INSIDE THE JAIL. BECAUSE WE DON'T EXPECT
21 EMERGENCIES, AND WE CAN'T FORESEE HOW MANY WE'RE GOING TO
22 HAVE. SOMETIMES TWIN TOWERS WILL HAVE EIGHT EMERGENCY RUNS TO
23 COUNTY U.S.C. SOMETIMES THEY COULD HAVE 12. SOMETIMES THEY
24 COULD HAVE 1. SO IT'S VERY FLUCTUATING. SO WE'RE FINDING THAT
25 WE'RE ABLE TO KEEP OUR DEPUTIES IN THE JAIL, AND IT'S A

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 SUCCESS. WE WANT TO EXPAND IT TO TRANSPORTS INSIDE THE JAIL.
2 BECAUSE, LIKE THE ASSISTANT SHERIFF SAID, WE HAVE NOT CREATED
3 THOSE POSITIONS. AND WITH THE PROLIFERATION OF MENTAL HEALTH
4 INMATES, WE'RE FINDING THAT MORE AND MORE INMATES NEED
5 ESCORTING.

6

7 **SUP. HAHN:** AND WHAT WOULD YOU SAY TO THOSE WHO MIGHT HAVE
8 BROUGHT SOME ISSUES? DO WE REALLY NEED DEPUTIES TO BE WALKING
9 INMATES FROM ONE FLOOR TO THE OTHER, FOR A DENTIST APPOINTMENT
10 OR A DOCTOR'S APPOINTMENT? SOME OF THOSE FOLKS HAVE COME
11 FORWARD AND SAID, "IS THERE ANOTHER TYPE OF COUNTY EMPLOYEE
12 THAT COULD DO THIS WORK?"

13

14 **KELLY HARRINGTON:** SO WE'VE REVIEWED DIFFERENT POSITIONS. WE DO
15 HAVE CUSTODY ASSISTANTS THAT ARE IN THE JAILS. BUT BECAUSE OF
16 BARGAINING UNITS AND UNION ISSUES, TOO, THEIR DUTIES AND
17 RESPONSIBILITIES ARE MORE RESTRICTED THAN WHAT A DEPUTY IS. SO
18 WE'RE LOOKING AT EVERY AREA INTERNALLY FIRST, TO TRY AND SEE
19 IF WE HAVE THAT TYPE OF ABILITY. SOME OF IT, THERE IS SOME
20 HINDRANCE WITH SOME UNION ISSUES THAT WE WOULD HAVE TO WORK
21 THROUGH. BUT SOME, LIKE AT TWIN TOWERS, THOSE ALMOST HAVE TO
22 BE DEPUTY POSITIONS, BECAUSE IT'S HANDS-ON TYPE ESCORTS WITH
23 THE MENTALLY ILL.

24

25 **SUP. HAHN:** THANK YOU. THANK YOU, MADAM CHAIR.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **SUP. KUEHL, CHAIR:** SUPERVISOR BARGER?

3

4 **SUP. BARGER:** I WANT TO FOLLOW UP ON WHAT SUPERVISOR HAHN WAS
5 TALKING ABOUT, IN TERMS OF THE EMERGENCY. SO YOU ESTIMATE YOU
6 HAVE ABOUT SEVEN TRANSPORTS A DAY TO L.A. COUNTY U.S.C., TO
7 THE JAIL WARD THERE?

8

9 **JASON WOLAK:** YES, JUST OUT OF THE TWIN TOWERS FACILITY.

10

11 **SUP. BARGER:** DO YOU TRIAGE FOR THE BASIC LIFE SUPPORT, WHERE
12 IT'S JUST A SHERIFF CAN TAKE THEM OVER, VERSUS ADVANCED, WHEN
13 YOU CALL 911?

14

15 **JASON WOLAK:** WELL, WE'RE CURRENTLY CREATING AN URGENT CARE
16 THAT IS GOING TO BE 16-BED, AND WE'RE HOPING THAT THAT CAN
17 HANDLE THE BASIC LIFESAVING ISSUES. BUT OBVIOUSLY, WE DO INCUR
18 A LARGE AMOUNT OF EMERGENT SITUATIONS.

19

20 **SUP. BARGER:** OKAY, BECAUSE THAT WAS MY QUESTION, ACTUALLY, ON
21 THE BASIC LIFE SUPPORT, IN TERMS OF BEING ABLE TO DO THAT
22 WITHIN THE JAIL, VERSUS HAVING TO TRANSPORT TO L.A. COUNTY
23 U.S.C.

24

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **DR. MARK GHALY:** ONE OF THE POINTS ON THE SLIDE THAT DR. KATZ
2 PRESENTED WAS, IN MARCH, WE'RE OPENING AN EXPANDED URGENT
3 CARE. WE HAVE A SMALL URGENT CARE NOW, OPERATES 16 HOURS A
4 DAY. WE'RE EXPANDING THAT TO 20 BEDS, 24/7, ROBUSTLY STAFFED,
5 EXACTLY FOR THE REASON YOU'RE TALKING ABOUT. WE CAN PREVENT
6 PEOPLE FROM HAVING TO GO TO THE HOSPITAL, IF WE CAN MORE
7 ROBUSTLY STAFF AND CARE FOR PEOPLE IN-HOUSE. AND WHAT THAT
8 WILL ALSO ALLOW US TO DO IS PEOPLE RETURNING FROM HOSPITALS,
9 WHO OFTEN GO THEN TO DIFFERENT HOUSING UNITS, TO MAKE SURE
10 THAT WE'RE DOING WHAT THEY NEED TO PREVENT THEM GOING BACK A
11 DAY OR TWO LATER. SO THAT URGENT CARE IS REALLY GOING TO BE A
12 KEY PIECE OF THE NEW MODEL, AND WE'RE INVESTING QUITE A BIT OF
13 TIME AND ENERGY TO MAKE IT WORK.

14

15 **SUP. BARGER:** HOW MANY HOSPITAL BEDS ARE THERE AT L.A. COUNTY
16 U.S.C., FOR JAIL?

17

18 **DR. MARK GHALY:** THERE'S A 24-BED HOSPITAL UNIT NEXT TO A JAIL
19 EMERGENCY ROOM AND A JAIL SPECIALTY CLINIC.

20

21 **SUP. BARGER:** AND THE CENSUS AVERAGE, DAILY, PROBABLY...?

22

23 **DR. MARK GHALY:** IT'S OFTEN FULL. AND THEN WE ALSO HAVE A
24 NUMBER OF PEOPLE WHO NEED CARE IN I.C.U.S OR SPECIALIZED
25 UNITS, WHO CAN'T BE IN THAT SECTION OF THE HOSPITAL.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **SUP. BARGER:** OKAY. AND THEN MY SECOND PART OF THE QUESTION IS
3 MORE BACK TO THE BASICS, IF YOU'RE LOOKING AT THE AGENCY
4 MODEL, AS IT RELATES TO THE JAIL, AND THAT IS SOMETHING THAT'S
5 ALWAYS BAFFLED ME, HOW WE GOT AWAY FROM THIS. YEARS AGO, THE
6 BOARD PLACED A D.P.S.S. WORKER IN THE JAIL, BECAUSE YOU'VE GOT
7 PEOPLE THAT HAVE MENTAL HEALTH ISSUES, THAT QUALIFY FOR
8 S.S.I., BUT THEY CAN'T OBTAIN IT UNTIL THEY'RE NO LONGER
9 INCARCERATED. BUT MANY TIMES, WE KNOW WHEN THEY'RE GOING TO
10 GET OUT, AND WE LITERALLY HAVE ALL THE TOOLS NECESSARY TO
11 APPLY FOR S.S.I. WHILE THEY'RE IN THE JAIL. WE'VE GOT THE
12 MENTAL HEALTH, WE'VE GOT THE HEALTH, WE'VE GOT SOMEONE TO
13 WRITE THE APPLICATION FOR S.S.I., SO THAT WHEN THEY GET OUT TO
14 SUPERVISOR RIDLEY-THOMAS'S ISSUE, REGARDING HOMELESSNESS,
15 YOU'VE ACTUALLY GOT A REVENUE STREAM SO YOU CAN PLACE THEM IN
16 HOUSING, SO THAT THEY'RE NOT OUT ON THE STREET. AND I'D LIKE
17 TO KNOW WHERE WE ARE WITH THAT. IS IT BECOMING ROBUST AGAIN,
18 OR WHAT IS THE STATUS OF S.S.I. APPLICATIONS?

19

20 **DR. MARK GHALY:** SO, WITH REGARDS TO S.S.I. APPLICATIONS, AS
21 PART OF THE HOMELESSNESS INITIATIVE, THE MANY OUTREACH TEAMS
22 DOING BENEFITS ESTABLISHMENT IN THE COMMUNITY, WE RECOGNIZE
23 THAT, EXACTLY AS YOU POINTED OUT, SUPERVISOR, THE JAIL IS AN
24 IMPORTANT PART OF THE COMMUNITY. SO THERE'S ACTUALLY A TEAM
25 WORKING WITHIN THE JAIL TO INCREASE OUR COMPLETION, AND

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 HOPEFULLY THE ACCEPTANCE OF THOSE S.S.I. APPLICATIONS FOR THE
2 MOST VULNERABLE.

3

4 **SUP. KUEHL, CHAIR:** SUPERVISOR SOLIS?

5

6 **SUP. SOLIS:** THANK YOU. I KNOW WE'VE COME A LONG WAY ON THIS
7 ISSUE, BUT I'M REALLY CONCERNED, ALSO, ABOUT MENTAL HEALTH.
8 AND IF YOU'RE TALKING ABOUT AN URGENT CARE, HOW COULD WE START
9 TO HAVE MORE MENTAL HEALTH SERVICE PROVIDERS? NOT SERVICE
10 PROVIDERS, BUT OUR PHYSICIANS AND CLINICIANS THERE, SO WE'RE
11 INTERFACING, SINCE MY UNDERSTANDING IS THAT MOST OF THE
12 POPULATION IN OUR JAILS SUFFER FROM MENTAL HEALTH, OR AT LEAST
13 A GOOD, WHAT, 40 PERCENT? I FORGET WHAT THAT NUMBER IS, DR.
14 SHERIN, BUT MAYBE YOU CAN HELP ME OUT HERE?

15

16 **DR. JONATHAN SHERIN:** I BELIEVE IT'S CLOSER TO 25 PERCENT.

17

18 **SUP. SOLIS:** 25?

19

20 **DR. MARK GHALY:** SO THE TOTAL CENSUS IN THE JAIL, LET'S SAY, IS
21 ABOUT 17,500. THE MENTAL HEALTH PROGRAM HAS GROWN TO 4700,
22 ACROSS MEN AND WOMEN. SO IT'S JUST BETWEEN 25 AND 30 PERCENT
23 OF THE ENTIRE POPULATION. ONE OF THE POINTS THAT WE'RE REALLY
24 PROUD OF, BECAUSE I THINK IT REALLY SERVES THE PATIENTS WELL,
25 IS WE'VE DOUBLED THE NUMBER OF ACUTE BEDS AVAILABLE IN THE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 JAIL. SO IN THE PAST, ONE OF THE REAL BOTTLENECKS, OR SCARCE
2 RESOURCES, WAS ACUTE INPATIENT HOSPITAL BEDS. THE JAIL HAD
3 ABOUT 44 OF THOSE, PREVIOUSLY. WE'VE ALMOST DOUBLED THAT,
4 THROUGH ADDING ADDITIONAL ACUTE BEDS, AND THEN STEPDOWN BEDS.
5 AND WHAT THAT HAS DONE IS ALLOWED PATIENTS WHO ARE IN OTHER
6 TYPES OF MENTAL HEALTH HOUSING, WHO HAVE A DECOMPENSATION OR
7 NEED TO BE IN THAT ACUTE, OFTEN LICENSED SETTING, TO HAVE
8 ACCESS TO THAT BED. AND WE HAVE REDUCED, SIGNIFICANTLY, THE
9 NUMBER OF PATIENTS WAITING FOR THAT TYPE OF SERVICE IN THE
10 JAIL, JUST IN THE PAST 6 TO 12 MONTHS.

11

12 **SUP. SOLIS:** I'D LIKE TO ASK DR. SHERIN YOUR OPINION ON WHAT
13 THINGS WE MIGHT BE ABLE TO DO BETTER, IN TERMS OF PROVIDING
14 DIAGNOSIS AND ASSISTANCE TO PEOPLE THAT MAYBE AREN'T SEVERELY
15 MENTALLY ILL, BUT NONETHELESS, WE CAN START TO TREAT THEM
16 BETTER WHILE WE HAVE THEM, AND THEN HOOK THEM UP, AS
17 SUPERVISOR BARGER SAYS, WITH ASSISTANCE, ONCE THEY COME OUT,
18 SO WE DON'T, AGAIN, END UP WITH A REVOLVING DOOR THEORY HERE,
19 THAT CONTINUES TO PLAGUE US.

20

21 **DR. JONATHAN SHERIN:** WELL, I THINK THAT IN THE CONTEXT OF THE
22 HEALTH AGENCY, IN COLLABORATION BETWEEN O.D.R. AND THE
23 DEPARTMENT OF MENTAL HEALTH, WHICH IS REALLY QUITE ACTIVE,
24 WE'RE DEVELOPING MORE ROBUST SYSTEMS TO DO THE LINKAGE THAT
25 DR. GHALY REFERRED TO. I WOULD SAY THAT THAT'S CRITICAL,

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 REGARDLESS OF THE SEVERITY OF ILLNESS. AS I THINK MOST FOLKS
2 KNOW, THE COUNTY DEPARTMENTS OF MENTAL HEALTH ARE FOCUSED
3 PRIMARILY ON THE SERIOUS MENTALLY ILL. HOWEVER, WE LOOK TO
4 EXPAND OUR CAPACITY AND OUR REACH. AND I THINK THIS IS AN AREA
5 OF GREAT OPPORTUNITY, AND IT'S SOMETHING THAT WE'VE BEEN IN
6 DISCUSSION WITH, WITH THE LOCAL PLANTS, IN A ROBUST FASHION
7 OVER RECENT MONTHS. SO, AGAIN, I THINK BY LINKING AND
8 CONNECTING THE OFFICE OF DIVERSION AND REENTRY WITH THE
9 DEPARTMENT OF MENTAL HEALTH AND OUR SHARED NETWORKS OF
10 PROVIDERS, WE'RE GOING TO HAVE MORE AND MORE SUCCESS KEEPING
11 INDIVIDUALS OUT OF INCARCERATION, OFF OF THE STREETS, IN CARE,
12 AND IN HOUSING.

13

14 **SUP. KUEHL, CHAIR:** THANK YOU ALL. IS THE AGENCY SCHEDULED TO
15 MAKE ANOTHER PRESENTATION AFTER THE NEXT QUARTER?

16

17 **DR. MITCHELL KATZ:** QUARTERLY, MADAM CHAIR.

18

19 **SUP. KUEHL, CHAIR:** SORRY?

20

21 **DR. MITCHELL KATZ:** QUARTERLY, MADAM CHAIR.

22

23 **SUP. KUEHL, CHAIR:** OKAY. I WOULD REQUEST THAT WE MIGHT HAVE A
24 REPORT INCLUDED, AS WE DID THIS TIME, AS AN ADD-ON TO THE
25 THREE THAT WILL BE REPORTED ON, TO HAVE A REPORT-BACK ABOUT

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 PROGRESS, INCLUDING THE SHERIFF'S PERSONNEL, IF THAT'S OKAY,
2 ASSISTANT SHERIFF, REQUESTING THAT, OF COURSE, OF YOU, AND
3 ASKING YOU, DR. GHALY, TO KEEP US UPDATED. BECAUSE I KNOW YOUR
4 VISION IS TO KIND OF MAKE IT BE LIKE A HOSPITAL, WHERE, AS YOU
5 SAID, WE DON'T NEED TO TAKE PEOPLE OUTSIDE AS MUCH, BE ABLE TO
6 DO URGENT CARE INSIDE. BUT I THINK WE'RE INTERESTED, BECAUSE
7 WE HEARD SO MUCH OVER THE LAST THREE MONTHS ABOUT THE
8 SITUATION OF OUR INMATES, THEIR MEDICAL FRAGILITY, AND HOW
9 SOMETIMES WE JUST DON'T GET TO THEM FAST ENOUGH. SO AS AN ADD-
10 ON TO WHATEVER THE THREE ISSUES ARE FROM THE AGENCY-- I'M
11 LOOKING AT YOU, DR. KATZ, THOUGH I KNOW YOU'LL EITHER PHONE IT
12 IN, OR WE'LL BE VISITING YOU IN NEW YORK. YOU'RE GOING TO NEW
13 YORK. THE NEW HEAD OF OUR COUNTY ARTS AREA, OR WHATEVER WE'RE
14 GOING TO CALL IT, IS COMING FROM NEW YORK. THAT'S SORT OF LIKE
15 WHEN YOU LOOK AT THE FREEWAY, AND JUST AS MANY CARS ARE GOING
16 EAST AS ARE GOING WEST. PEOPLE DO CHANGE PLACES. BUT WE ASSUME
17 THE AGENCY WILL STILL REPORT QUARTERLY, AND IT WOULD BE VERY
18 GOOD IF YOU MIGHT BE PREPARED. MAY I ALSO ASK THAT ANY WRITTEN
19 MATERIALS TO BE GIVEN TO US WOULD COME TO US TWO WEEKS BEFORE
20 THIS IS SCHEDULED FOR A BOARD PRESENTATION? I KNOW YOU CAN DO
21 IT, AND IT REALLY HELPS US TO FOCUS OUR ATTENTION AND OUR
22 QUESTIONS, AND NOT TO ASK THINGS THAT ARE ALREADY ANSWERED,
23 ESSENTIALLY, IN THE REPORT, AS WELL. I KNOW YOU SPENT A GREAT
24 DEAL OF TIME WITH US TODAY. THANK YOU VERY, VERY MUCH. IT'S AN
25 IMPORTANT AREA, OBVIOUSLY, FOR US.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **SUP. SOLIS:** MADAM CHAIR, BEFORE THEY LEAVE, SO ANY QUESTIONS
3 THAT ANY MEMBER HAD, WILL WE ALSO GET THAT BACK, EITHER,
4 BEFORE THE NEXT QUARTER?

5

6 **DR. MITCHELL KATZ:** OF COURSE.

7

8 **SUP. SOLIS:** OKAY. I JUST WANT TO BE CLEAR. THANK YOU, MADAM
9 CHAIR.

10

11 **SUP. KUEHL, CHAIR:** WE'LL DO A REMINDER, AS WELL. THANK YOU
12 VERY MUCH. WE HAVE TWO PERSONS, I THINK, WHO HAVE REQUESTED TO
13 SPEAK ON THIS ITEM, SO, MADAM EXECUTIVE OFFICER, PLEASE CALL
14 THEM FORWARD.

15

16 **LORI GLASGOW, EXEC. OFCR.:** DR. GENEVIEVE CLAVREUL AND ERIC
17 PREVEN, PLEASE COME FORWARD.

18

19 **SUP. KUEHL, CHAIR:** WELCOME.

20

21 **ERIC PREVEN:** YEAH. IT'S ERIC PREVEN FROM THE THIRD DISTRICT,
22 AND THIS IS AN AREA WHERE I HAVE A LITTLE EXPERTISE. AS YOU
23 KNOW, I SUED THE BOARD ABOUT LEGAL BILLS, AND I WAS CURIOUS
24 ABOUT RICHARD DROOYAN, WHO WAS THE ROSAS MONITOR. AND THOSE
25 GUYS MADE A DEAL IN 2014. THE A.C.L.U. KIND OF DID A BACKDOOR

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 SITUATION. THEY TOOK \$950,000 FROM THE COUNTY, AND THEY
2 SETTLED THIS CASE. BUT THE HOSPITALS IN THE JAIL ARE INHUMANE.
3 THEY'RE USING EXCESSIVE FORCE ALL OVER THE PLACE, AND THERE
4 WAS SUICIDE WATCH. SO THIS IS GREAT THAT WE'RE TRYING, BUT I'M
5 NOT BUYING THE JAIL HOSPITAL IDEA. I DON'T THINK ANYBODY
6 BELIEVES THAT THE BEST WAY TO DEAL WITH PEOPLE WHO ARE
7 MENTALLY ILL IS TO INCARCERATE THEM, AND I THINK WE HAVE TO
8 FIND A WAY TO HAVE THOSE IPAD COMPLAINT FORMS WORK REASONABLY,
9 AND MAKE IT SO THAT EVEN THOUGH TWO DAYS SEEMS LIKE BETTER
10 THAN FIVE DAYS, IF YOU'RE SICK AND YOU HAVE TWO DAYS BEFORE
11 YOU CAN GET TREATED, THAT'S A DISASTER. SO I WOULD ASK THE
12 BOARD TO KEEP THE PRESSURE ON, AND DON'T WAIT A QUARTER. BRING
13 THEM IN. THIS SHOULD'VE HAPPENED A LOT EARLIER, AND IT SHOULD
14 HAPPEN MORE FREQUENTLY. THANK YOU.

15

16 **SUP. KUEHL, CHAIR:** THANK YOU. NEXT SPEAKER, PLEASE.

17

18 **DR. GENEVIEVE CLAVREUL:** YES, GOOD AFTERNOON. DR. GENEVIEVE
19 CLAVREUL. I AM GLAD YOU ASKED FOR THE REPORT, AND YOU HAD SOME
20 VERY GOOD QUESTIONS. ME, I HAVE ANOTHER ONE I WOULD HAVE
21 ASKED, ALSO. I STILL WANT TO KNOW IF IT TAKES TWO YEARS TO GET
22 A HERNIA REPAIR IN ANTELOPE VALLEY. THE LAST TIME I CHECKED,
23 200 PEOPLE ARE STILL WAITING TWO YEARS TO GET HERNIA REPAIR.
24 AND I WOULD LIKE AN ANSWER TO THAT QUESTION SOMETIME. THAT
25 WOULD BE GOOD. AND I AM GLAD TO SEE SOME MOVING FORWARD TO IT.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 AND I ALSO KNOW THAT THERE IS PLANS TO BUILD A HOSPITAL JUST
2 FOR THE JAIL. I WONDER HOW FAR THAT PROJECT IS OUT. THANK YOU.
3 I ONLY WANTED ONE MINUTE.

4

5 **SUP. KUEHL, CHAIR:** SHE SAID ONE MINUTE. SO WE'LL COUNT IT.
6 OKAY. SO THE ACTION FOR THIS ITEM IS TO RECEIVE AND FILE. I
7 HAVE A MOTION BY SUPERVISOR HAHN, SECONDED BY SUPERVISOR
8 RIDLEY-THOMAS, TO RECEIVE AND FILE THIS REPORT. WITHOUT
9 OBJECTION, THAT WILL BE THE ACTION. WHAT'S NEXT, MADAM
10 EXECUTIVE OFFICER?

11

12 **LORI GLASGOW, EXEC. OFCR.:** THE NEXT ITEM BEFORE YOU WOULD BE
13 APPROPRIATE TO HEAR FROM MEMBERS OF THE PUBLIC WHO HAVE
14 REQUESTED TO ADDRESS THE BOARD ON ITEMS NOT HELD BY
15 SUPERVISORS.

16

17 **SUP. KUEHL, CHAIR:** ALL RIGHT. PLEASE CALL THEM FORWARD, AND
18 THEIR ITEM NUMBERS.

19

20 **LORI GLASGOW, EXEC. OFCR.:** DR. GENEVIEVE CLAVREUL, ITEM 3, 21,
21 22, 23, 25, 27, 61, AND CS-2. ERIC PREVEN, THE REMAINING ITEMS
22 BEFORE YOUR BOARD. REVEREND DR. MELLO DESIRE, ITEM 42 AND 43.
23 AND ALEXANDER BARBER, SD-1. PLEASE COME FORWARD.

24

25 **SUP. KUEHL, CHAIR:** WELCOME BACK, DOCTOR. YOU CAN START.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **DR. GENEVIEVE CLAVREUL:** OKAY. I AM GOING TO FOCUS ON ITEM NO.
3 3, BECAUSE I AM REALLY CONCERNED. AND I AM SURPRISED THAT YOU
4 WILL EXTEND THAT INTEGRATION COMMISSION, BECAUSE THEY HAVE
5 BEEN VERY NONPERFORMING. MOST OF THE TIME, THEY NEVER HAVE A
6 QUORUM, AND I HAVE ATTENDED MOST OF THE MEETINGS. AND ALSO, IN
7 JUNE, THE HOSPITAL COMMISSION SENT YOU A LETTER TELLING YOU
8 HOW USELESS IT WAS, AND THEY REMOVED THEIR OWN COMMISSIONER
9 FROM THAT INTEGRATION. SO I AM VERY CONCERNED THAT YOU WILL
10 EXTEND IT FOR TWO MORE YEARS, BECAUSE THEY HAVE ACCOMPLISHED
11 VERY LITTLE. AND THE REPORT, IT TURNED OUT, WAS NOT APPROVED
12 BY BOTH OF THE MEMBERS. SO IS THERE ANY WAY TO REFRESH YOUR
13 MEMORY OF THE LETTER YOU RECEIVED IN JUNE?

14

15 **SUP. KUEHL, CHAIR:** THANK YOU.

16

17 **ALEXANDER BARBER:** GOOD AFTERNOON, HONORABLE SUPERVISORS. MY
18 NAME IS ALEX BARBER, AND I'M HERE BECAUSE I'M CONCERNED THAT
19 THE COUNTY HAS NOT TAKEN ANY ACTION TO PRESERVE THE RAILROAD
20 RIGHT OF WAY, FROM SANTA CLARITA TO VENTURA. IT'S THE OLD
21 SANTA PAULA BRANCH. THIS IS IN SUPERVISOR BARGER'S DISTRICT.
22 SOME YEARS AGO, THERE WAS A TENTATIVE PLAN TO RESTORE A
23 METROLINK SERVICE ON THIS ROUTE, AND VENTURA COUNTY ACTUALLY
24 DID PURCHASE THEIR PORTION OF THE TRACK. BUT IT SEEMS LIKE LOS
25 ANGELES COUNTY HAS BEEN KIND OF LAGGING BEHIND IN THIS MATTER.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 AND I THINK THAT ANYTHING PUT FORWARD BY THE SUPERVISORS THAT
2 WOULD KIND OF FORMALIZE OR CRYSTALLIZE THIS PLAN WOULD BE VERY
3 HELPFUL, BECAUSE CALTRANS RECENTLY RELEASED THEIR CALIFORNIA
4 STATE RAIL PLAN, WHICH IS THE 2040 VISION FOR PASSENGER RAIL
5 SERVICE IN CALIFORNIA. AND THE OLD SANTA PAULA BRANCH, WHICH
6 IS THE ABANDONED RAILROAD IN BARGER'S DISTRICT I WAS REFERRING
7 TO, WAS NOT INCLUDED IN THIS, EVEN THOUGH THERE ARE INDEED
8 TENTATIVE PLANS TO RESTORE METROLINK SERVICE ON THIS CORRIDOR.
9 SO I WOULD JUST LIKE TO ENCOURAGE THE SUPERVISORS TO TAKE SOME
10 ACTION IN FURTHERANCE OF THE PRESERVATION OF THE SANTA PAULA
11 BRANCH. THAT'S THE ABANDONED RAILROAD THAT RUNS FROM SANTA
12 CLARITA, PAST MAGIC MOUNTAIN, TO VENTURA. AND THEN, FINALLY,
13 ONE OTHER THING. SUPERVISOR KUEHL, YOUR OFFICE HELPS FUND THE
14 L.A. COUNTY G.O. BUS, WHICH RUNS THROUGH TOPANGA CANYON. AND I
15 WOULD JUST LIKE TO ENCOURAGE THE COUNTY TO LOOK AT INTEGRATING
16 THE OPEN DATA FROM THE PUBLIC WORKS BUSES INTO METRO'S DATA,
17 BECAUSE RIGHT NOW, IF YOU PULL OUT YOUR PHONE AND YOU LOOK AT
18 THE MAPS APP, AND YOU WANT TO TAKE THE TOPANGA BUS THAT YOU
19 PAY FOR, YOU WOULDN'T EVEN KNOW IT WAS THERE. AND THIS IS
20 BECAUSE THAT DATA IS NOT COMBINED WITH METRO'S DATA, AND IT'S
21 ACTUALLY SEPARATE. AND PUBLIC WORKS HASN'T ACTUALLY PUBLISHED
22 THEIR VERSION OF THAT DATA. SO I THINK IT WOULD BE GOOD TO DO
23 THAT. THANK YOU, SUPERVISORS.

24

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **SUP. KUEHL, CHAIR:** I'M GOING TO ASK MY CHIEF OF STAFF TO TALK
2 TO YOU, SO THAT YOU CAN TALK TO OUR TRANSPORTATION DEPUTY.

3

4 **ALEXANDER BARBER:** WONDERFUL. THANK YOU.

5

6 **SUP. KUEHL, CHAIR:** AND HERE SHE IS. MR. PREVEN?

7

8 **ERIC PREVEN:** MANDEL IS EXCELLENT. I JUST WANTED TO ADDRESS
9 ITEM NO. 4 AND ITEM NO. 3, ONE OF WHICH IS, I THINK, THE
10 INTEGRATION ADVISORY WE TALKED ABOUT A LITTLE EARLIER, BUT I
11 DIDN'T WANT TO COME UP, BECAUSE I DIDN'T WANT TO USE ALL MY
12 TIME. THAT'S THE HEALTH AGENCY. AND THE GIRLS' LEADERSHIP AT
13 ITEM 4 IS A GOOD AREA, AND IT DOVETAILS WITH WHAT WE JUST
14 TALKED ABOUT AT 24, WHICH IS, INCARCERATION OF WOMEN IS A BAD
15 AREA, IN GENERAL. AND YET, THERE SEEMS TO BE A WILLINGNESS TO
16 MOVE FORWARD, DESPITE HEALTH RISKS UP IN MIRA LOMA. AND I
17 THOUGHT THAT, AS PART OF THE EFFORT AT ITEM NO. 4 TO FOCUS ON
18 GIRLS' LEADERSHIP AND PAY FOR SOME TRANSPORTATION, WE MIGHT
19 FIND A WAY, AS A BOARD OF SUPERVISORS THAT'S PREDOMINANTLY
20 WOMEN, AND IS FEATURING A C.E.O., AS WELL AS A COUNTY COUNSEL,
21 WHO ARE ALL WOMEN, WE MIGHT FIND A WAY TO PUT A PIN IN THE
22 PLAN TO BRING TO MIRA LOMA, UP IN LANCASTER, WOMEN, BECAUSE TO
23 INCARCERATE THEM IN AN AREA WHERE THERE IS A HEIGHTENED
24 VULNERABILITY-- AND IT'S VERY UPSETTING THAT THE GHALYS AND
25 DR. KATZ AND ALL THE GREAT DOCTORS WHO WERE IN HERE HELPING

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 WEREN'T HERE TO HEAR THESE COMMENTS, BUT THEY'LL GET THEM,
2 BECAUSE I'LL FORWARD THEM TO THEM, AND I'VE WRITTEN ABOUT THIS
3 ISSUE. AND I THINK THAT WE HAVE AN OBLIGATION, AS RESPONSIBLE
4 MEMBERS OF THE COUNTY OF LOS ANGELES-- OR, AS THE LEADERS, YOU
5 HAVE A RESPONSIBILITY-- TO FIND AN ALTERNATIVE TO SHIPPING
6 WOMEN, LIKE FILIPINO WOMEN AND AFRICAN-AMERICAN WOMEN AND
7 PREGNANT WOMEN, INTO AN AREA WHERE THEY'RE HIGHLY VULNERABLE
8 TO GETTING VALLEY FEVER. NOW, VALLEY FEVER IS NOT A JOKE. BY A
9 PUBLIC HEALTH REPORT, MIKE ANTONOVICH SPENT \$2 MILLION, WITH
10 THE FLICK OF THE PEN, TO LOOK CLOSELY AT WHAT WE CAN DO ABOUT
11 THAT SITUATION UP THERE. SO TO TURN AROUND, AND THEN, UNDER
12 MR. RIDLEY-THOMAS'S LEADERSHIP, FLUSH THE ROOM AND PUSH
13 THROUGH A PUBLIC HEALTH REPORT WITH A HELPFUL PUBLIC HEALTH
14 WOMAN WHO WAS NOT TELLING THE TRUTH, ACCORDING TO HER OWN
15 DATA, HURTS THE PEOPLE OF LOS ANGELES COUNTY. AND WE DON'T
16 WANT THEM TO GET SICK, BUT WE REALLY DON'T WANT THEM TO SIT ON
17 A BUS AND RIDE FOR HOURS, JUST TO VISIT THEIR FAMILY MEMBERS,
18 AND SO ON AND SO FORTH. SO I ASK YOU ONE MORE TIME: LOOK AT
19 IT. PUT IT ON THE AGENDA AND MAKE IT GO AWAY. IT'S A BAD IDEA.
20 THANK YOU.

21

22 **SUP. KUEHL, CHAIR:** THANK YOU. HAS ANYONE ELSE REQUESTED TO
23 SPEAK ON THIS ITEM?

24

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **LORI GLASGOW, EXEC. OFCR.:** WE'VE CALLED EVERYONE WHO'S
2 REQUESTED TO SPEAK, AND NOW YOU HAVE ITEMS BEFORE YOU.

3

4 **SUP. KUEHL, CHAIR:** ALL RIGHT. SO THE ITEMS THAT ARE BEFORE US,
5 DO YOU NEED TO CALL THE NUMBERS FOR US?

6

7 **LORI GLASGOW, EXEC. OFCR.:** YES, MA'AM.

8

9 **SUP. KUEHL, CHAIR:** THAT WOULD BE GREAT. THANK YOU.

10

11 **LORI GLASGOW, EXEC. OFCR.:** IT'S SD-1, 1, 3, 4, 5, 9, 10, 16,
12 19, 20, 21, 22, 23, 25, 27, 28, 29, 32, 34, 35, 39, 42, 43,
13 46, 60, 61, AND 63, AS AMENDED, ARE BEFORE YOU.

14

15 **SUP. KUEHL, CHAIR:** ALL RIGHT. MOVED BY SUPERVISOR RIDLEY-
16 THOMAS. SECONDED BY SUPERVISOR SOLIS. WITHOUT OBJECTION, THOSE
17 ITEMS ARE APPROVED. AT THIS TIME, IT'S APPROPRIATE TO HEAR
18 FROM SUPERVISORS ON ITEMS NOT ON THE POSTED AGENDA, TO BE
19 PRESENTED OR REFERRED TO STAFF, OR PLACED ON A FUTURE AGENDA.
20 THE ONLY REQUEST WE HAVE IS FROM THE FIFTH, SUPERVISOR BARGER.

21

22 **SUP. BARGER:** THANK YOU, MADAM CHAIR. AS YOU KNOW, OUR COUNTY
23 RESIDENTS ALONG THE SOUTHERN CALIFORNIA REGION HAVE SUFFERED
24 SERIOUS FIRE DISASTERS, THIS PAST WEEK. THANKFULLY, THE HIGH
25 WINDS HAVE DIMINISHED, ALTHOUGH WE ARE STILL IN A RED-FLAG

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 WEATHER ALERT, AND RESIDENTS SHOULD USE GREAT CAUTION AND CALL
2 911 IMMEDIATELY, SHOULD THEY SEE SMOKE OR FIRE. AS OF THIS
3 MORNING, THE RYE CANYON FIRE HAS BURNED 6,049 ACRES AND IS 96-
4 PERCENT CONTAINED, AND THE CREEK FIRE HAS BURNED 15,619 ACRES,
5 AND IS 98-PERCENT CONTAINED. NOW THAT WE HAVE SOMEWHAT OF A
6 REPRIEVE, IT'S TIME TO SUPPORT OUR RESIDENTS TO BEGIN THE
7 RECOVERY EFFORT. AS WE ALL KNOW, MANY HAVE LOST HOMES AND
8 LIVESTOCK, AND THIS IS DEVASTATING FOR THEM. RESIDENTS CAN
9 ACCESS WWW.LACOUNTY.GOV FOR RECOVERY INFORMATION, OR THEY CAN
10 CALL 211 AND REGISTER ANY LOSS THAT THEY'VE HAD. ALONG WITH
11 SUPERVISOR KUEHL, I'M CALLING UPON ALL RELEVANT COUNTY
12 DEPARTMENTS TO WORK COLLABORATIVELY AND QUICKLY TO HELP OUR
13 RESIDENTS REBUILD AND RESTORE THEIR LIVES. SO I WOULD ASK THAT
14 WE CONSIDER THIS MOTION FOR NEXT WEEK, THAT THE BOARD OF
15 SUPERVISORS HEREBY DIRECT THE CHIEF EXECUTIVE OFFICER AND
16 OFFICE OF EMERGENCY MANAGEMENT TO WORK IN CONJUNCTION WITH THE
17 DEPARTMENT OF FIRE, SHERIFF, ANIMAL CARE AND CONTROL, PUBLIC
18 WORKS, PUBLIC HEALTH, REGIONAL PLANNING, AND THE TREASURER-TAX
19 COLLECTOR, TO, 1, ASSESS THE EFFECT OF THE FIRES ON THE
20 COUNTY'S INFRASTRUCTURE, INCLUDING ROADS, BRIDGES, GUARDRAILS,
21 ET CETERA, AS WELL AS IMPACTS TO THE LOS ANGELES COUNTY FLOOD
22 CONTROL DISTRICT, INCLUDING DAM, DEBRIS BASINS, CHANNELS, AND
23 STORM DRAINS; AND NUMBER 2, EXPEDITE THE ISSUANCE OF BUILDING
24 PERMITS FOR RESIDENTS WHO NEED TO REPAIR OR REBUILD THEIR
25 HOMES, THROUGH A ONE-STOP PERMITTING CENTER LOCATED IN THE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 AREAS IMPACTED BY THE RECENT FIRES, AS WELL AS OTHER METHODS
2 TO SUPPORT AND ASSIST THE AFFECTED RESIDENTS; AND NUMBER 3, TO
3 PROVIDE A REPORT-BACK TO THE BOARD IN THREE WEEKS. MADAM
4 CHAIR, ONE OF THE THINGS THAT I HEARD-- AND I KNOW THAT WITH
5 THE SKIRBALL FIRE, A LOT OF THAT'S WITHIN THE CITY, BUT ONE OF
6 THE THINGS THAT I HEARD, WHEN I WENT OUT ON SUNDAY AND TALKED
7 TO SOME OF THE RESIDENTS FROM KAGEL CANYON, IS THEIR BIGGEST
8 FEAR NOW IS BEING ABLE TO REBUILD, AND THE NIGHTMARE OF
9 PULLING PERMITS. SO I MADE A COMMITMENT TO THEM THAT WE WOULD
10 WORK HAND IN HAND, BECAUSE I'M CONFIDENT THE COUNTY FAMILY CAN
11 COME TOGETHER. SO I APPRECIATE YOU CO-AUTHORING THIS MOTION
12 WITH ME FOR NEXT WEEK. AND THAT'S ALL I HAVE.

13

14 **SUP. KUEHL, CHAIR:** ALL RIGHT. THANK YOU. LET US THEN MOVE TO
15 PUBLIC COMMENT. MADAM EXECUTIVE OFFICER?

16

17 **LORI GLASGOW, EXEC. OFCR.:** WOULD THE FOLLOWING INDIVIDUALS
18 PLEASE COME FORWARD WHEN I CALL YOUR NAME, AND STAFF WILL
19 DIRECT YOU: IRIS ROBLEDO, MORRIS GRIFFIN, RICHARD ROBINSON,
20 REVEREND DR. MELLO DESIRE, RED CHIEF HUNT, NORM JOHNSON, PETER
21 OROPEZA, ERIC PREVEN, AND JAMES ESSEX, AND ERNEST MOORE.

22

23 **SUP. KUEHL, CHAIR:** ALL RIGHT. WELCOME. PLEASE TAKE YOUR SEATS,
24 AND YOU'RE HERE FIRST. YOU GET TO START. WELCOME.

25

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **MORRIS GRIFFIN:** MADAM CHAIR, MEMBERS OF THE BOARD, I'M MORRIS
2 GRIFFIN. I'M BETTER KNOWN AS BIG MONEY GRIF, THE PROBLEM
3 SOLVER. I'VE PREPARED FOLDERS FOR EACH OF YOU, FOR THIS
4 CHRISTMAS AND NEW YEAR'S HOLIDAY. ONLY BECAUSE YOU ARE DOING A
5 GOOD JOB IN YOUR DISTRICTS, I'VE DECIDED TO MAKE YOU AN OFFER
6 YOU CAN'T REFUSE, WHICH IS 10 MORE YEARS IN YOUR RESPECTED
7 SEATS, ADDED TO YOUR 12 YEARS. I KNOW FOR A FACT THAT RIDLEY-
8 THOMAS NEEDS AT LEAST 10 MORE YEARS TO DO HIS JOB WITH THE
9 HOMELESS. YEAR 2011, SEVEN YEARS AGO, THE VOTERS OF CALIFORNIA
10 PASSED PROPOSITION 30. COUNTY EMPLOYEES NEED YOUR APPROVAL TO
11 RECEIVE RETRO PAY FOR GUARANTEED LOCAL PUBLIC SAFETY SERVICE
12 FUNDING, \$42 BILLION FOR OUR CUSTODIANS AND NURSES. THAT'S \$6
13 BILLION THAT WAS SUPPOSED TO COME TO OUR COUNTY EACH YEAR. NOW
14 WE'RE IN A POSITION TO WHERE IT HAS BECOME PART OF THE
15 CONSTITUTION, AND IT GAVE US MAXIMUM FLEXIBILITY AND CONTROL
16 OVER THE DESIGN, ADMINISTRATIVELY. AND THAT GOES FOR
17 PROPOSITION 55, FOR HEALTHCARE, WHICH MEANS YOU HAVE 4 TO \$9
18 BILLION FOR 2030, UP UNTIL 2030. SO THERE'S WHERE THE MONEY
19 IS. I'M HERE TODAY TO SAY THAT IF WE REDIRECT A PERCENTAGE OF
20 POWERBALL, SUPER LOTTO, MEGALOTTO ON A STATE BALLOT MEASURE,
21 WE NOT ONLY CAN RECREATE MANUFACTURING AND CLEAN-ENERGY,
22 LIVABLE-WAGE MIDDLE-CLASS JOBS, BUT ALSO TO BE USED AS A
23 SUPPLEMENTAL INCOME TO EXISTING JOBS THAT MAKE LESS THAN \$15
24 TO \$20 AN HOUR, AFTER YOU TAKE STATE, FEDERAL, MEDICAL,
25 DENTAL, AND UNION DUES OUT. WE NEED TO DO THAT. WHY? BECAUSE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 YOU KNOW AND I KNOW THAT ROBOTS, AS WELL AS MACHINES, CANNOT
2 PAY FOR THE GOODS AND SERVICES THAT IS OFFERED IN THESE
3 VARIOUS BUSINESSES. IT'S NOT GOOD BUSINESS SENSE. FOR THE SAKE
4 OF TIME, THAT'S ALL OF MY TIME. HAVE A HAPPY HOLIDAY, TO THOSE
5 OF YOU AT THE SOUND OF MY VOICE.

6

7 **SUP. KUEHL, CHAIR:** THANK YOU, MR. GRIFFIN, FOR YOUR
8 INFORMATION, AND HAPPY HOLIDAYS TO YOU, AS WELL. NEXT SPEAKER,
9 PLEASE.

10

11 **NORM JOHNSON:** GOOD AFTERNOON, SUPERVISORS. MY NAME IS NORM
12 JOHNSON, AND I AM A RETIRED SUPERVISING DEPUTY PROBATION
13 OFFICER, AND NOW SERVING AS THE EXECUTIVE DIRECTOR OF THE
14 BARGAINING UNIT 702 ASSOCIATION OF PROBATION SUPERVISORS. I'M
15 HERE TODAY TO TALK ABOUT A HIGHLY SLANDEROUS PIECE THAT HAS
16 APPEARED IN WITNESS L.A., REGARDING MYSELF AND MY SON. I WANT
17 TO JUST TAKE A MOMENT TO POINT OUT A FEW THINGS FOR YOUR
18 CONSIDERATION. I AM A UNION LEADER, AND IT IS MY DUTY, BOTH
19 WHEN I WAS THE ELECTED PRESIDENT OF THE UNION, AND NOW, AS AN
20 EMPLOYEE OF THE UNION, TO REPRESENT MEMBERS WHO ARE
21 DISCIPLINED ON THIS CASE, INTEND TO DISCHARGE, AND IT'S MY
22 DUTY TO BE CERTAIN THAT ALL OF THE FACTS ARE PRESENTED WHEN A
23 WITCH HUNT ENSUES. IT IS MY DUTY TO REMIND EVERYONE THAT
24 WORKERS HAVE RIGHTS, THAT COUNTY EMPLOYEES, AND, YES,
25 PROBATION OFFICERS, LIKE ALL AMERICANS, ARE INNOCENT UNTIL

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 PROVEN GUILTY. NO ONE SHOULD BE TRIED BY THE PRESS. I
2 UNDERSTAND THERE IS A CONFLICT. WE HAVE A CONSTITUTIONAL RIGHT
3 TO A FREE PRESS, AND A CONSTITUTIONAL RIGHT TO A FAIR TRIAL.
4 BUT THERE IS A REAL PROBLEM WHEN THE GOVERNMENT STARTED
5 FEEDING INFORMATION TO THE NEWS MEDIA. THE TIMING HERE STINKS
6 TO HIGH HEAVEN. ON THE SAME DAY THAT FOUR EMPLOYEES RECEIVED A
7 NOTICE OF INTENT TO DISCHARGE, THIS ARTICLE APPEARED IN
8 WITNESS L.A. THE ONLY POSSIBLE WAY THAT DISTRICT REPORTER
9 COULD HAVE KNOWN THIS WITHIN MOMENTS OF RECEIVING A NOTICE IS
10 THAT THE SENIOR LEADERSHIP IN THE DEPARTMENT, WHO WORK FOR
11 YOU, LEAKED THIS INFORMATION. THAT VIOLATED THE RIGHTS OF
12 THESE EMPLOYEES. AND AS MY SON REPRESENTED-- AND YES, HIS
13 FATHER; I WILL PROUDLY REPRESENT HIM AND PROTECT HIS RIGHTS.
14 BUT THIS IS YOUR DEPARTMENT. THE CHIEF DOESN'T REPORT TO THE
15 C.E.O. SHE REPORTS TO YOU. YOU NEED TO GET A HANDLE ON THIS.
16 IT PUTS THE TRUMP ADMINISTRATION LEAKS TO SHAME. THE TRUTH
17 WILL COME OUT, AND I ENCOURAGE YOU TO GET THE FACTS, NOT FROM
18 A REPORTER WITH AN AGENDA. GET YOUR FACTS FROM CREDIBLE
19 SOURCES, THOSE THAT ARE PRESENTED IN THE LEGALLY BINDING
20 PROCESS ESTABLISHED BY THE COUNTY. THANK YOU SO MUCH.

21

22 **SUP. KUEHL, CHAIR:** THANK YOU, MR. JOHNSON. NEXT SPEAKER,
23 PLEASE.

24

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **IRIS ROBLEDO:** GOOD AFTERNOON. MY NAME'S IRIS ROBLEDO. I'M A
2 DETENTION SERVICE OFFICER FOR L.A. COUNTY PROBATION. I
3 PREVIOUSLY ADDRESSED THE BOARD ON NOVEMBER 7, SEEKING
4 ASSISTANCE FROM THE BOARD OF SUPERVISORS' OFFICE, AND SEEKING
5 FAIR TREATMENT FROM THE LOS ANGELES COUNTY PROBATION
6 DEPARTMENT. AGAIN, I WANT TO MAKE ALL THE MEMBERS OF THE
7 COUNTY OF LOS ANGELES BOARD OF SUPERVISORS AWARE OF THE
8 ILLEGAL TACTICS, DISCRIMINATION, AND HARASSMENT THAT FORMER
9 CHIEF JERRY POWERS, AND FORMER BOARD OF SUPERVISOR GLORIA
10 MOLINA, DIRECTED THE PROBATION RETURN TO WORK UNIT TO
11 IMPLEMENT AGAINST ITS OWN INJURED WORKERS, AND NOW CURRENT
12 CHIEF MCDONALD CONTINUES TO IMPLEMENT. SINCE 2009, I HAVE BEEN
13 HARASSED, DISCRIMINATED AGAINST, AND BY THE RETURN TO WORK
14 UNIT OF THE LOS ANGELES COUNTY PROBATION DEPARTMENT. THE
15 RETURN TO WORK STAFF HAS, SINCE 2011, APPLIED FOR MY
16 RETIREMENT ON SEVERAL OCCASIONS ON MY BEHALF, WITHOUT MY
17 PERMISSION, WITH L.A.C.E.R.A. IN LATE 2013, I WAS ORDERED TO
18 ATTEND AN INTERACTIVE PROCESS MEETING WITH RETURN TO WORK
19 STAFF, AND CYNTHIA MALUTO TOLD ME AND OTHER INJURED WORKERS
20 THAT WE WERE GOING TO BE RELOCATED TO A FIELD OFFICE TO DO
21 CLERICAL WORK, AND WITHIN A YEAR, IF WE DID NOT GET MEDICAL
22 CLEARANCE TO GO BACK TO FULL DUTY, WE WOULD BE FORCIBLY
23 DEMOTED TO A NONSWORN CLERICAL POSITION. I WAS
24 ADMINISTRATIVELY REASSIGNED, UNDER THREAT, TO DEMOTE AFTER ONE
25 YEAR. THEY MADE THAT WHOLE YEAR HELL ON EARTH FOR ME AND MY

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 HUSBAND: THE FEAR OF LOSING OUR HOME, LIFESTYLE, ET CETERA. I
2 CONTINUE TO STRESS IN FEAR OF LOSING MY LIVELIHOOD. ON
3 FEBRUARY 27TH AND SEPTEMBER 29TH, 2017, I RECEIVED AN E-MAIL
4 FROM RACHEL LARA, A RETURN TO WORK, INFORMING ME TO ATTEND AN
5 INTERACTIVE PROCESS MEETING, AT WHICH TIME THE PROBATION
6 DEPARTMENT INTENDS TO MAKE PERMANENT MY CLERICAL ASSIGNMENT AS
7 AN INTERMEDIATE CLERK. FOR OVER EIGHT YEARS, THE DEPARTMENT
8 HAS MADE ME INELIGIBLE TO PROMOTE. THE DEPARTMENT IS IN
9 VIOLATION OF CIVIL SERVICE RULE 9.06-A AND 9.07-A. ALSO,
10 DESPITE THE FACT THAT I HAVE BEEN MEDICALLY CLEARED--

11

12 **SUP. KUEHL, CHAIR:** THANK YOU. YOUR TIME HAS EXPIRED. IF YOU
13 WANT TO LEAVE A WRITTEN DOCUMENT WITH US, WE'D BE HAPPY TO
14 RECEIVE IT.

15

16 **IRIS ROBLEDO:** OKAY.

17

18 **SUP. KUEHL, CHAIR:** THANK YOU. NEXT SPEAKER, PLEASE.

19

20 **ERIC PREVEN:** THE IRONY IS A LITTLE THICK ON THAT, BECAUSE WE
21 JUST SPENT SOME TIME TALKING ABOUT HOW PEOPLE WHO FEEL THEY'VE
22 BEEN RETALIATED SHOULD BE HEARD. SO I'M GLAD YOU SENT SOMEONE
23 OVER, BUT YOU MIGHT HAVE GIVEN HER AN EXTRA 30 SECONDS. SOME
24 OF YOU KNOW I WROTE AN ARTICLE WITH MY BROTHER JOSH IN
25 CITYWATCH, ABOUT THE FEE HIKE AT THE COUNTY MUSEUM OF NATURAL

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 HISTORY. UNFORTUNATELY, WE GOT IT WRONG. THE AMERICAN MUSEUM
2 OF NATURAL HISTORY THAT APPEARED IN THE COMPARABLE MUSEUM'S
3 LIST PROVIDES A SUGGESTED FEE ONLY. SO I THINK THAT THAT WOULD
4 BE OF INTEREST TO THE BOARD OF SUPERVISORS, AND I THINK YOU
5 WOULD WANT TO KNOW THAT THAT'S HOW THEY DO IT THERE, AND THAT
6 YOU WOULD STILL BE ABLE TO CAPTURE MOST OF THE TOURISTS, BUT
7 YOU WOULD ALLOW PEOPLE WHO ARE STRUGGLING-- AND THERE ARE MANY
8 PEOPLE IN L.A. COUNTY WHO ARE STRUGGLING-- TO ATTEND THAT
9 MUSEUM IF THEY CAN PAY, IF THEY CAN'T. IT'S NOT PREFERABLE,
10 OBVIOUSLY, BECAUSE THEN PEOPLE FEEL LIKE THEY'RE A SECOND-
11 CLASS CITIZEN IF THEY ARE NOT PAYING, BUT IT SHOULD BE FREE. I
12 THINK THERE WAS A GREAT ARTICLE IN 2014 BY A BETTER WRITER
13 THAN WE ABOUT IT, AND IT'S REALLY THE WAVE OF THE FUTURE FOR
14 PEOPLE WHO WANT TO STIMULATE THE CULTURAL EXPLORATION AMONG
15 THE RESIDENTS. AND I THINK THAT IS A PRIORITY FOR ALL OF THESE
16 SUPERVISORS.

17

18 **SUP. KUEHL, CHAIR:** THANK YOU.

19

20 **ERIC PREVEN:** SO LET'S MOVE FORWARD WITH A CHANGE. PUT IT BACK
21 ON THE AGENDA, AND LET'S GET RID OF THOSE NASTY FEES.

22

23 **SUP. KUEHL, CHAIR:** THANK YOU.

24

25 **ERIC PREVEN:** YOU'RE WELCOME.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1

2 **SUP. KUEHL, CHAIR:** OTHERS WHO WERE CALLED, I DON'T SEE HAVE
3 COME TO THE FRONT. I SEE ONE FURTHER SPEAKER, BUT WERE THERE
4 OTHER SPEAKERS WHO WERE CALLED, THAT DIDN'T COME UP? ONE MORE?
5 HELLO?

6

7 **JAMES ESSEX:** SUPERVISORS FIVE, I WOULD LIKE TO ATTEMPT TO
8 EVOKE THE SPIRIT OF THESE HOLY DAYS. IF I COULD HAVE A FEW
9 MORE SECONDS AFTER MY TWO-MINUTE TIME IS UP, I MIGHT BE ABLE
10 TO DO A BETTER JOB, PERHAPS. 36 YEARS AGO, MICHAEL ANTONOVICH
11 WAS A BRIGHT NEW STAR AMONGST YOUR BODY. HE WAS UP WITH AN
12 IDEA CALLED THE TASK FORCE ON NUTRITION AND BEHAVIOR, WHICH
13 WOULD REMOVE SUGAR FROM THE JUVENILE HALLS. NOW, I HEARD ABOUT
14 THIS, AND I CAME AROUND, AND I LIKED HIM IMMEDIATELY. I COULD
15 FEEL THE KINDNESS AND THE CARE THERE. SO I SAID, "WHAT DO YOU
16 NEED?" AND HE SAID, "WELL, JIMMY," HE SAID, "I'M THE NEWBIE
17 HERE, AND THE OTHER FOUR SUPERVISORS, ALL MEN, THINK THAT
18 HEALTH FOOD TASTES BAD, UNACCEPTABLE." AND I SAID, "I THINK I
19 CAN HELP." NOW, I WAS GOING TO ALL THE DIFFERENT HEALTH FOOD
20 STORES IN MY AREA, AND COLLECTING FOOD FOR THE ANIMALS THAT
21 YOU SAW PICTURES OF. AND SO I WENT TO THESE HEALTH FOOD STORE
22 OWNERS, AND I SAID, "THIS IS AN OPPORTUNITY FOR YOU TO DO A
23 GOOD DEED." AND THEY ALL CONTRIBUTED LARGELY TO THIS PARTY
24 THAT WE WERE HOLDING ON THE TOP FLOOR OF THIS HALLOWED 500
25 TEMPLE STREET, AND EVERYBODY GOT A CHANCE TO TASTE THESE GOOD

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 FOODS. AND AFTER THREE DAYS, HE SAID, "JIMMY, THEY'RE TAKING
2 THE SODA POP MACHINES AND THE CANDY MACHINES OUT OF THE
3 JAILS." SO I SAID, "THAT'S GREAT. MY JOB IS DONE." IT'S
4 DIFFICULT HERE, IN THIS FORMAL SETTING, FOR US TO REALLY
5 EXAMINE THINGS IN A WAY THAT IS CONDUCIVE TO FULL
6 UNDERSTANDING. THERE'S A GERONTOLOGY PROFESSOR AT U.S.C. SHE
7 SAYS THAT BY 2025, THERE'LL BE 40 PERCENT MORE PEOPLE OVER 65,
8 AND WE ARE NOT READY. NOW, I WAS THINKING THAT I WOULD LIKE TO
9 SEE A PARTY, WHERE WE HAVE FIVE RESIDENTS, FIVE NURSES, FIVE
10 DOCTORS, AND THEY COULD ALL SIT AROUND AND HAVE A LITTLE MISO
11 SOUP AND A CUP OF RICE ON THE TOP FLOOR OF THIS BUILDING HERE,
12 AND COULD HANG OUT WITH YOU GUYS, SO YOU WOULD HAVE AN
13 OPPORTUNITY TO EXAMINE SOME OF THE POSSIBILITIES THAT I'M
14 REALLY TRYING TO PROMOTE...

15

16 **SUP. KUEHL, CHAIR:** THANK YOU.

17

18 **JAMES ESSEX:** TO HAVE THIS HEALING.

19

20 **SUP. KUEHL, CHAIR:** THANK YOU VERY MUCH.

21

22 **JAMES ESSEX:** THANK YOU VERY MUCH.

23

24 **SUP. KUEHL, CHAIR:** THANK YOU.

25

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **JAMES ESSEX:** I'LL GIVE YOU MORE.

2

3 **SUP. KUEHL, CHAIR:** OKAY. NEXT SPEAKER, PLEASE. YES, SIR. YOU.

4

5 **ERNEST MOORE:** MY NAME IS ERNEST MOORE. I GOT TWO MINUTES,
6 WHICH IS NOT ENOUGH TIME FOR ALL THE THINGS THAT I NEED TO
7 DISCUSS. I AM A FORMER EMPLOYEE WITH D.C.F.S. I COULD SPEND AN
8 HOUR TALKING ABOUT CORRUPTION IN D.C.F.S., AND THE NEED FOR
9 BETTER PROTECTION FOR WHISTLEBLOWERS. I WOULD ALSO-- TO KEEP
10 THINGS VERY SHORT, AND THERE'S A LOT TO IT, I KNOW YOU'VE
11 HEARD ABOUT THAT CHILD'S DEATH, THAT FATALITY, A HORRIFIC
12 FATALITY, THAT'S BEEN ALL OVER THE NEWS. I WOULD LIKE TO SAY
13 THAT THAT CHILD'S BLOOD IS ON MARK RIDLEY-THOMAS'S HEAD. I
14 COMPLAINED. I CAME TO HIM SEVERAL TIMES, COMPLAINING ABOUT THE
15 CORRUPTION IN MY OFFICE, THERE IN WATERIDGE, AND ALL THE
16 RETALIATIONS THAT WERE GOING ON AGAINST ME BECAUSE OF MY
17 WHISTLEBLOWING EFFORTS HERE, TO THE FORMER BOARD OF
18 SUPERVISORS. AND HE DID NOTHING. NOW, I HAD BEEN HOMELESS, AS
19 YOU KNOW. I'M STILL HOMELESS. THE LAST TIME I WAS HERE, I WAS
20 ASKING FOR HELP. I'VE BEEN IN WHAT I CALL THE BOTTOMLESS PIT
21 OF HELL FOR THE LAST SIX MONTHS, IN AND AROUND SKID ROW. THAT
22 WAS A DIRECT RESULT OF THE CORRUPTION THAT'S GOING ON IN THE
23 L.A. COUNTY SUPERIOR COURTS, RIGHT DOWN THE STREET HERE; NOT
24 JUST IN THE PROBATE DEPARTMENT, BUT ALSO IN EVICTION COURT.
25 YOUR SHERIFF DEPUTIES ARE INVOLVED IN THAT, BECAUSE THEY WILL

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 NOT TAKE A POLICE REPORT, WILL NOT ACCEPT MY CITIZEN'S ARREST.
2 I AM STILL A LICENSED SECURITY GUARD. THAT WAS ONE OF THE
3 THINGS WE'RE TRAINED ON, IS THE POWERS OF ARREST. YOUR
4 SHERIFF'S DEPARTMENT IS TOTALLY CORRUPT. THAT EVEN GOES UP TO
5 MCDONNELL, WHO EVEN TOLD ME THAT THE SHERIFF'S DEPUTIES HAVE
6 NO JURISDICTION IN THE COURTS.

7

8 **SUP. KUEHL, CHAIR:** THANK YOU, MR. MOORE.

9

10 **ERNEST MOORE:** I WASN'T HARDLY FINISHED.

11

12 **SUP. KUEHL, CHAIR:** NEXT SPEAKER, PLEASE.

13

14 **ERNEST MOORE:** I'LL BE BACK.

15

16 **RICHARD ROBINSON:** HONORABLE CHAIRWOMAN, MEMBERS, IMPROVE,
17 DON'T MOVE. MA'AM, FORMER LOS ANGELES CITY COUNCILMAN GILBERT
18 LINDSAY REPEATEDLY URGED POOR PEOPLE TO NOT LEAVE THEIR HOMES,
19 AS HE AND FORMER MAYOR BRADLEY FOCUSED THE SCOPING OF FORMER
20 SUPERVISOR HAHN AND FORMER CONGRESSMAN ROYBAL ON THE NEEDS OF
21 POOR PEOPLE, AS THEY FORCED SAM YORTY OUT OF OFFICE IN 1971,
22 BRINGING NEEDED POLITICAL POWER TO THAT SANCTUARY. "IMPROVE,
23 DON'T MOVE" BECAME A RALLYING CRY, AS MR. LINDSAY REMODELED
24 THE BILTMORE HOTEL IN THE NINTH DISTRICT, AND BROUGHT POWER TO
25 THE PEOPLE. GENTRIFICATION IS AGAIN REARING ITS UGLY HEAD AS

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 VIPERS SNEAK INTO GOVERNMENT, SHOVING POOR PEOPLE INTO AN
2 OVERCROWDED AND UNDERSERVED SNAKE PIT IN SKID ROW, AS GET-RICH
3 SCHEMERS CHEAT YUPPIES FROM SOHO AND TRIBECA BRING NEW YORK
4 CITY CRIME HERE, WITH THEIR... SHIVA. THANK YOU.

5

6 **SUP. KUEHL, CHAIR:** THANK YOU, MR. ROBINSON. THAT CONCLUDES
7 THOSE SPEAKERS WHO HAVE REQUESTED TO SPEAK, AND WE'LL MOVE NOW
8 TO ADJOURNMENTS, BEGINNING WITH THE FIRST DISTRICT.

9

10 **SUP. SOLIS:** THANK YOU, MADAM CHAIR. THE FIRST ITEM I'D LIKE TO
11 BRING, I BELIEVE MEMBERS OF THE BOARD MAY WANT TO JOIN ME. IT
12 IS WITH A HEAVY HEART THAT I MOVE THAT WHEN WE ADJOURN TODAY,
13 WE ADJOURN IN THE MEMORY OF EDWIN LEE.

14

15 **SUP. KUEHL, CHAIR:** ALL MEMBERS.

16

17 **SUP. SOLIS:** AS MANY OF YOU MAY HAVE HEARD, SAN FRANCISCO MAYOR
18 EDWIN LEE-- "ED" LEE-- PASSED AWAY EARLY THIS MORNING. HE WAS
19 65 YEARS OF AGE. ED WAS SAN FRANCISCO'S FIRST ASIAN-AMERICAN
20 MAYOR, AND SERVED SINCE 2011. MR. LEE WAS RAISED IN SEATTLE,
21 WASHINGTON, RECEIVED HIS UNDERGRADUATE DEGREE FROM BOWDOIN
22 COLLEGE, AND RECEIVED HIS LAW DEGREE FROM U.C. BERKELEY IN
23 1978. HIS ILLUSTRIOUS CAREER SPANNED SEVERAL DECADES, WHERE HE
24 WORKED AS A CIVIL RIGHTS ATTORNEY, LATER SERVED AS A PUBLIC
25 HUMAN RIGHTS COMMISSIONER DIRECTOR, CITY PURCHASER, PUBLIC

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 WORKS DIRECTOR, AND FINALLY AS MAYOR, WHEN HE WAS APPOINTED BY
2 THE SAN FRANCISCO BOARD OF SUPERVISORS IN 2011. HIS RECORD AS
3 MAYOR WILL SHOW THAT HE WAS A CHAMPION OF JUSTICE AND
4 EQUALITY. DURING HIS TENURE, HE WAS ABLE TO HAVE SAN FRANCISCO
5 BECOME INVOLVED IN THE SANCTUARY CITY MOVEMENT, FOUGHT FOR
6 ENVIRONMENTAL ISSUES, HOMELESSNESS, AND FOUNDED THE MAYORS
7 AGAINST L.G.B.T. DISCRIMINATION. I HAD THE OPPORTUNITY TO MEET
8 WITH MAYOR LEE SEVERAL TIMES, WHEN I SERVED AS SECRETARY OF
9 LABOR UNDER PRESIDENT OBAMA. WE DISCUSSED IMPORTANT ISSUES
10 REGARDING YOUTH, AND PROVIDING THEM OPPORTUNITIES IN
11 EMPLOYMENT DURING THE SUMMER. IT WAS AN HONOR TO HAVE GOTTEN
12 TO KNOW HIM PERSONALLY, AND TO BE THERE WHEN HE WAS SWORN INTO
13 OFFICE, AS WELL, INITIALLY AS MAYOR. I WILL REMEMBER ED AS A
14 FOND INDIVIDUAL. HE IS SURVIVED BY HIS WIFE ANITA, DAUGHTERS
15 BRIANNA AND TANIA, AND MANY FRIENDS AND FAMILIES AND
16 COLLEAGUES. HE WILL BE TRULY MISSED BY SO MANY, AS OUR HERO
17 AND PIONEER. NEXT, MADAM CHAIR, I MOVE THAT WHEN WE ADJOURN
18 TODAY, WE ADJOURN IN MEMORY OF MAGDALENA HERNANDEZ. MAGDALENA
19 WAS BORN ON THE 29TH OF MAY, 1955, IN VILLA MADERO, GUERRERO
20 STATE, IN MEXICO, AND PASSED AWAY ON THE NINTH OF NOVEMBER,
21 2017, IN POMONA, CALIFORNIA. A MOTHER OF SEVEN, SHE'LL BE
22 REMEMBERED FOR HER FORTITUDE IN ADVERSITY, ALWAYS HAVING A
23 SMILE IN THE HARDEST OF TIMES, AND HER WILLINGNESS TO HELP
24 FAMILY, FRIENDS, AND NEIGHBORS IN NEED. SHE'S SURVIVED BY HER
25 HUSBAND MAGDALENO, HER SONS LEOBARDO, MARTIN, AND DANIEL, AND

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 HER DAUGHTERS MARIA, VICTORIA, AND LETICIA, AND A HOST OF
2 EXTENDED FAMILY MEMBERS AND FRIENDS WHO WILL MISS HER DEARLY.
3 THANK YOU.

4

5 **SUP. KUEHL, CHAIR:** SUPERVISOR RIDLEY-THOMAS.

6

7 **SUP. RIDLEY-THOMAS:** MADAM CHAIR, MAY I ASK THE BOARD TO JOIN
8 ME IN ADJOURNING IN MEMORY OF LEON T. GARR, BORN MARCH THE
9 23RD, 1914, IN RUSTON, LOUISIANA. HE PASSED ON DECEMBER THE
10 FIFTH, HERE IN LOS ANGELES, AT THE AGE OF 103. HE MOVED TO
11 CALIFORNIA AFTER SERVING IN THE ARMY DURING WORLD WAR II, AND
12 STARTED WORKING IN THE CONSTRUCTION INDUSTRY. EVEN THOUGH HE
13 HAD ONLY A THIRD-GRADE EDUCATION, MR. GARR WORKED HARD TO
14 BUILD HIS BUSINESS, AND BECAME A SUCCESSFUL ENTREPRENEUR WHO
15 GAVE BACK TO THE COMMUNITY. HIS BUSINESS EMPIRE INCLUDED
16 COMMERCIAL AND RESIDENTIAL BUILDINGS, CHILDCARE CENTERS, A
17 CONSTRUCTION COMPANY, SHOPPING CENTERS, AND MORE. WHEN HE WAS
18 IN HIS 70S, MR. GARR USED HIS LIFE'S SAVINGS TO PURCHASE A
19 FAILING SAVINGS AND LOAN INSTITUTION, AND TURNED IT AROUND TO
20 WHAT IS NOW KNOWN AS ONE UNITED BANK, ONE OF THE FIRST
21 COMMERCIAL BANKS OWNED BY AFRICAN AMERICANS. EARLIER THIS
22 YEAR, THE LOS ANGELES CITY COUNCIL DEDICATED THE INTERSECTION
23 AT GAGE AND VERMONT AVENUES AS LEON GARR SQUARE, IN HIS HONOR.
24 HE WILL BE REMEMBERED AS A BANKER, A BUILDER, AN ENTREPRENEUR,
25 AND A PHILANTHROPIST. MR. GARR IS SURVIVED BY HIS CHILDREN,

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 HIS GRANDCHILDREN, AND AN EXTENDED FAMILY AND FRIENDS, ALL OF
2 WHOM WILL MISS HIM DEARLY. LEON T. GARR. MADAM CHAIR?

3

4 **SUP. KUEHL, CHAIR:** THANK YOU, MR. RIDLEY-THOMAS. SUPERVISOR
5 HAHN.

6

7 **SUP. HAHN:** THANK YOU, MADAM CHAIR. I'D LIKE US TO ADJOURN
8 TODAY IN THE MEMORY OF MARC PORTER, AND MARC WAS THE SON OF MY
9 FIRST COUSIN, CAROLYN HAHN, MARRIED TO TED PORTER, SO I THINK
10 THAT WOULD MAKE HIM MY SECOND COUSIN? FIRST COUSIN, ONCE
11 REMOVED?

12

13 **SUP. KUEHL, CHAIR:** SOMETHING.

14

15 **SUP. HAHN:** BUT MARC JUST PASSED AWAY UNEXPECTEDLY. HE LIVED IN
16 COLORADO. HE WAS ONLY 56 YEARS OLD. PEOPLE WHO KNEW HIM SAID
17 HE HAD A BIG HEART, A CARING SOUL, AND I KNOW HE'LL BE MISSED
18 BY HIS WIFE OF ALMOST 30 YEARS, FALE, THEIR TWO CHILDREN,
19 TIFFANY AND DANIEL. I KNOW HIS SISTER KATHY WILL BE MISSING
20 HIM A LOT, AND CERTAINLY HIS PARENTS, CAROLYN AND TED PORTER.
21 SO MAY HE REST IN PEACE.

22

23 **SUP. KUEHL, CHAIR:** SUPERVISOR BARGER?

24

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **SUP. BARGER:** THANK YOU. TODAY I MOVE THAT WHEN WE ADJOURN, WE
2 ADJOURN IN MEMORY OF KLAUS KREIMANN. KLAUS IS THE BROTHER OF A
3 DEAR FRIEND OF MINE, RESSIE ROMAN, WHO ACTUALLY RETIRED FROM
4 THE COUNTY A YEAR AND A HALF AGO, AND IS ALSO THE BROTHER OF
5 SANTOS KREIMANN, IN THE ASSESSOR'S OFFICE. HE WAS A MEMBER OF
6 THE L.A. COUNTY FAMILY, WHO PASSED AWAY AT THE YOUNG AGE OF
7 44. KLAUS WORKED FOR OVER 26 YEARS WITH THE COUNTY, MOST
8 RECENTLY IN THE INTERNAL SERVICES DEPARTMENT. HE WAS AN AVID
9 READER AND LOVED TO TRAVEL. HE IS SURVIVED BY HIS SIBLINGS,
10 SANTOS, MAX, HERMAN, AND RESSIE. YEAH. I KNOW. ALSO, THAT WE
11 ADJOURN IN MEMORY OF PHILIP VERNON SWAN, A LONGTIME RESIDENT
12 OF THE SAN GABRIEL VALLEY, WHO PASSED AWAY AT THE AGE OF 88. A
13 GRADUATE OF POMONA COLLEGE, PHILIP FOUNDED HIS OWN INVESTMENT
14 COUNSEL FIRM IN PASADENA, AND CO-FOUNDED "BOOKS ON TAPE." OVER
15 THE YEARS, HE DEDICATED HIS TIME AND SKILLS TO NUMEROUS
16 COMMUNITY ORGANIZATIONS, INCLUDING THE SOUTH PASADENA
17 COMMUNITY REDEVELOPMENT ASSOCIATION, THE LOS ANGELES ROTARY,
18 AND THE HUNTINGTON LIBRARY, AND SCRIPPS COLLEGE. PHILIP IS
19 SURVIVED BY HIS WIFE KAY, AND HIS THREE CHILDREN, PHIL, KAREN,
20 AND SARAH. ALSO, THAT WE ADJOURN IN MEMORY OF BEVERLY ANN
21 BALDRIDGE, A LONGTIME RESIDENT OF THE ANTELOPE VALLEY. SHE
22 WORKED IN THE CIRCULATION DEPARTMENT OF THE ANTELOPE VALLEY
23 PRESS FOR 27 YEARS, AND WAS AN IMPORTANT PART OF THEIR DAILY
24 OPERATIONS. SHE IS SURVIVED BY HER FOUR CHILDREN, EIGHT
25 GRANDCHILDREN, AND SIX GREAT-GRANDCHILDREN. ALSO, THAT WE

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 ADJOURN IN MEMORY OF MINA SHIRVANIAN, A LONGTIME RESIDENT OF
2 GLENDALE, WHO PASSED AWAY AT THE AGE OF 89. SHE WAS ACTIVE IN
3 HER COMMUNITY, SUPPORTING NUMEROUS ORGANIZATIONS, INCLUDING
4 THE ARMENIAN CULTURAL FOUNDATION, THE ARMENIAN NATIONAL
5 COMMITTEE, ADVENTIST HEALTH GLENDALE, AND THE WESTERN PRELACY
6 OF THE ARMENIAN APOSTOLIC CHURCH. SHE ALSO WAS THE FIRST WOMAN
7 PRESIDENT OF THE ARMENIAN SOCIETY OF LOS ANGELES, AND THE CO-
8 FOUNDER OF THE ARMENIAN SOCIETY. MINA IS SURVIVED BY HER
9 HUSBAND OF 71 YEARS, JAKE, AND TWO OF THEIR CHILDREN. SHE WILL
10 BE REMEMBERED BY ALL. AND I THINK-- YEAH, AND JANICE, AS WELL.
11 YEAH. ALSO, DAVID LEE SMITH, A RESIDENT OF PASADENA. HE WORKED
12 AS A REAL-ESTATE BROKER IN PASADENA FOR 39 YEARS. HE WAS
13 PASSIONATE ABOUT SERVING THE COMMUNITY, AND VOLUNTEERED HIS
14 TIME WITH MANY ORGANIZATIONS, INCLUDING THE PASADENA LIONS
15 CLUB AND THE PASADENA Y.M.C.A. HE WAS A MEMBER OF THE
16 TOURNAMENT OF ROSES AND THE LATINO PEACE OFFICERS ASSOCIATION,
17 THE PASADENA BOARD OF REALTORS, AND THE PASADENA POLICE
18 DEPARTMENT CITIZENS POLICE ACADEMY. DAVID IS SURVIVED BY HIS
19 WIFE JANE, HIS SONS DAVID AND SCOTT, AND HIS SIBLINGS ROY AND
20 ARLENE. ALSO, IN MEMORY OF JOHN WATKINS, A LONGTIME RESIDENT
21 OF THE FIFTH DISTRICT, WHO PASSED AWAY ON DECEMBER 10TH. HE
22 WAS VERY ACTIVE IN VETERAN AND PATRIOTIC AFFAIRS, WORKING WITH
23 ORGANIZATIONS SUCH AS THE U.S.S. PASADENA FOUNDATION AND THE
24 NAVY LEAGUE. HIS LOVE FOR FAMILY, COMMUNITY, AND COUNTRY WENT
25 DEEP. ALSO, CLAIRE WILCOTT, WHO PASSED AWAY AT THE AGE OF 107.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 SHE ATTENDED THE SCHOOL OF NURSING AT THE HUNTINGTON HOSPITAL
2 IN 1933. SHE WORKED IN MANY ORGANIZATIONS, INCLUDING THE
3 ALTADENA GUILD OF THE HUNTINGTON MEMORIAL HOSPITAL, THE
4 VISITING NURSES ASSOCIATION, AND WAS AN ELEMENTARY SCHOOL
5 NURSE FOR THE PASADENA SCHOOL DISTRICT. SHE SPENT MANY YEARS
6 VOLUNTEERING AT THE GREENHOUSE, IN THE SUPPORT OF CHILDREN'S
7 HOSPITAL AND PASADENA MEALS ON WHEELS. CLAIRE IS SURVIVED BY
8 HER SON SCOTT, AND FOUR GRANDCHILDREN, JENNIFER, SCOTT JR.,
9 KATHY, AND DAVID. THAT'S ALL I HAVE.

10

11 **SUP. KUEHL, CHAIR:** THAT WAS A LOT FOR THE FIFTH DISTRICT.
12 WE'RE SORRY FOR ALL THOSE LOSSES.

13

14 **SUP. BARGER:** I KNOW, BUT THE HARDEST ONE, I THINK, IS KLAUS.

15

16 **SUP. KUEHL, CHAIR:** YEAH. FOR THE THIRD DISTRICT, I'D ASK YOU
17 TO JOIN ME IN ADJOURNING IN MEMORY OF ADA MAYER, WHO DIED AT
18 THE AGE OF 103. SHE ALWAYS SOUGHT OUT OPPORTUNITIES TO HELP
19 OTHERS, WAS AN ACTIVE VOLUNTEER WITH VALLEY UNIVERSITY WOMEN,
20 SERVED AS ITS PRESIDENT FOR A TERM, AS WELL AS WITH THE JEWISH
21 FAMILY SERVICE VALLEY STOREFRONT OFFICE, WELL UP INTO HER 90S.
22 SHE WAS RECOGNIZED FOR HER ACCOMPLISHMENTS BY THE CITY OF LOS
23 ANGELES ON THE OCCASION OF HER 90TH BIRTHDAY, AND IS SURVIVED
24 BY HER CHILDREN, STEVEN, RICHARD, AND LORETTA. AND I ASK THAT
25 WHEN WE ADJOURN TODAY, WE ADJOURN IN MEMORY OF ELAINE BERMAN,

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 WHO WAS A SCHOOL COUNSELOR FOR 28 YEARS, SIX YEARS AS A
2 COUNSELOR AT THE LOS ANGELES CENTER FOR ENRICHED STUDIES, OR
3 L.A.C.E.S., A 6-TO-12 GRADE MAGNET SCHOOL, WHERE SHE WAS NAMED
4 COUNSELOR OF THE YEAR BY THE LOS ANGELES UNIFIED SCHOOL
5 DISTRICT. SHE LATER BECAME THE COLLEGE COUNSELOR FOR
6 L.A.C.E.S., AND THE DIRECTOR OF COLLEGE COUNSELING AT WILDWOOD
7 SCHOOL. SHE WAS ACTIVE IN THE COMMITTEE OF PROFESSIONAL WOMEN
8 OF THE LOS ANGELES PHILHARMONIC ORCHESTRA, INCLUDING SERVING
9 AS AN OFFICER SEVERAL TIMES. SHE'S SURVIVED BY HER SONS,
10 ARTHUR AND DANIEL, AND HER DAUGHTER TONIA. AND I ASK THAT WHEN
11 WE ADJOURN TODAY, WE ADJOURN IN MEMORY OF ROSS PROUT. HE WAS A
12 NOTED ORAL SURGEON, ACTIVE IN THE CALIFORNIA DENTAL AND ORAL
13 SURGERY SOCIETIES, AND HE TRAINED NUMEROUS DENTISTS AND
14 SURGEONS DURING HIS MANY YEARS AS FACULTY AND LECTURER AT THE
15 LOS ANGELES COUNTY U.S.C. MEDICAL CENTER, IN THEIR SURGERY
16 RESIDENCY PROGRAM. HE'S SURVIVED BY HIS WIFE JOAN, HIS FOUR
17 DAUGHTERS, MICHELLE, MARY, LISA, AND HAIDEN, AND HIS SON ROSS.
18 SUPERVISOR BARGER MOVES, SUPERVISOR SOLIS SECONDS, THAT WE
19 UNANIMOUSLY ADOPT ALL OF THESE REQUESTED MOTIONS FOR
20 ADJOURNMENT, AND IT IS SO ADOPTED. MADAM COUNTY COUNSEL, WOULD
21 YOU LIKE TO READ US INTO CLOSED SESSION?

22

23 **LORI GLASGOW, EXEC. OFCR.:** I CAN.

24

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 **SUP. KUEHL, CHAIR:** GOOD. OH, I'M SORRY. I THOUGHT IT TOOK A
2 LAWYER TO DO THAT. I'M REALLY SORRY. LET ME START OVER. MADAM
3 EXECUTIVE OFFICER, WOULD YOU LIKE TO READ US INTO CLOSED
4 SESSION?

5

6 **LORI GLASGOW, EXEC. OFCR.:** I'D BE HAPPY TO READ YOU INTO
7 CLOSED SESSION, MADAM CHAIR. IN ACCORDANCE WITH BROWN ACT
8 REQUIREMENTS, NOTICE IS HEREBY GIVEN THAT THE BOARD OF
9 SUPERVISORS WILL CONVENE IN CLOSED SESSION TO DISCUSS ITEM NO.
10 CS-1, CONFERENCE WITH LEGAL COUNSEL REGARDING SIGNIFICANT
11 EXPOSURE TO LITIGATION, ONE CASE; ITEM NO. CS-2, CONFERENCE
12 WITH LEGAL COUNSEL REGARDING SIGNIFICANT EXPOSURE TO
13 LITIGATION, ONE CASE; ITEM NO. CS-3, PUBLIC EMPLOYMENT,
14 CONSIDERATION OF CANDIDATES FOR APPOINTMENT TO THE POSITION OF
15 PUBLIC DEFENDER; ITEM NO. CS-4, DEPARTMENT HEAD PERFORMANCE
16 EVALUATIONS; AND ITEM NO. CS-5, CONFERENCE WITH LABOR
17 NEGOTIATORS SACHI A. HAMAI AND DESIGNATED STAFF, AS INDICATED
18 ON THE POSTED AGENDA.

19

20

21

22

23

24

25



**CLOSED SESSION ITEMS
FOR DECEMBER 12, 2017**

CS-1. CONFERENCE WITH LEGAL COUNSEL - ANTICIPATED
LITIGATION

(Paragraph (2) of subdivision (d) of Government Code Section 54956.9)

Significant exposure to litigation (one case). (17-2951)

No reportable action was taken.

CS-2. CONFERENCE WITH LEGAL COUNSEL - ANTICIPATED
LITIGATION

(Paragraph (2) of subdivision (d) of Government Code Section 54956.9)

Significant exposure to litigation (one case).

This matter involves an administrative investigation regarding the expenditure of public funds to educate communities on the Measure H sales tax. (17-5621)

No reportable action was taken.

CS-3 PUBLIC EMPLOYMENT
(Government Code Section 54957)

Consideration of candidate(s) for appointment to the position of Public Defender. (17-1836)

No reportable action was taken.

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 CS-4. DEPARTMENT HEAD PERFORMANCE EVALUATIONS
2 (Government Code Section 54957)

3
4 Department Head performance evaluations. (11-1977)

5
6 **No reportable action was taken.**
7

8
9
10 CS-5. CONFERENCE WITH LABOR NEGOTIATORS
11 (Government Code Section 54957.6)

12
13 Agency designated representatives: Sachi A. Hamai, Chief
14 Executive Officer and designated staff

15
16 Employee Organization(s) for represented employees: The
17 Coalition of County Unions, AFL-CIO; Local 721, SEIU, Union
18 of American Physicians and Dentists; Peace Officers Counsel
19 of California; Association of Public Defender Investigators;
20 Association of Deputy District Attorneys; Los Angeles County
21 Association of Environmental Health Specialists, Professional
22 Peace Officers Association; and

23
24 Unrepresented employees (all). (17-0363)

25
26 **No reportable action was taken.**
27

THE MEETING TRANSCRIPT

OF THE MEETING OF THE LOS ANGELES COUNTY BOARD OF SUPERVISORS



1 I, JENNIFER A. HINES, Certified Shorthand Reporter Number
2 6029/RPR/CRR qualified in and for the State of California, do
3 hereby certify:

4 That the transcripts of proceedings recorded by the Los
5 Angeles County Board of Supervisors December 12, 2017,
6 were thereafter transcribed into typewriting under my
7 direction and supervision;

8 That the transcript of recorded proceedings as archived
9 in the office of the reporter and which have been provided to
10 the Los Angeles County Board of Supervisors as certified by
11 me.

12 I further certify that I am neither counsel for, nor
13 related to any party to the said action; nor
14 in anywise interested in the outcome thereof.

15 IN WITNESS WHEREOF, I have hereunto set my hand this
16 20th day of December 2017, for the County records to be used
17 only for authentication purposes of duly certified transcripts
18 as on file of the office of the reporter.

19

20 JENNIFER A. HINES

21 CSR No. 6029/RPR/CRR